

# IBARS:IBARS Browser Settings

FromAgsUserWiki

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## Compatibility

Windows Vista & 7 - Internet Explorer &

Firefox Windows XP - Firefox

Windows XP SP3 - IE8 or Firefox

IBARS will run on many browsers, but is tested on:

- Microsoft Internet Explorer 7.x, 8.x, and 9.x
- Mozilla Firefox 3.5 and newer

## Errors

View your errors on this Page.

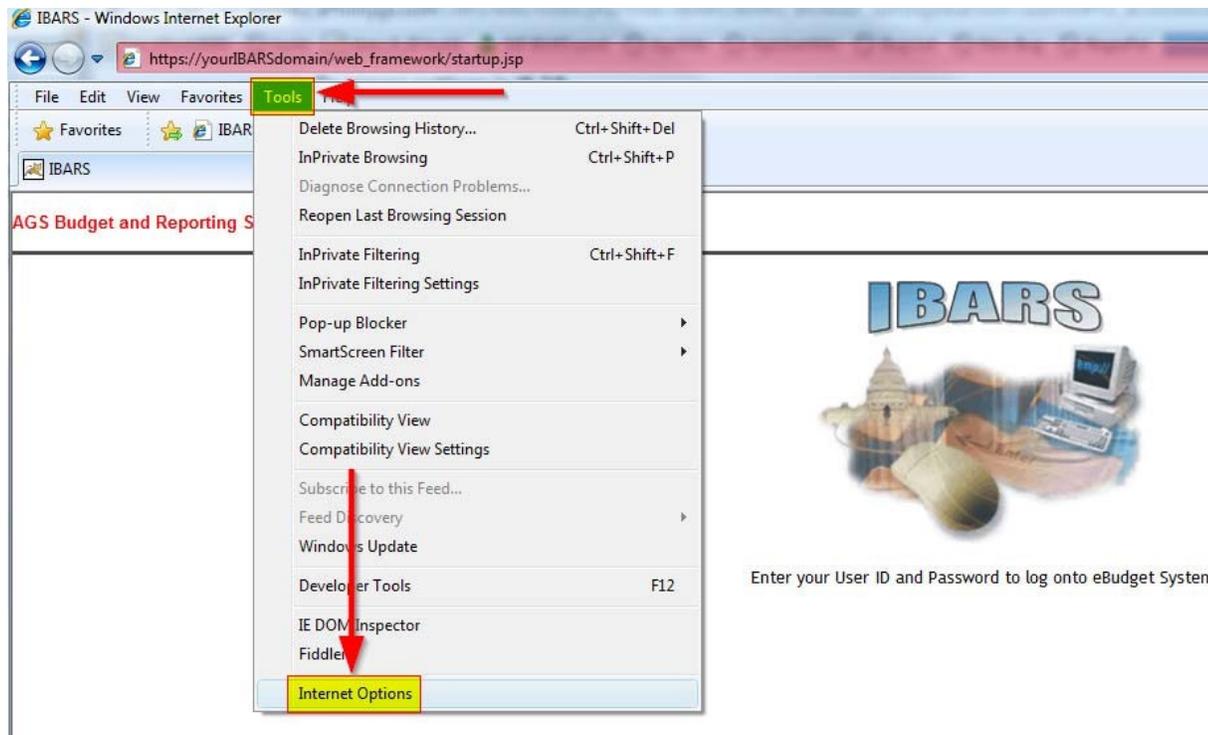
# Microsoft Internet Explorer

## Internet Explorer Settings

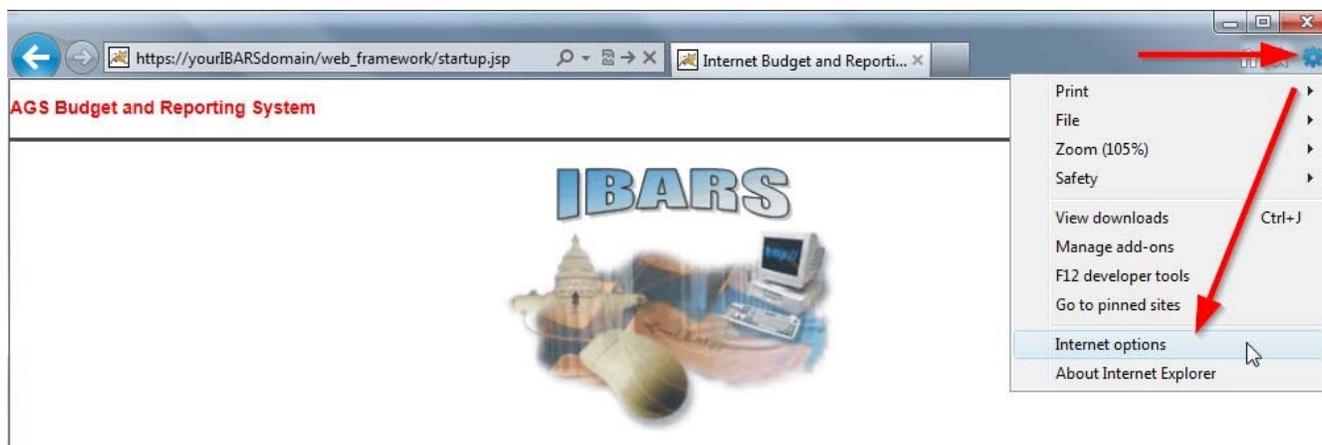
### Internet Options

#### To access settings in IE 7/8

- Click on **Tools**, then go down to and click **Internet Options**.

