

**NEWS** from the North Dakota Department of Human Services  
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**FOR IMMEDIATE RELEASE**  
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**Human Services unveils improved child support enforcement Web site**

Bismarck, N.D. – Today the North Dakota Department of Human Services unveiled a redesigned child support enforcement Web site: [childsupportnd.com](http://childsupportnd.com). Custodial and noncustodial parents, employers, and others should notice that it is easier to find information and to conduct business, Child Support Enforcement officials said. Existing passwords and user IDs will continue to work, and users do not need to re-register.

Child Support Enforcement Division Director Mike Schwindt said the Web site features a unique navigation bar and more accessible program information. “We worked with the state’s Information Technology Department to test and redesign our site. ITD asked volunteers to find specific information while monitoring their keystrokes and success in negotiating the site,” Schwindt said.

“Those suggestions, along with new technology, resulted in some much-needed improvements. We hope customers find it easier to manage their accounts on-line,” he said.

Parents use the secure Web site to apply for services and access their accounts. Employers file reports and submit payments electronically in a secure and encrypted environment.

The Web site is heavily used. Last month alone, North Dakota’s Child Support Enforcement Web site received 27,147 hits.

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