

ENGROSSED SENATE BILL 2012  
HOUSE APPROPRIATIONS  
HUMAN RESOURCES DIVISION  
REPRESENTATIVE JON NELSON, CHAIRMAN

Child Support Division

*Jim Fleming, Director*

# MISSION:

Provide Quality, Efficient and Effective Human Services, Which Improve the Lives of People.



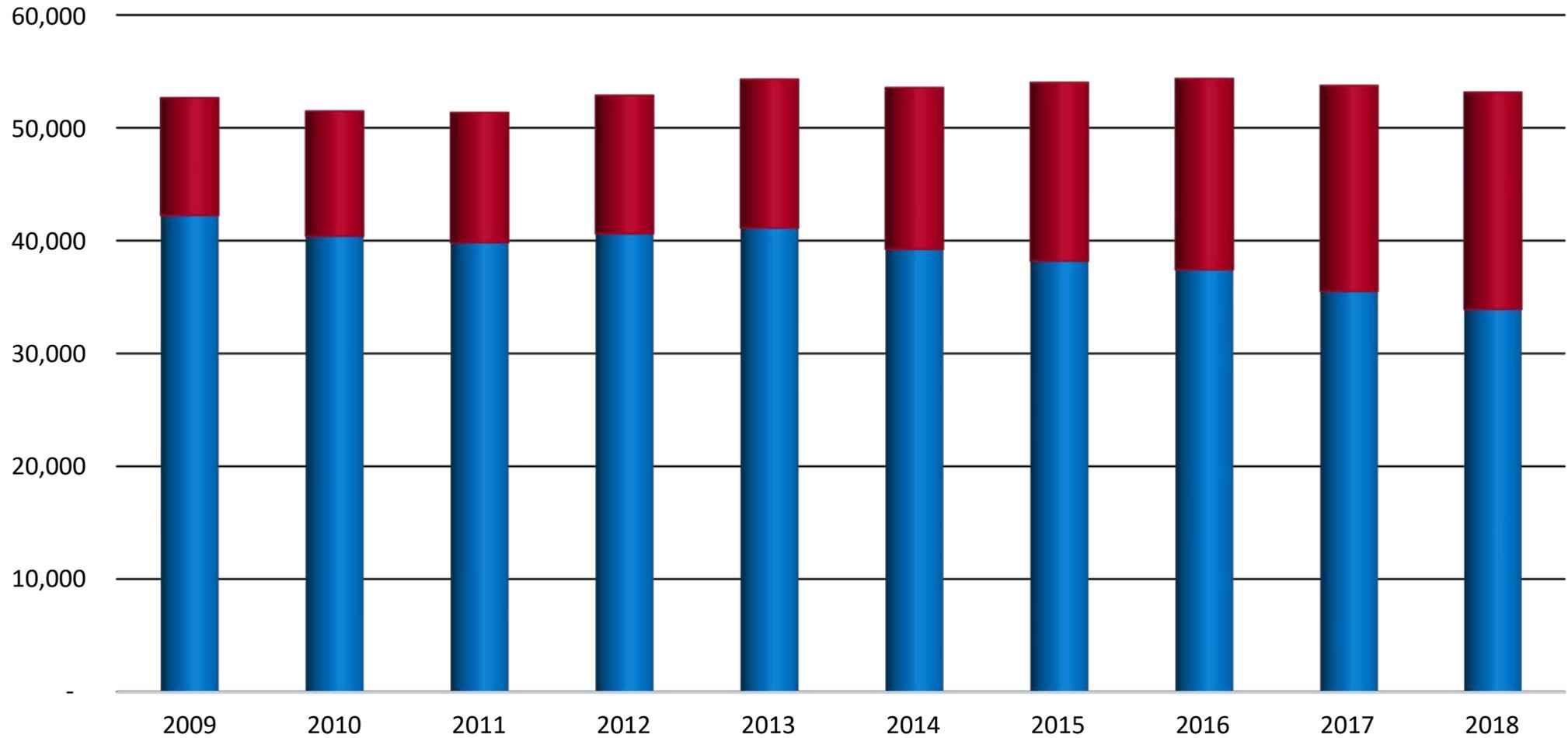
# WHAT IS OUR PROGRAM PURPOSE?

The purpose of the Child Support program is to help parents meet the needs of their children by securing appropriate and sustainable child support.

# WHO DO WE SERVE?

- 65,999 children
- 83,721 parents
- 53,243 cases
  - Full service cases – 34,075
  - Limited service cases – 19,168

# CASELOAD



	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
■ NonIV-D	10,410	11,072	11,518	12,260	13,176	14,323	15,811	16,933	18,238	19,228
■ IV-D	42,241	40,399	39,827	40,611	41,121	39,234	38,197	37,423	35,502	33,918

# PARTNERS

- Employers
- Judges
- Clerks of court
- Sheriffs
- ND state and local government agencies
- Other state and tribal child support programs
- Private attorneys
- Car dealers
- Gaming operators

# FULL SERVICE CASES

- Customer service
- Establishment of paternity
- Establishment of a child support and medical support order
- Income withholding
- Other enforcement actions such as tax refund offset and license suspension
- Employment services
- Periodic review and modification of child support obligation
- Payment processing

# LIMITED SERVICE CASES

- Customer service
- Income withholding
- Payment processing

# OPENING A FULL SERVICE CASE

- TANF Referral
- Medicaid Referral
- Foster Care Referral
- Referral from another state or tribal or international child support program
- Application by a parent

