

Creative Solutions to Challenging Access Issues

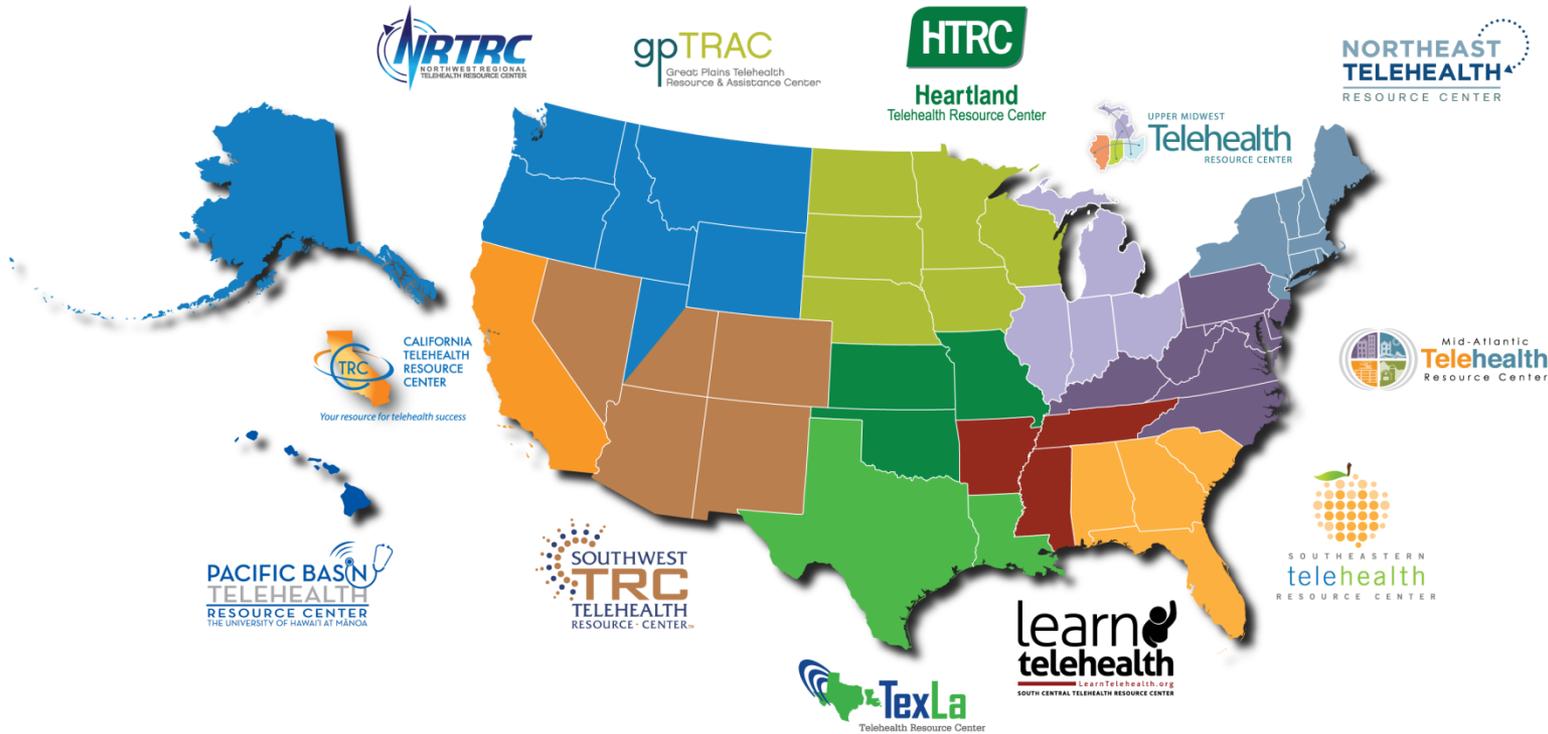
The “Next Generation” of Telehealth
Services

*ND Telehealth Domain
Workgroup
June 15, 2015*

gpTRAC

- Federally-designated telehealth resource center
 - Funded by Office for the Advancement of Telehealth
- Since 2007
- Serving ND, SD, NE, MN, WI, and IA
- Provide:
 - Guidance, assistance, information, education, and awareness

TelehealthResourceCenters.org





TTAC
TelehealthTechnology.org
National Telehealth Technology Assessment Resource Center



