

Questions You May Wish to Ask When Choosing a Day Program Provider

Agency: Pride, Inc.
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What are your criteria for accepting me?

We accept anyone who has a disability that qualifies for services.

What are your hours?

The day programs typically operate from 8:00am – 4:00pm, Monday – Friday.

How does my schedule get set?

The schedule for attendance is set based on the person's preferences.

If I am employed, am I able to do activities with your agency on the days I am not working?

This will depend on the ISP and funding source. There are people that are employed that also attend a day program if they need assistance due to safety, medical or recreational reasons.

What are my transportation options?

If the person lives in a group home, the transportation to and from a day program will be provided to them. If they live on their own (in an apartment or at home with parents) they may need to utilize public transportation such as Transit services, or have family or friends provide transportation. Transportation to and from activities taking place at the day program are provided by that program.

What are your attendance requirements (i.e. can I take a vacation)?

Yes, vacations are allowed and encouraged. However, it is preferred that you attend as you are scheduled.

Do you provide physical assistance, assistance with medications or other personal care needs?

Yes, assistance is provided based on the needs of the person.

How many others attend this program?

This will vary pending the day program interested in attending.

What is your staff ratio?

This will vary pending the day program interested in attending.

Can I interview and hire my own staff?

Typically new admissions are placed on existing caseloads with staff already in place. People receiving services are always included in the interview process when new staff is hired.

What type(s) of routine/activities will I be involved in?

This will vary pending the program interested in attending. Pride offers 3 different day programming options i.e.: Production program, Life Skills program, Gracefully Aging program. Monthly activity calendars are developed for the Life Skills and Gracefully Aging programs, with the input of the people attending. The activities at the Production program are based on the contract work to be completed each month, which includes in house contract work and work completed at businesses in the community.

Do I need spending money for this program? If so, how much?

Will vary pending the activities taking place. Typically there is no cost involved.

Do I bring my own lunch or is that provided?

Lunch is not provided. The person brings their daily lunch with them unless a special luncheon has been scheduled to take place.

Are there opportunities to work on-site? If so, am I required to do the on-site work?

Yes, the Production program provides vocational training and employment opportunities. People work on developing work skills such as dependability, problem solving, attention to tasks and safety. Work skills are developed using contracts from local businesses in a supportive, friendly atmosphere.

Do you help people find jobs?

Yes

Can I access two (or more) different agencies?

Yes, pending the ISP and specific needs of the person.

Do I have meetings?

Yes, there is a 30 day review after services begin, a yearly meeting and team reviews are scheduled as needed throughout the year.

If I am not my own legal guardian, what input do I have?

Pride uses a team approach with everyone's input taken into consideration.

What will this cost me?

This will depend on eligibility for services. Typically services are paid through a State agency such as Developmental Disability Services. We do offer private pay if the person does not qualify for day programming services.

What can I do if I am unhappy with services or staff?

Every effort is made to resolve issues if a person is dissatisfied with services. The person's team will assist them to insure satisfaction.

How do you help with the transition process to or from another agency?

This will vary pending the planning needs of the person requesting services. We work with the referring agency to insure a smooth transition.

Developed by Region 7 Interagency Task Force on Transition Subcommittee

You can find this as well as other transition information at: www.dpi.state.nd.us/transitn/index.shtm