



ITCC

May 13, 2015

ITD Room 438



Agenda

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|------|---------------------------------|---------------|
| 1:00 | Update on EA Activity | Jeff Quast |
| 1:20 | Update on ITD Activity | Gary Vetter |
| 1:30 | SMUG Survey and Strat Com | Cliff Heyne |
| 1:45 | Privacy Standard and Template | Gary Vetter |
| 2:00 | Network Security | Duane Schell |
| 2:15 | Data Loss Prevention | Charlie Tweet |
| 2:30 | Legislative Session Round Table | Cher Thomas |
| 2:55 | Future Agenda Items | |



EA Activity Update



- [EA News](#) on SharePoint site
 - Announcements for EA - **Please Subscribe!**
- [EA Calendar](#) on SharePoint site
 - All meetings and EA events - **Please Subscribe!**
- Thought Works - Technology Radar
 - <http://www.thoughtworks.com/radar>
- First EA 2.0 Survey was successful
 - Many good comments and input provided
 - CIO's comments attached to BND Waiver
 - Expected more ITCC participation☹️



EA Activity Update



Data Architecture

Met May 7, 2015

- Data Storage Management might be a standard that replaces/includes the needed requirements from existing standards, like:
 - All data must be backed-up/restorable
 - All data should be classified
- Discussed a framework or other form of guidance to help define scope, things it might address are:
 - Glossary of Terms
 - Business categories
 - Data Persistence
 - Data Governance
 - Data Access



EA Activity Update



Data Architecture

Met May 7, 2015

- Cloud Storage
 - ITD is testing MS OneDrive for Business and working on an internal policy
 - Some agencies have policies prohibiting storage of data anywhere but their network/storage
 - Some agencies (represented on DA) do not allow installation of the Dropbox Client (or other vendor's client) on their machines
 - Currently not blocking browser access to cloud storage, but could be done
- Gordon has drafted a new Data Backup standard
 - Post comments on EA Discussion Board



EA Activity Update



Application Architecture

Met May 12, 2015

- Email standard belongs to ITCC
- Imaging standard
 - The file format and quality requirements are part of Data Architecture
 - The standard for archival is a Historical Society standard rather than an EA standard
 - We have Electronic Records Management Guidelines already under the Records Management section
 - Eli will draft a standard for EDMS to replace the existing one
- Some directives in standards are already in CC and don't belong in EA Standards, but belongs in an EA Guidelines
 - The group discussed the possibility of a standard that requires an agency to produce and document a risk assessment when deviating from a Best Practice



EA Activity Update



Security Architecture

Met May 5, 2015

- Demo of Passwordstate
 - Continued interest from agencies, ITD is working on cost and architecture for an Enterprise Service offering
- Determined final options for adding text to email body when email attachments are stripped
 - Will move forward with changes, survey needed?
- BND is doing an RFP for Application Whitelisting
- Request from G&F for LAPS (Local Administrator Password Solution), being reviewed by ITD
- Survey coming (from ITD) regarding a Remote Support solution
- Any agencies using vendor for remote Printer management?



ITD Activity Update



- BND requested research on a Password Reset Tool
 - ITD has discussed internally and continuing to research
- HEAT 2014 go-live May 16th (this Saturday)
- Upcoming training later this month for the new ITD Billing System
- The Desktop Support web page has been updated and will continue to be



1. New or emerging platforms
2. Social media use policies
3. Developing a social media strategy
4. Image copyright laws
5. Photo release laws
6. Accessibility
7. Google Analytics
8. Open records requests and other media inquiries





Strategic Communication Service

- Providing agencies with access to communication resources and trainings
- Managing the nd.gov portal, which provides citizens a single point of access to state government's online services



Privacy Standard and Template

- Attorney from AG's Office reviewed, feels current standard and template are fine
- Call with Gartner analyst
 - Felt the current standard was outdated (i.e. reference to Email)
 - Liked the idea of a Generic Policy for all agencies, supplemented per agency as needed
- Next Steps?



Legislative Session Round Table

Discuss the results of the session for agencies



Future Agenda Items?



THANK YOU!!!