

ITCC

March 9, 2016 – Room 438 - ITD



NORTH DAKOTA
INFORMATION
TECHNOLOGY
DEPARTMENT

Agenda

| | | |
|------|--------------------------|--------------|
| 1:00 | Update on EA Activity | Jeff Quast |
| 1:15 | Update on ITD Activity | Jeff Quast |
| 1:30 | ITD Rate Reductions | Greg Hoffman |
| 1:45 | Service Level Agreements | Gary Vetter |
| 1:55 | IT Planning Process | Justin Data |
| 2:05 | Mobile Phone OWA | Dan Sipes |
| 2:15 | MFA Budget Planning | Dan Sipes |
| 2:25 | Future Agenda Items | |

EA Activity

- Architecture Teams Recaps
 - [Security Architecture](#)
 - [Data Architecture](#)
 - [Application Architecture](#)
 - [Technology Architecture](#)

ITD Activity

- Brown Bag Lunch – review
 - CIO Keynote: The Imminent Revolution in Information Security
- Upcoming Meetings
 - SITAC – March 9, 2016, 3:00 pm – 4:30 pm, ITD 438
 - LITC – March 10, 2016, 8:00 am – 4:00 pm, ITD 438
- Proxy Rules for Security standards
 - Put back in place to restrict access from users not on our network
 - All security standards available in [one document](#) to send to vendors
- ND.gov Contact Us agency contacts
 - [List of agency contacts/email accounts](#) that the portal 'Contact Us' app routes to, available on EA SharePoint under "Documents" and "Other."

ITD Rate Reductions

| | Prior Rate | Feb. 1 st , 2016 |
|---------------------------------|---------------|-----------------------------|
| Premium On-Demand Disk | \$0.50/GB | \$0.45/GB |
| Premium Dedicated Disk | \$400.00/TB | \$300.00/TB |
| File Share On-Demand Disk | \$0.30/GB | \$0.25/GB |
| File Share Dedicated Disk | \$225.00/TB | \$175.00/TB |
| | | |
| Long Distance Rates | \$0.05/minute | \$0.045/minute |
| Conference Bridge Long Distance | \$0.05/minute | \$0.045/minute |

Service Level Agreements

- [Active Directory SLA](#) and [Active Directory Standard](#)
 - The SLA focuses on the service details while the standard is simplified to only include the actual “policy”
- [Email SLA](#)
 - Updated to reflect larger Exchange 2013 mailbox quota
 - Added an Account Management section; with one item from the Access Control Standard
- Security Architecture will review both standards in April to consider associated revisions

Statewide IT Plan

- ITD Project Management Office will be taking over the process
- First, want to get feedback from agencies
- Will be sending brief survey
- Will modify some processes based on feedback
- Will be using PMs as “planning consultants” to help
- Similar timeline as last biennium: Rates announced in April, May-July we have meetings, August 15 plans are due
- SITAC ranking for projects in September

Statewide IT Plan

- Next Steps
 - The survey
 - Update/finalize process for this biennium
 - Update ITD's IT Planning website content
 - Communicate the process and deadlines

Mobile Phone OWA

- OWA for Devices is an app for Android and iOS
 - May be prompted to install if using a Browser to access Exchange
- Exchange 2013 includes support for existing ActiveSync and new OWA for Devices
- New email accounts - OWA for Devices is not enabled by default
- Existing email accounts – OWA for Devices is enabled by default
- ITD is considering disabling OWA for Devices on existing email accounts

MFA Budget Planning

- Indications are that MFA may become mandatory for more applications and users going forward.
 - Driven by Federal Requirements
- Agencies should evaluate their security requirements now and include MFA in the 2017-19 budget process.
- Agencies should consult ITD regarding Application level MFA, which is much more complex than MFA at the network access level.

Future Agenda Items

Any requests or ideas?



THANK YOU

Visit us at www.ND.gov/ITD