

March 23, 2020

**ND Dept of Human Svc – Aging & Adult Services Division  
Coronavirus (COVID-19) Frequently Asked Questions**

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**Q1 I get homemaker and non-medical transportation services and my QSP said they can't help me right now because they are limiting home visits to essential functions only? What should I do?**

Some providers may need to limit visits to help people who have no other resources and cannot safely provide for their basic daily needs.

If you have a case manager, please call them. They may be able to help you think of other ways to meet your needs. You may also need to ask family and friends to help as home and community-based services providers are going to increasingly find their resources stretched during this period of disruption.

If you have additional questions about exposure to COVID-19, or about whether to self-quarantine or take other precautions because of your personal health situation, please call the Health Department Hotline at **1-866-207-2880** or your personal healthcare provider.

**AGING & ADULT SERVICES**

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