**Client Code 401** 

# North Dakota Insurance Department BISMARCK, NORTH DAKOTA Audit Report

For the Biennium Ended June 30, 2017

Joshua C. Gallion State Auditor

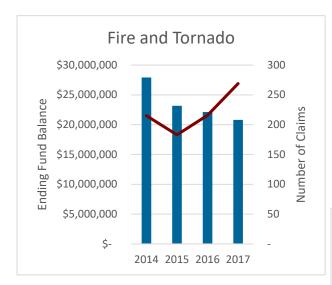
Office of the State Auditor **Division of State Audit** 

## Office of the State Auditor North Dakota Insurance Department Report Highlights

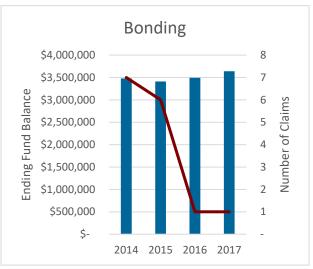
#### Financial:

The Special Funds Division of the Insurance Department administers the Bonding Fund, Fire and Tornado Fund, and Petroleum Tank Release Compensation Fund.

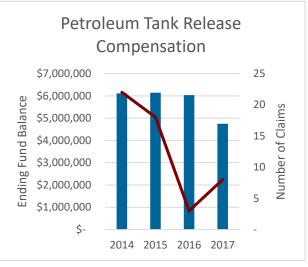
Created in 1919, the Bonding Fund provides blanket fidelity bond coverage to North Dakota government entities and political subdivisions in the event of employee theft of property and money. As of June 30, 2017, the fund served 2,981 bondholders with a combined insured value of approximately \$684 million.



Created in 1989, the Petroleum Tank Release Compensation Fund provides contamination cleanup coverage and third-party liability coverage to petroleum tank owners. As of June 30, 2017, there were 1,724 registered sites with approximately 5,780 tanks.



Created in 1919, the Fire and Tornado Fund provides low-cost insurance to North Dakota government entities and political subdivisions for their buildings and contents. As of June 30, 2017, the fund served 1,140 policy holders with a combined insured value of \$11.4 billion.



Source: 2017 State of North Dakota Comprehensive Annual Financial Report and the agency's Biennial Reports

**Internal Control, Legislative Intent, and Operations:** We evaluated and tested the business processes of the fire and tornado fund, the petroleum tank release compensation fund, and the producer licensing fees, which included high-risk laws and regulations. We did not note any deficiencies that are required to be reported or warrant the attention of those charged with governance. In addition, we concluded there was compliance with the legislative intent.

#### LEGISLATIVE AUDIT AND FISCAL REVIEW COMMITTEE MEMBERS

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#### AUDITOR AND AGENCY PERSONNEL

#### **State Auditor Personnel**

Paul Welk, CPA, Audit Manager Andrea Wike, In-Charge Ian Ballantyne, Auditor Krista Lambrecht, CPA, Auditor Heidi Morman, Auditor Amanda Westlake, Auditor

#### Primary State Agency Contacts

Jon Godfread, Commissioner Jeffrey Ubben, Deputy Commissioner Melissa Seifert, Account Budget Specialist III

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STATE OF NORTH DAKOTA OFFICE OF THE STATE AUDITOR STATE CAPITOL 600 E. BOULEVARD AVENUE – DEPT 117 BISMARCK, NORTH DAKOTA 58505

## Transmittal Letter

June 19, 2018

The Honorable Jon Godfread, Insurance Commissioner

Members of the North Dakota Legislative Assembly

We are pleased to submit this audit of the North Dakota Insurance Department for the biennium ended June 30, 2017. This audit resulted from the statutory responsibility of the State Auditor to audit or review each state agency once every two years. The same statute gives the State Auditor the responsibility to determine the contents of these audits.

In determining the contents of the audits of state agencies, the primary consideration was to determine how we could best serve the citizens of the state of North Dakota. Naturally we determined financial accountability should play an important part of these audits. Additionally, operational accountability is addressed whenever possible to increase efficiency and effectiveness of state government.

Paul Welk, CPA was the audit manager. Inquiries or comments relating to this audit may be directed to the audit manager by calling (701) 328-2241. We wish to express our appreciation to Commissioner Godfread and his staff for the courtesy, cooperation, and assistance they provided to us during this audit.

Respectfully submitted,

/S/

Joshua C. Gallion State Auditor

## **Executive Summary**

### Introduction

The North Dakota Insurance Department is a state regulatory agency headed by the Insurance Commissioner. The Insurance Department provides a variety of services including agent licensing and investigation, consumer protection, financial examinations, and company licensing. The Insurance Department administers various special funds and programs including the State Fire and Tornado Fund, State Bonding Fund, Petroleum Tank Release Compensation Fund, Boiler Inspection Program, Senior Health Insurance Counseling Program, and the Prescription Connection Program.

