

# ND Department of Emergency Services

*Ensuring a safe and secure homeland for all North Dakotans*



## NDDDES - *At a glance*

### Division of Homeland Security

- 32 personnel when fully staffed
- Administer Homeland Security grants to counties statewide
- Conduct training and exercise
- Operations and planning
- Recovery and mitigation
- Public information campaigns

### State Emergency Operations Center (SEOC)

*Serves as a central point for the monitoring coordination and response of state resources/assets in the event of an emergency or disaster in support of the SEOP and its 50 partnering state agencies, volunteer, and private stakeholders.*

- **Work Stations** – telephone, electrical, and electronic connections
- 13 standard work stations with the capability to accommodate 26 people
- Center conference/work table for operations, planning, and logistic personnel during an incident can provide 26 additional work stations. Plus the capability to provide drop-down connections for another 10 positions.
- 6 private offices for additional work stations or conferencing needs during an incident
- Information monitors - capability for 24-hour television monitoring
- Video conferencing capability in upstairs conference rooms and the SEOC
- WebEOC – web-based incident command system for monitoring incidents, requesting resources and tracking response



- Smart board primarily used for mapping displays
- Cell phone capability within the underground facility

■ **Fusion Center** – Staffed by personnel from the Bureau of Criminal Investigation (BCI), Division of Homeland Security, Highway Patrol and the National Guard.

Provides a central location for the collection, analysis, fusion, development and dissemination of homeland security information to inform key state and federal agencies of actual or potential homeland security threats to the state.

■ **Duty Officer** – 24 hour duty officer that receives and coordinates multi-agency response activities as needed. Pager, duty officer cell phone and duty officer station.

■ **Break Room** – accommodates 24-hour operations.

### ■ **Systems Support Tech Room**

Electronic information equipment (computer server / switcher, satellite mapping, audio/visual control point. Closed circuit video streaming capability to computer work stations throughout the SEOC.

### ■ **Radio systems**

The Harris (Ham) radio system provides alternate radio communications with the

Governor's office, FEMA Region 8, and other official communications with federal agencies if normal modes of communications are not working. The system can be repaired without specialized technical assistance.

■ **Civil Air Patrol (CAP) radio system** - Primarily for search and rescue missions

■ **Emergency Alert System (EAS) broadcast system / EAS computer** - Information dissemination via radio and television broadcast, fax, and e-mail. (AMBER Alert, flood, tornado).

■ **Security Control Computer** - Security clearance cards

### **Division of State Radio**

- 31 personnel when fully staffed, encompassing communications specialists and administration
- Provides 24-hour telephone and radio assistance to more than 4,000 users representing 287 federal, state, local, and tribal agencies
- Coordinates radio communications for emergency medical, fire, and law enforcement response
- Provides statewide 24-hour telephonic and radio dispatch communications
- Serves as the primary Public Safety Answering Point (PSAP) providing 9-1-1 service for 22 counties throughout the state, or all 53 counties as needed
- Designated back-up for all other PSAPs throughout the state
- Serves as the primary dispatch center for the ND Highway Patrol and also responds to calls for emergency assistance across the state
- Operates with four teams staffing 12 hour rotating shifts. Each team is staffed with up to seven communications specialists, including the shift supervisor.
- Work stations provide sitting or standing position capability, table adjusts to appropriate height.
- Four computer displays at each work station provide:
  - Telephone display / 9-1-1, admin lines,

- hotlines, toll free emergency assistance lines, Deaf Phone (TDD).
- Radio communications display.
- Law enforcement information display for NCIC criminal and missing person checks, drivers license and vehicle registration checks, etc. with U.S. and Canadian Interface.
- Computer Aided Dispatch (CAD)/ Mapping information display.

■ **National and Local Law Enforcement Teletype System (NLETS)**

■ **National Warning System (NAWAS) hotline**

- Serves as North Dakota's state warning point for national alerts.
- Provides immediate communications to fourteen 24-hour Public Safety Answering Points throughout the state and is monitored by 12 additional answering points including National Weather Service stations and county emergency operations centers.

■ **Communications Equipment Room**

- Mobile Data Terminal (MDT) server and control equipment
- Radio / telephone log and archive system
- Computer / telephone circuit diagnostic equipment
- Battery backup / uninterrupted power supply system (UPS)
- Generator Backup system connection and surge protection.

