



PERMIT SYSTEM CHANGES

effective June 8, 2021

<https://www.nd.gov/ndhp/e-permits>



Highlighted changes (detailed instructions begin on page 2):

- **Refund Requests-Refunds** can now be requested through the system. Permit number, reason for refund, and replacement permit are needed at the time of the request.
- **Date Changes**-the start date for a permit can be changed to begin sooner to eliminate the need for a new permit to be issued.
- **Single Trip Permit Start Time**-Providing the start time will only be required for 24 hour single trip permits and fuel trip permits.
- **Mobile Home Permits**-permits for mobile homes with 6 or more axles will now automatically issue through the system, the need for review prior to issue has been eliminated.
- **Search Option**-Searching by permit number is now available in the search history.

Request Refund: The option to request a refund through the permit system has been added. To request a refund, click on permit history. Locate the permit that requires a refund and click on refund request. Add information regarding the reason for the refund and the replacement permit number. The refund will go directly to the supervisor for approval.

Request Permit Refund

To request a refund of this permit, enter the reason for the request and click Continue.

If you do not already have a replacement permit for the one being requested, then you will need to contact the NDHP Permit Office in order to initiate the refund.

Permit No: 2021000049

Permit Type: Over Dimensional Only, Service Fee

Power Unit: FREIGHTLINER XYZ123

Purchase Date: 05/28/2021 08:26 CST

Purchase Price: \$30.00

*Reason for Refund:

*Replacement Permit Number:

Return

Continue

Date Change: The option to change the date or extend is now available. The change is found under the permit history page. Search for the permit, then click the option to change date. If the permit is currently active, you have the option to extend.

Change Permit Start Date

If your scheduled trip start date has unexpectedly changed, you may select a new start date for a qualified permit. The new start date may be no greater than one week from the original issuance.

The permit start date may only be self-adjusted one time. Any changes beyond that will require special authorization from the NDHP permit office.

Permit No: 2021000052

Permit Type: Mobile Home - 3507, Service Fee

Power Unit: A S M Boat Trailer or Ambulance 1234

Current Start Date: 06/05/2021 12:00 AM

*New Start Date:

(mm/dd/yyyy)

*Reason for Request:

If the permit is currently active, you have the option to extend.

Request Permit Extension

To request a 3-day extension of a permit, enter the reason for the request and click Continue.

Permit No: 2021000040

Permit Type: Over Dimensional Only, Service Fee

Power Unit: FREIGHTLINER XYZ123

Current End Date: 05/29/2021 11:59 PM

*Reason for Request:

Once the new date change has been added along with the reason for the change, print or email the updated permit to the driver.

Time Change: When ordering a single trip permit, such as a work over rig or interstate, if the 24-hour option is not chosen, you no longer need to show a start time.

Mobile Home Permit: The rule for mobile homes of 6 or more axles to be reviewed has been eliminated. If all the other requirements are met, this permit will auto-issue.

Permit History Search: The permit number box has been added.

Enter search criteria

Begin Date:

(mm/dd/yyyy)

End Date:

(mm/dd/yyyy)

Permit Number:

Customer ID Information:

Customer ID Information2:

Unit Number:

Show Last 10 Only:

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Chat bot: this addition will answer basic size and weight questions. Click on *Need Help?*