

Telebehavioral Health and Behavioral Health Workforce Mandi-Leigh Peterson, MA, GISc, Rebecca Quinn, MSW





Initial Work (2017)

- Inventory of telebehavioral health services was conducted under ND Department of Human Services (DHS) funding.
- <u>https://ruralhealth.und.edu/assets/1659-</u>
 <u>6448/telebehavioral-health-in-nd-2017.pdf</u>



Findings (2017)

- 102 respondents
 - 38 Long-Term Care facilities
 - 29 Critical Access Hospitals
 - 15 Public Health Units
 - 20 Others (Federally Qualified Health Centers, Tertiary Hospitals, Inpatient Substance Use Disorder facilities, Outpatient Substance Use Disorder facilities)





Findings (2017) – Overall

- 10 respondents indicated that their facility provided telebehavioral health services, 44 indicated they received telebehavioral health services
 - Providing indicates that facility was where the practitioner was located
 - Receiving indicates that the facility was where the client was located





Findings (2017) – Overall







Findings (2017) – Overall





Findings (2017) – Providing

- A total of 10 respondents indicated providing telebehavioral health services
- Of those, an equal amount (4 each) were providing either mental health services, or mental health and substance use services
- 2 provided substance use only services



Findings (2017) – Providing



UNIVERSITY OF NORTH DAKOTA

Findings (2017) – Receiving

- A majority of respondents (44) indicated receiving telebehavioral health services
- Of those, a vast majority (38) were receiving services for mental health diagnoses
- A smaller portion were either providing substance use disorder services (2) or a combination of substance use and mental health related services (2)



Findings (2017) – Receiving



Findings (2017) – Receiving





Other Key Findings (2017)

- A majority of respondents indicated providing or receiving services for young adults (18-25) and older
- Live video was the most common means of service delivery
- Of all respondents, a majority have been providing or receiving services for 3 years or less





Findings – 2018-2019

- Conducted a comprehensive assessment of behavioral health workforce in North Dakota*
- Added behavioral health providers to the School of Medicine and Health Sciences Fifth Biennial Report
- <u>https://med.und.edu/publications/biennial-</u> <u>report/index.html</u>



*link forthcoming



Findings – 2018-2019

- Completed a series of behavioral health workforce fact sheets
- https://med.und.edu/healthcareworkforce/publications.html



constitutes the behavioral health workforce is vital for establishing a base of workforce research and informing future planning efforts. Determining what should be included in the behavioral health workforce can be challenging due and responsibility regarding roles in the behavioral health field. The broadest definition of behavioral health field. The broadest definition of behavioral health workforce includes not only providers of substance abuse and mental health services but also renviriers who deliver behaviora sain services, but also providers who derive behavioral safth services in a supportive role in various settings. In orth Dakota, a simple method for defining the behavioral health workforce is to utilize the tiered classification system established in 2017 by the North Dakota Legislature. This classification system for mental health professionals was seasons and a thorough review of oducation and statutory guidelines to ensure that professionals are fully utilized within . their scope of practice.



Tier 1 are providers who have the greatest level of responsibility and risk. The professionals included in this tor have the highest level of bread-based, comprehensive training and the capacity to practice autonomously in those areas. Tier ta is reserved for professionals with advanced responsibility and additional specific areas of expertise in behavioral health. This includes licensed psychiatrists and icensed psychologists. Tier to is made up of advanced responsibility providers who do not have additional behavioral health training. Tier to contains physicians,



physician assistants (H4s), and advanced practice registe nurses (APRNs). Physicians and APRNs can prescribe medication just like a psychiatrist. However, these three professionals (physicians, PAs, and APRNs) are not required to have specialized training in behavioral health so long as they meet the education and training requirements for their specific licensure. These professions are based in the medical field but may work in different aspects of the behavioral health field or interact with patients who have behavioral health condition

Tier 2 are behavioral health professionals who can work as independent clinicians. Tier 2a is reserved for professio who have comprehensive training in the diagnosis and eatment of a broad range of behavioral health conditions including licensed independent clinical social workers (LICSW), licensed professional clinical counselors (LPCCs), nd licensed marriage and family therapists (LMFTs). Tier 2b dent clinicians whose area of expertise it limited to a specific population. This tier includes license addiction counselors (LACs) and registered nurses (FINs)