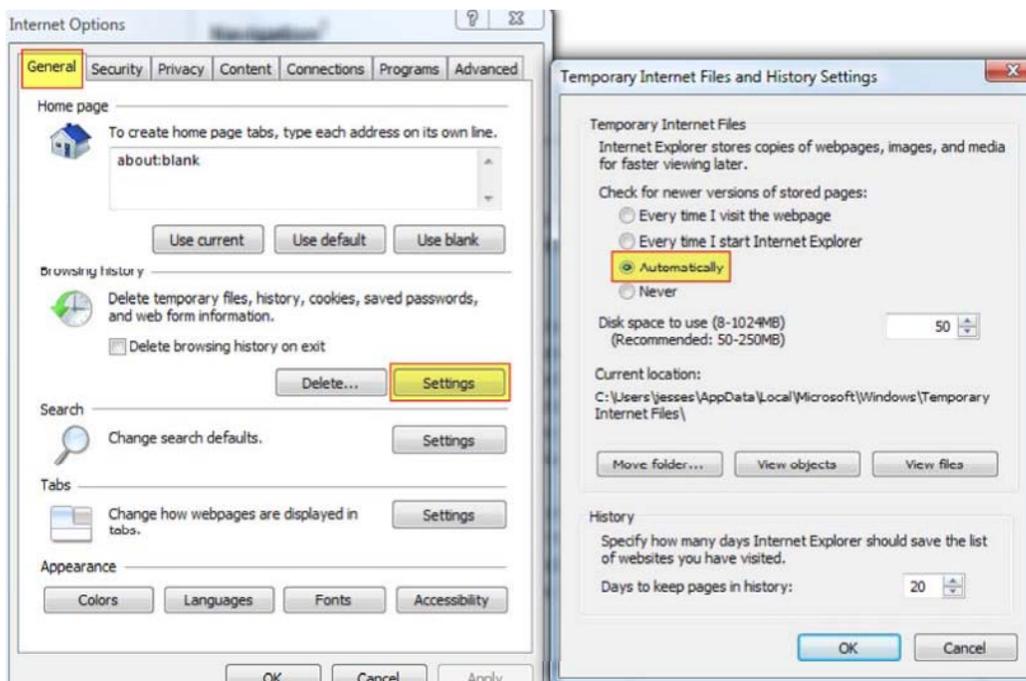


#### To access settings in IE 9/10/11



### Temporary Internet Files (Cache)

Be sure your configuration for Internet Explorer has the temporary files getting automatically updated or you may suffer with some performance issues with the application.

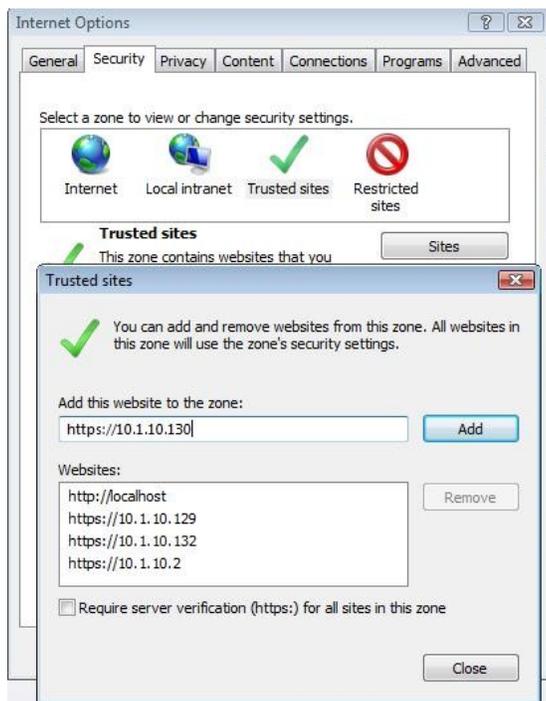


### Determining the Correct Zone

Contact your application administrator to determine if the IBARS application is considered within the **Internet** or **Intranet** zone. The following notes assume the application is found within the **Intranet** zone; however, the settings changes are the same regardless of the zone. If it is found that the IBARS application is considered within the **Internet** zone, then an alternate solution is to add the URL to the Trusted Sites list.

### Adding Application URL as Trusted Site

1. Click on the **Security Tab**.
2. Click on the **Trusted Sites** option
3. Click the Sites button
4. Enter the IBARS Application domain into the Add field
  - Whatever is in the address bar between the http:// and the first / after that
5. Click Add



## Adding TLS Support

1. Click on the **Advanced Tab**.
2. In Settings scroll down towards the bottom.
3. Check mark the **Use TLS 1.0**.
4. Click OK



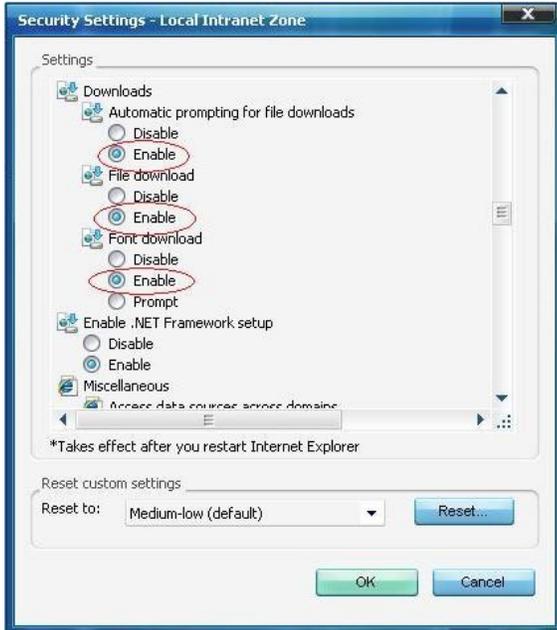
## Settings Changes

1. Click on the **Local intranet** icon or whichever zone is applicable based on the notes above.
2. Click on **Custom Level** button.



