

# Social Media Users Group

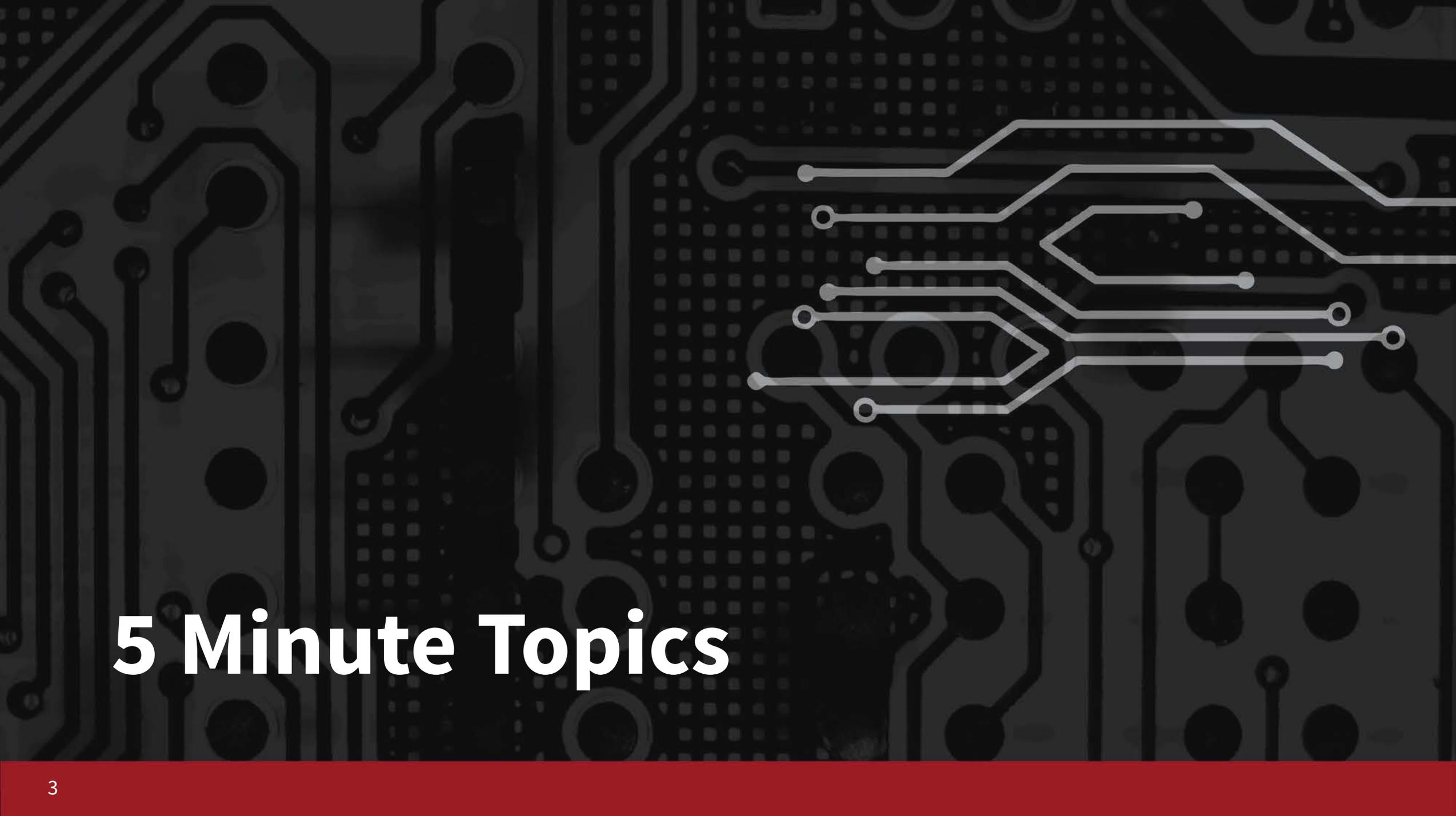
10-13-16 | Brynhild Haugland | 9:30 – 11:00



**NORTH DAKOTA**  
INFORMATION  
TECHNOLOGY  
DEPARTMENT

# Agenda

- 5 Minute Topics (9:30- 9:45)
- ND.gov Portal and Website Framework Project (9:45-10:10)
- Discussion: Moderating Social Media Comments (10:10– 10:30)
- Accessibility Laws and Guidelines (10:30-10:50)
- Open Discussion (10:50 – 11:00)



# 5 Minute Topics

# State Library Pokémon Go Safari Event



 **North Dakota State Library**  
Like This Page · July 28 · Edited · 

Coloring sheets, draw your own Pokemon, scavenger hunt, Wii and Poke Safari. Lots to do @NDSL

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N.D. State Library Hosts 'Pokemon Go' Safari



Gotta Catch 'Em All!

