

Fall 2021 Update September 28, 2021 Bevin Croft, MPP, PhD Human Services Research Institute





Our approach

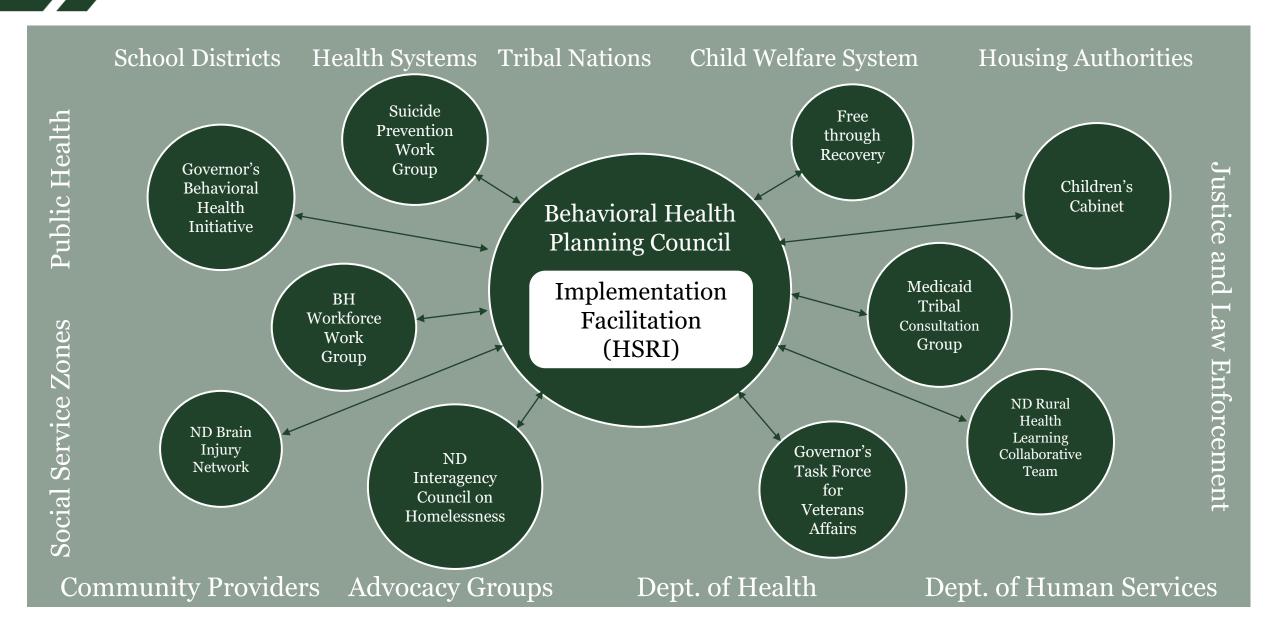
Support **coordinated**, **data-driven system improvement activities** through the implementation of the recommendations from the *Behavioral Health System Study*

Support the community to engage in **ongoing system monitoring, planning, and improvements** in the long-term

A public process: https://www.hsri.org/nd-plan



Strategic Planning Roles and Functions



Four Phases of Work

1. Strategic Planning

- Finalize purpose, scope, and roles
- Operationalize goals (goal matrix)
- Develop strategic plan protocol

4. Monitoring & Sustaining

- Monitor ongoing progress
- Troubleshoot issues
- Initiate additional goals as needed

2. Prioritization & Refinement

- Specify objectives, action steps, and indicators of progress
- Establish priority and timeline
- Determine responsibilities

3. Initiation

- Gather baseline data on each goal and objective
- Work with stakeholders to initiate action

The Behavioral Health Planning Council's Vision Statement

With full regard for the value of each person, appropriate behavioral health services, encompassing the full continuum of care, are readily available at the right time, in the right place and manner, and by the right people, offering every North Dakotan their best opportunity to live a full, productive, healthy and happy life—free of stigma or shame, within caring and supportive communities.

Roles and Activities

Consensus Council

• Facilitates the work of the Behavioral Health Planning Council

HSRI

- Maintains Strategic Plan, dashboards, website
- Gathers information on progress toward goals and objectives
- Works with BHPC to amend and adjust the strategic plan

DHS Behavioral Health Division

- Ensures DHS leadership are aware and supportive of all activities
- Oversees HSRI's work

Lead staff

- Coordinate and engage in the activities described in each objective
- Report progress toward goals and objectives to HSRI

Additional Stakeholders, e.g. BIAC & NDBIN

• Engage with lead staff to support activities and align efforts

BHPC Role

The central entity that drives system improvement activities

- Advises all project activities, including processes, plan development, and communications with the public
- Approves the content in the strategic plan
- Meets quarterly with HSRI to review progress and determine next steps
- Executive Committee meets monthly with HSRI
- BHPC members serve as aim-specific liaisons