**Center for
Connected
Health Policy**
The National Telehealth Policy Resource Center

2 National Resource Centers

NRTRC	gpTRAC	NETRC
CTRC	HTRC	UMTRC
SWTRC	SCTRC	MATRC
PBTRC	TexLa	SETRC

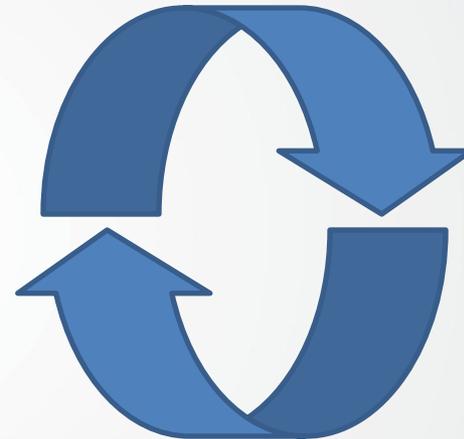
12 Regional Resource Centers

Classic Telehealth

- Traditional...
- Telemedicine
- Remote Monitoring
 - ICU
 - Etc.

Changing Environment

- Improved understanding
- Increased Needs
- Expectations
- Technologies



New Telehealth

- More interest
- More appeal
- More consumers
- ***More Fizz***

Working to address similar issues:

- Lack of access to needed services
- Need to reduce costs
- Desire to improve outcomes
- Customer/patient convenience and experience

So, what is happening?

- Expanding services (traditional)
- Expanding service locations
 - Residential/group homes
 - Assisted living centers
 - Workplace-based clinics
 - School-based clinics
 - In-school Services: Clinical/Behavioral

-DISCLAIMER-

Assisted Living

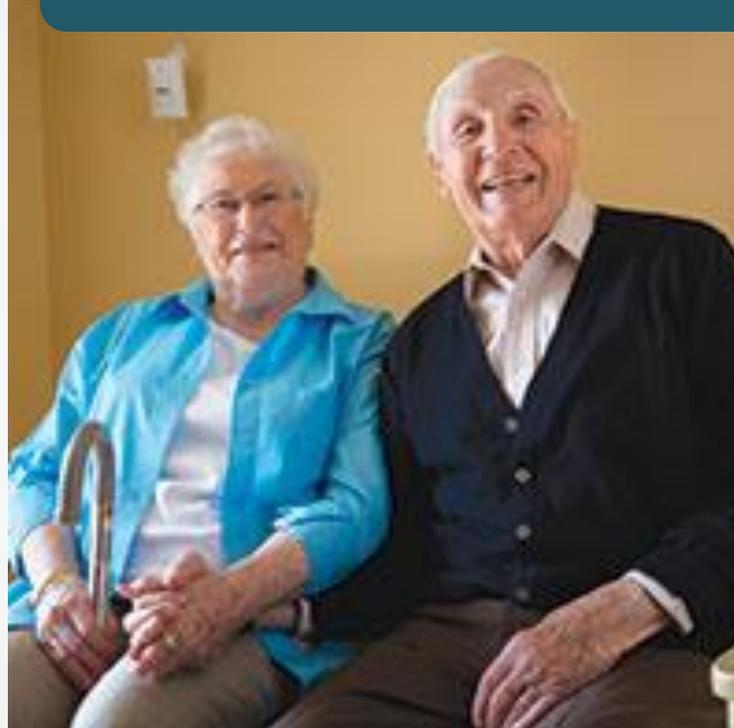


Photo Credit: Evangelical Good Samaritan Society

<https://youtu.be/gNTbTWuO4zo>

Workplace Telehealth Services



Photo Credit: Mayo Clinic Health Connection

School-Based Telehealth Services



Photo Credit: CRHI, MY Health-e-Schools

<https://youtu.be/jv9pNKIre34>

Group Homes



Photo Credit: LifeScapes

So, what else is happening?

Convenience-
focused
services

Non-
traditional
services

In-home
services

Mobile
services

<https://www.youtube.com/watch?v=v9YiTIYO-2A>

What are the challenges?

- Regulations
 - Licensure
 - Practice Standards
- Billing
- Continuity of Care concerns

What is being done?

- Legislation
 - Federal
 - State
- Regulations are working to catch up
 - Texas Board
 - Others

What is next?

- Mobile Apps
 - What is their role?
- Expanding service locations
- Expanding service providers
- Elimination of the urban “disqualifier”?

Questions?

Contact Information:

Mary DeVany

medevany@gmail.com

www.gptrac.org