NORTH
Dakota
Be Legendary.™ | Behavioral Health
HUMAN SERVICES

Permanent Supportive Housing

Permanent Supportive Housing

During the 2021 legislative session, the Department of Human Services' Behavioral Health Division was directed to develop a funding methodology to distribute funding to qualified entities that

- utilize best practices for permanent supportive housing,
- provide recovery-oriented and person-centered services,
- submit process and outcome measures to the department, and
- authorize the department to conduct onsite visits to review program operations.
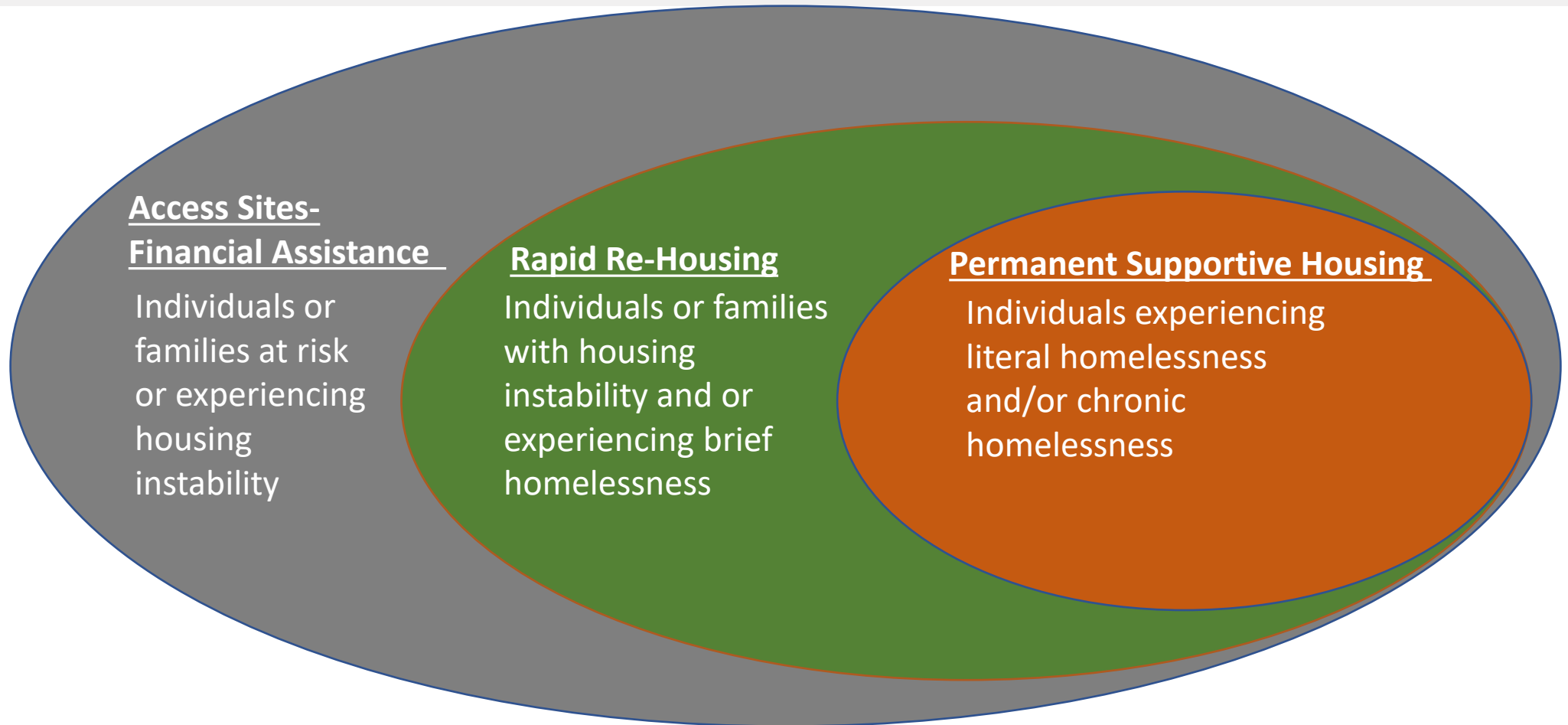
What is permanent supportive housing?

- **Permanent:** People live in their homes as long as they meet the basic obligations of tenancy, such as paying rent.

- **Supportive:** People have access to support services that they need and want to retain housing.

- **Housing:** People have a private and secure place to make their home, just like any other member of the community.