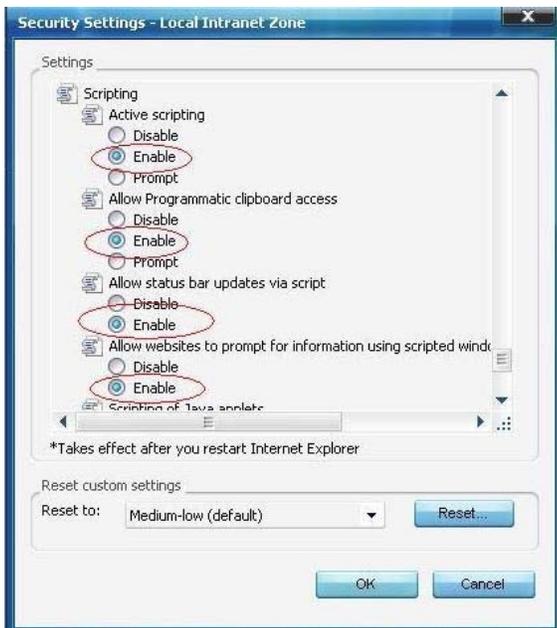
**Downloads**

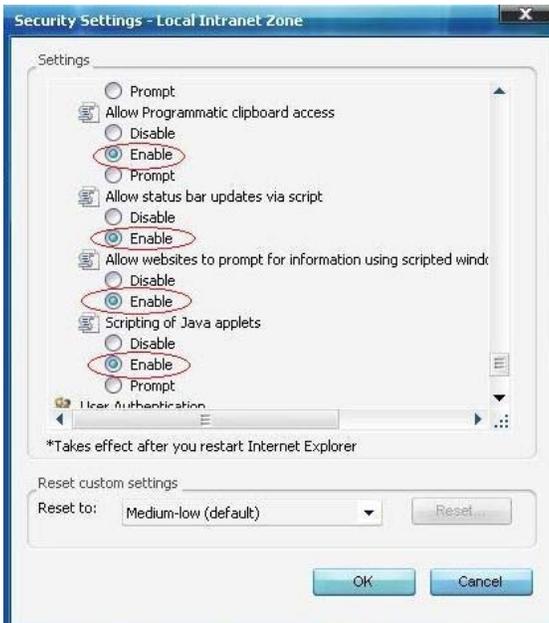
1. Accept downloads for *Adobe Acrobat (.pdf)* and *Excel (.csv)*.
2. **Enable Automatic prompting for file downloads.**
3. **Enable File downloads.**



**Scripting**

1. **Enable Active scripting.**
2. **Allow paste operations via script.**
3. **Enable Scripting of java applets.**

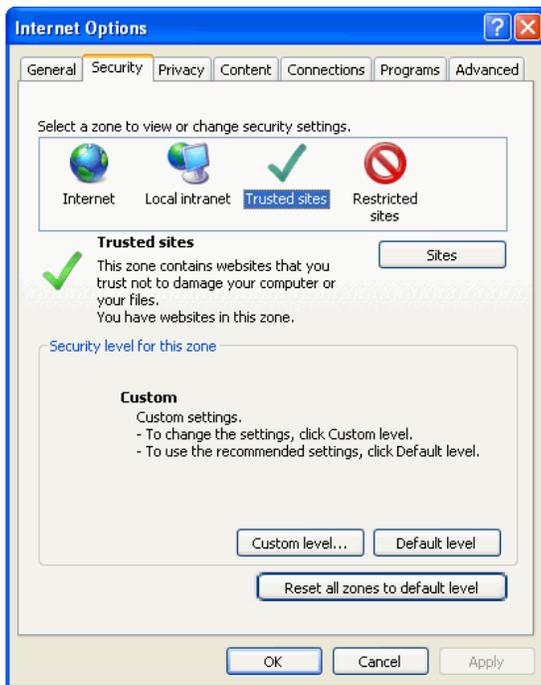




Click **OK**.

