Human Services Seeks Input on Programs and Services and Invites People to Take New Online Survey

BISMARCK, N.D. – The N.D. Department of Human Services is seeking public input about local and statewide human services-related needs and issues through a new online stakeholder survey. The Department invites clients, their family members, service providers, advocates, county staff, legislators, and other interested individuals to complete the survey by close of business on October 21, 2011. It is online at www.nd.gov/dhs.

“We value all the feedback we receive from the people we serve,” said Department Executive Director Carol K. Olson. “We encourage participation because the information we gather will help us serve people more effectively and is used in program administration and budgeting efforts.”

The survey, which asks open-ended questions about gaps in services, service access issues, and other concerns, and also solicits suggestions, may take about 10-15 minutes to complete. All responses remain anonymous.

Paper surveys are also available at the department’s eight regional human service centers in North Dakota. Location information is online at http://www.nd.gov/dhs/locations/regionalhsc/.

In addition, individuals can submit written comments and suggestions about services by October 21, 2011, to the N.D. Department of Human Services – Executive Office, 600 E. Boulevard Ave., Dept. 325, Bismarck, ND 58505-0250 or by email to dhseo@nd.gov.

The N.D. Department of Human Services administers child protection services, child support enforcement, disability services, foster care, economic assistance programs including the Supplemental Nutrition Assistance Program, Medicaid, the children’s health insurance program, home and community-based long term care services, mental health and substance abuse treatment services, and aging services including senior meals and related services. The Department operates on a two-year $2.6 billion budget and employs about 2,200 North Dakotans.

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