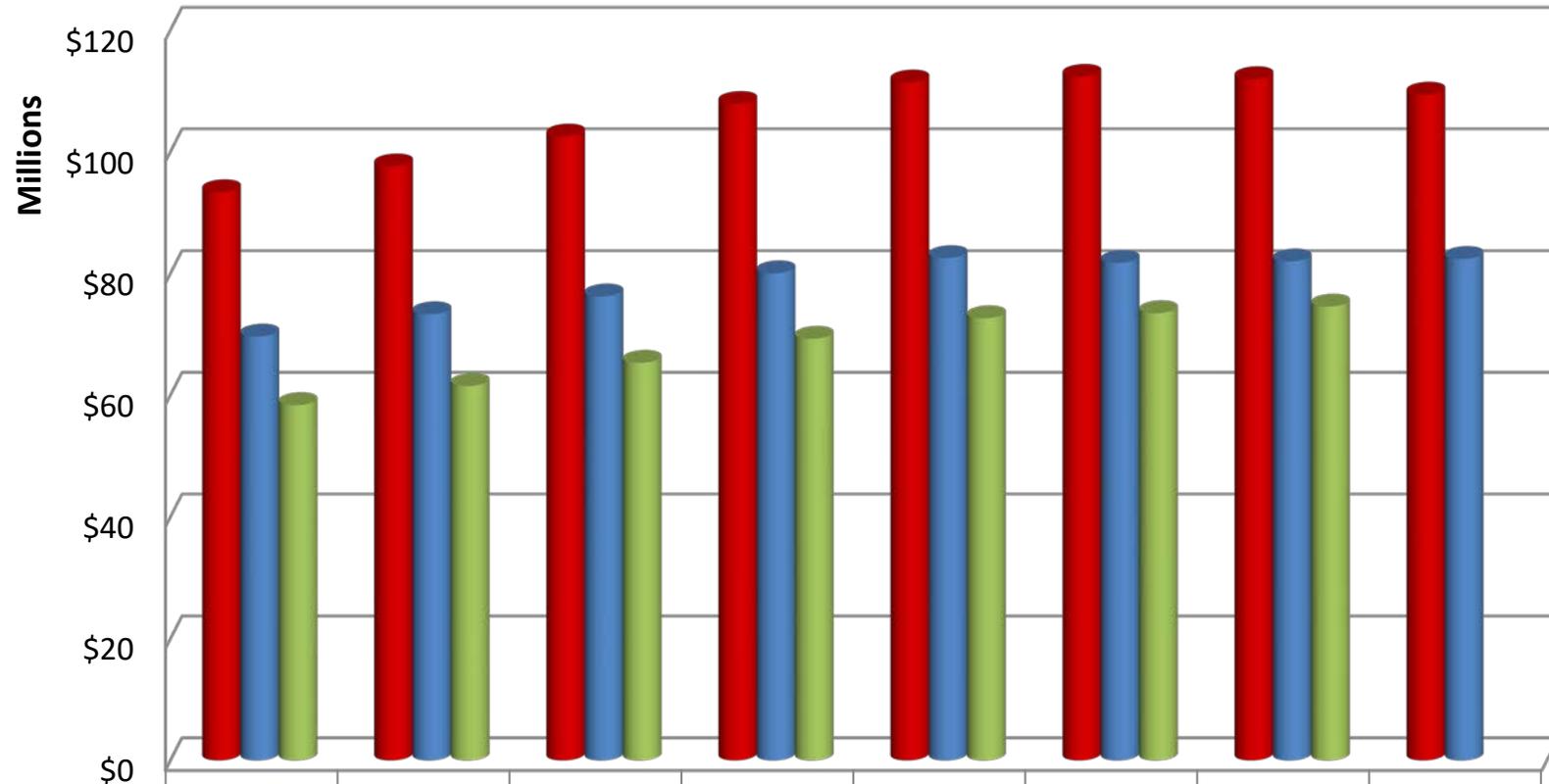
# HOW DO CUSTOMERS REACH US?

- [childsupportnd.com](http://childsupportnd.com)
- Williston
- Minot
- Devils Lake
- Grand Forks
- Fargo
- Jamestown
- Bismarck
- Dickinson
- Central (Bismarck)

# NEW IN 2017-2019

- 2017 SB 2277 – expiration of obligations of parents under a sentence of 180 days or more
- Mandated fee increase - \$35 per year for full-service cases with collection of \$550 or more, and \$5 per month for limited services cases
- Periodic review shortened from 36 to 18 months
- Relocation of vacant positions to Bismarck
- Telework arrangements
- Assignment of enforcement cases by payor rather than payee
- New website

