



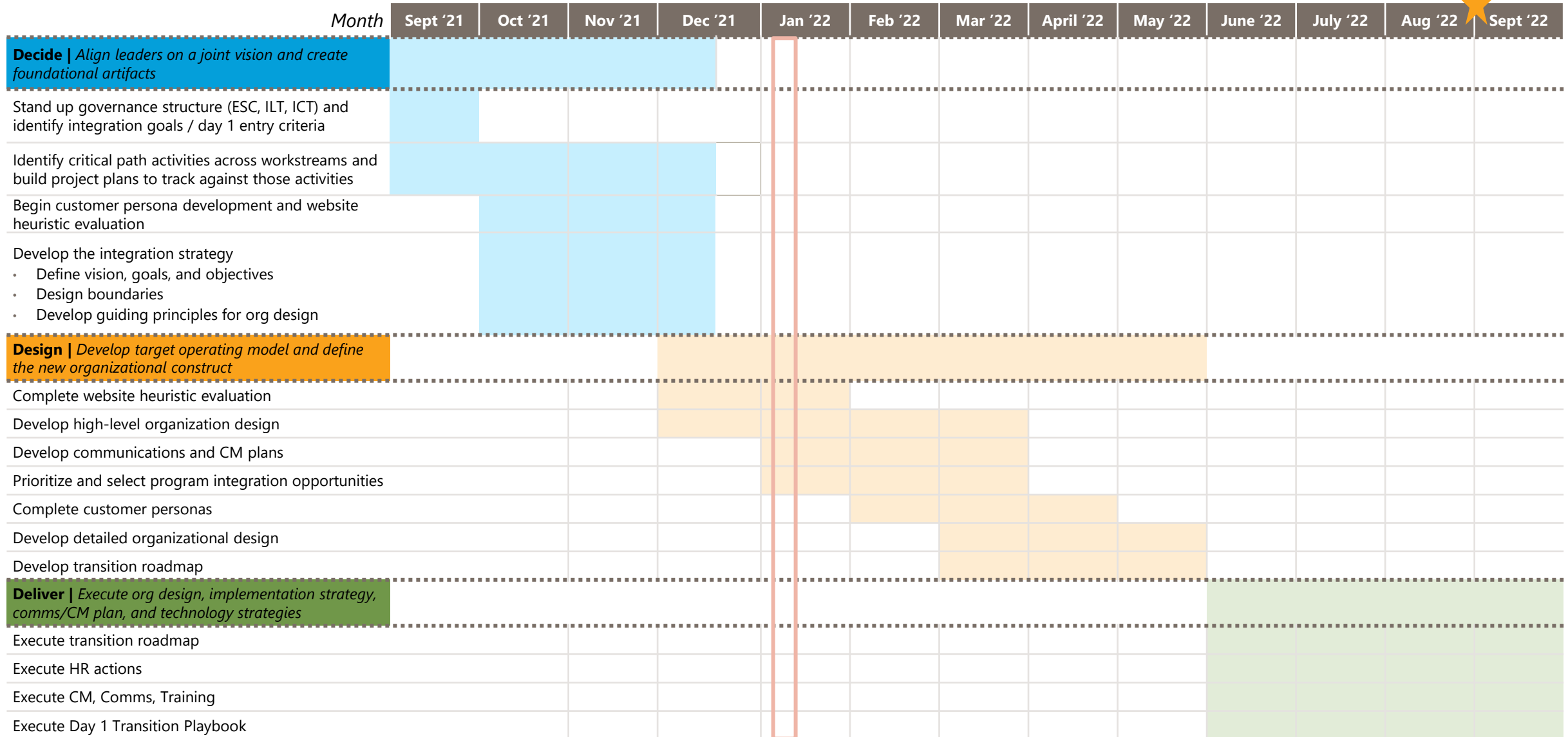
DHHS INTEGRATION UPDATE

Human Services Committee
Jan. 11, 2022

NORTH
Dakota Be Legendary.™
Health and Human Services

A three-phase integration timeline guides our planning process

A unified DHHS 



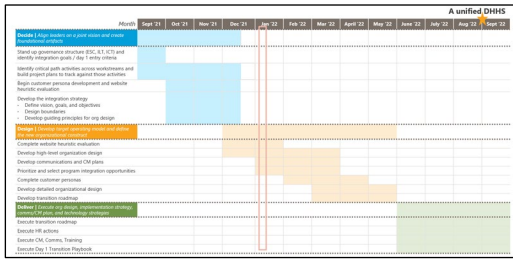
We're collaborating on six integration workstreams to facilitate a successful integration

Workstream name	Key focus
Communications	Develop and launch a new, citizen-facing DHHS website as one entry point to programs and services; define standard operating procedures for external and team member communications.
Finance	Develop combined finance activities and processes.
HR, Change Management and Culture	Design and implement a change management strategy and updates to core HR functions.
Information Technology	Design and configure existing and new IT systems and supports.
Operations and Customer Experience	Determine the design and implement the strategy of key operational activities.
Program Integration	Identify opportunities to enhance and transform services as a unified DHHS.

 **Team members across both agencies are engaging on smaller project teams within each workstream.**

Ongoing activities and communications continue to **inform and engage team members** along our integration journey

Activity / Communication	Purpose
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Ongoing weekly: Integration workstream work sessions

DoH and DHS workstream leads and their teams collaborate on project plans and action steps.

Ongoing weekly: Integration leadership team update sessions

DoH and DHS leadership team members review progress of / hear status updates from the six integration workstreams.



Jan. 31: One team DHHS email update

A monthly wrap-up of integration activities and news; sent to all DoH and DHS team members.



Jan. 31: Better Together podcasts and service area spotlights

A fun, easy way for team members to explore new service areas, teams and roles across both agencies. New team members are featured monthly.



February (Date TBD): DHHS town hall

A live, virtual meeting featuring for integration news, updates and pre-submitted questions from managers and teams.