
SUMMARY OF INPUT AND RECOMMENDATIONS OF THE STATE REHABILITATION COUNCIL; RESPONSE OF THE DESIGNATED STATE UNIT; AND EXPLANATIONS FOR REJECTION OF INPUT OR RECOMMENDATIONS **4.2(c)**

The Division of Vocational Rehabilitation continues to regularly seek the advice of the State Rehabilitation Council (SRC) on a number of issues including the state plan contents, consumer satisfaction, program goals and evaluation, policies, order of selection, public education and building relationships with the business community.

The results of the client satisfaction survey for FFY 2013 showed 92% satisfaction with vocational rehabilitation services. The SRC's Planning and Evaluation Committee receives quarterly reports on the client satisfaction rates. They review the information, which is then discussed at the quarterly SRC meetings. They have not identified any trends or anomalies. The SRC made no policy recommendations during this fiscal year, nor did their Annual Report include any specific recommendations based on the survey results.

As had been identified in the Strategic Plan, DVR has been reviewing and making changes to agency policies. All revisions have been reviewed with and approved by the SRC.

One recommendation was made by the SRC throughout the year and after reviewing public comment from the state plan input meetings held in April 2014.

RECOMMENDATION 1:

DVR should maintain the Order of Selection structure within the state plan.

Response:

DVR concurs and will continue to do so. *Attachment 4.11(c)(3) addresses this recommendation.*