

INFORMATION TECHNOLOGY COMMITTEE REPRESENTATIVE COREY MOCK, CHAIRMAN

Department of Human Services

Self-Service Portal and Combined Eligibility System (SPACES)

Michele Gee, Economic Assistance Policy Division

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NATIONAL CONTEXT

- In late 2014 **ACA** required state to make large-scale **changes to eligibility systems** to create streamlined processing with the health care exchanges
- US HHS made **enhanced federal Medicaid matching funds** available for states to update & build their systems
- States received a cost allocation waiver to use 90/10 funding to support improvements to eligibility systems shared by Medicaid

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COMMON INNOVATIONS IN ELIGIBILITY SYSTEMS

Call center
technology

Mobile
tools

Document
imaging &
mgmt

Data
mgmt. &
analytics

Client portals

Electronic data
matching for
verification

Eligibility systems and business
rules engines

INNOVATIONS
INCLUDED IN
**NORTH
DAKOTA'S**
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ND SPACES - Asset Summary - Google Chrome

https://spacesuat2.dhs.nd.gov/ControllerServlet?REQUESTED_PAGE_ID=DCRSR&REQUESTED_ACTION=initialize&FWPOPUP=Y&displayMode=1&CASE_NUMBER=1783525&token=690197d21d93d1...

Asset Summary

LIQUID ASSETS

Owners	Type	Amount	Description

OTHER ASSETS

Owners	Type	Start Date	End Date

VEHICLE

Owners	Type	Make	Model Year	Start Date

ASSET TRANSFER

Name	Asset Type	Transferred Date	Monthly Amount

COMMUNITY SPOUSE ASSET LIMIT

Institutionalized Spouse	Community Spouse	Month

Earned Income - Details

PERSON INFORMATION

Name: Kevin Livedalen 31M
Client ID: 830819

EARNED INCOME DATES

Start / Change Date: 04 / 01 / 2019
End Date: MM / DD / YYYY
Reported On: 04 / 01 / 2019
Date Client Became Aware: 04 / 01 / 2019
Verification Received On: 04 / 01 / 2019

EARNED INCOME INFORMATION

Type: Wages
Earned Income Subtype:
Description:
Is Income contractual? NO
Income Frequency: Monthly
Income Source: tons
Date of Final Income from this source: MM / DD / YYYY
Reason Income Ended:
Final Income Amount from this source: \$
Was the individual in receipt of SNAP at the time they took their oath to join VISTA?
Anticipated Change - Use current month income rather than base month? (SNAP only)
Exclude from earned income deduction (SNAP only):

CONTRACTUAL INCOME INFORMATION

Amount: \$
Contract Start Date: MM / DD / YYYY
Contract End Date: MM / DD / YYYY
Does this income represent annual income?
Total number of hours worked during this period of time:
Verification:
[reset form](#)

92%

CASE INFO

Kevin Livedalen
CASE #: 1783525
CASE STATUS: Open

View Narratives
Add Narratives
Pending Casework
LICIS Details
Help Desk
Page Help
Print Preview
Search Documents
Conversion Data

Job Service Wage Match
NH
TALX

SEARCH

APPLICATION

SERVER NAME: ITD0HSRFD
WASAO3CELLO2UTD0HSRFDW
ASAGINOD085UAT2WRAPP_5
SERVER1
BUILD NUMBER: 2.5.3
BUILD STREAM: STATE UAT2
BUILD TIME: 04/01/2019 11:00:00
Wed April 03, 2019

PREVIOUS CANCEL ADD EMPLOYMENT NEXT

ND SYSTEM FEATURES

- Integrated Rules-based Eligibility determination
- Client Self Service Portal
- Provider/Vendor Portal
- Work Module
- Data Warehouse
- MMIS interface

1993

ND DHS leadership begins looking for a way to integrate 5 separate eligibility systems into 1

2013

ND IT began development of the SPACES platform; Deloitte started leading dev in 2015

2016

SPACES Release 1 went live February 2016, bringing 68,000 ACA Medicaid cases online

2019

SPACES Release 2 went live March 2019, bringing 50,00 TANF, SNAP and CCAP cases online

2020

SPACES Release 3 went live Aug 2020, bringing 24,000 Non-ACA MA cases online

2021

SPACES Release 4 scheduled to go live Aug 2021, bringing 13,000 LIHEAP cases online

SPACES Implementation

A 5 year phased deployment of ND's new integrated eligibility platform

ELIGIBILITY MODERNIZATION PROJECT

SPACES Release 1 – February 2016

- Medicaid/CHIP ACA Coverage

SPACES Release 2 – March 2019

- Child Care Assistance Program (CCAP)
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF) Program

ELIGIBILITY MODERNIZATION PROJECT

Self-Service Portal and Combined Eligibility System (SPACES)

Release 3

- Age, Blind and Disabled Medicaid (Non-ACA)
- Originally scheduled to rollout June 2020
- ESC approved a delay to August 2020

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ELIGIBILITY MODERNIZATION PROJECT

SPACES Phase 4 – August 2021

- Low Income Home Energy Assistance Program (LIHEAP)
- Final component to be transitioned to integrated eligibility platform

100% of cases will be processed in SPACES by Oct. 2021

This will allow planning to migrate away from legacy (mainframe) systems



ELIGIBILITY MODERNIZATION PROJECT

Self-Service Portal and Combined Eligibility System (SPACES)

	Release 1 Actual		Release 2 Actual		Release 3 Budget		Total	
Total	\$49,842,739		\$102,743,169		\$9,401,329		\$161,987,237	
Federal	\$38,989,872	78%	\$81,935,863	80%	\$8,317,544	88%	\$129,243,279	80%
General	\$10,703,713	22%	\$10,676,341	10%	\$1,083,786	12%	\$22,463,840	14%
Other	\$149,154	<1%	\$10,130,964	10%	\$0		\$10,280,118	6%



As a State we want to make sure SPACES helps us better serve people and helps facilitate social service re-design efforts.



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