Target Population

Access Sites-Financial Assistance
Individuals or families at risk or experiencing housing instability

Rapid Re-Housing
Individuals or families with housing instability and or experiencing brief homelessness

Permanent Supportive Housing
Individuals experiencing literal homelessness and/or chronic homelessness

Current State Contracts

1. Prairie Harvest Mental Health

   Stern Place: 9 units

   Harvest Homes: 12 units

2. Grand Forks Housing Authority

   LaGrave on First: 42 Units

3. Fargo Housing Authority
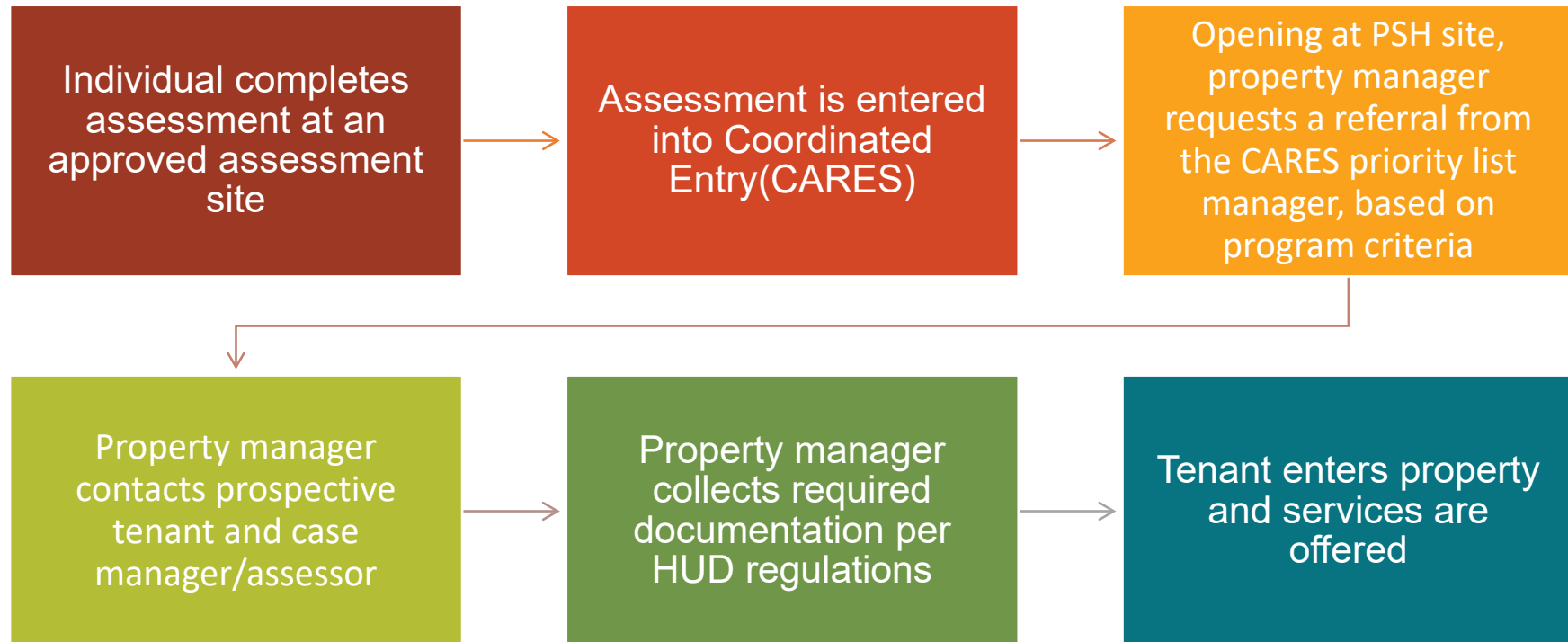
   Cooper House: 42 Units

4. Burleigh County Housing Authority

   Edwinton: 40 units

Individual Process

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┌─────────────────────┐     ┌─────────────────────┐     ┌─────────────────────┐
│ Individual completes│     │ Assessment is       │     │ Opening at PSH site,│
│ assessment at an    │ ──▶ │ entered into        │ ──▶ │ property manager    │
│ approved assessment │     │ Coordinated         │     │ requests a referral │
│ site                │     │ Entry(CARES)        │     │ from the CARES      │
│                     │     │                     │     │ priority list       │
│                     │     │                     │     │ manager, based on   │
│                     │     │                     │     │ program criteria    │
└─────────────────────┘     └─────────────────────┘     └─────────────────────┘

┌─────────────────────┐     ┌─────────────────────┐     ┌─────────────────────┐
│ Property manager    │     │ Property manager    │     │ Tenant enters       │
│ contacts prospective│ ──▶ │ collects required   │ ──▶ │ property and        │
│ tenant and case     │     │ documentation per   │     │ services are        │
│ manager/assessor    │     │ HUD regulations     │     │ offered             │
└─────────────────────┘     └─────────────────────┘     └─────────────────────┘
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What do these contracts require?