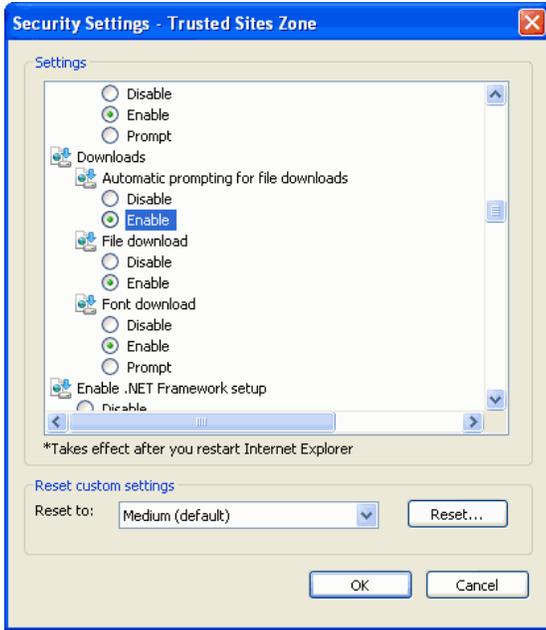
### Trusted Sites

1. Click on the **Trusted Sites** icon.
2. Click on **Custom Level** button.



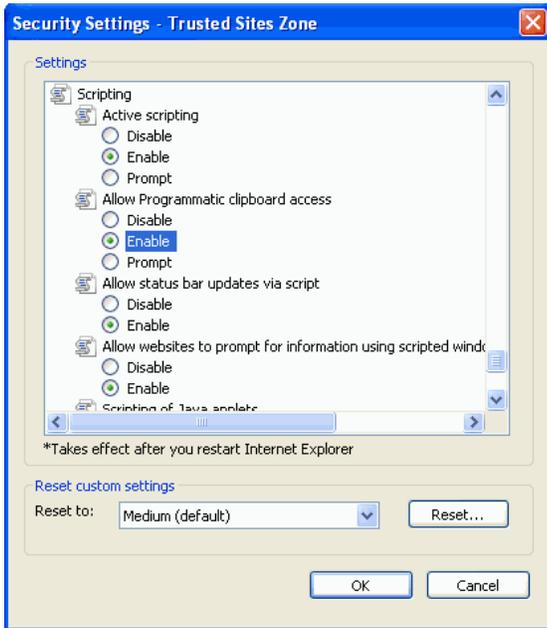
## Downloads

1. **Enable** *Automatic prompting for file downloads.*



## Scripting

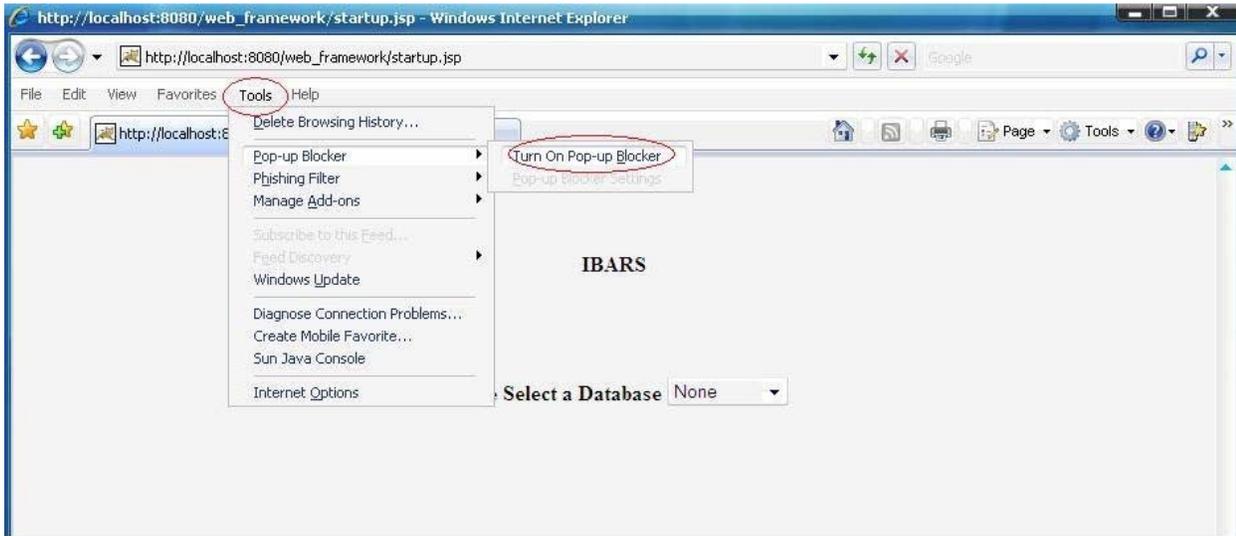
1. **Enable** *Allow Programmatic clipboard access.*



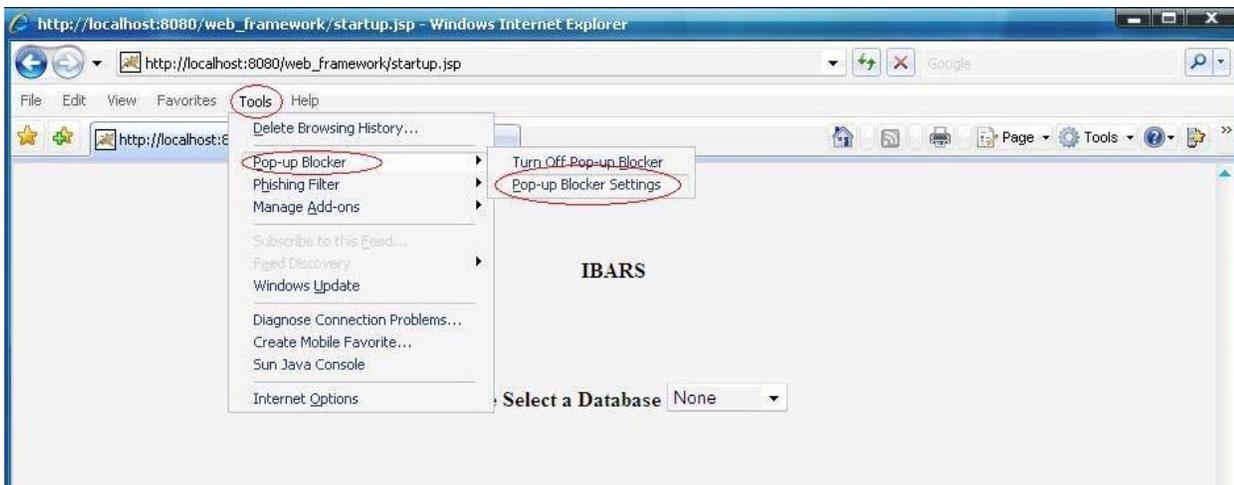
Click **OK**.  
 Click **OK** to exit out of the *Internet Options* window.

**Pop-ups IE 7/8**

1. Click on **Tools** from the menu.
2. Click on **Pop-up Blocker**.
3. If the *Pop-up Blocker* is off, click on **Turn on Pop-up Blocker**.



