September 24, 2015

RE: ND Medicaid Transition to New Pharmacy Claims Payment System

Dear Medicaid Pharmacist:

ND Medicaid will be transitioning to the ND Health Enterprise MMIS, a new claims payment system, on October 5, 2015. There will be a few changes in how to submit claims, most significantly with the PCN and Group.

For the past decade or so, ND Medicaid has processed claims for not only ND Medicaid members, but also Children’s Special Health Services (CSHS) and the AIDS Drug Assistance Program (ADAP / Ryan White program). ND Medicaid used a BIN of 601364, CSHS used a BIN of 610110, and ADAP used a BIN of 610115. None of these programs used a PCN or Group.

Beginning on October 5, 2015 all claims submissions for all programs require the BIN of 601364. In addition, all claims submissions for all programs require a PCN of DRNDPROD. Finally, all claims submissions require the program specific Group ID as follows:

- Medicaid Group ID: NDMEDIFFS
- CSHS Group ID: NDMEDICSHS
- ADAP Group ID: NDMEDIRYNWHT

Some pharmacies submit claims through the Medicaid Pharmacy claims payment system for county jails. For those that do, you will need to use the above BIN and PCN applicable to all programs with the Group ID for the county jail claims of NDMEDICJ.

Member ID cards will NOT have the BIN, PCN, and Group ID, so please save this communication.

A few other changes to be aware of:

- NCPDP field 419-DJ (Prescription Origin Code) will now be required.
- NCPDP field 308-C8 (Other Coverage Code) will need to be a value of 02 when processing through primary insurance. You will still need to submit NCPDP fields 431-DV and 352-NQ on these coordination of benefit claims.
- 340B pharmacies that have an agreement with ND Medicaid Pharmacy Services to use 340B supply for ND Medicaid members will require a submission clarification code of 20 (this replaces the current process of using a PCN of 1).

Reminder: Pharmacies CANNOT use 340B purchased drugs for ND Medicaid unless they have an agreement with ND Medicaid Pharmacy Services.
Please work with your billing software vendor to have them automatically include the PCN and Group ID for specific plan name selections. For example, when entering a new Medicaid member in your system, you should be able to choose ND Medicaid from the selection of plans and then only enter the member ID# while the system pre-populates the PCN of DRNDPROD and Group ID of NDMEDIFFS.

Starting on September 21, 2015, the new provider call center will begin operations Monday through Friday from 8am to 5pm CT. The call center can be reached by dialing local (701) 328-7098 or toll-free (877) 328-7098.

Additional information and reference materials for you and your pharmacy software vendor, including Pharmacy Payer Sheets, are located on the Department website at the following location:

http://www.nd.gov/dhs/services/medicalserv/medicaid/provider-pharmacy.html

The Department has worked diligently to ensure this transition to the ND Health Enterprise MMIS pharmacy claims payment system progresses as smoothly as possible, and we will continue to work hard during and after the transition to minimize disruptions for all pharmacies and members. Please contact us with any issues or questions.

Sincerely,

Brendan Joyce, PharmD
Administrator, Pharmacy Services
ND Medicaid
Email: bjoyce@nd.gov
Phone: 701-328-4023