Acute Psychiatric Treatment Committee
June 15, 2022
Monica Haugen- 1915(i) Administrator
1. The individual is age 0+; and
2. The individual is currently enrolled in ND Medicaid or Medicaid Expansion; and
3. The individual’s household income is at or below 150% of the Federal Poverty Level; and
4. The individual has a qualifying substance use, mental health or brain injury diagnosis; and
5. The individual’s WHODAS score is 25 or above; and
6. The individual resides in and will receive services in a setting meeting the federal Home and Community-Based Settings (HCBS) Rule.
1915(i) Services

Training and Support for Unpaid Caregivers

Benefits Planning

Respite

Non-Medical Transportation

Housing Support

Supported Employment

Pre-Vocational Training

Peer Support

Family Peer Support

Supported Education

Community Transition Service

Care Coordination
1915(i) Update

- Enrolled Individuals
- Enrolled Providers
- Lessons Learned & Actions Taken
- Promotion and Training
- Looking to the Future
## Lessons Learned & Actions Taken

<table>
<thead>
<tr>
<th>Lesson Learned</th>
<th>Action Taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services must be accessible to all eligible individuals, regardless of their level of English proficiency</td>
<td>Forms translated as requested; Interpreters utilized for phone conversations; Providers informed of the option to bill Medicaid for interpreter services, both spoken language and American Sign Language (ASL) concurrently with 1915(i) claims</td>
</tr>
<tr>
<td>WHODAS score requirement of 50 was too restrictive</td>
<td>WHODAS score requirement lowered to 25*</td>
</tr>
<tr>
<td>Group provider qualification requiring agency accreditation was unachievable for many providers</td>
<td>Qualifications were expanded to include additional options</td>
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<tr>
<td>Individuals experienced difficulty following through with the necessary steps up to connecting with Care Coordinator</td>
<td>1915(i) Navigator hired by BHD to work with individuals, Human Service Centers, Human Service Zones, and community providers to ensure proper follow-up happens and connections are made to the Care Coordination agency of choice</td>
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*Addressed with SPA Amendment January 2022*
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<td>Diagnosis verification signed by physician on application was a barrier to enrollment</td>
<td>Option added to include a diagnosis list printout from an Electronic Health Record (EHR) in lieu of obtaining a physician’s signature and verification*</td>
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<tr>
<td>Conflict of Interest rules coupled with limited provider base has resulted in many services not yet being widely available</td>
<td>Wait list now being maintained to aid in connecting unserved and underserved individuals when desired services become available in their geographic area</td>
</tr>
<tr>
<td>Providers new to Medicaid struggle with Medicaid Provider Enrollment and best business practices</td>
<td>Vendor has been contracted to facilitate intensive Medicaid training and technical assistance</td>
</tr>
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<td>Additional oversight is needed to ensure individuals receive services in a timely manner</td>
<td>Additional tracking and provider reporting has been implemented</td>
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<tr>
<td>Individuals denied enrollment due to no qualifying diagnosis</td>
<td>Diagnosis list recreated under the guidance of Field Services clinicians*</td>
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*Addressed with SPA Amendment January 2022*
Promotion & Training

Scheduled Weekly Training & Technical Assistance Calls
Potential Provider Meetings
Group Presentations
Care Coordinator Training
1:1 Stakeholder Technical Assistance
1:1 Provider Technical Assistance

Documented Hours 6/1/21 through 5/31/2022
• Establish rural differential rates
• Update payment methodology for Non-Medical Transportation Service
• Negotiate additional exceptions to conflict-of-interest rules with CMS
• Continue to identify barriers to individual and provider enrollment and work toward solutions
• Continue to share information with community referral sources
• Continue conversations and outreach with potential providers
• Increase Care Coordinator competencies through additional training