

Agency IT Operations Plan

2017-2019

Council on the Arts

Line of Business: Agriculture / Economic Dev
Contact: Klingenstein, Beth

Agency Number: 7090

2015-2017 Accomplishments

- Transitioned to ITD-based desktop support
- Upgraded version of WESTAF online grant system

2017-2019 Technology Strategy Information

Goal

Upgrade and Maintain Current Systems

2017-2019 Planned Activity Information

- Keeping equipment and software updated and staff trained on new program and technology
- Providing services online to constituents through enhanced access to agency grant
- Keeping updated on all state systems used for communications, data processing and records management
- Providing information to constituents on national, regional and statewide news in a timely manner through e-mail and the agency website
- Updating the agency website content
- Maintaining social media presence, and continue participation in Social Media Users Group
- Evaluating the effectiveness of the WESTAF Grant Online (GO) system

2017-2019 Technology Being Investigated or Considered

Potential new online management system

Depends on stabilization and usability of the grant currently upgraded WESTAF system (GO).

New Projects

- None identified

Technical Infrastructure Information

Number of Computers/Workstations	6
Number of Portable Devices	1
Number of Network Printers	2
Number of Servers	0
Number of public-facing web sites	1
Number of internally facing web sites	0

Application Information

Grants Online

Grants Management

Public Web Site

Public Web Site