- Utilize Coordinated Entry for referrals, (CARES)

- Outreach and Engagement

- Connection to Services

- Incorporation of Braided Funding

- Utilize Homeless Management Information System for data collection

Coordinated Entry

Coordinated entry is a powerful tool designed to ensure that individuals experiencing homelessness or at risk of homelessness are matched with the right intervention, among all of the interventions available, as quickly as possible. It standardizes the access and assessment process for all clients and coordinates referrals across providers.
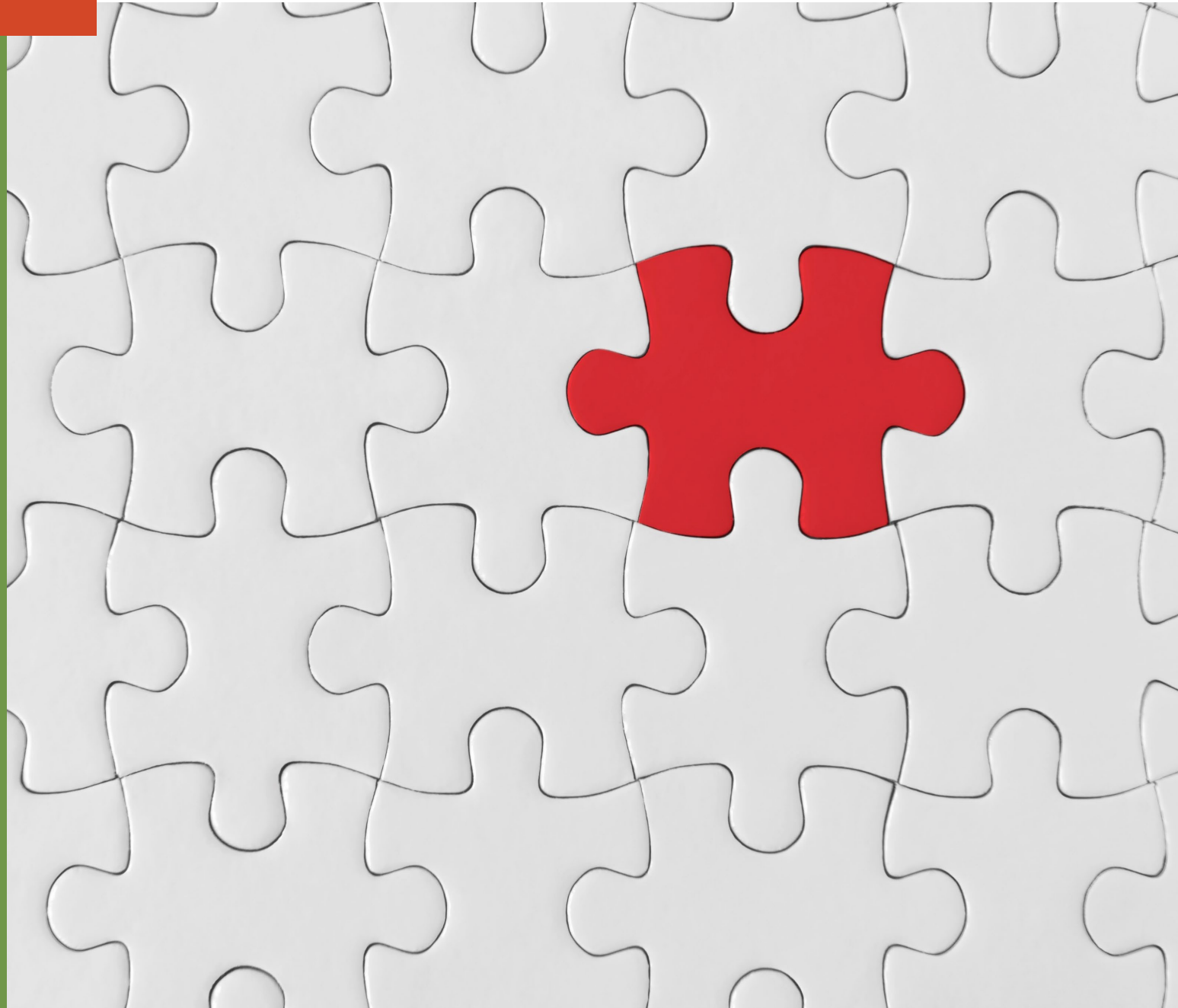
Outreach and Engagement