# COLLECTION OF CURRENT SUPPORT

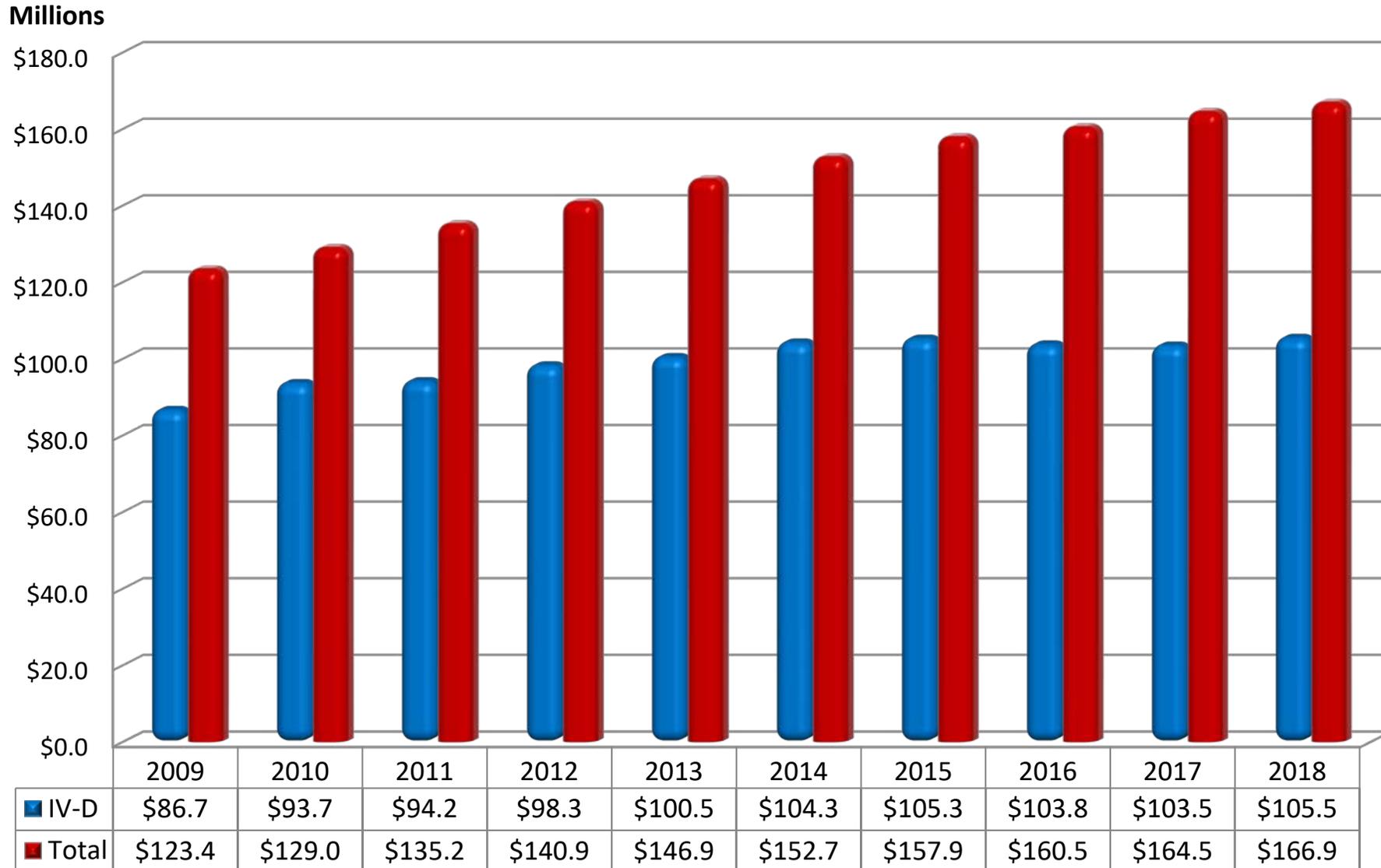


	2011	2012	2013	2014	2015	2016	2017	2018
■ North Dakota Due	\$93,328,728	\$97,570,081	\$102,479,909	\$107,838,996	\$111,363,799	\$112,289,681	\$111,907,969	\$109,366,920
■ North Dakota Collected	\$69,599,364	\$73,266,692	\$76,186,870	\$80,000,982	\$82,495,635	\$81,709,837	\$81,946,726	\$82,353,845
■ National Average Collected*	\$58,330,455	\$61,469,151	\$65,279,702	\$69,232,635	\$72,609,197	\$73,437,451	\$74,530,707	

