**Medicaid State Plan - Personal Care Services (MSP-PC)**

**Medicaid State Plan - Personal Care Services (MSP-PC)** helps people with daily living activities such as bathing, dressing, transferring, toileting, cooking meals, housework and laundry so they can continue to live in their homes and communities.

**FREQUENTLY ASKED QUESTIONS**

*Who qualifies for Medicaid State Plan - Personal Care Services?*

**Level A Personal Care Service Criteria**
Individuals may be eligible for Level A Personal Care and receive up to 120 hours of help per month if they meet these guidelines.

- Must be on Medicaid.
- Needs are expected to last 30 days or more.
- A case manager will assess how much help is needed with activities such as bathing, transferring, toileting, dressing, laundry and housework. The amount of help you need will decide if you qualify for services.

**Level B Personal Care Service Criteria**
Individuals may be eligible for Level B Personal Care and receive up to 240 hours of help per month if they meet these guidelines.

- Must be on Medicaid.
- Needs are expected to last 30 days or more.
- A case manager will assess how much help you need with activities such as bathing, transferring, toileting, dressing, laundry and housework. The amount of help you need will decide if you qualify for services.
- A case manager will also determine if an individual meets nursing facility or intermediate care facility-intellectually disabled level of care.

**Level C Personal Care Service Criteria**
Individuals may be eligible for Level C Personal Care and receive up to 300 hours of help per month if they meet these guidelines.

- Must be on Medicaid.
- Needs are expected to last 30 days or more.
- A case manager will assess how much help you need with activities such as bathing, transferring, toileting, and dressing. The amount of help you need, will decide if you qualify for services. Help with laundry, shopping and housework is not available under Level C.
- A case manager will also determine if an individual meets nursing facility or intermediate care facility-intellectually disabled level of care.
Daily Rate Personal Care Service Criteria and Personal Care in Basic Care

Individuals may be eligible for daily rate personal care services or personal care services in a basic care facility if they meet these guidelines.

- Must be on Medicaid.
- Needs are expected to last 30 days or more.
- Requires daily service.
- A case manager will assess how much help you need with activities such as bathing, transferring, toileting, dressing, laundry and housework. The amount of help you need will decide if you qualify for services.

What if I do not qualify for the Medicaid State Plan - Personal Care Services or what if the help I need is not available under this service? Are there other options to receive services?

Possibly. North Dakota offers Home and Community-Based Services through several programs. Each program has rules that decide if you qualify based on your level of need. Some programs do not require you to be on Medicaid. These programs include:

- Service Payments for the Elderly and Disabled (SPED)
  www.nd.gov/dhs/services/adultsaging/homecare1
- Expanded Service Payments for the Elderly and Disabled (Expanded-SPED)
  www.nd.gov/dhs/services/adultsaging/homecare2
- Medicaid Waiver
  www.nd.gov/dhs/services/adultsaging/homecare3

Who pays for the services?

You may qualify for services to be paid in full by Medicaid or you may have to pay part of the cost. This is called Client Share (Recipient Liability), which is the monthly amount you must pay before the Medicaid program will pay for the care you received. It works like a monthly deductible.

Who provides the services?

Services are provided by a Qualified Service Provider (QSP) who is an agency or an individual such as a family member, neighbor or friend that has met the standards set by the N.D. Department of Human Services (DHS).

Who will pay the QSP?

The QSP will send a bill for the services they provided for you to DHS and they will receive payment from DHS. If you have a Client Share, the QSP will send you a bill for your portion of the cost.

Can I choose my QSP?

Yes. You have the right to choose a QSP that meets your needs.

For information on Home and Community-Based Services in your area, call the Aging & Disability Resource LINK toll-free at 1-855-GO2-LINK (1-855-462-5465), log on to www.carechoice.nd.gov or contact the local county social services office in your area.