



“Is your customer struggling to pay utility bills?”

ND Rent Help can now help qualifying ND renters with past-due utilities.

- Includes electric, natural gas and other heating sources, water, wastewater and garbage services.
- Will pay for heating costs not covered by Low Income Home Energy Assistance Program (LIHEAP) if a household participates in both programs.

How utility suppliers receive payment:

New Suppliers:

If you have never registered to be a supplier with the ND Office of Management and Budget (OMB), register at <https://bit.ly/2yK2Zba>.

Current OMB Approved Suppliers:

Log into the OMB supplier portal and make sure that your account is active and that your account information is correct.

NOTE: Inactive accounts may need to complete an updated W-9.

After you have been approved and have a Supplier ID number, email the number to the ND Rent Help team at dhserb@nd.gov or call 701-328-1907 and ask for Heidi.

NOTE to heating utility companies: Your LIHEAP provider number is not the same as the OMB supplier number.

How do payments work?

Renter provides the name of his/her utility supplier and most recent bill.

DHS issues payment to the utility supplier based on the information entered in OMB's supplier portal. Payment will be made using the method selected when you registered as a vendor (direct deposit, etc.).

Questions?

701.328.1907 or dhserb@nd.gov

www.nd.gov/dhs/info/covid-19/rent-help.html

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