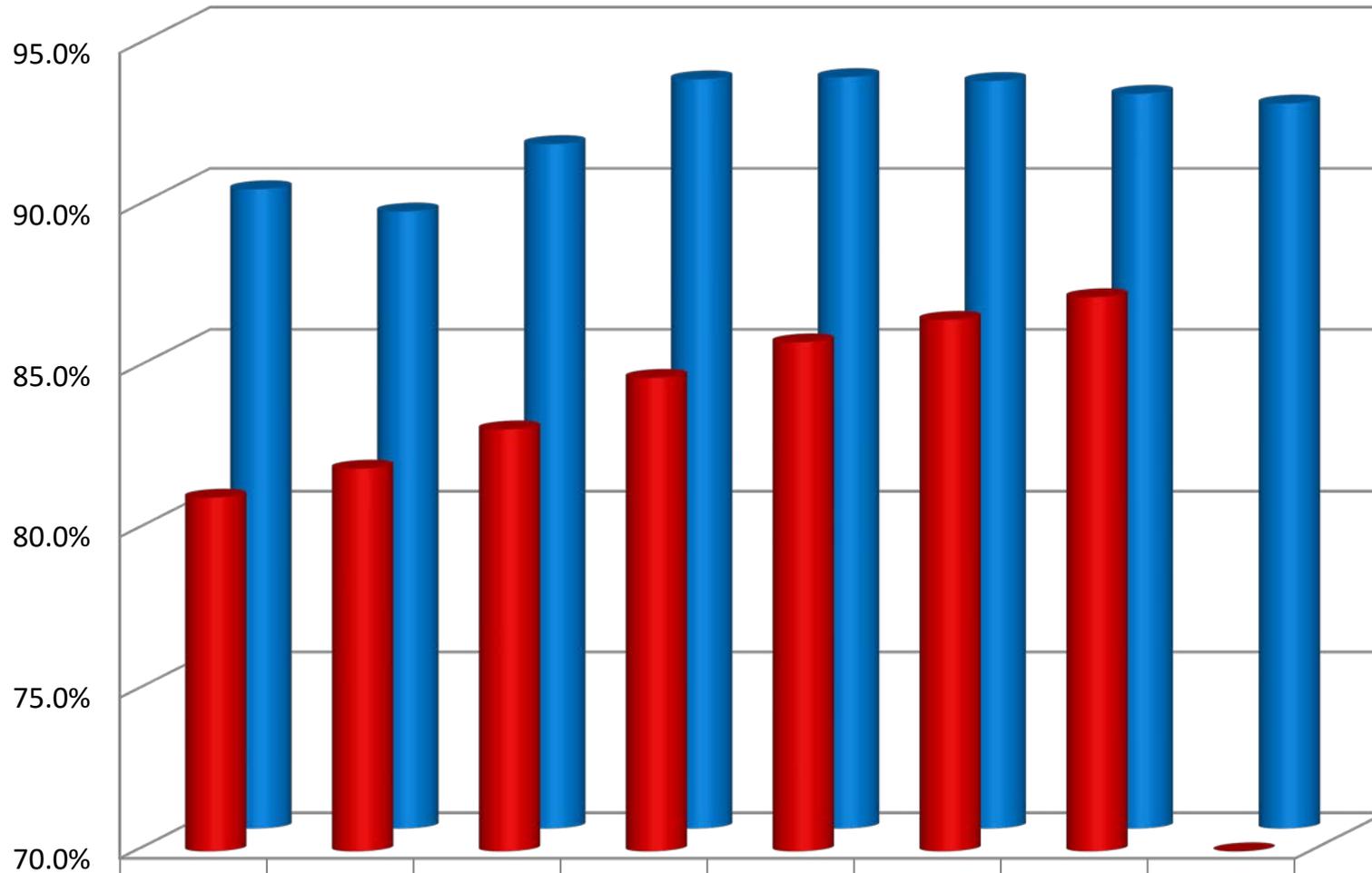
\*National average performance applied to North Dakota's current support due.

	2011	2012	2013	2014	2015	2016	2017	2018
North Dakota	74.6%	75.1%	74.3%	74.2%	74.1%	72.8%	73.2%	75.3%
National Average	62.5%	63.0%	63.7%	64.2%	65.2%	65.4%	66.6%	N/A