An environment where there is a standing offer of support as early as possible, and continuous engagement. Outreach and engagement with tenants vary based on the individual's desire, level of acuity and need.
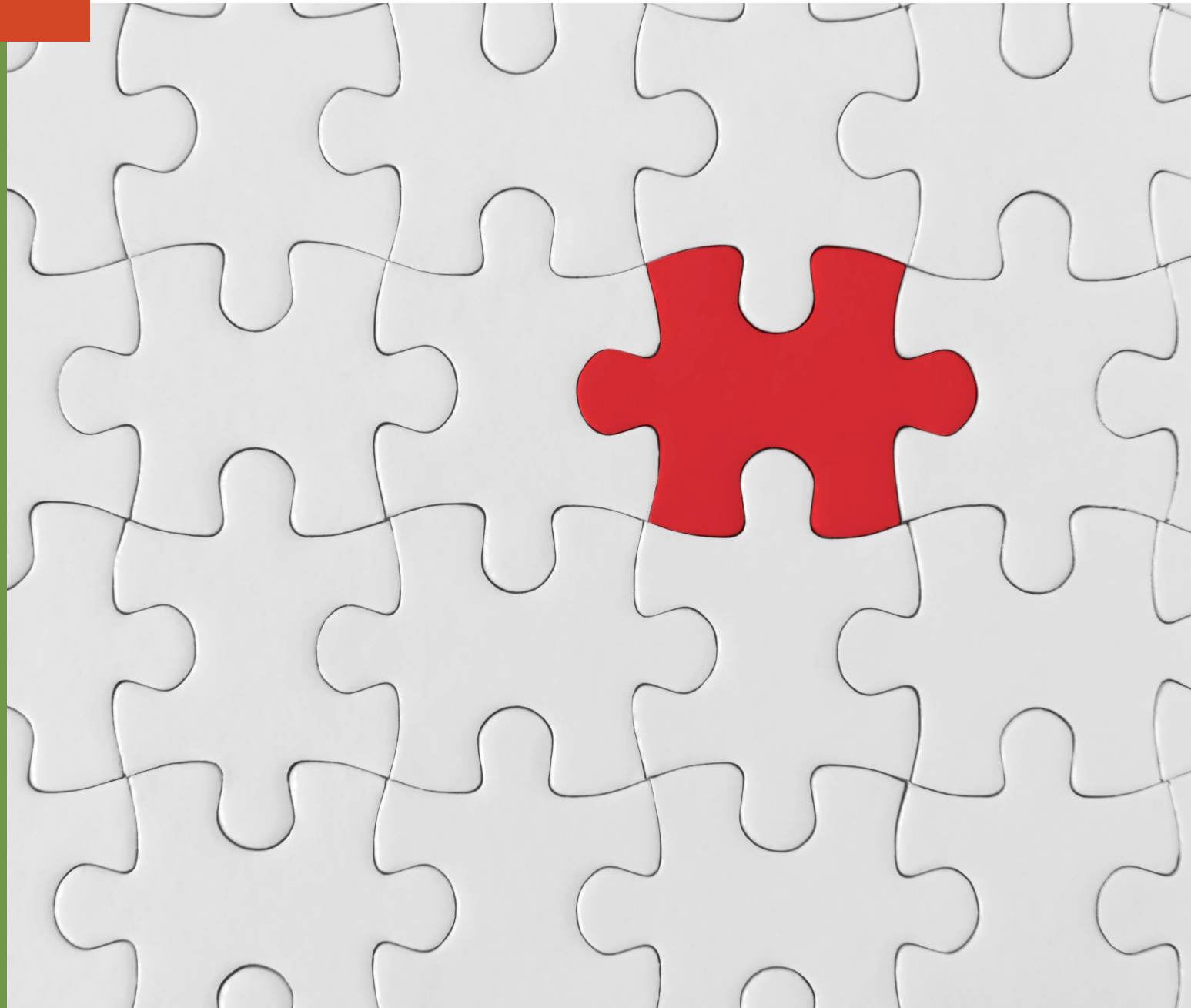
Connection to Services