Process for developing the strategic plan



Goal generation

Using the 2018
recommendations and aims
as a starting point, HSRI
drafted 138 potential
strategic goals for each aim
and interviewed
stakeholders throughout
the state to ensure
relevance



Public survey

Respondents asked to weigh in on the priority of each possible strategic goals

570 people took the survey with broad representation across the state

Top five highest priority goals were automatically included in the strategic plan



Goal selection and plan finalization

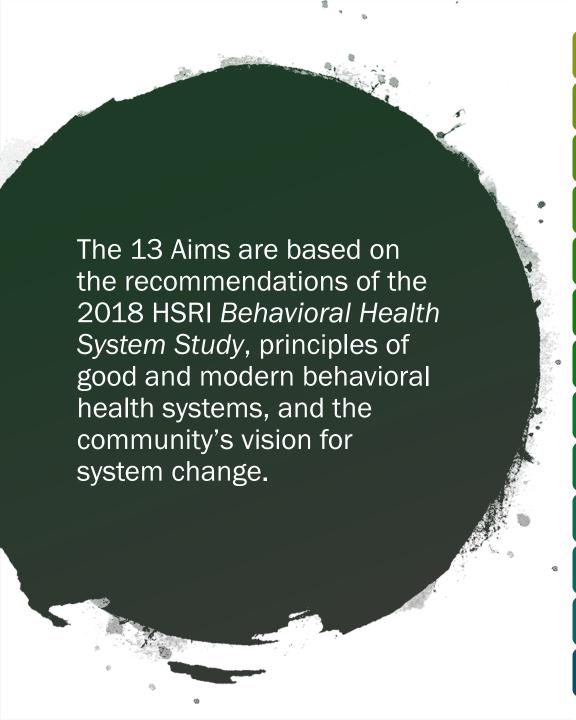
Each Behavioral Health Planning Council member nominated one goal based on whether it is: Actionable, Integral, Timely, and Values-driven

HSRI identified additional goals based on our understanding of systems transformation and to ensure all 13 aims are represented in the strategic plan

BHPC vetted and finalized 28 strategic goals

Strategic Plan Components

- Aim Broad, primary outcome
- Goal One of 28 goals selected through the facilitation process
- Objective Big measurable step to advance progress toward a goal
- Action Step Specific action to advance progress toward an objective
- Lead Staff Entity tasked with coordinating and reporting completion of an action step
- Completion Date Target date for completion of an action step
- Indicator Specific, measurable outcome that demonstrates completion of the action step



- 1. Develop & implement a comprehensive strategic plan
- 2. Invest in **prevention and early intervention**
- 3. Ensure **timely access** to behavioral health services
- 4. Expand outpatient and community-based services
- 5. Enhance & streamline system of care for children
- 6. Continue **criminal justice** strategy
- 7. Recruit and retain a **qualified & competent workforce**
- 8. Expand telebehavioral health
- 9. Ensure values of **person-centeredness**, **cultural competence**, **and trauma-responsiveness**
- 10. Encourage and support community involvement
- 11. Partner with tribal nations to increase **health equity**
- 12. Diversify and enhance funding
- 13. Conduct ongoing, system-wide, **data-driven monitoring** of needs and access

Progress To Date

Aim	Description	Progress
1	Develop and implement a comprehensive strategic plan	60%
2	Invest in prevention and early intervention	35%
3	Ensure all North Dakotans have timely access to behavioral health services	45%
4	Expand outpatient and community-based service array	68%
5	Enhance and streamline system of care for children and youth	11%
6	Continue to implement and refine the current criminal justice strategy	42%
7	Engage in targeted efforts to recruit and retain a qualified and competent behavioral health workforce	22%
8	Continue to expand the use of telebehavioral health interventions	38%
9	Ensure the system reflects its values of person-centeredness, health equity, and trauma-informed approaches	79%
10	Encourage and support communities to share responsibility with the state for promoting high-quality behavioral health services	100%
11	Partner with tribal nations to increase health equity for American Indian populations	0%
12	Diversify and enhance funding for behavioral health	75%
13	Conduct ongoing, system-wide, data-driven monitoring of need and access	60%

Highlights

- ✓ Peer support certification
- ✓ School-based services
- ✓ Telebehavioral health
- ✓ Trauma training and screening
- ✓ Person-centered practices
- ✓ Streamlining behavioral health funding
- ✓Multi-stakeholder data work group

Next Steps

- Revisit and review strategic plan with BHPC
- Reconfigure goals to accommodate changing systems landscape
- Expand upon areas where there has been progress
- Incorporate new focus areas identified by BHPC
- Publish 2022 Behavioral Health Strategic Plan

Thank You.



www.hsri.org/NDvision-2020

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