

### CENTRAL OFFICE DIVISIONS

*The divisions handle administration, policy, technical assistance and training, and may distribute benefits to clients and pay service providers.*

#### Administration – Management

- Executive Office
- Fiscal Administration
- Human Resources
- Information Technology Services
- Legal Advisory
- Public Information

#### Aging Services

- Adult foster care licensing
- Dementia care
- Aging and Disability Resource LINK
- Family Caregiver Support program
- Home and community-based long-term care services paid for by Medicaid, Service Payments for the Elderly and Disabled (SPED), and the Expanded-SPED programs
- Long-Term Care Ombudsman program
- Older Americans Act services: assistive devices, senior meals, health screenings, elder legal assistance, options counseling, and Senior Companion program
- Senior Community Services Employment Program
- Telecommunications equipment distribution program
- Vulnerable Adult Protective Services (both direct service and contracts)

#### Behavioral Health

- Tribal and Community Prevention Programs
  - Parents LEAD, Speaks Volumes, Stop Overdose
- Regulation (licensing and certification)
- Mental Health & Substance Abuse Block Grant Program
- Project for Assistance in Transition from Homelessness (PATH) Program
- Substance Use Disorder Voucher program
- Community Behavioral Health Program (Justice Reinvestment)
- ND Cares Providers
- State Epidemiology Outcome Workgroup (data analysis)
- Workforce Development
  - Behavioral health conference
  - Training and technical assistance
- Gambler's Choice (addiction treatment contract)
- Employment supports for people with a brain injury

#### Child Support

- Establishment of paternity, child support, and medical support
- Enforcement of child support and medical support, and customer service
- Employer outreach and assistance with mandated responsibilities
- Parent locate services
- Review and adjustment of existing child support and medical support obligations
- Receipt and distribution of child support payments

#### Children and Family Services

- Adoption
- Child protection
- Early childhood services (child care licensing, training, etc.)
- Family preservation services (case aide, intensive in-home, respite, etc.)
- Foster care, kinship care, and Chaffee independent living services
- Background checks for adoption, foster care and early childhood licensing
- Interstate Compact for the Placement of Children

#### Developmental Disability (DD) Services

- DD Home & Community-Based Medicaid Waiver services
  - Day habilitation
  - Employment supports
  - Family support
  - Infant development services
  - Residential services
- Contract for DD guardianships
- Early intervention (Right Track, Experienced Parent)
- Medicaid-funded Intermediate Care Facility (ICF) services for individuals with intellectual disabilities
- Provider licensing and regulation
- Quality assurance
- Training and technical assistance

#### Quick Workforce Facts

DHS employs just over 2,200 employees statewide. About 83 percent of DHS employees work at the regional human service centers, the State Hospital, Life Skills and Transition Center, and regional child support units.

## Economic Assistance

- Alternative to Abortion Services
- Basic Care Assistance eligibility
- Child Care Assistance program
- Crossroads program for teen parents
- Low Income Home Energy Assistance Program
- Medicaid and Children's Health Insurance Program (CHIP) Eligibility
- Parental Responsibility Initiative for the Development of Employment program
- Quality assurance/Quality control
- Regional representatives
- Supplemental Nutrition Assistance Program
- System Support and Development
- Temporary Assistance for Needy Families program

## Medical Services

- Medicaid coverage, rate setting, and program integrity
- Healthy Steps (CHIP)

- Money Follows the Person program
- Health Tracks screenings and services for Medicaid members up to age 21
- Medicaid autism waiver and autism voucher
- Medicaid primary care provider program
- Medically fragile children coverage and children's hospice waiver coverage
- Oversight of Medicaid expansion coverage and managed care contract
- Program of All-inclusive Care for the Elderly
- Qualified Service Provider training

## Vocational Rehabilitation

- Centers for Independent Living funding
- Consultation services for businesses
- Rehabilitation services to help people with disabilities become employed
- Vision services
- Federally contracted Disability Determination Services

## FIELD SERVICES

### Regional Human Service Centers

- Are located in Bismarck, Devils Lake, Dickinson, Fargo, Grand Forks, Jamestown, Minot, and Williston and have satellite clinics located in Grafton, Rolla, Valley City, Watford City, and at Off Main in Fargo, and also provide services part-time at outreach offices and via telehealth
- Provide community-based services either directly or through contracts using intensive in-home services, community outreach and tele-behavioral health services

#### *Outpatient Clinical and Community Services Include:*

- **Emergency Services** including 24-hour crisis lines, mobile crisis support, crisis psychotherapy and residential services, social and medical detoxification services, and State Hospital admissions screening
- **Chronic Disease Management** for individuals with severe behavioral health disorders. Services include targeted case management, addiction counseling, psychotherapy, psychosocial rehabilitation, medication management, and residential, transitional, and supported housing services
- **Specialized Services** including Intellectual Disability program management, vocational rehabilitation, adult protective services, regional supervision of child welfare services and court-ordered psychological assessment

### State Hospital (Jamestown)

- Inpatient services for adults with mental illness and substance use disorders whose needs exceed local resources
- Psychiatric rehabilitation services for adults with persistent and serious mental illness
- Transitional living services for adults with persistent and serious mental illness
- Evaluation and treatment services for civilly committed sexually dangerous individuals
- Residential addiction treatment services provided by the Tompkins Rehabilitation Center through contract with the Department of Corrections and Rehabilitation for inmates preparing for community release

### Life Skills and Transition Center (Grafton)

- Is a comprehensive support agency serving people with developmental disabilities on campus, in supported living arrangements, and in communities across the state
- Residential Services (*for people whose needs exceed community resources*)
  - Includes clinical and medical services, Secure Services program, and Youth Transition Services program
- Vocational Services (includes work and day activities)
- Outreach services
  - Independent Supported Living Arrangement program
  - CARES Clinic (PT, OT, adaptive equipment, medical services, etc. for people with disabilities living in the community)
  - Intellectual Disabilities Behavioral Health Services (behavioral consultation and support to sustain people in communities)