1. Click on - **Pop-up Blocker Settings**



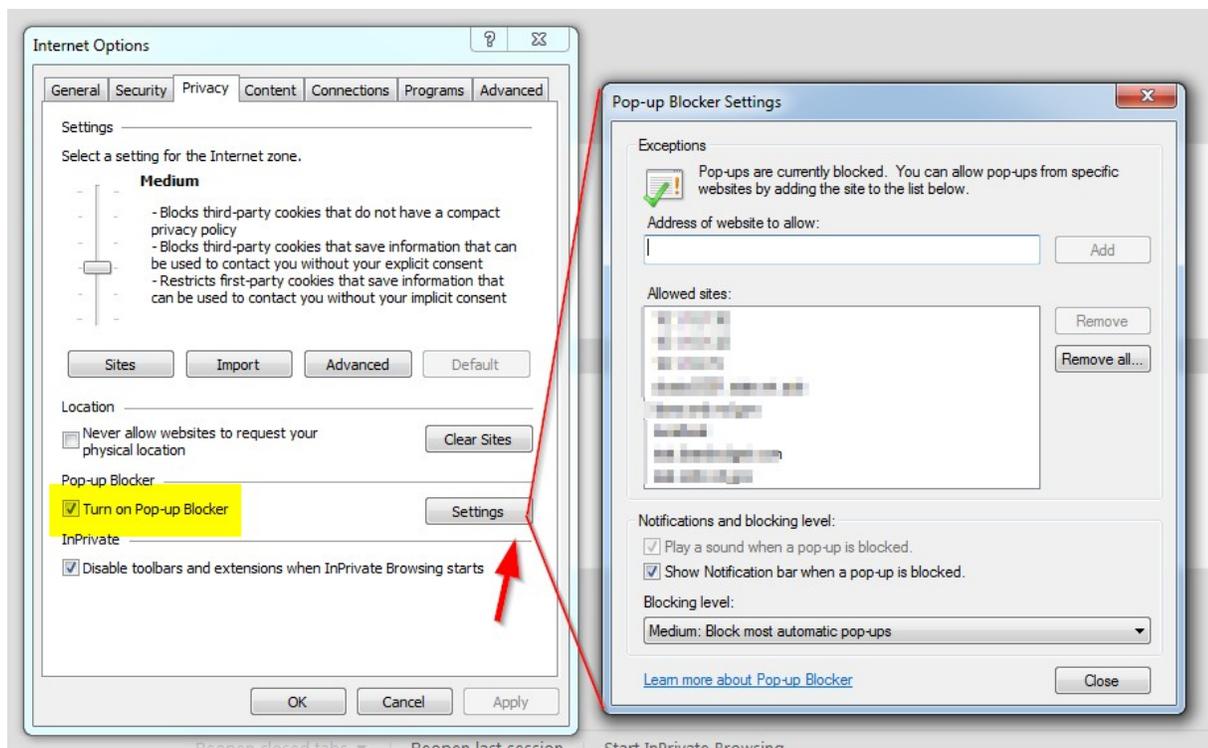
1. Add the IP Address from the URL as demonstrated in the instructions below.





### Pop-ups IE 9/10/11

1. Open the Privacy tab within the Internet Options
2. If the Pop-up Blocker is enabled, click the Settings button and add the web address to allow popups for

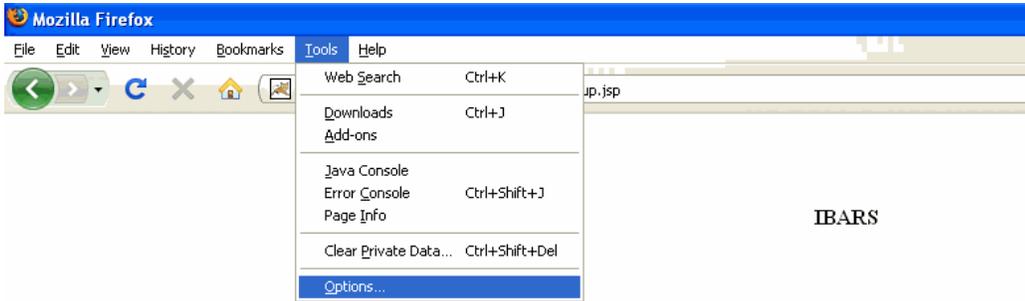


# Mozilla Firefox Browser Settings

## Internet Options

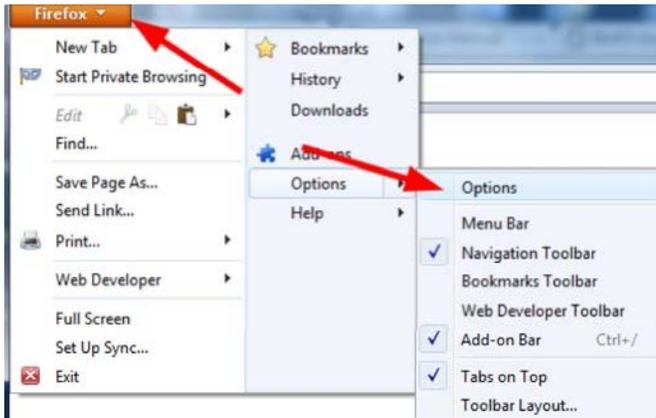
To access Internet options in Firefox 3.x

