

Agency Operations Plan 2015-17

Agency:

North Dakota Racing Commission

Line of Business: (optional)

N/A

Contact:

Name:	Gunner laCour
Title:	Director
Phone #:	328-4290
Email:	glacour@nd.gov

Technology Strategy:

<p>Windows 7 Professional and MS Office Products 2010 – Major software used to serve all the agency's needs in the use of the internet, communication by e-mail, creating, storing and maintaining all agency documents and records. This system supports the agency in managing and delivering information within the United States and internationally.</p> <p>Association of Racing Commissioners International Licensing Program – at the Licensing Field Office, used for issuing photo licenses to individuals at the two race tracks in North Dakota.</p> <p>ITD's telephone and internet service.</p>

Technology Infrastructure:

Servers:

- The Office of the Attorney General's server

Server Applications:

- Only used for storing files.

Desktops:

- Currently using 3 workstations.

Laptops:

- Currently using 2 for the licensing field office (1 rugged, 1 regular)

Mobile Devices (tablets, smartphones, etc.)

- Tablets – None
- 1 Cell Phone with AT&T as the server

Data:

- 300MB data on cell phone

Planned Activities:

Telephone, Fax, E-mail and Internet services:

- *To provide information to North Dakota horsemen, associations and charities.*
- *To provide information to simulcast service providers and tote providers within the United States and internationally.*
- *To license and regulate new companies within the United States and internationally.*

Association of Racing Commissioners International Licensing Program:

- *To continue to license individuals at the two North Dakota race tracks.*

Planned changes /updates to technology:

Office:

- *To review security of the office facility.*
- *To review security of copier/printer.*
- *Possible upgrade to Director's Computer to a laptop to accommodate travel*

Licensing Program: (for consideration)

- *To continue working with licensing software to ensure optimal performance.*
- *To review security of field office laptop and copier.*

Technologies being considered or investigated:

- *Have considered the new technology of tablets and I Pads, but found these products are not currently necessary for this agency other than possibly moving the Director to a laptop.*
- *Have considered the current Window and MS Office Products and believe current Windows 7 and MS Office Products 2010 are satisfactory.*

- To review and investigate technology being used by international companies for:

- Security to entrust confidentially of customers.
- International companies to provide on time/real time conversion of language and currency to U.S. terms.