

**Developmental Disabilities Division: Covid-19 Temporary Telehealth Policy for Right Track
March 20, 2020**

What is the issue?

To address COVID-19 concerns, the Developmental Disabilities Division is issuing this temporary telehealth policy to provide flexibility for Right Track consultants to continue to deliver services. This policy covers services rendered on dates of service that fall between March 20, 2020 and the date that the national emergency, as authorized in Title V of the Stafford Act, is declared over.

What are the temporary changes?

On March 13, 2020, the United States Department of Education released [this](#) Q&A document, allowing states receiving an IDEA Part C Grant to provide services temporarily through a teleconference or alternative method. Right Track services are funded through North Dakota's IDEA Part C Grant.

What are the requirements?

A Right Track screening or visit may be conducted over the phone or via a secure videoconferencing system. It is the responsibility of the provider to ensure that their videoconferencing system is secure.

Only screening tools that are criterion-referenced and include parent report in the administration protocol may be used. This means that norm-referenced screening tools may not be used for phone or videoconference screenings.

Telehealth visits that do not include a screening tool are expected to be conducted as similarly as possible to an in-person visit, including the duration, frequency, and content appropriate for that family.

If a family requires a hearing screening in response to an Early Hearing Detection and Intervention (EHDI) referral, and this is delayed due to COVID-19, the following should be documented in the OZ System:

- 1) "Received Referral"
- 2) "Case Suspension"
- 3) Add a case note: E.g. "3/17/20: COVID-19"

DEVELOPMENTAL DISABILITIES DIVISION

1237 W Divide Ave Suite 1A | Bismarck ND 58501-1208

701.328.8930 | Fax 701.328.8969 | 800.755.8529 | 711 (TTY) | www.nd.gov/dhs