# PAYMENTS (CALENDAR YEARS 2009-2018)

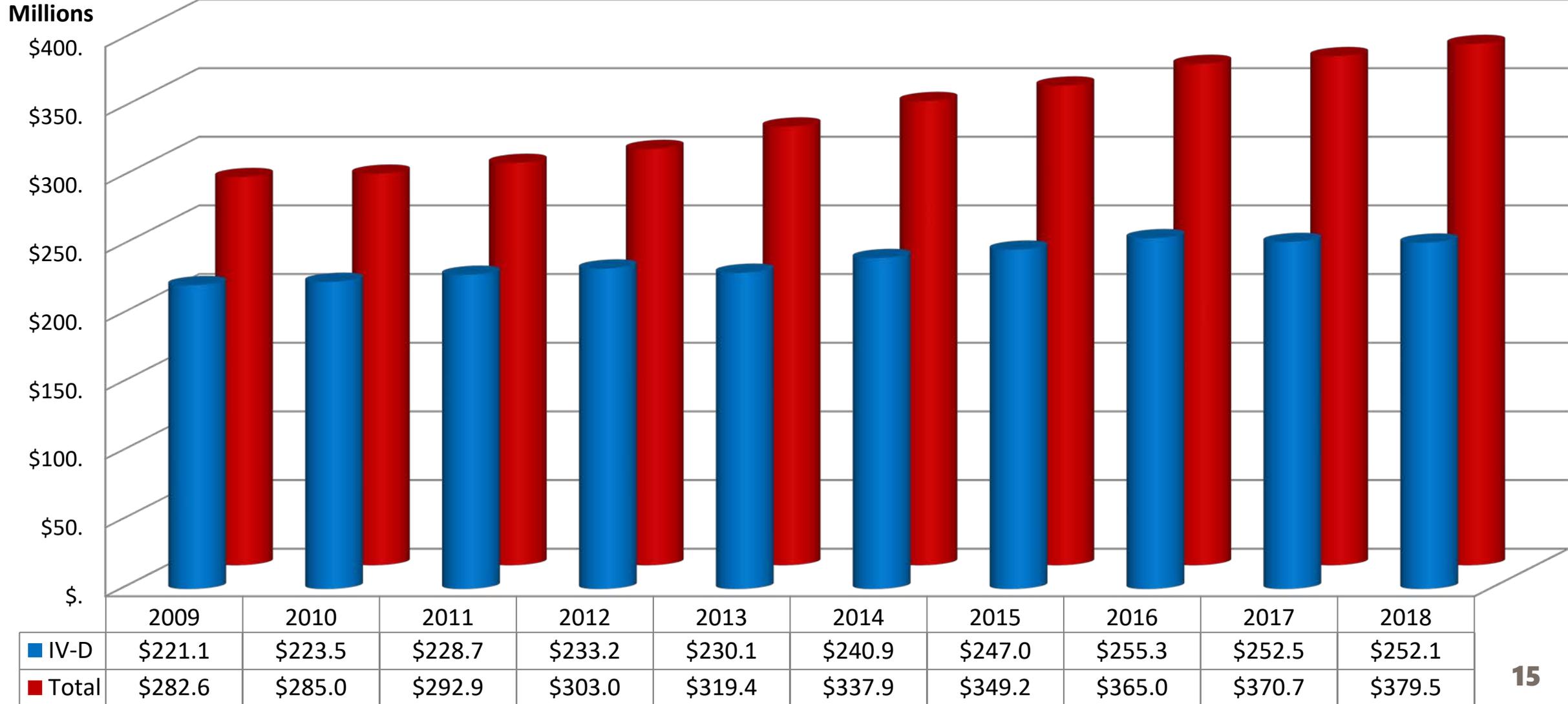


# ORDER ESTABLISHMENT



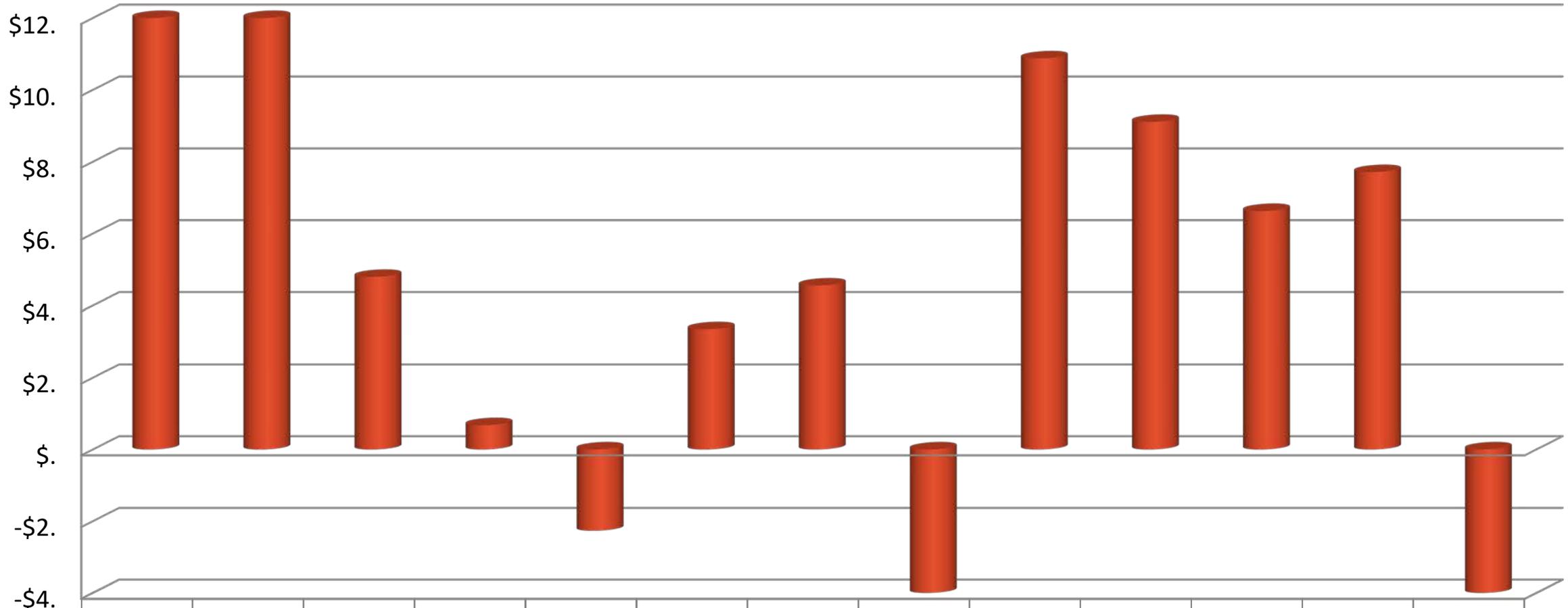
■ National Average	81.0%	81.9%	83.1%	84.7%	85.8%	86.5%	87.2%	0
■ North Dakota	89.8%	89.2%	91.2%	93.3%	93.3%	93.2%	92.8%	92.5%

# UNPAID SUPPORT (END OF CALENDAR YEAR)



# UNPAID SUPPORT (CHANGE STATE FISCAL YEAR END)

Millions



	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Change	\$12.6	\$12.2	\$4.8	\$0.7	-\$2.3	\$3.3	\$4.6	-\$5.5	\$10.9	\$9.1	\$6.6	\$7.7	-\$5.5