Supportive service provider has connections and relationships with providers in the community, makes appropriate referrals and assists with navigation to resources .
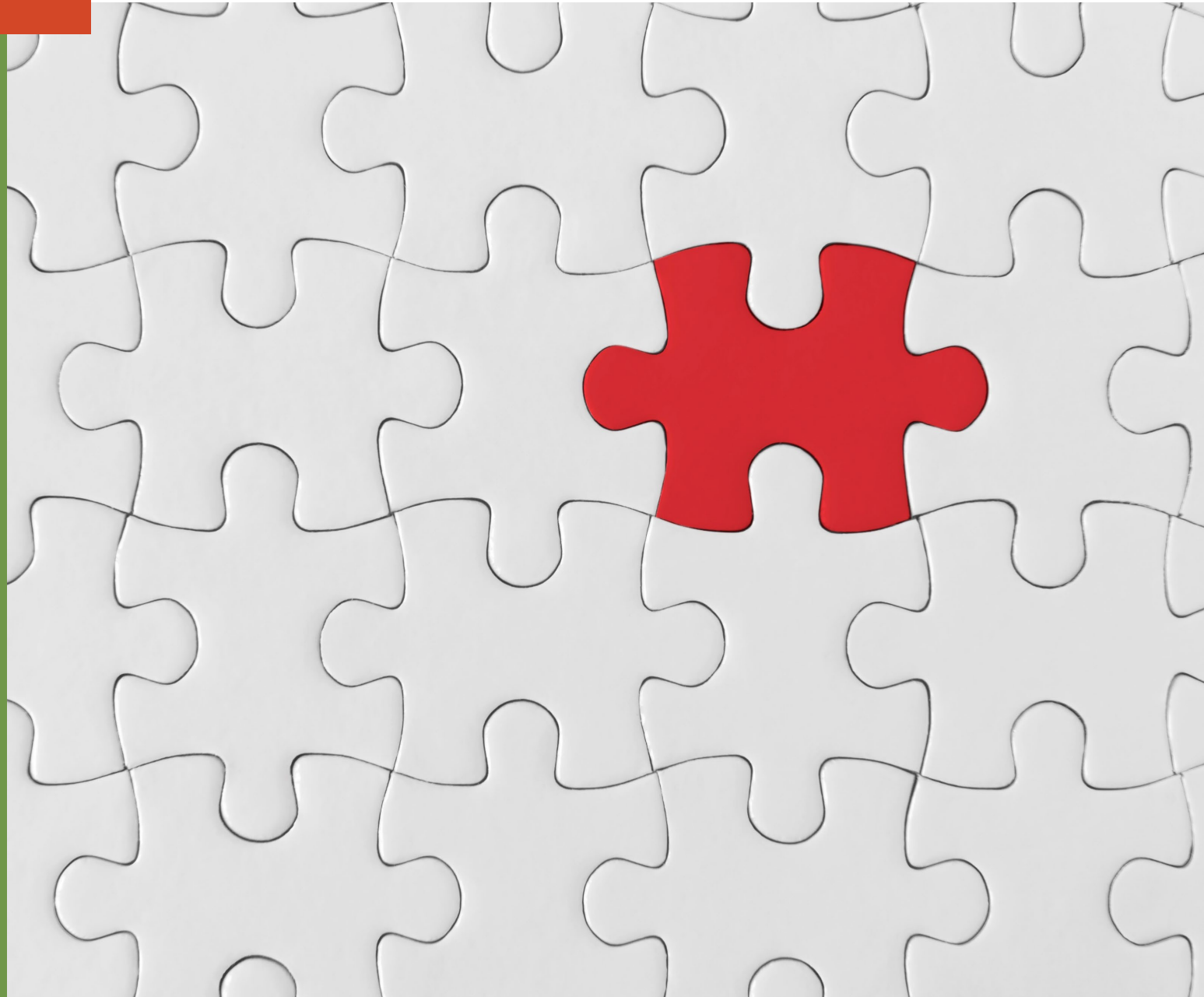
Braided Funding
Grantee shall utilize a braided funding approach to service delivery, which includes private funding, Medicaid, and other federal and state funds to ensure services meet the needs of the tenants.
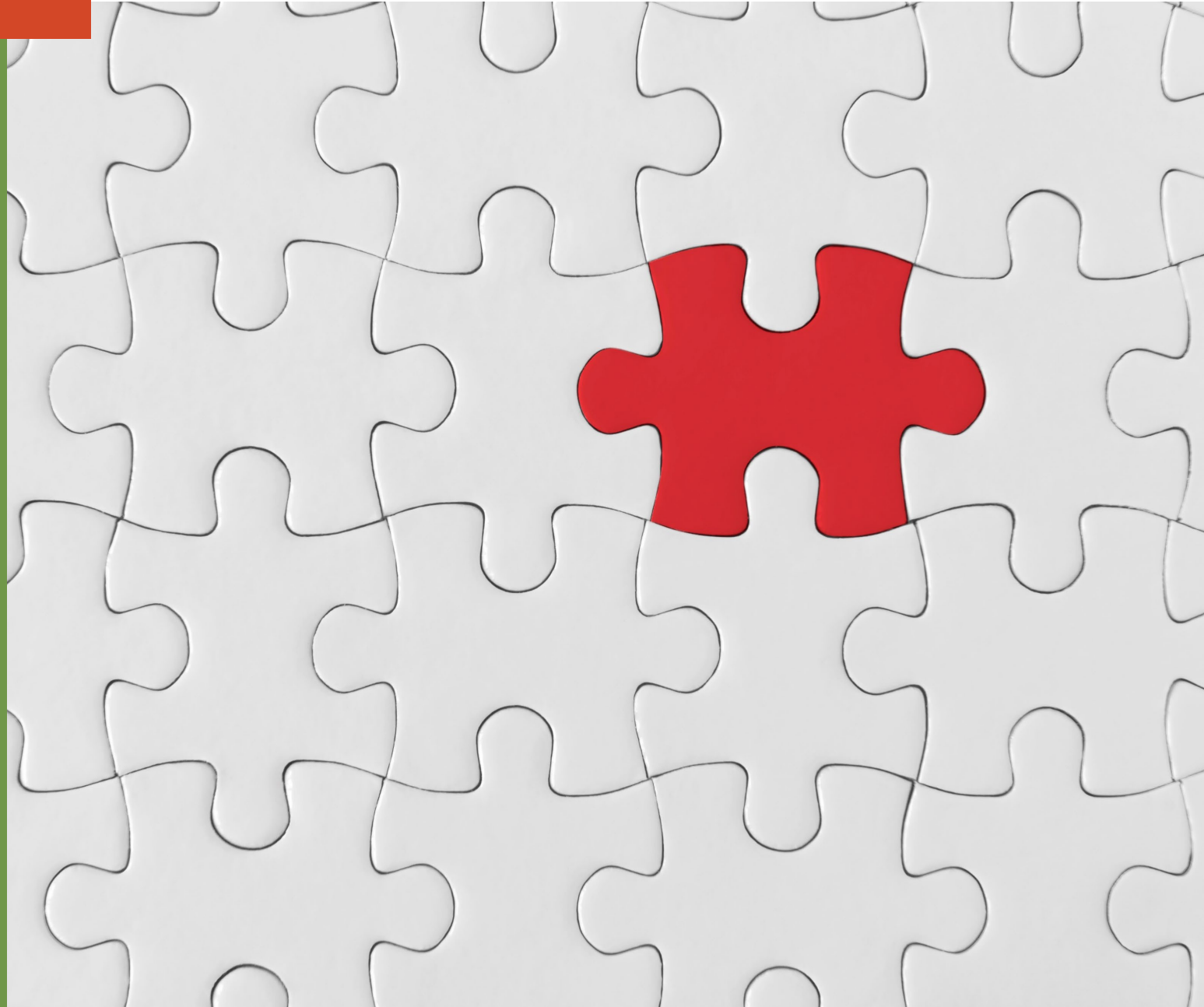
Data Collection and Reporting

