

North Dakota Behavioral Health Vision 20/20

Testimony to Human Services Committee
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THE STRATEGIC PLANNING PROCESS



Our approach

Support **coordinated, data-driven system improvement activities** through the implementation of the recommendations from the *Behavioral Health System Study*

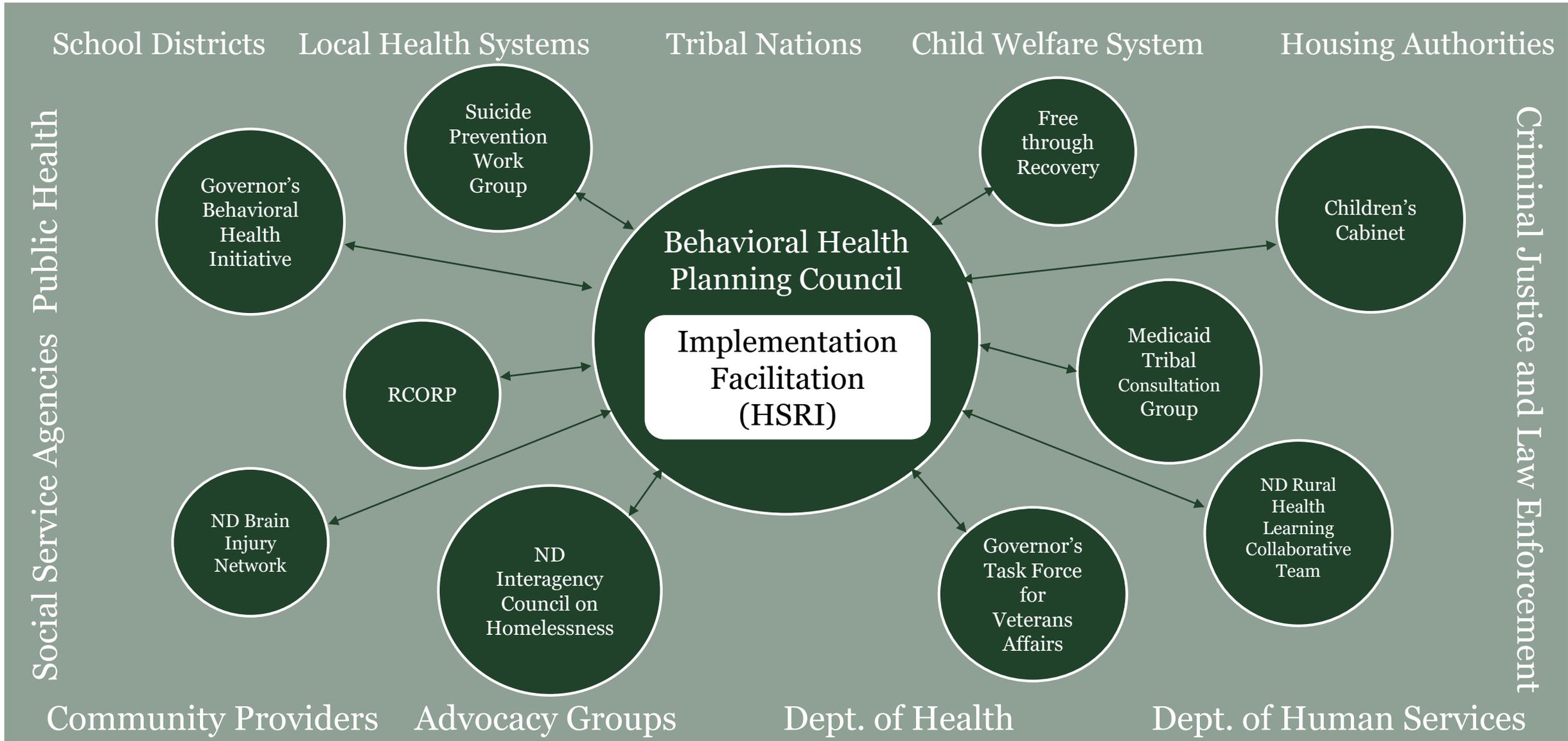
Set the course for the community to engage in **ongoing system monitoring, planning, and improvements** in the long-term

A public process:

<https://www.hsri.org/NDvision-2020>



Strategic Planning Roles and Functions



Four Phases of Work



The 13 Aims are based on the recommendations of the 2018 HSRI *Behavioral Health System Study*, principles of good and modern behavioral health systems, and the community's vision for system change.

1. Develop & implement a **comprehensive strategic plan**
2. Invest in **prevention and early intervention**
3. Ensure **timely access** to behavioral health services
4. Expand **outpatient and community-based services**
5. Enhance & streamline **system of care for children**
6. Continue **criminal justice** strategy
7. Recruit and retain a **qualified & competent workforce**
8. Expand **telebehavioral health**
9. Ensure values of **person-centeredness, cultural competence, and trauma-responsiveness**
10. Encourage and support **community involvement**
11. Partner with tribal nations to increase **health equity**
12. Diversify and enhance **funding**
13. Conduct ongoing, system-wide, **data-driven monitoring** of needs and access

Process for developing the strategic plan



Goal generation

Using the 2018 recommendations and aims as a starting point, HSRI drafted 138 potential strategic goals for each aim and interviewed stakeholders throughout the state to ensure relevance