Tier 3 includes providers who provide clinical direction under the supervision of a more advanced provider or can enact a treatment plan with comprehensive training in specific areas. Tier 3 has the largest variety of behavioral health professionals including licensed associate professional counselors (LAPCs), licensed professional counselors (LPCs), licensed certified social workers (LCSWs). licensed associate narriago and family thorapists (LAMFTs), occupational herapists (OTs), licensed practical nurses (LPNs), licensed (independent level) or registered (supervised level) behavio analysts, school psychologists, vocational rehabilitation counselors, and human reso

Tier 4 is the narrowest scope of practice and includes direct care assistants and technicians that must work under other behavioral health professionals. Currently, there are no North Dakota Century Code requirements for tier 4. Instead, these are regulated by state or national certificates. Mental health technicians and case airles must be certified as mental health chnicians by the North Dakota Department of Human



and addiction counterlaw (LACs) are licensed mental health professionals who specialize in treating people with stance abuse disorders.

LACs are a tier 2b behavioral health profe system for behavioral health professionals in North Dakota is a basic ranking of behavioral health professionals based or their scope of practice, with tier 1 being the highest rank and tier 4 being the lowest rank. As a tier 2b behavioral health professional, LACs can work as independent clinicians. The are able to provide assessment and counseling services to cerning substance abuse disc

LACs must hold a bachelor's, master's, or doctoral degree in addiction studies or related field. At the bachelor's degree level, 960 clinical training hours are required, typically completed at two or more training sites. For the master's level training, 700 clinical training hours are requi may be completed at one or more training sites. ours are required, which

In North Dakota, addiction studies programs are offered at the University of North Dakota (track within a degree program, not accredited), University of Mary (MSC, not accredited or a minor combined with either social work or psychology degree), Minot State University (BS degree, MSAC accredited), University of Jamestown (psycholog degree with concentration in addiction studies), and Dickinson State University (pending SBHE approval).

Licensure requirements for LACs include · Successful completion of coursework from an accredited college or university.

- examination and agreement to adhere to the code of professional conduct adopted by the North Dakota State Board of Addiction Counseling Examiners.
- LACs may work in private practice if they have 10,000 hours of full-time clinical experience as a LAC, or hold a master's degree in a closely related field with 4,000 hours of post-master's clinical experience as a LAC. A HEATH SCHOOL OF MEDIONE



 Students may choose to complete an additional 2 000 hours of supervised training to become a licensed maste addiction counselor (LMAC). A North Dakota Board of Addiction Counseling Examiners registered clinica supervisor (LCAC or LMAC) must provide at least 50% of

Practice Characteristics of Licensed Addictio Counselors and Primary Workplace • As of 2018, North Dakota had 351 LACs. Figure 1 shows their distribution across the state

. LACs in North Dakota had been licensed for an average of 12 years · Most LACs (64.8% or 219) worked in urban areas

Figure 1, Rate of Licensed Addiction Count 0.000 Residents in North Dakota



drugs, alcohol, and other behaviors like gambling. · Along with clinical training hours, individuals can become a LAC with a bachelor's, master's, or doctoral degree · North Dakota had 351 LACs in 2018, most of whom

 North Dakota Board of Addiction Courseling Examinen (2018). Licensure file. Retrieved from www.ndbace.org/ get-licensed.html.

North Dakola Healthcare Workforce Group 701.777.6719 | mod.UND.edu/tsailhcare workforce FACT SHEET | November 2018



Licensure Criteria · Successful completion of an oral and/or writte

Current Work – 2019-2020

- Completed a behavioral health facility workforce inventory
- Conducting evaluations of other state's best practices in the areas of behavioral health workforce:
 - Recruitment
 - Retention
 - Licensure
 - Loan Repayment





Contact Information

Mandi-Leigh Peterson Mandi.Leigh.Peterson@UND.edu

Rebecca Quinn <u>Rebecca.Quinn@UND.edu</u>

