ITCC

August 10, 2016 – Room 438 - ITD

NORTH DAKOTA
INFORMATION
TECHNOLOGY
DEPARTMENT

# Agenda

1:00	Update on EA Activity	Jeff Quast
1:20	Update on ITD Activity	Gary Vetter
1:40	Update on Agency Activities	Jeff Quast
1:50	Hosting SLA	Gary Vetter
2:00	State Login ID Updates	Eli Cornell
2:15	ConnectND MFA	John Wohl
2:30	Pexip Demo	Barry Stein
2:50	Pokémon Go	Gary Vetter
2:55	Future Agenda Items	

EA Activity

Architecture Teams Recaps

- Security Architecture
- Data Architecture
- Application Architecture
- Technology Architecture

State of North Dakota Information Technology Dept. Annual Customer Survey — Enterprise Architecture
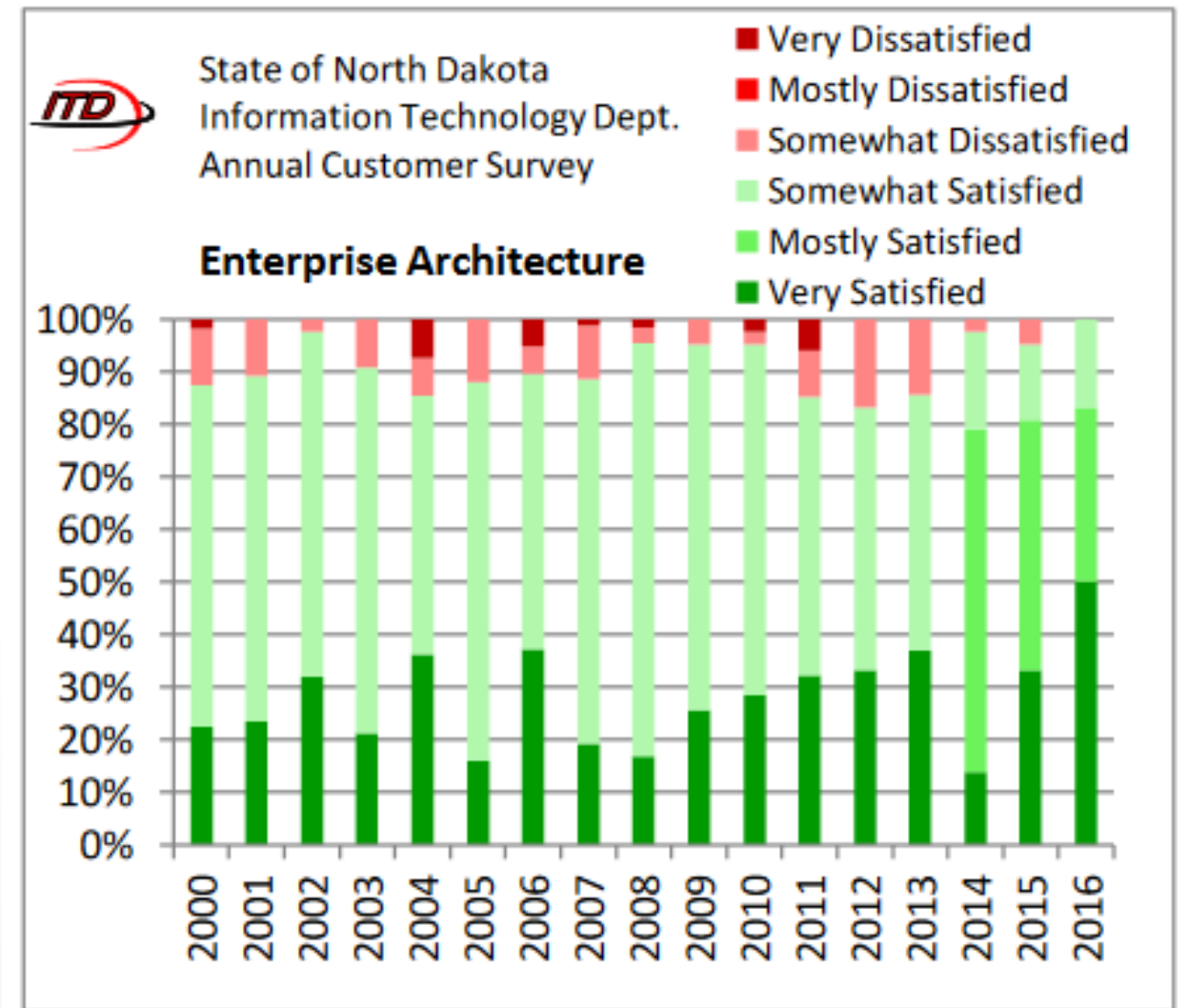
ITD Activity

- Brown Bag Lunch – Review
  - Cybersecurity in the Public Sector - Richard Swain, IBM Security Architect

- Reminder – IT Plans due Wednesday August 15, 2016

- XenMobile MDM is being upgraded to Advanced Licenses

- DLP Pilot on Exchange

- Box.net Pilot with DOT

- Reminder – Click-to-Call and Phone Password Changes

- ITD's Annual Customer Survey Results

ITD Activity

- ## ITD 17-19 [Strategic Plan](#)

2017-2019 Initiatives

Operational Excellence
- ▶ Mature configuration management processes and tools
- ▶ Mature event management processes to improve ITD's operational performance
- ▶ Develop a formal ethics & compliance program

Customer Service
- ▶ Improve the customer experience for submitting requests and the internal processes for managing work

Business Integration
- ▶ Incorporate agile development methodology where appropriate
- ▶ Establish Platform- and Infrastructure-as-a-Service models (PaaS and IaaS)
- ▶ Enhance maturity of Software-as-a-Service (SaaS) technology framework

Leadership & Innovation
- ▶ Develop a secure, cost-effective web portal framework
- ▶ Mature security processes and tools based on priorities established to support the cybersecurity framework
- ▶ Provide an IT ecosystem that enables the managed utilization of the Internet of Things (IoT)
- ▶ Mature application development and operations processes (DevOps)

Agency Activity

- DOT
  - Self Service Terminals

Hosting SLA

- System Recovery and Availability sections have been updated

Hosting SLA

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ConnectND MFA – Project Info

- This slide has been left blank for security reasons. Please contact the ITD Service Desk @ 328-4470 with any questions

State Login ID Updates

ND Login - Self-Service Enhancements - scheduled for production on August 16, 2016

- Account Recovery Processes – ID & Password
  - Alternative Email Account
  - SMS – Text Messaging
- Periodic reviews of the user's profile information

Pexip Demo

- **ITD has launched a new Video Conferencing service**

  - ITD Desktop Video resources

  - How to join a Pexip Video Conference

  - Using Pexip in Renova

Pokemon Go

[6 Ways to Leverage Pokémon Go for Community Engagement](#)

RECENT POLL

Pokémon Go has become the hottest mobile game ever in the country. It's big; really big. Have you played Pokémon Go?

○ Yes, and I like it   19%

○ Yes, but I'm not really into it   16%

○ No, but I probably will   0%

○ No, and I probably won't   65%

Related Article: Total of 31 votes

6 Ways to Leverage Pokémon Go for Community Engagement

THANK YOU

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