# Responding to open records requests

First hour of work is free to requestor, after which up to \$25/hour may be charged

.@ndgov Office of Management & Budget says it costs \$99/hour to search for emails for our #NoDAPL records request.

**From:** Sondag, Lori D. 09/19/2016  
**Subject:** RE: Open Records Request: North Dakota Off

Mr. Thomas,

In regard to your open records request, we are currently having our information technology department (ITD) search the email server for the 4 words you requested during the timeframe you mentioned. If it takes the ITD longer than 2 hours to complete this task, your fee would be \$99 per hour. They have no way of knowing how long it will take them to complete this task.

**Management and Budget emails re: protests, September 7-18 2016**

[Christopher Thomas](#) filed this request with the [Office of Management and Budget of North Dakota](#).

Submitted	Sept. 19, 2016	
Est. Completion	None	<a href="#">Edit</a>

STATUS [Edit](#)

👤 95 ❤️ 66 ⋮

# Responding to open records requests

“If the nature or volume of the public records requested to be accessed or provided requires extensive use of information technology resources, the agency may charge no more than the actual cost incurred for the extensive use of information technology resources incurred by the public entity.” N.D.C.C. § 44-04-18(3).

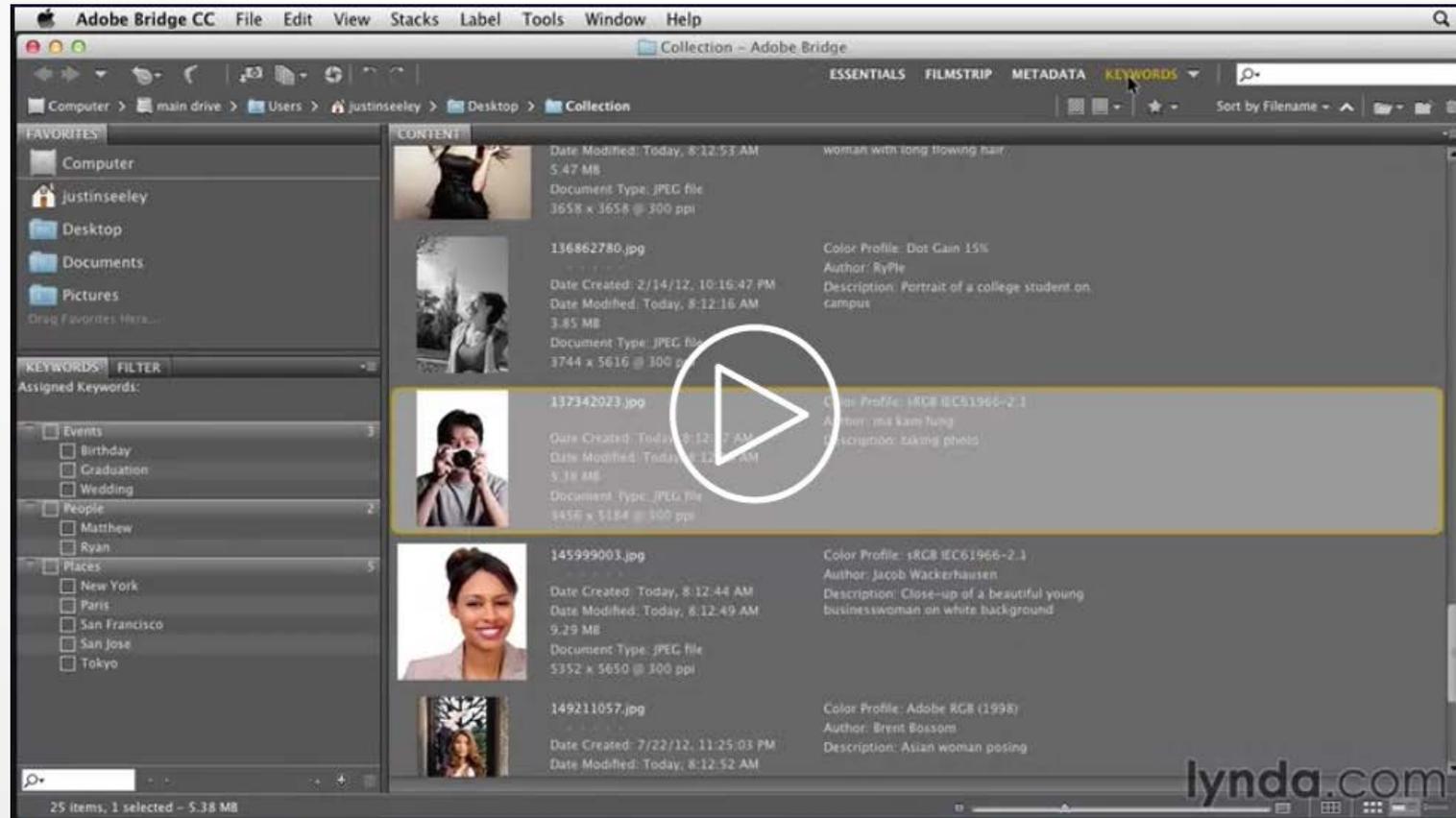
# Multiple Requests

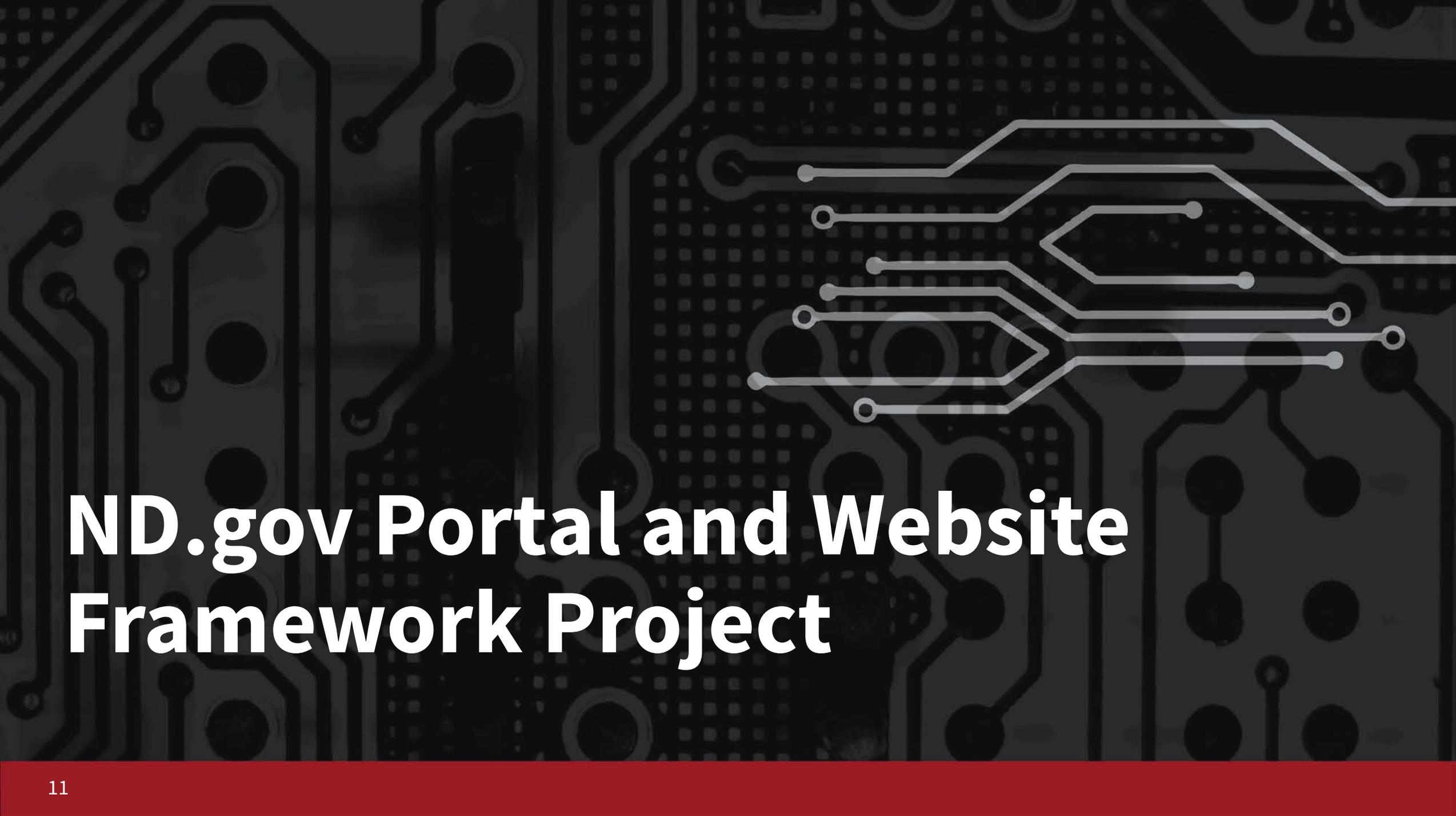
“If a public entity receives five or more requests from the same requester within seven days, the public entity may treat the requests as one request in computing the time it takes to locate and excise the records.” N.D.C.C. § 44-04-18(2)