Utilize Homeless Management Information System(HMIS)to collect and report data on tenants
-length of stay;
-reason for denials;
-timeframe from referral to move-in
*Training with providers and HMIS on April 28, 2022, to implement

Other information collected
-funding being used to support program and service delivery
-Community engagement events
-other community providers involved in on-site provision of services
-Range and prevalence of service needs
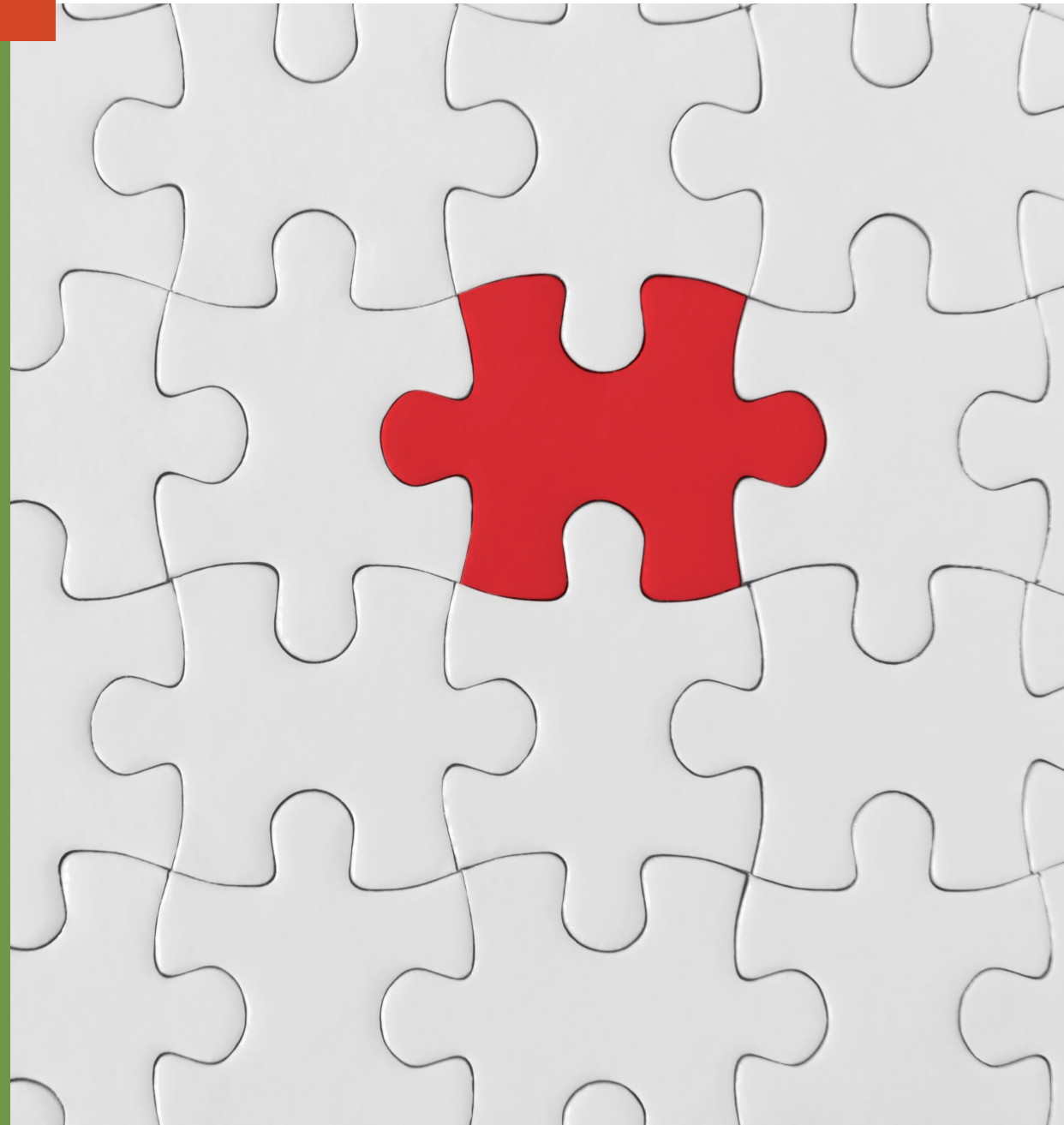
Values