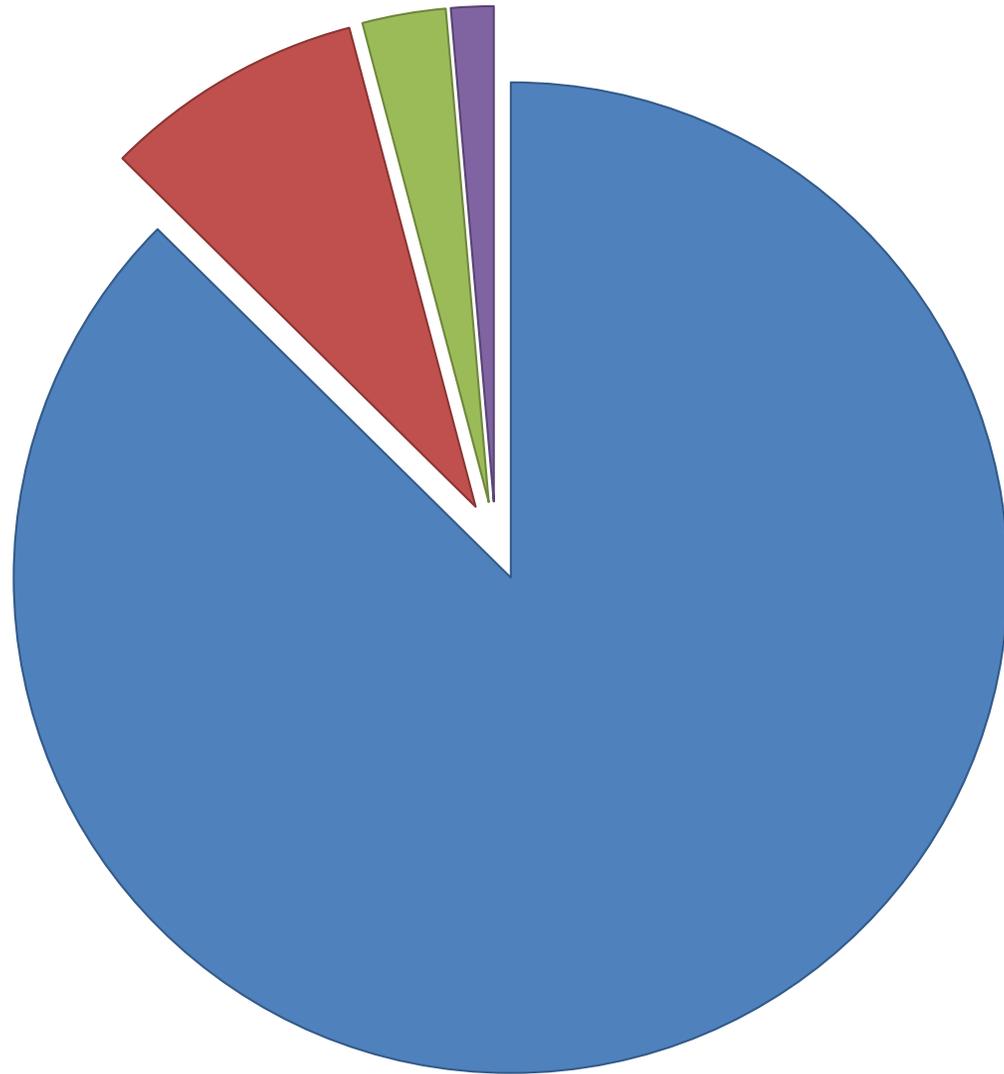
# OTHER MEASURES OF PERFORMANCE

- Paternity establishment – 105.55% (compared to caseload last year needing paternity established)
  - Total # of children in full service cases on 9-30-2018 who were born out of wedlock and have paternity established, divided by total # of children in full service cases on 9-30-2017 who were born out of wedlock
- Cases with a collection on arrears – 65.8%
- Cost Effectiveness - \$6.22

# OVERALL PERFORMANCE

	Orders Established	Paternity Established	Current Support	Cases with Arrears Collection	Cost Benefit
ND FFY 2018	92.51%	105.55%	75.3%	65.8%	\$6.22
ND FFY 2017	92.75% (6)	105.31% (6)	73.23% (5)	63.45% (28)	\$6.08 (15)
#1 State	95.35%	149.19%	84.1%	84.16%	\$10.42
#5 State	92.85%	107.52%	73.23%	70.42%	\$8.55
#10 State	91.84%	104.72%	69.5%	68.9%	\$6.33

