Statewide crisis response overview
Crisis services at critical access hospitals (CAH)
SEHSC hospital and residential services and needs
STATEWIDE CRISIS SERVICES
ANY RESIDENT, ANY TIME, ANYWHERE

- Walk-In and/or drop-off services
- 24/7 centralized call center
- Walk-In crisis psychotherapy
- Mobile crisis response
- Crisis stabilization

www.BehavioralHealth.nd.gov/crisis
WALK-IN / DROP OFF CRISIS SERVICES
FACILITIES AVAILABLE 24/7 FOR WALK-IN OR DROP OFF

8 Crisis Stabilization Facilities
   ▪ Public access to walk-in or drop off anytime day or night
   ▪ Dedicated law enforcement drop off site
   ▪ Assessment, crisis intervention, and crisis psychotherapy

8 Human Service Centers
   ▪ Public access to walk-in or drop off Monday-Friday
   ▪ Assessment, crisis intervention, and crisis psychotherapy
24/7 CENTRALIZED CALL CENTER
CRISIS LINE AND MOBILE RESPONSE COORDINATION

- Calls answered by clinically trained specialists
- Crisis intervention and suicide assessment
- Assessment of other risks
- Coordinates mobile response
MOBILE CRISIS RESPONSE
IN-PERSON WITHIN 45-MILE RADIUS OF MAJOR CITIES

1. Person in crisis calls 211 for help
2. If unresolved, 211 activates mobile response
3. Mobile clinician provides intervention
4. If needed, staff refer to stabilization facility or hospital
1. Person in crisis, or hospital staff, call 211
2. If unresolved, 211 specialist activates mobile response
3. Mobile clinician provides in-person or tele-crisis intervention
4. If needed, clinician assists in referral to psychiatric hospital
STATEWIDE TELE-CRISIS SERVICE ACCESS
PARTNERING WITH CRITICAL ACCESS HOSPITALS TO WIDEN REACH
CRISIS STABILIZATION FACILITIES
OUTPATIENT AND RESIDENTIAL SERVICE

Outpatient assessment, observation, and psychotherapy
- Suicide and other risk assessment
- Crisis intervention
- Observation for safety and stabilization

Residential stabilization
- Admit to facility anytime, day or night
- Resident observed for safety and stabilization
- Resident receives crisis psychotherapy
STATEWIDE CRISIS SERVICES INCREASE 65%

3,137 individuals received 10,423 services in 12-month period
CRISIS RESPONSE IN ED INCREASES 50%
12-month trend of crisis services to hospital emergency rooms
Sanford Hospital Psychiatric Unit
- $190,762 for uninsured recipients

Prairie St Johns Psychiatric Hospital
- $3,001,245 for Medicaid eligible recipients

Clay County Detox Center
- $1,238,799 for North Dakota resident withdrawal management
Crisis Stabilization Facility
- 15 beds
- Crisis observation and stabilization

Transitional living facility for individuals with mental illness
- 8 beds
- Psychiatric rehabilitation

Substance use disorders residential facilities
- 2 facilities, 23 beds
- 3.1 ASAM residential service level
FARGO AREA SERVICE TRENDS
Increased demand for outpatient, crisis, and jail services

- Closure of Drake Counseling Services
- Reduced PSJ SUD residential beds
- Temporary bed reduction at crisis stabilization facility
- Increased volume of walk-in service requests
- Doubling of behavioral health services to jail setting
- 56% increase in crisis services