1. Click **Tools**.
2. Click **Options**.



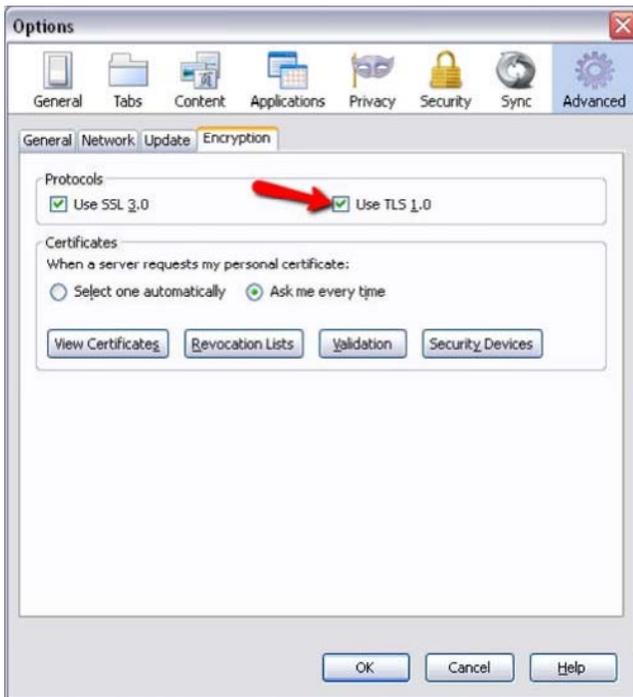
Please Select a Database

To access Internet Options in newer versions



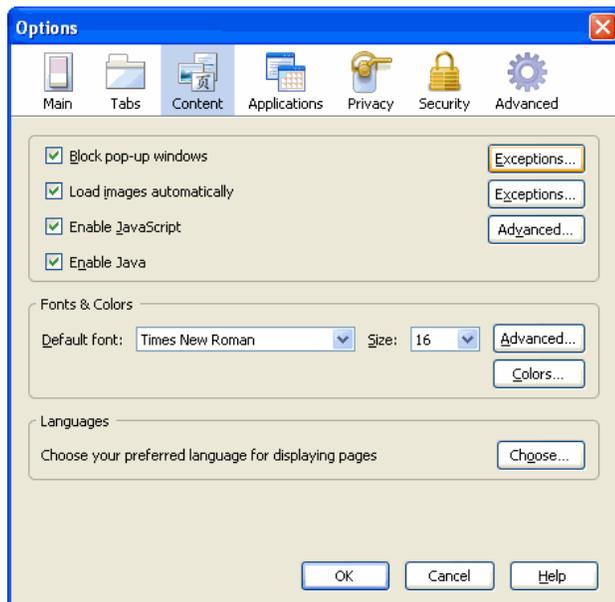
## Adding TLS Support

1. Click the **Advanced** Button tab
2. Click the **Encryption** tab.
3. Check Mark **Use TLS 1.0**
4. Click OK



## To Enable pop-ups

1. Click the **Content** tab
2. Click the **Exceptions** button to the right of the checked *Block pop-up windows* check box.



1. Enter the IBARS Application domain into the Add field
  - Whatever is in the address bar between the http:// and the first / after that
2. Click the **Allow** button.

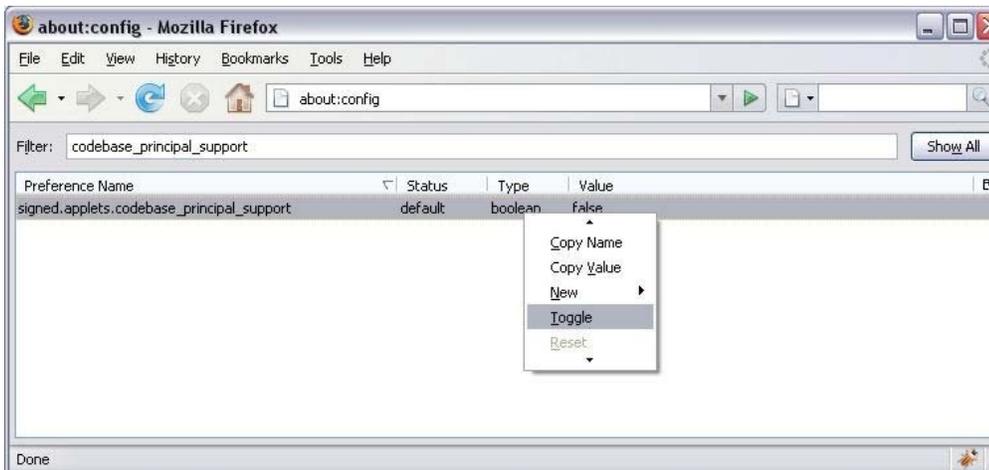


- 3. Click **Close**.
- 4. Click **OK**.

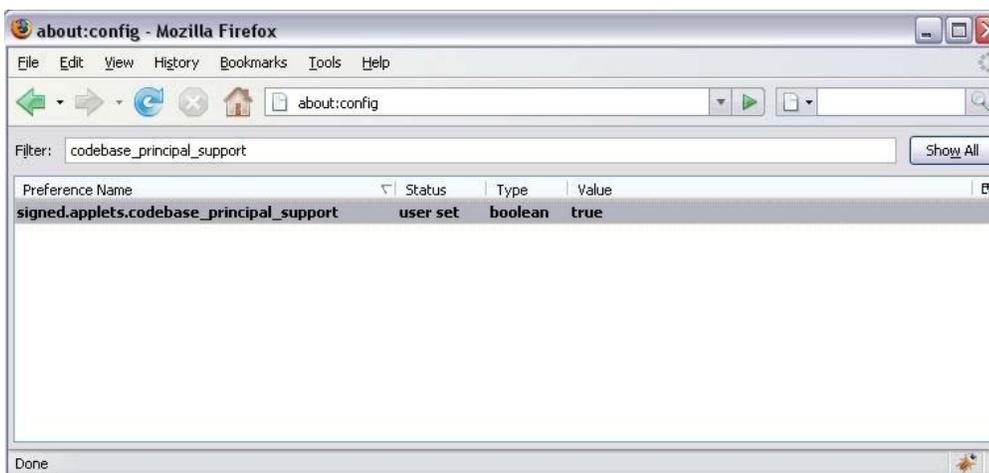
## Allow Clipboard Access

In order to allow IBARS to programmatically copy to the clipboard, please follow these steps. This is important to IBARS system messages when a clipboard icon  is available, as it allows for diagnostics to easily be exported.

- The first step is to enter the web address **about:config**
- Once the FireFox configuration page is displayed, search for **codebase\_principal\_support**
- Once the **signed.applets.codebase\_principal\_support** setting is located verify its current setting. Typically it will be set to **false**, IBARS needs it to be **true**
- In order to change the setting, right-click on the setting and then select **toggle**



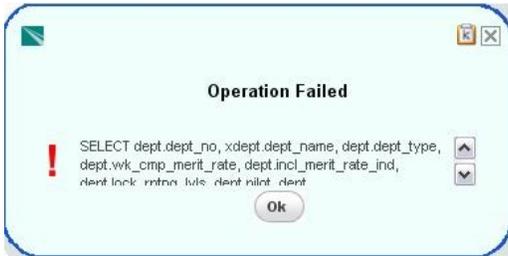
- After the setting has been changed, it should look like the following image:



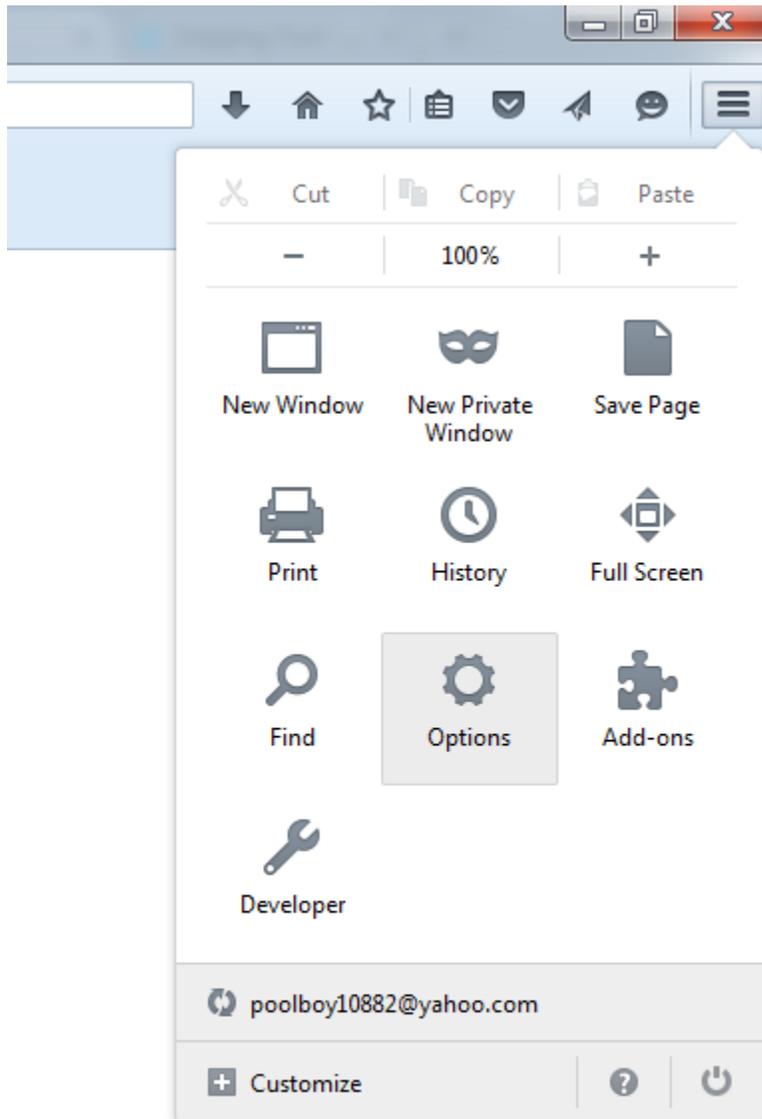
- The first you navigate into an IBARS screen that attempts to access the clipboard, the following page will be displayed. Check **Remember this decision** and then click **Allow**



- When an error is presented (for example, an error dialog as shown below), click on the clipboard icon and detailed diagnostics will be copied to the clipboard. Those diagnostics can then readily be pasted into an email, along with a screen shot of the complete browser page. This data supporting information is very useful in submitting a maintenance request.