Public survey

Respondents asked to weigh in on the priority of each possible strategic goals
570 people took the survey with broad representation across the state
Top five highest priority goals were automatically included in the strategic plan



Goal selection and plan finalization

Each Behavioral Health Planning Council member nominated one goal based on whether it is: Actionable, Integral, Timely, and Values-driven
HSRI identified additional goals based on our understanding of systems transformation and to ensure all 13 aims are represented in the strategic plan
BHPC vetted and finalized 28 strategic goals



Strategic Plan Components

- Aim – Broad, primary outcome
- Goal – One of 28 goals selected through the facilitation process
- Objective – Big measurable step to advance progress toward a goal
- Action Step – Specific action to advance progress toward an objective
- Lead Staff – Entity tasked with coordinating and reporting completion of an action step
- Completion Date – Target date for completion of an action step
- Indicator – Specific, measurable outcome that demonstrates completion of the action step

LOOKING AHEAD: MONITORING AND SUSTAINING



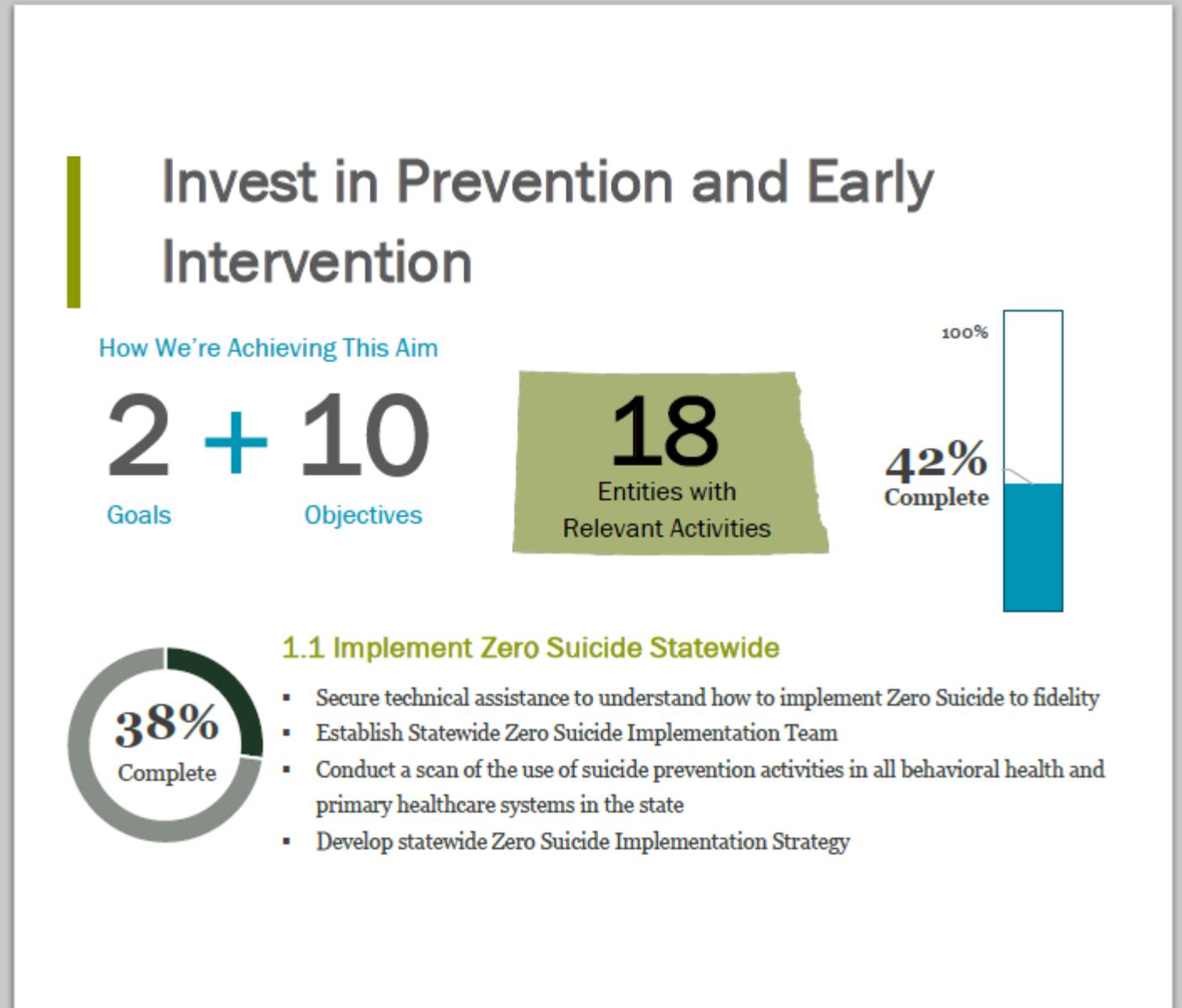
Next Steps



- Orient all Lead Staff and finalize Completion Dates
- Create progress dashboards and post on project website
- Update dashboards quarterly through 2021

Example Dashboard

- Display summary of goal and objectives and progress to date
- Will also create a single “at-a-glance” dashboard outlining progress across 13 aims
- Updated quarterly beginning Fall 2020



Thank You.



www.hsri.org/NDvision-2020

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