Person Centered

Trauma Informed

Data Driven

Best Practice

Recovery Oriented

Integrated

Transparency

Accountability

What are the pillars of supportive services?

Community based, the tenant participates in the life of the community

Assist tenants in navigating issues and choices related to their ability to remain housed

Tenants have choices and the supportive services are voluntary, the tenant cannot be evicted for rejecting services

Independent living skills, this type of support is crucial to help tenants with limited skills learn to meet their tenancy obligations
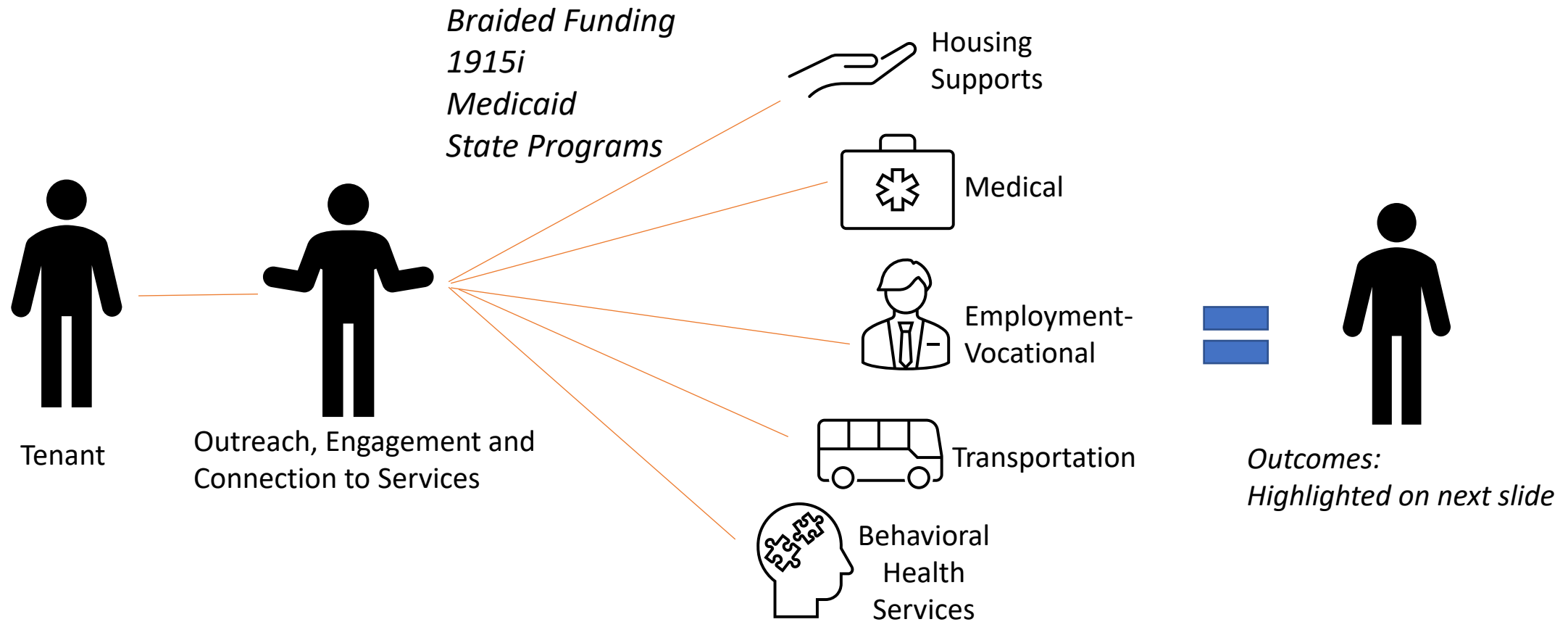
Behavioral health services, which includes mental health and substance abuse

Process and Outcome Measures

Process Measures
- Utilization of Coordinated Entry
- Low Barrier admissions policies
- Outreach and Engagement
- Assessments
- Service Plans
- Community Engagement
- Training