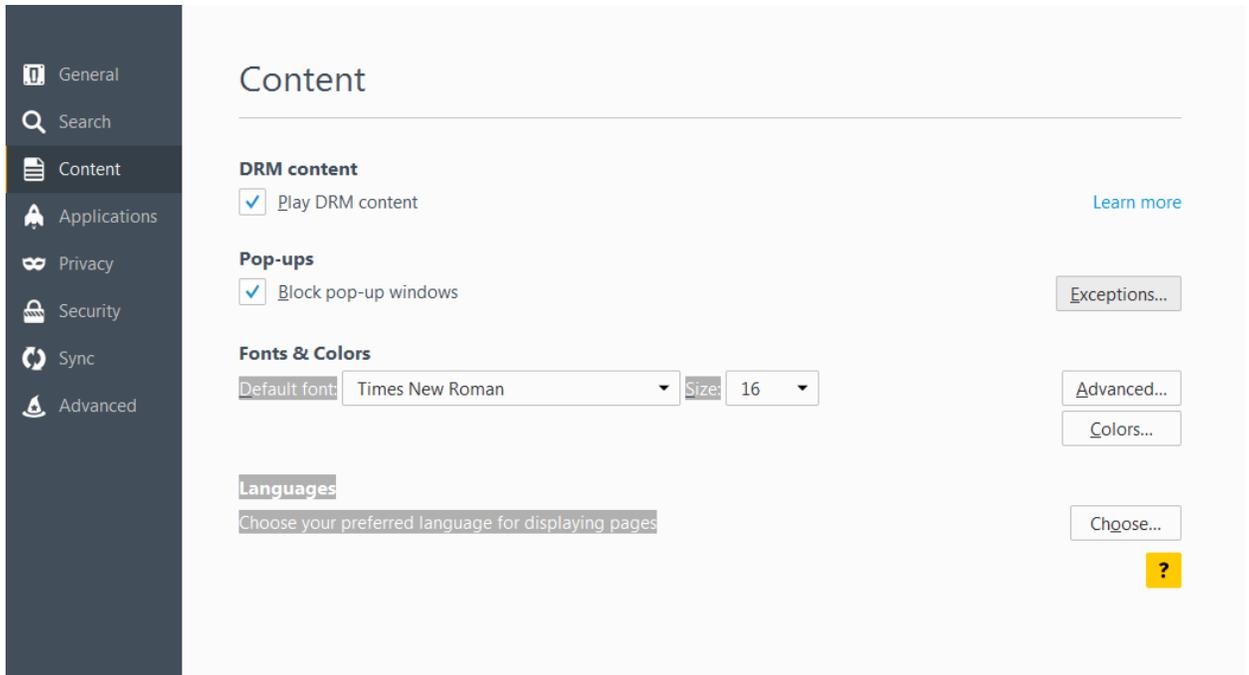


## Mozilla Firefox Internet Options

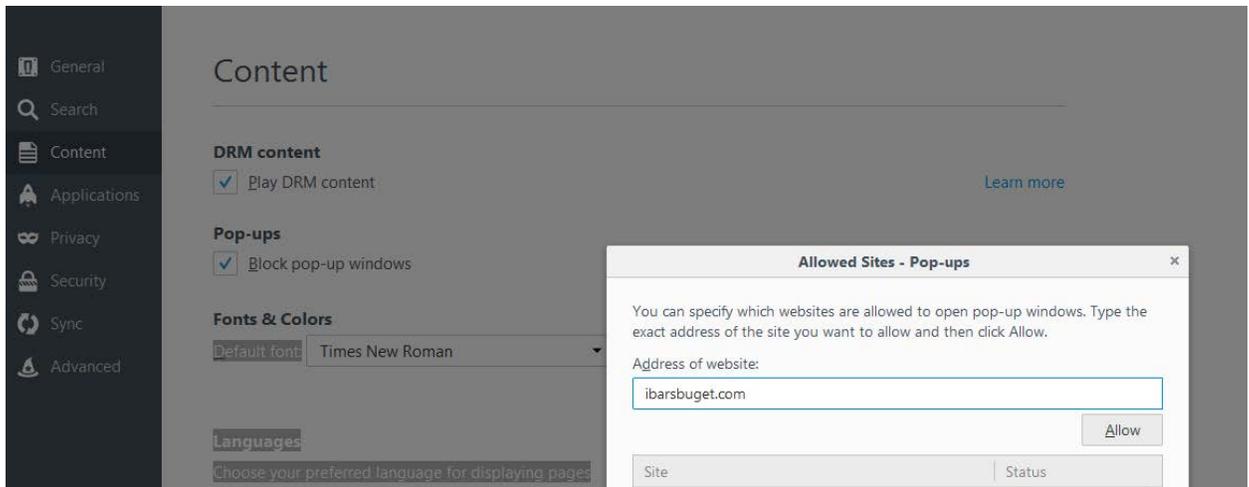


## To Enable Popups

1. Click Content tab on side of the page



- 2.
3. Click Exceptions

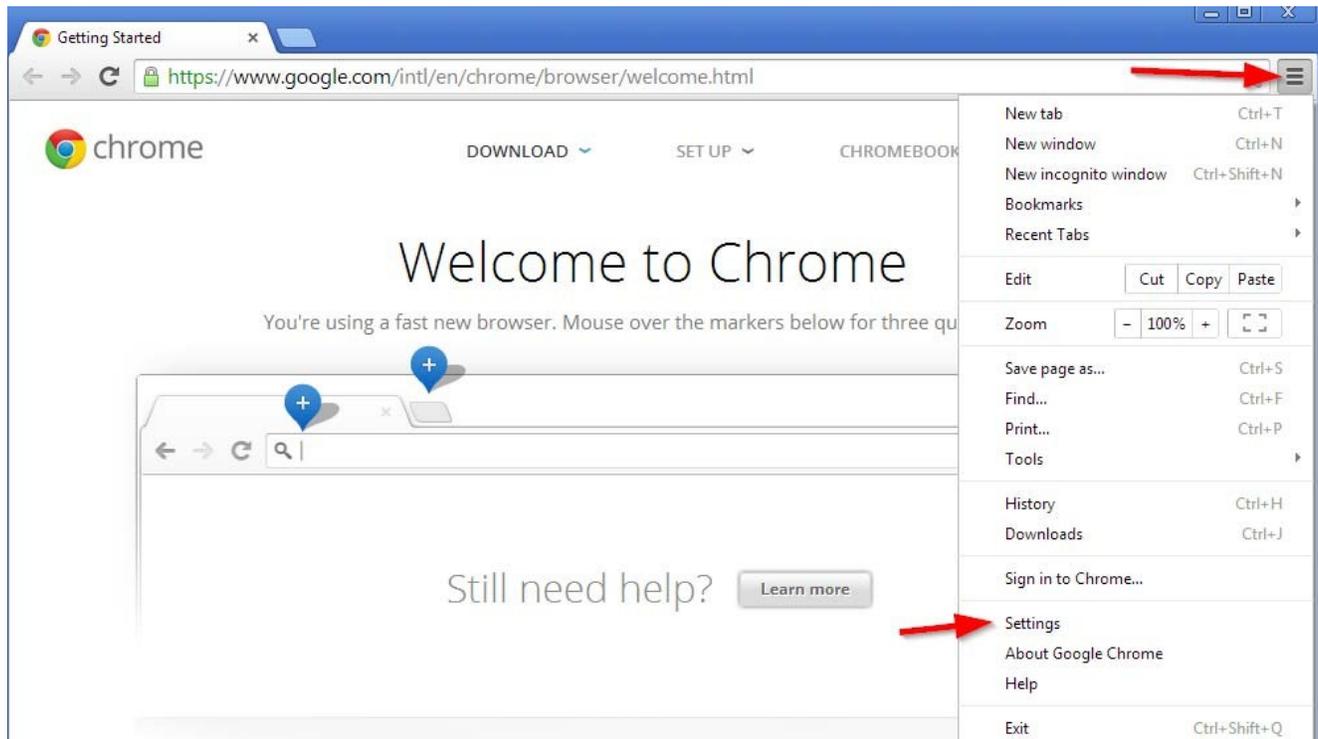


- 4.
5. Enter the IBARS Application domain into the Address of website field
6. Click Allow Then close.

## Browser Settings

### Google Chrome Settings

#### To access Settings in Chrome



#### To access Pop-up settings in Chrome

1. Scroll to bottom of Settings page and Click the link to "Show advanced settings..."
2. Under the Privacy heading, click the "Content settings..." button
3. Under the Pop-ups heading, click the "Manage Exceptions..." button
4. Enter the URL to allow pop-ups for and click the done button

