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Human Services seeks input on Medicaid Expansion managed care contract through survey

BISMARCK, N.D. – The North Dakota Department of Human Services is seeking feedback, through a survey, from health care providers, Medicaid members and the public on the procurement of its Medicaid Expansion managed care organization contract. In 2013, the department awarded Sanford Health Plan the managed care organization contract to administer the health care coverage for people who qualify for North Dakota’s Medicaid Expansion program.

The fillable survey is online at www.nd.gov/dhs/services/medicalserv/medicaid/provider.html. The deadline to submit the survey is June 30, 2020.

The department’s current contract will expire in 2021. There are no additional contract extension options, so by law, the contract must be reprocured. The department is preparing to issue a request for proposal for managed care organizations to apply to administer North Dakota’s Medicaid Expansion program.

“We encourage everyone who is impacted by Medicaid managed care in North Dakota to complete this survey,” said Caprice Knapp, the department’s Medicaid Director. “We want to be thoughtful about how we can continue to improve care for our Medicaid Expansion coverage group under a new managed care organization contract.”

The department’s vision for Medicaid managed care is to develop and maintain a managed care program that provides high quality, efficient and effective services to enrolled Medicaid Expansion members in the state.

The survey asks questions about care management, value-based purchasing and ways that the managed care organization should communicate with providers and members.

Approved by North Dakota lawmakers in 2013 and authorized by the Affordable Care Act, Medicaid Expansion has made health care coverage available for qualifying low-income individuals between the ages of 19 to 64 with incomes up to 138 percent of the federal poverty level, which is about \$23,000 for a household of two. About 20,000 individuals are enrolled in North Dakota’s Medicaid Expansion program.

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