

March 11, 2020

Dear PACE participants and family members,

We at Northland PACE want to share information regarding our response to the Coronavirus. PACE has been working diligently to stay informed and involved with local, state, and federal agencies for the protection of you our participants as well as our staff, those that provide you cares. Like many other healthcare facilities and other places of business, we are taking action to work toward preventive measures for your safety.

This response across the country and locally is warranted as people of greater age with health conditions are affected the most by this illness. Just a few weeks ago, February 26, 2020, it was estimated that the threat to the United States was low. This week alone we now have confirmed cases throughout the country with a total of over 1,200 confirmed cases. We also now have confirmed cases in North Dakota. Below is an outline of how we are working to respond to this threat.

What is Northland PACE doing to help protect participants and control exposure of the Coronavirus?

- Limiting Day Center Access **(IF YOU FEEL SICK, NOTIFY US AND LIMIT CONTACT WITH OTHERS)**
 - Access will be limited to scheduled medical visits and problem focused visits with our providers Dr. Monteau or Megan Nordstrom NP.
 - PACE will be reaching out to each individual to discuss any schedule changes and plans for how we will be providing cares
 - Some cares may be temporarily discontinued during this time as they may not be critical to your medical needs such as housekeeping tasks as more access to your homes increases your risk of exposure from the external environment.
 - PACE will be working to use more telehealth and phone visits unless in-person is warranted for your safety
- Working with Public Health agencies to ensure PACE is equipped with adequate medical supplies
- Infection Prevention
 - PACE staff will be working to deep clean the PACE center between and during visits, performing hand hygiene before/after cares, and using personal protective equipment for your safety and their safety.
- PACE is also working to ensure we have access with minimal risk of depleting supply of the top 100 most commonly used medications

I want to thank you for your support in these efforts to keep everyone safe during this time. Included in this envelope are materials from agencies like Centers for Disease and Control (CDC), their website <https://www.cdc.gov/coronavirus/2019-nCoV/summary.html> and the World Health Organization (WHO). Please use these as reference for this rapidly spreading virus.



Ryan Bosch, Executive Director