



MEDIATOR EXIT SURVEY
NORTH DAKOTA DEPARTMENT OF PUBLIC INSTRUCTION
SPECIAL EDUCATION
SFN 61024 (02-2016)

RETURN TO: (mail, email, or FAX)
Attn: Colleen Schneider
Department of Public Instruction
Office of Special Education
600 E Boulevard Avenue, Dept. 201
Bismarck, ND 58505-0440
-or-
cischneider@nd.gov (email)
-or-
(701) 328-4149 (FAX)

1. The participants fully understood the mediation process.	<input type="checkbox"/> Agree	<input type="checkbox"/> Somewhat Agree	<input type="checkbox"/> Somewhat Disagree	<input type="checkbox"/> Disagree
2. The issue(s) were clearly presented by both parties.	<input type="checkbox"/> Agree	<input type="checkbox"/> Somewhat Agree	<input type="checkbox"/> Somewhat Disagree	<input type="checkbox"/> Disagree
3. Parties were willing to consider alternatives to their position(s).	<input type="checkbox"/> Agree	<input type="checkbox"/> Somewhat Agree	<input type="checkbox"/> Somewhat Disagree	<input type="checkbox"/> Disagree
4. The information provided by NDDPI was easily accessible and helpful for me to prepare for the mediation.	<input type="checkbox"/> Agree	<input type="checkbox"/> Somewhat Agree	<input type="checkbox"/> Somewhat Disagree	<input type="checkbox"/> Disagree
5. If mediation resulted in agreement, both parties had an opportunity to give input in the development of the agreement.	<input type="checkbox"/> Agree	<input type="checkbox"/> Somewhat Agree	<input type="checkbox"/> Somewhat Disagree	<input type="checkbox"/> Disagree
6. Participants appeared satisfied with the mediation agreement that was developed.	<input type="checkbox"/> Agree	<input type="checkbox"/> Somewhat Agree	<input type="checkbox"/> Somewhat Disagree	<input type="checkbox"/> Disagree
7. I believe as a result of this mediation, the issue(s) presented were resolved or parties are moving in the right direction.	<input type="checkbox"/> Agree	<input type="checkbox"/> Somewhat Agree	<input type="checkbox"/> Somewhat Disagree	<input type="checkbox"/> Disagree
8. Mediation was an appropriate dispute resolution option for this issue.	<input type="checkbox"/> Agree	<input type="checkbox"/> Somewhat Agree	<input type="checkbox"/> Somewhat Disagree	<input type="checkbox"/> Disagree
Comments				

9. Mediator perception of significant factors that led to this dispute (mark all that apply)

- Different perceptions of student's needs
- Different opinions about appropriate services
- Miscommunication
- Insufficient communication
- Distrust based on conflict over this issue
- Distrust based on procedures
- Other fact(s) that surfaced through the mediation process

10. If an agreement was not the result of this mediation, what options were suggested or discussed?

11. As a result of this mediation, would you do anything different and why?

Please provide any suggestions for improvement.