# COLLECTIONS - WHERE THE MONEY GOES



■ Families - 87.41%

■ Other states & countries - 8.49%

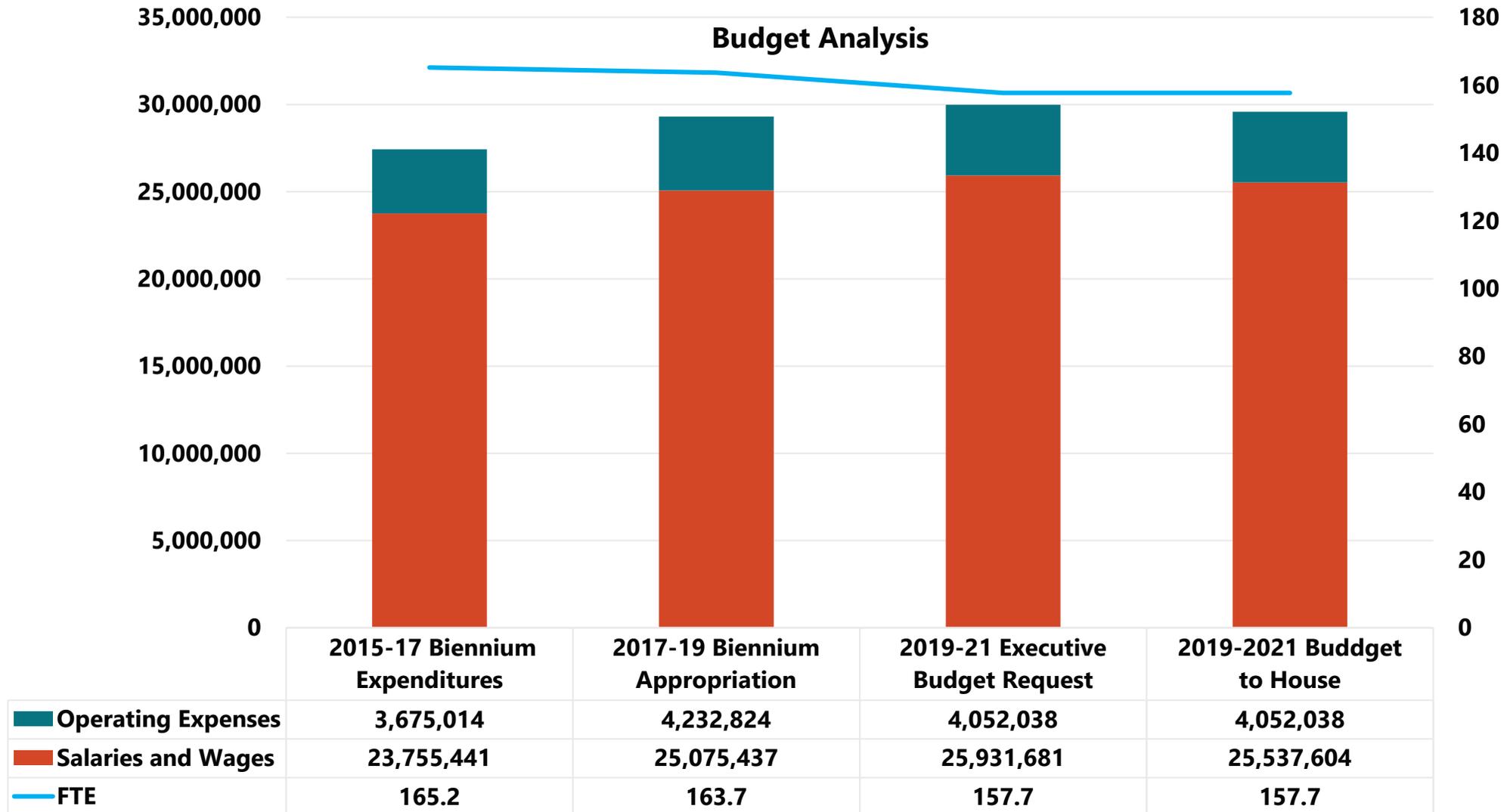
■ Retained by ND - 2.71%

■ Federal Reimbursement - 1.38%

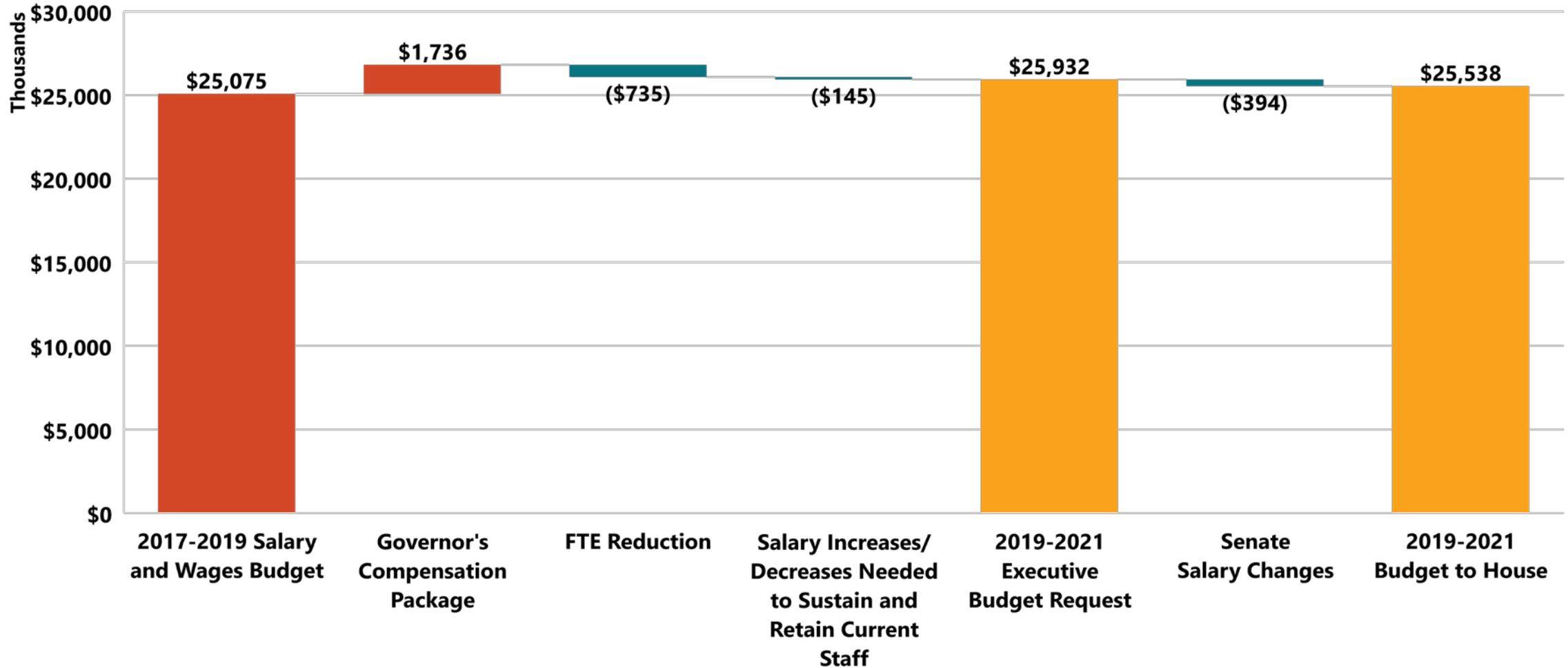
# OVERVIEW OF BUDGET CHANGES

Description	2017-2019 Budget	Increase/ (Decrease)	2019-2021 Executive Budget	Senate Changes	2019-2021 budget to House
<b>Salary and Wages</b>	25,075,437	856,244	25,931,681	(394,077)	25,537,604
<b>Operating</b>	4,232,824	(180,786)	4,052,038		4,052,038
<b>Grants</b>					