- See
  - [OPEN RECORDS AND MEETINGS OPINION 2014-O-17](#)
  - [OPEN RECORDS MANUAL](#)

# Digital Asset Management Alternatives

## Adobe Bridge



The background of the slide is a dark grey circuit board pattern. In the upper right quadrant, there are several glowing white lines that resemble circuit traces, some ending in small circles. The overall aesthetic is technical and digital.

# **ND.gov Portal and Website Framework Project**

# ND.gov Portal and Website Framework

**1)** A complete replacement of the current State of North Dakota Portal ([www.nd.gov](http://www.nd.gov)).

# North Dakota .GOV

Official Portal for North Dakota State Government



- Navigation**
- > Business
  - > Education
  - > Government
  - > Living
  - > State Facts
  - > Tourist Info
  - > Working

- Directories**
- > Agency by Alphabet
  - > Forms
  - > Online Services
  - > Site Index

## State News and Announcements

### Voter Information

- Valid North Dakota ID:
- Current driver's license or non-driver's ID card
  - Tribal government-issued ID
  - Long-term care certificate
  - Voter's Affidavit



Everything You Need to Know About Voting in ND!

[Vote.ND.Gov](#)

### What's New

**Teacher of the Year Award**  
 Gov. Jack Dalrymple and State Superintendent of Public Instruction Kirsten Baesler today presented Nanci Dauwen, a math teacher at Sheyenne High School in West Fargo, with the [2017 North Dakota Teacher of the Year award](#). The announcement was made during a ceremony at the school and was attended by administrators, educators, representatives from the state's education associations, and students.

### Governor's Office

**2016 North Dakota Governor's Photo Contest Winners**  
 The winners and honorable mentions from the 13th annual [North Dakota Governor's Photo Contest](#) were presented by First Lady Betsy Dalrymple in a ceremony in Memorial Hall of the North Dakota Capitol building.

**Governor's Band/Orchestra & Chorus Applications**  
 Gov. Dalrymple encourages school and community bands, orchestras and choirs across North Dakota to submit an application to serve as the [2016-2017 Governor's Official State Band/Orchestra and Chorus](#). Interested groups should submit a letter of application, letters of reference and a musical recording to the Office of the Governor by Friday, October 28.

**Governor**  
 Jack Dalrymple

### North Dakota Tourism



### Public Meeting Notices

Search for, subscribe to, or add public meeting notices

### Connect with ND

- [Twitter](#)
- [Facebook](#)
- [Flickr](#)
- [Contact Us](#)

### ND Lottery

10/08/16 PowerBall Numbers

State of North Dakota Portal – [www.nd.gov](http://www.nd.gov)

- Outdated design
- Not mobile friendly
- Expensive to add features
- Lacks modern features

Home » Popular Topics » Paying Property Taxes

## Paying Property Taxes

Property taxes fund most services at the local level. While the state sets a minimal property tax rate, or millage rate, each county and municipality sets its own rate.

### What You Should Know:

- File tax returns for all property - from homes and land to airplanes and boats - **between January 1 and April 1**. This return lets your local tax commissioner's office know that it can begin to assess your property's value.
- If you disagree with the County Board of Tax Assessors' evaluation of your property, you can [appeal the assessment](#).
- In most counties, you'll need to send a property tax payment by **December 20**.
- Although the state provides a standard [homestead exemption](#) of \$2,000 for your primary residence, some counties offer taxpayers even greater exemptions. [Learn about these exemptions for your county](#).

### FAQs:

#### What are the tax rates, or millage rates, in my county?

Review [millage rates by county](#) from recent years.

#### I'd like to purchase tax lien certificates as investments. How can I find a list of all county properties delinquent in paying taxes?

Visit your [County Tax Commissioner's Office](#) to get this information.

Source: Georgia Department of Revenue. This information was prepared as a public service of the State of Georgia to provide general information, not to advise on any specific legal problem.



