Interim Human Services Committee | 8.9.22
Senator Judy Lee, Chairman

Human Service Zones
Local + State Partnerships For Effective and Efficient Service Delivery
OVERVIEW

- Indirect Cost Study Recommendation
- Human Service Zone Transition
- Compensation and Equity Study Update
- Central Background Check Unit
HUMAN SERVICE ZONE LEADERSHIP TRANSITION

Feb 2022- Sep 2022
- Conducting transition prep
  - Inviting Jessica to zone ops and zone director meetings
  - Include in budget development

September 1, 2022
- Zone Administration transitions to Jessica
  - Joint prep for legislative session

Sep 2022-May 2023
- Overlap duties
  - Joint legislative responsibilities
  - Stronger program integration
HUMAN SERVICE ZONES: 8-YEAR TRANSFORMATION

**Zone Formation**
- Zone Plans
- Zone Boards
- Unified HR Manual
- GA Burials + GA Policy
- Eligibility Redesign
- CPS Redesign
- Central Intake
- Foster and Childcare Licensing
- Foster Eligibility + Sub Adopt
- Unified HCBS
- CHINS + CHIPS

**Phase 2**
- New Eligibility model kickoff
- Compensation + Equity recommendations
- Complex child placements
- Case management redesign
- Zone Report Card
- Zone Performance Management

**Phase 3**
- Zone Performance Management
In the current review process.
Notice of intent to award issued August 12 at noon
Responsible for conducting the fingerprint-based background checks for the following programs:

- DHS Employees
- Early Childhood Programs
- Potential Adoptive Parents
- Potential Foster Parents
- Potential Guardians
- Residential Facilities
- LCPA Staff
CBCU TRANSFORMATION

- Increased timeliness from 25 days on average to 3 days
- Replacing all live scan finger printing machines
- Kicked off automating the background check process
Contact Information

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