ITCC

January 11, 2017 – Room 438 - ITD

NORTH DAKOTA
INFORMATION
TECHNOLOGY
DEPARTMENT

Agenda

1:00   Update on EA Activity   Jeff Quast

1:15   Update on ITD Activity   Gary Vetter

1:30   Update on Agency Activities   Jeff Quast

1:45   Waiver – Tobacco – Domain Name   Jeff Quast

2:15   Standards Review   Jeff Quast

- E-Services Privacy
- Web Domain Name
- Web Domain Name Best Practices

2:55   Future Agenda Items

EA Activity

Architecture Teams Recaps

- Security Architecture
  - A warning added to all external email went into effect January 1, 2017. Agencies are experiencing some issues from users, primarily regarding message preview.
  - Some agencies are blocking personal email and several more are planning to or have just initiated efforts to do so. The group will revisit in 30-60 days.
  - Access Control standard
    - Updates are being drafted to require AD (ADFS) for all SaaS and Vendor-hosted applications. Technical requirements in the RFP template will also be updated.
    - Suggestions were made to add language to the standard to require a PRV account for administrative rights. This will be discussed further at the next meeting
    - Suggestions were also made to increase the minimum password length for AD and State Login accounts to 12.
    - Access control requirements for all types of accounts will be defined in the existing Access Control standard.

EA Activity

Architecture Teams Recaps

- Data Architecture
  - The Record Migration standard is pending an EA survey, and the BI Tools Guideline is being reviewed by ITD's Business Intelligence group.
  - Electronic Data Backup standard
    - The group continued discussion about whether the standard should address data recovery instead of data backup, and if it was technically or financially feasible to have the standard require that full recovery be tested. Resources for full compliance would need to be allocated by agency's executive managers. The group felt the standard would be more applicable as a best practices document based on the classification of the data.
  - Document Management standard
    - Updates to the Document Management standard included removal of the reference to best practices. Further updates will be adding requirements that define an enterprise document management solution, allowing the list of products in the Appendix to be removed.

EA Activity

Application Architecture

- Reviewed waiver from Tobacco Control for the Web Development standard, to not use the NDGOV banner for a new site.
    - Recommending denial of the waiver because there were no technical reasons to require the waiver and insufficient justification presented to offset the importance of the consistency of the state's digital presence.
- Reviewed a waiver from WSI for the Public Online User Authentication standard, to not use the State Login for its new LMS SaaS solution.
    - Recommending approval on condition that the minimum requirements for passwords meet item 13 of the Access Control Standard.
- Reminder - A quarterly report of Large Project Oversight activity is published on the ITD web site.

ITD Activity

- Brown Bag Lunch – Review
  - Platon – "The Art of Storytelling"

- Pioneer Email Upgrade
  - Update approved for January 15, 2017
  - Quotas will go into affect at a later date

- FTP/MoveIT Migration Final Notice
  - ITD is working towards a completion date for the end of business on January 31, 2017. ***Those folders not migrated by this date will be purged when the server is decommissioned***.

- VPN Update
  - Recent patch from vendor appears to have addressed the issues we were seeing.

Agency Activity

- Parks and Recreation News
  - Snowmobile trails and Cross Country trails in ND are open and in excellent condition!
  - Interested in moving their web site to the new template that ITD is developing
  - Working on updating their Point of Sale Software
  - Replacing the agency's Public Information Specialist
  - The Governor is currently taking applications for the agency Director

- The Attorney General's Office launched their new web site on January 9, 2017

- Several agencies are blocking personal email and ITD and Security Architecture will be monitoring their experience.

Waiver for Web Domain Name

The North Dakota Center for Tobacco Prevention & Control Policy is requesting a waiver from the Web Domain Name standard to not use an nd.gov domain name on a new web site.

- Requesting www.overitnd.com , preproduction site is http://overitnd.odney.com/

- Research used by the agency:
    - https://www.washingtonpost.com/news/the-fix/wp/2015/04/30/millennials-dont-trust-anyone-what-else-is-new/?utm_term=.126fea343928
    - http://college.usatoday.com/2015/04/29/harvard-poll-finds-millennials-have-little-faith-in-government-media/

Standards Review

- E-Services Privacy
  - Changes being drafted
- Web Domain Name
  - Change drafted to make ITD owner of all domain names
- Web Domain Name Best Practices

Future Agenda Items