

Submitted to Large Project Oversight on 7/18/2018

GENERAL INFORMATION

Program/Project Name: DOT Drivers License - REAL-ID
Agency Name: North Dakota Department of Transportation
Project Sponsor: Russ Buchholz
Project Manager: Brad Schaffer

PROJECT BASELINES

Original And Final	Project Start Date	Baseline Execution Start Date	Baseline End Date	Baseline Budget	Actual Finish Date	Schedule Variance	Actual Cost	Cost Variance
Original Baseline	5/1/2017	11/1/2017	9/28/2018	\$550,000	6/29/2018	5.0% Ahead	\$494,341.03	.3 % Under
Final Baseline		11/1/2017	9/28/2018	\$550,000	6/29/2018	5.0% Ahead	\$494,341.03	.3% Under

MAJOR SCOPE CHANGES

No major scope changes.

PROJECT OBJECTIVES

Business Objective	Measurement Description	Met/ Not Met	Measurement Outcome / Anticipated Benefit(s)
Add document scanning for required breeder documents.	When a site goes live it must be able to scan breeder documents.	Met	All sites now have the capability.
Modification of Temporary Issuance locations workflow.	The part-time sites workflow has been updated to meet the security requirements of the federal rule.	Met	Workflow has been updated to scan documents and provide a temporary receipt until the central office prints and mails out the REAL-ID document.

POST-IMPLEMENTATION REPORT

Post-Implementation Reports are performed after a project is completed. A "PIR" is a process that utilizes surveys and meetings to determine what happened in the project and identifies actions for improvement going forward. Typical PIR findings include, "What did we do well?" "What did we learn?" "What should we do differently next time?" Notable findings are presented in this closeout report.



PROJECT CLOSEOUT REPORT



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What Went Wrong? or What Went Right?
A few part-time sites had issues when uploading the documents. ITD made some VPN changes and everything uploads correctly now.
We had an experienced team assigned to the project from the DOT side, so it made it easy to develop the new process and how the workflow was going to be updated.
IDEMIA is a trusted vendor and DOT has had over a decade of experience with them.