Outcome Measures
- 60% of tenant's secure new benefits, maintain stable income, and/or increase income
- 60% of tenants participate in tenancy support services
- 85% of tenants do not move to sheltered or unsheltered homelessness
- Length of stay at Permanent Supportive Housing

Fargo Housing Authority

Recently procured a new on-site service provider

- Community Options
  - Completed group and individual provider enrollment for 1915i, enrolled to provide:
    - Care Coordination
    - Housing Supports
    - Non-medical transportation
    - Benefits Planning
  - Community Connect and Free Through Recovery Provider
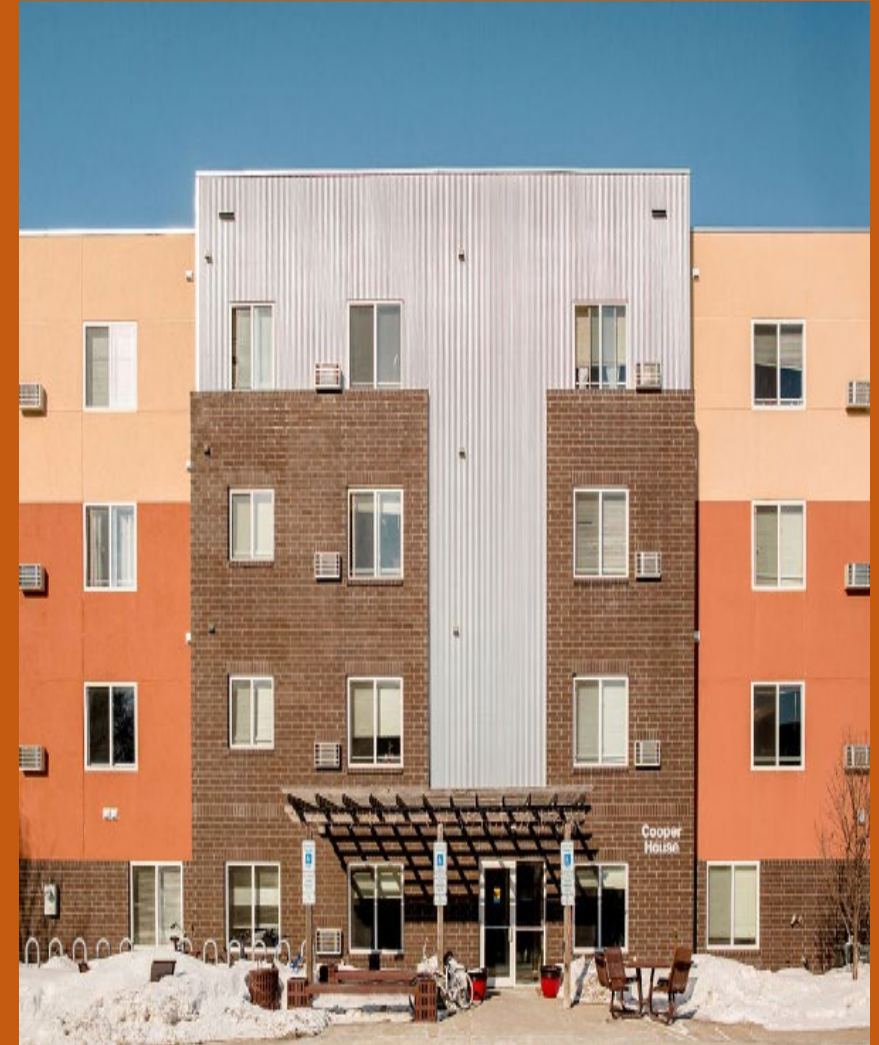
Cooper House-42 Units

Grand Forks Housing Authority

- Completed group provider enrollment for 1915i, enrolled to provide:
  - Non-medical transportation
  - Care Coordination
  - Peer Support
  - Benefits Planning
  - Housing Supports

- Received provider incentive grant to assist with financial piece of enrollment

LaGrave on First-42 Units

Prairie Harvest Mental Health

- Completed group and individual provider enrollment for 1915i, enrolled to provide:
  - Non-medical transportation
  - Care Coordination
  - Benefits Planning

- Completed group and individual provider enrollment for Medicaid
  - Targeted Case Management
  - Psycho-Social Rehabilitative Services

- Received provider incentive grant to assist with financial piece of enrollment

Stern Place-9 units

Harvest Homes-12 units

Burleigh County Housing Authority

- Onsite service provider is Dacotah Foundation

- Dacotah Foundation has completed group and individual provider enrolment for 1915i, enrolled to provide:
  - Housing Supports

- Received provider incentive grant to assist with financial piece of enrollment

Edwinton-40 units

Next Steps

CSH

Supportive Housing
TRAINING CENTER

Continue to provide individualized training and technical assistance to permanent supportive housing provider in partnership with the Corporation of Supportive Housing(CSH) on best practices.