

NEWS from the North Dakota Department of Human Services

600 East Boulevard Avenue – Department 325, Bismarck ND 58505-0250

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For more information, contact: LuWanna Lawrence at 701-328-1892 or Heather Steffl at 701-328-4933

Child Support Offers Award-Winning Online Tutorial to Educate Employers about Reporting Responsibilities

BISMARCK, N.D. – The Child Support Division of the North Dakota Department of Human Services recently received the 2015 Excellence Award for Program Awareness for its online tutorial for employers from the Western Interstate Child Support Enforcement Council (WICSEC). The award is presented to an individual, county, state, tribal or federal agency for establishing a positive public awareness campaign or for activities which create a positive public image of the child support program.

The online tutorial outlines an employer's legal responsibilities related to child support. The tutorial features six training modules, which cover new hire reporting, income withholding, lump sum reporting, national medical support notice, requests for information, and temporary layoffs and terminations. Each module is narrated and designed to be a self-paced training. The employer tutorial is online at www.nd.gov/dhs/services/childsupport/empinfo/.

“Employers play a vital role in helping ensure the financial security and well-being of North Dakota children and families and good communication is the key to our successful partnership,” said Jim Fleming, state child support director. “Our program places a strong emphasis on working with both new and existing employers to make it easier for them to do business with us.”

In addition to the online tutorial, Child Support staff work to raise awareness with employers through outreach, which includes in-person presentations, regular correspondence, and a robust website.

Fleming said the collaboration is a win-win for everyone and last month nearly 95 percent of the monthly new hire reports from employers in September 2015 were filed electronically, an all-time record.

Employers can learn more about their reporting responsibilities online at www.childsupportnd.com or by calling the division at 701-328-5440 or toll-free 800-231-4255.

The Child Support Division serves over 67,000 children and 82,500 parents and collected over \$152.7 million last year on behalf of children and families.

WICSEC is an organization of public and private child support professionals from the states west of the Mississippi River. The organization is committed to improving child support enforcement for the benefit of the children and parents served.

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