Agenda

• 5 Minute Topics (9:30- 9:45)
• ND.gov Portal and Website Framework Project (9:45-10:10)
• Discussion: Moderating Social Media Comments (10:10– 10:30)
• Accessibility Laws and Guidelines (10:30-10:50)
• Open Discussion (10:50 – 11:00)
5 Minute Topics
State Library Pokémon Go Safari Event
N.D. State Library Hosts 'Pokemon Go' Safari
Responding to open records requests

First hour of work is free to requestor, after which up to $25/hour may be charged
Office of Management & Budget says it costs $99/hour to search for emails for our #NoDAPL records request.

From: Sondag, Lori D.  09/19/2016

Subject: RE: Open Records Request: North Dakota Office of Management and Budget

Mr. Thomas,

In regard to your open records request, we are having our information technology department (ITD) search the email server for the 4 words you requested during the timeframe you mentioned. If it takes the ITD longer than 2 hours to complete this task, your fee would be $99 per hour. They have no way of knowing how long it will take them to complete this task.

Christopher Thomas filed this request with the Office of Management and Budget of North Dakota.

Submitted         Sept. 19, 2016

Est. Completion   None

STATUS
Responding to open records requests

“If the nature or volume of the public records requested to be accessed or provided requires extensive use of information technology resources, the agency may charge no more than the actual cost incurred for the extensive use of information technology resources incurred by the public entity.” N.D.C.C. § 44-04-18(3).
Multiple Requests

“If a public entity receives five or more requests from the same requester within seven days, the public entity may treat the requests as one request in computing the time it takes to locate and excise the records.” N.D.C.C. § 44-04-18(2)

• See
  • OPEN RECORDS AND MEETINGS OPINION 2014-O-17
  • OPEN RECORDS MANUAL
Digital Asset Management Alternatives

Adobe Bridge
ND.gov Portal and Website Framework Project
1) A complete replacement of the current State of North Dakota Portal (www.nd.gov).

- Outdated design
- Not mobile friendly
- Expensive to add features
- Lacks modern features
Paying Property Taxes

Property taxes fund most services at the local level. While the state sets a minimal property tax rate, or millage rate, each county and municipality sets its own rate.

What You Should Know:
- File tax returns for all property - from homes and land to airplanes and boats - between January 1 and April 1. This return lets your local tax commissioner's office know that it can begin to assess your property's value.
- If you disagree with the County Board of Tax Assessors' evaluation of your property, you can appeal the assessment.
- In most counties, you'll need to send a property tax payment by December 70.
- Although the state provides a standard homestead exemption of $2,000 for your primary residence, some counties offer taxpayers even greater exemptions. Learn about these exemptions for your county.

FAQs:
What are the tax rates, or millage rates, in my county?
Review millage rates by county from recent years.

I'd like to purchase tax lien certificates as investments. How can I find a list of all county properties delinquent in paying taxes?
Visit your County Tax Commissioner's Office to get this information.

Source: Georgia Department of Revenue. This information was prepared as a public service of the State of Georgia to provide general information, not to advise on any specific legal problem.
• Modern design
  • Service based navigation?
• Mobile friendly
• Built on Drupal
• Easy to use
1) A complete replacement of the current State of North Dakota Portal (www.nd.gov).

2) A new website development framework to efficiently and effectively create and maintain content management system (CMS) based websites.
Website Development

Current State of Websites:

- Expensive or cost prohibitive to develop
- Must be individually maintained (patching, fixes, new features)
  - Increased cyberattack vulnerability
  - Duplicative spending
- Poor adherence to accessibility and IT standards
- No consistent look or structure
1) Develop an affordable, feature-rich website service
   A. Responsive, content management system, etc.
   B. Multiple levels
   C. Automate patches and feature upgrades across sites
Next Steps

• Enter project analysis
  • Gather requirements
  • Develop project schedule
  • Identify four pilot sites
    • Establish agency representatives
Discussion: Moderating Social Media Comments
Am I the only one who thinks the state is trying to destroy the history of ND by changing the road signs? Thought we were having a budget crunch? Can't be very cost-effective for new/plain designs...

View 2 more comments

destroy what history? the history and present of celebrating genocide? let's stop celebrating genocide, represented by the Native LEO Marcellus Tomahawk, remembered by the state of ND as the person who carried out their dirty work by killing Sitting Bull while he was allegedly resisting arrest. His alleged crimes? not being a Christian, refusal to agree to cede land for white settlement, and the possibility that he might leave the reservation, and practicing Native religion. Let's learn and talk about real history, allow the buffalo to roam, and return land to Native people.

Like · Reply · August 6 at 4:44pm
Flags are flying at half-staff across North Dakota to honor the victims of the attack in Nice, France. Our thoughts and prayers are with the victims, their families and the people of France.
Accessibility
Accessibility Primer

• The ability to perceive, understand, navigate, and interact with resources.

• Disabilities
  • Vision
  • Motor
  • Hearing
  • Etc.
Accessibility Laws and Standards

• Laws
  • 1973: Rehabilitation Act of 1973
  • 1990: Americans with Disabilities Act of 1990
  • 1998: Section 508 of Rehabilitation Act of 1973

• Standards
  • 1999: WCAG 1.0
  • 2012: WCAG 2.0 approved (A, AA, AAA)
  • PDF/UA (Universal Accessibility)
The Department of Justice is considering proposing WCAG 2.0 Level AA
  • Used by France, Germany, Japan, etc.
  • Used by Alaska, Georgia, Hawaii, etc.

Considering a two-year implementation timeframe from the publication of the rule
  • Longer for live-audio content

“equivalent facilitation” is an option

Documents
  • Only one version need to be accessible.
Accessibility in PDFs

The Experience
PDF Forms and Browser Support

Fillable PDF’s rely on NPAPI plug-in support to display in a browser.

Browsers are withdrawing support for NPAPI plugins
  • Chrome, Firefox (by 12/2016), Opera, and Edge offer no support

Fillable PDF’s will also not work on mobile versions of Adobe Reader.

Industry suggested solution – Convert Fillable PDF’s to HTML forms.

ITD working on Best Practices when using the enterprise design tool - Adobe AEM Designer/Workbench
  • If an agency uses Adobe AEM, it will require a one-time profile setup per agency on the AEM server.
Websites

- Check with vendor
- Responsibility on content administrators

- Resources
  - https://www.w3.org/
  - Compliance Sheriff service
Open Discussion
THANK YOU

Visit us at www.ND.gov/ITD