### Affiliated Agencies

- [Georgia Department of Revenue](#)



### Online Forms

- [Property Tax Return for Homes & Land](#)
- [Property Tax Return for Airplanes](#)
- [Property Tax Return for Boats](#)
- [Appeal Your Property's Assessment](#)
- [Application for a State Homestead Exemption](#)



### Associated Services

- [Find Your Local Tax Officials](#)

- Modern design
  - Service based navigation?
- Mobile friendly
- Built on Drupal
- Easy to use

# ND.gov Portal and Website Framework

- 1)** A complete replacement of the current State of North Dakota Portal ([www.nd.gov](http://www.nd.gov)).
- 2)** A new website development framework to efficiently and effectively create and maintain content management system (CMS) based websites.

# Website Development

## **Current State of Websites:**

- Expensive or cost prohibitive to develop
- Must be individually maintained (patching, fixes, new features)
  - Increased cyberattack vulnerability
  - Duplicative spending
- Poor adherence to accessibility and IT standards
- No consistent look or structure

# Website Framework

- 1) Develop an affordable, feature-rich website service
  - A. Responsive, content management system, etc.
  - B. Multiple levels
  - C. Automate patches and feature upgrades across sites

# Next Steps

- Enter project analysis
  - Gather requirements
  - Develop project schedule
  - Identify four pilot sites
    - Establish agency representatives

The background is a dark grey circuit board pattern. In the upper right quadrant, there is a stylized hand icon composed of white circuit traces. The hand is open, with fingers pointing towards the right. The main title is centered in the lower half of the image.

# Discussion: Moderating Social Media Comments

Am I the only one who thinks the state is trying to destroy the history of ND by changing the road signs? Thought we were having a budget crunch? Can't be very cost-effective for new/plain designs...



2

4 Comments



Chronological ▾

[View 2 more comments](#)

destroy what history? the history and present of celebrating genocide? let's stop celebrating genocide, represented by the Native LEO Marcellus Tomahawk, remembered by the state of ND as the person who carried out their dirty work by killing Sitting Bull while he was allegedly resisting arrest. His alleged crimes? not being a Christian, refusal to agree to cede land for white settlement, and the possibility that he might leave the reservation, and practicing Native religion. let's learn and talk about real history, allow the buffalo to roam, and return land to Native people.

[Like](#) · [Reply](#) · August 6 at 4:44pm



Flags are flying at half-staff across North Dakota to honor the victims of the attack in Nice, France. Our thoughts and prayers are with the victims, their families and the people of France.

 Like

 Comment

 Share



   53

Chronological 

3 shares

[View previous comments](#)

1 of 113

You have sympathy for others but not your own people?

Like · Reply · September 29 at 9:22am

Write a comment...





# Accessibility

# Accessibility Primer

- The ability to perceive, understand, navigate, and interact with resources.
- Disabilities
  - Vision
  - Motor
  - Hearing
  - Etc.

# Accessibility Laws and Standards

- Laws
  - 1973: Rehabilitation Act of 1973
  - 1990: Americans with Disabilities Act of 1990
  - 1998: Section 508 of Rehabilitation Act of 1973
- Standards
  - 1999: WCAG 1.0
  - 2012: WCAG 2.0 approved (A, AA, AAA)
  - PDF/UA (Universal Accessibility)

# DOJ Proposed Rulemaking

- The Department of Justice is considering proposing WCAG 2.0 Level AA
  - Used by France, Germany, Japan, etc.
  - Used by Alaska, Georgia, Hawaii, etc.
- Considering a two-year implementation timeframe from the publication of the rule
  - Longer for live-audio content
- “equivalent facilitation” is an option
- Documents
  - Only one version need to be accessible.

# Accessibility in PDFs

## The Experience

LinkedIn

▶ ⏪ ⏩ 🔊 00:00 / 02:55

1x   

# PDF Forms and Browser Support

Fillable PDF's rely on NPAPI plug-in support to display in a browser

Browsers are withdrawing support for NPAPI plugins

- Chrome, Firefox (by 12/2016), Opera, and Edge offer no support

Fillable PDF's will also not work on mobile versions of Adobe Reader

Industry suggested solution – Convert Fillable PDF's to HTML forms

ITD working on Best Practices when using the enterprise design tool -  
Adobe AEM Designer/Workbench

- If an agency uses Adobe AEM, it will require a one-time profile setup per agency on the AEM server



# Websites

- Check with vendor
- Responsibility on content administrators
  
- Resources
  - <https://www.w3.org/>
  - Compliance Sheriff service

The background of the slide is a dark grey circuit board pattern. A prominent feature is a set of glowing white traces on the right side, which form a stylized shape resembling a hand or a fan. The traces are composed of several parallel lines that branch out and then converge back together. The overall aesthetic is technical and futuristic.

# Open Discussion



**THANK YOU**

Visit us at [\*www.ND.gov/ITD\*](http://www.ND.gov/ITD)