



DHHS Integration

Legislative Update – August 2021

BETTER
TOGETHER
Transforming the **Citizen Experience**

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Early activities have focused on positioning the team with a strong foundation for a successful integration

Activity	May June	July	Aug.	Sept.	Oct. – Dec.	Jan.- Sept. 2022
Build integration planning team	Active					
Conduct RFI RFP process	Active	Active				
Engage with consultants			Active	Active	Active	Active
Ongoing leadership overviews and team building	Active	Active	Active	Active	Active	Active
Ongoing team communications	Active	Active	Active	Active	Active	Active
Activate cross-agency planning teams				Active	Active	Active

Request for Proposal



Request for proposal (RFP) issued to engage a consultant who will coordinate with the integration and action planning teams to work in six areas:

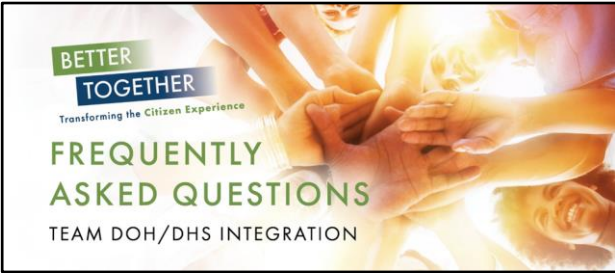
- Strategic vision alignment
- Integrated agency structure
- Internal and external communication
- Organizational change management
- Technology for system integration and alignment
- Project management and requirements

Team member communications have focused on why one unified team is an opportunity to **transform and enhance the citizen experience**



One-team Town Halls

- May 25: DoH and DHS
- June 30: Public health units and human service zones
- July 28: Senior leader / manager town hall



Manager talking points and frequently asked questions



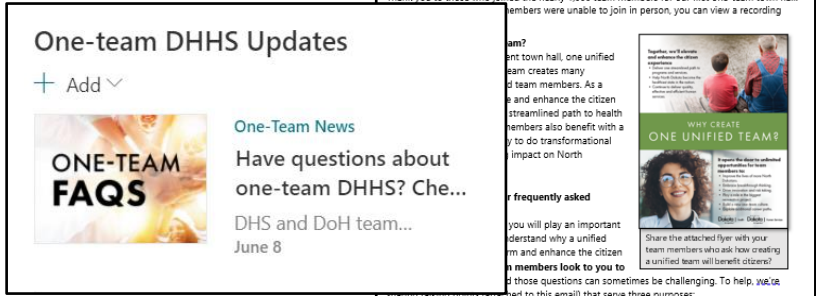
Leadership division overviews and team building



Why create one unified team flyer



Campaign slogan contest



Emails and videos; Teams and intranet posts

As one unified team, we'll:

- Deliver one streamlined path to programs and services.
- Help North Dakota become the healthiest state in the nation.
- Continue to deliver quality, effective and efficient human services

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Together, we'll continue to elevate and enhance the citizen experience to:

- Deliver one streamlined path to programs and services.
- Help North Dakota become the healthiest state in the nation.
- Continue to deliver quality, effective and efficient human services.

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WHY CREATE ONE UNIFIED TEAM?

It opens the door to unlimited opportunities for team members to:

- Improve the lives of more North Dakotans.
- Embrace breakthrough thinking.
- Drive innovation and risk-taking.
- Play a role in the biggest reinvention project.
- Build a new one-team culture.
- Explore additional career paths.