



Interim Human Services Committee | 8.9.22

Senator Judy Lee, Chairman

Human Service Zones

Local + State Partnerships For Effective and Efficient Service Delivery

NORTH
Dakota
Be Legendary.™

Human Services

OVERVIEW

- Indirect Cost Study Recommendation
- Human Service Zone Transition
- Compensation and Equity Study Update
- Central Background Check Unit

HUMAN SERVICE ZONE LEADERSHIP TRANSITION

Feb 2022- Sep 2022

- Conducting transition prep
- Inviting Jessica to zone ops and zone director meetings
- Include in budget development



September 1, 2022

- Zone Administration transitions to Jessica
- Joint prep for legislative session



Sep 2022-May 2023

- Overlap duties
- Joint legislative responsibilities
- Stronger program integration

HUMAN SERVICE ZONES: 8-YEAR TRANSFORMATION

2020-2022 Zone Formation

- Zone Plans
- Zone Boards
- Unified HR Manual
- GA Burials + GA Policy
- Eligibility Redesign
- CPS Redesign
- Central Intake
- Foster and Childcare Licensing
- Foster Eligibility + Sub Adopt
- Unified HCBS
- CHINS + CHIPS

2023-2025 Phase 2

- New Eligibility model kickoff
- Compensation + Equity recommendations
- Complex child placements
- Case management redesign
- Zone Report Card
- Zone Performance Management

2025-2028 Phase 3

COMPENSATION AND EQUITY STUDY

- In the current review process.
- Notice of intent to award issued August 12 at noon

CENTRAL BACKGROUND CHECK UNIT

Responsible for conducting the fingerprint-based background checks for the following programs:

- DHS Employees
- Early Childhood Programs
- Potential Adoptive Parents
- Potential Foster Parents
- Potential Guardians
- Residential Facilities
- LCPA Staff

CBCU TRANSFORMATION

- Increased timeliness from 25 days on average to 3 days
- Replacing all live scan finger printing machines
- Kicked off automating the background check process



Contact Information

Sara Stolt, Chief Operating Officer
600 E Boulevard Ave,
3rd Floor, Judicial Wing
Bismarck, ND 58505

Phone: 701-328-1891
E-mail: sarastolt@nd.gov



N O R T H
Dakota
Be Legendary.™

| Human Services