

## **North Dakota Mill Achieves Process Improvement Certification**

Grand Forks, ND – The North Dakota Mill, a leading manufacturer of wheat flour and durum products, has been recognized for the outstanding way in which it produces and delivers products of the highest quality. The Mill was awarded the ISO 9001:2000 Certificate of Registration (Certificate) from SRI Quality System Registrar, Inc., Wexford, PA.

“This is a significant achievement for the State Mill in reaching our goal to provide the highest level of quality and customer service possible for our customers,” stated Governor John Hoeven, Chairman of the North Dakota Industrial Commission. “It is an important feature in selling our high quality North Dakota products around the world.”

The certification process, known as Quality Systems Requirements ISO 9001, was developed by the International Organization of Standards, and has been adopted by more than 91 countries. “The standards established through this program require continuous improvement of the processes of delivering products and services to customers and the elimination of redundant activities,” said Agriculture Commissioner Roger Johnson.

“Our State Mill employees have worked hard to improve business practices and procedures utilizing the certification process as a guide and are to be commended for their efforts,” stated Attorney General Wayne Stenehjem.

“This certification demonstrates the Mill’s commitment to continuous improvement and quality,” said Vance Taylor, North Dakota Mill’s President and General Manager. “It shows that the State Mill is dedicated to providing the very best for our customers.”

The North Dakota Mill is a supplier of high-quality wheat flour and durum products to the baking industry. The North Dakota State Mill and Elevator is overseen by the Industrial Commission of North Dakota consisting of Gov. John Hoeven, as chairman, Attorney General Wayne Stenehjem, and Agriculture Commissioner Roger Johnson.