



**CRISIS**  
**Negotiation**  
**Competition**  
**Bismarck 2011**

**6th Annual Upper Red River Valley**  
**Crisis Negotiation Conference**  
**& Competition**

**June 6<sup>th</sup> to 8<sup>th</sup>, 2011**

**Hosted by**  
**North Dakota State Penitentiary**  
**Crisis Response Team**  
**And**  
**Bismarck State College**



We have two ears and one tongue in  
 order that we may hear more and  
 speak less.  
 ~ *Diogenes*

**Sunday June 5<sup>th</sup>**

**18:00 – 22:00 Registration / Conference Room F**

- Comfort Inn  
 1030 East Interstate Avenue.  
 Bismarck, ND

**Monday June 6<sup>th</sup>**

**Bismarck State College-Career Academy**  
**1221 College Drive**  
**Multipurpose Room 200**

**07:00 – 08:00 Registration**

**08:00 – 08:15 Introduction**

- Steve Engen, Director of Staff  
 Development and Facility Inspection  
 ND DOCR

**08:15 – 10:15 Lewis Prison Siege-The Longest**  
**Prison Siege in U.S. History**  
 Jan Dubina, Phoenix Police Department

10:15 – 10:30 Break

**10:30 – 12:30 Lewis Prison Siege**

12:30 – 13:30 Lunch

- Career Academy

**13:30 – 15:00 Domestic Hostage Taking-Case**  
**Study**  
 D/Sgt. Brent Black, Winnipeg Police  
 Sgt. Loverne Mathews, Winnipeg Police

15:00 – 15:15 Break

**15:15 – 16:45 Media Relations-Do's and Don'ts**  
**For the Field Officer and Supervisor**  
 Mike Hedlund, EGF Police Chief

16:45 – 17:00 Competition - Team Briefings

**Tuesday June 7<sup>th</sup>**

**Bismarck State College**  
**Lindstrom Hall –1330 Edwards Avenue**  
**Mystic Hall – 1309 Schaffer Avenue (Teams)**  
**Werner Hall – 1600 Edwards Avenue (Bad Guys)**

08:00 – 08:30 Team Set Up  
 BSC-Career Academy  
 Multipurpose Room 200

08:30 – 09:00 Scenario Introduction

09:00 – 12:00 Scenario

12:00 – 13:00 Lunch – Career Academy

13:00 – 15:00 Scenario Continues

15:00 – 15:30 Debrief Negotiating Teams

15:30 – 16:00 Head Judges Debrief

**16:00-19:00 Hospitality Night**  
**Where: Pier Restaurant & Bar**  
**1120 Riverwood Dr.**

**Wednesday June 8<sup>th</sup>**

**Bismarck State College**  
**Lindstrom Hall – 1330 Edwards Avenue**  
**Mystic Hall – 1309 Schaffer Avenue (Teams)**  
**Werner Hall – 1600 Edwards Avenue (Bad Guys)**

08:00 – 08:30 Team Set Up  
 BSC-Career Academy  
 Multipurpose Room 200

08:30 – 09:00 Scenario Introduction

09:00 – 12:00 Scenario

12:00 – 13:00 Lunch – Career Academy

13:00 – 15:00 Scenario Continues

15:00 – 15:30 Debrief Negotiating Teams

15:30 – 16:00 Head Judges Debrief

16:00 – 16:30 Awards & Closing Remarks  
 Bismarck State College-Career Academy

**SPEAKERS**

**Jan Dubina**

Officer Dubina has been with the Phoenix Police Department for 29 years. She served five of those years in patrol before transferring to the Special Assignments Unit, the department's full time SWAT team, in December 1985. Jan started as a part of a sniper/observer team and then moved to an entry team position as a rear guard. Ultimately Jan was selected as a primary negotiator for her team. She has been a negotiator for over 19 years, and is the negotiation team coordinator for Phoenix.

Jan has received several hundred hours of negotiation related training, and has been involved in over 300 barricaded incidents. She is also the Crisis Negotiation Section Chairperson for the National Tactical Officer's Association.

Jan has a teaching certificate from the State of Arizona, and holds a Bachelor of Science Degree in Criminal Justice from Arizona State University, and has currently obtained her Masters Degree in Education from Northern Arizona University.

### D/Sgt. Brent Black

D/Sgt. Black was a Police Officer in the Ontario communities of Fort Frances and Kenora for approximately 14 years. In 1993 he re-located to Winnipeg, Manitoba and worked for the Manitoba Lotteries Corporation for two years as a Casino Investigator.

In 1995 Brent joined the Winnipeg Police Service and since that time has worked several Divisions; General Patrol, Personnel, Major Crimes, and Homicide. He currently holds the rank of Detective Sergeant.

Brent has been a member of the Winnipeg Crisis Negotiation Unit for five years and has been involved in numerous incidents. He received his Negotiator training through the Canadian Police College in Ottawa. Brent has lectured on negotiation incidents in Winnipeg, and in San Diego, California

### Sgt. Loverne Mathews

Sergeant Mathews started with the Winnipeg Police Service in 1990. Since that time she has worked in General Patrol, Surveillance, Child Abuse Unit, Professional Standards Unit, and Human Resources (Recruiting).

Loverne has been a member of the Winnipeg Crisis Negotiation Unit for five years and is presently the Coordinator for this unit. She received her training through the Canadian Police College in Ottawa, and has attended numerous high risk incidents. Loverne has lectured on

negotiation incidents in Winnipeg, and in San Diego, California.

### Chief Mike Hedlund

Michael Hedlund is the Chief of Police for the East Grand Forks (MN) Police Department. Prior to coming to East Grand Forks in June of 2008, Chief Hedlund was with the Grand Forks (ND) Police Department for 22 years serving in a variety of capacities as an Officer, Sergeant, and Lieutenant. He was a member of the Grand Forks Regional Crisis Negotiations Team for twenty years, serving as Team Leader for nearly a decade. Chief Hedlund has Bachelor's Degrees in Criminal Justice and Education from Bemidji State University, and the University of North Dakota respectively, and is currently working on a Master's Degree in Public Safety Executive Leadership through St. Cloud State University. While in North Dakota, Chief Hedlund was a P.O.S.T. Certified Instructor (Instructor #1819) in the areas of Traffic Safety, Hostage/Crisis Negotiations, and General Police Topics.

### Comfort Inn 1030 East Interstate Avenue



### Bismarck State College 1500 Edwards Avenue