<b>Total</b>	29,308,261	675,458	29,983,719	(394,077)	29,589,642
<b>General Fund</b>	7,962,814	291,158	8,253,972	(118,678)	8,135,294
<b>Federal Funds</b>	17,738,022	107,101	17,845,123	(275,399)	17,569,724
<b>Other Funds</b>	3,607,425	277,199	3,884,624		3,884,624
<b>Total</b>	29,308,261	675,458	29,983,719	(394,077)	29,589,642
<b>Full Time Equivalent (FTE)</b>	163.70	(6.00)	157.70	0	157.70

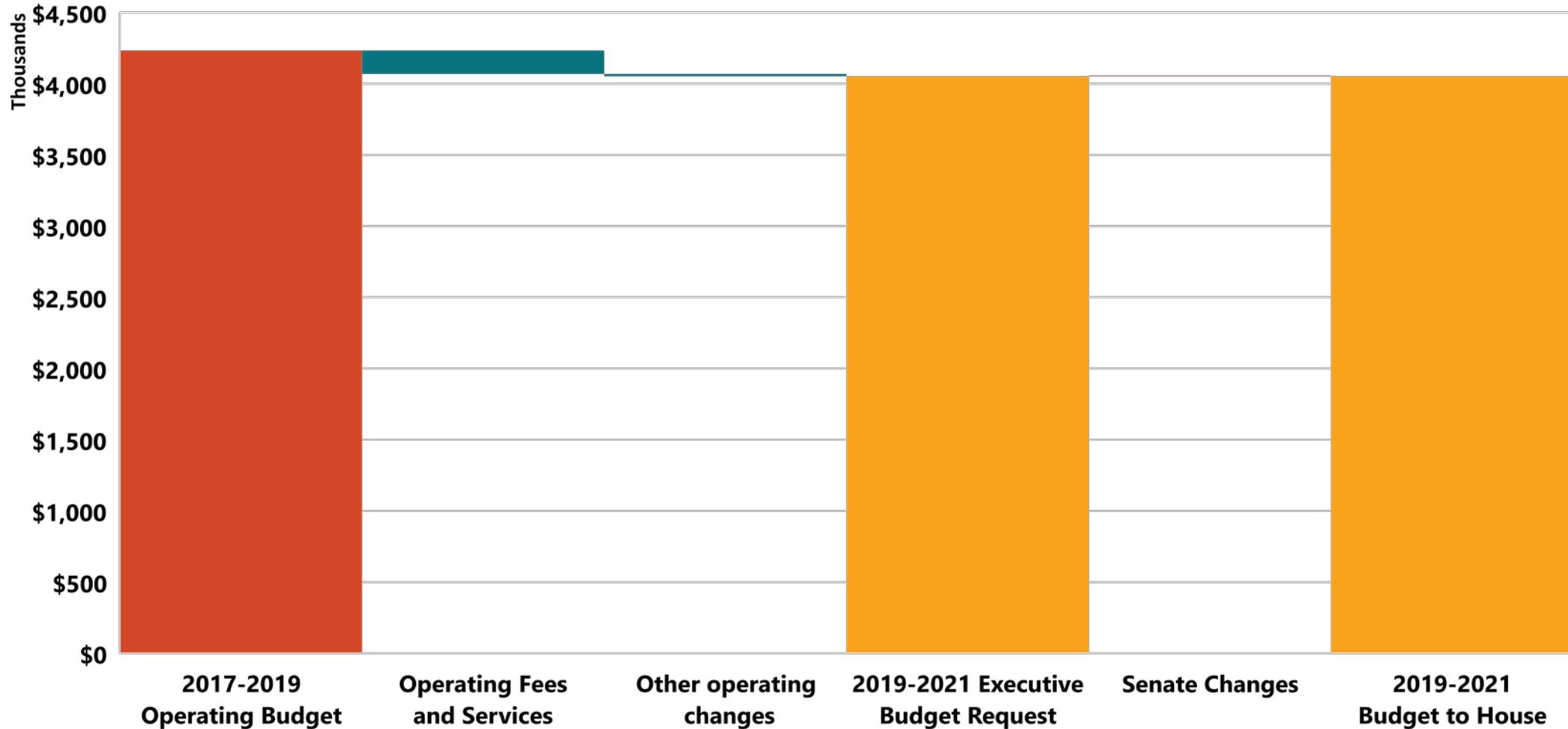
# OVERVIEW OF BUDGET CHANGES



# MAJOR SALARY AND WAGES DIFFERENCES



# MAJOR OPERATING DIFFERENCES



# OVERVIEW OF FUNDING