The Legislative Audit and Fiscal Review Committee (LAFRC) requests that certain items be addressed by auditors performing audits of state agencies. Those items and the Office of the State Auditor's responses are noted below.

### **Responses to LAFRC Audit Questions**

1. What type of opinion was issued on the financial statements?

Financial statements were not prepared by the North Dakota Insurance Department in accordance with generally accepted accounting principles, so an opinion is not applicable. The agency's transactions were tested and included in the state's basic financial statements on which an unmodified opinion was issued.

2. Was there compliance with statutes, laws, rules, and regulations under which the agency was created and is functioning?

Yes.

3. Was internal control adequate and functioning effectively?

Yes.

4. Were there any indications of lack of efficiency in financial operations and management of the agency?

No.

5. Has action been taken on findings and recommendations included in prior audit reports?

The North Dakota Insurance Department has implemented the recommendation included in the prior audit report.

6. Was a management letter issued? If so, provide a summary below, including any recommendations and the management responses.

Yes, a management letter was issued and is included on page 15 of this report, along with management's response.

### **LAFRC Audit Communications**

7. Identify any significant changes in accounting policies, any management conflicts of interest, any contingent liabilities, or any significant unusual transactions.

There were no significant changes in accounting policies, management conflicts of interest, contingent liabilities, or significant unusual transactions identified.

8. Identify any significant accounting estimates, the process used by management to formulate the accounting estimates, and the basis for the auditor's conclusions regarding the reasonableness of those estimates.

The North Dakota Insurance Department's financial statements do not include any significant accounting estimates.

9. Identify any significant audit adjustments.

Significant audit adjustments were not necessary.

10. Identify any disagreements with management, whether or not resolved to the auditor's satisfaction relating to a financial accounting, reporting, or auditing matter that could be significant to the financial statements.

None.

11. Identify any serious difficulties encountered in performing the audit.

None.

12. Identify any major issues discussed with management prior to retention.

This is not applicable for audits conducted by the Office of the State Auditor.

13. Identify any management consultations with other accountants about auditing and accounting matters.

None.

14. Identify any high-risk information technology systems critical to operations based on the auditor's overall assessment of the importance of the system to the agency and its mission, or whether any exceptions identified in the six audit report questions to be addressed by the auditors are directly related to the operations of an information technology system.

ConnectND Finance, Human Resource Management System (HRMS), National Insurance Producer Registry (NIPR), and the State Based System (SBS) are high-risk information technology systems critical to the North Dakota Insurance Department.

## Audit Objectives, Scope, and Methodology

### Audit Objectives

The objectives of this audit of the North Dakota Insurance Department for the biennium ended June 30, 2017 were to provide reliable, audited financial statements and to answer the following questions:

- 1. What are the highest risk areas of the North Dakota Insurance Department's operations and is internal control adequate in these areas?
- 2. What are the significant and high-risk areas of legislative intent applicable to the North Dakota Insurance Department and are they in compliance with these laws?
- 3. Are there areas of the North Dakota Insurance Department's operations where we can help to improve efficiency or effectiveness?

### Audit Scope

This audit of the North Dakota Insurance Department is for the biennium ended June 30, 2017. We conducted our audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit conclusions based on our audit objectives.

The North Dakota Insurance Department has operations in the following locations. Each location was included in the audit scope:

- The central office in the State Capitol.
- An offsite location in Bismarck which houses the Consumer Assistance Center and the Special Funds Division.
- An offsite location in Bismarck which houses the Examinations and Company Licensing Division.

#### Audit Methodology

To meet the objectives outlined above, we:

- Prepared financial statements from the legal balances on the state's accounting system tested as part of this audit and the audit of the state's Comprehensive Annual Financial Report.
- Performed detailed analytical procedures including computer-assisted auditing techniques. These procedures were used to identify high-risk transactions and potential problem areas for additional testing.
- Tested internal control and compliance with laws and regulations which included selecting representative samples to determine if controls were operating effectively and to determine if laws were being followed consistently. Non-statistical sampling was used, and the results were projected to the population. Where applicable, populations were stratified to ensure that

particular groups within a population were adequately represented in the sample, and to improve efficiency by gaining greater control on the composition of the sample.

- Interviewed appropriate agency personnel.
- Queried the ConnectND (PeopleSoft) system. Significant evidence was obtained from ConnectND.
- Observed North Dakota Insurance Department's processes and procedures.

In aggregate, there were no significant limitations or uncertainties related to our overall assessment of the sufficiency and appropriateness of audit evidence.

## **Financial Statements**

## **Statement of Revenues and Expenditures**

	Ju	ine 30, 2017	Ju	ine 30, 2016
Revenues and Other Sources:				
Insurance Premium Tax	\$	63,543,006	\$	65,097,778
Licenses and Fees		8,400,063		8,296,524
Fire and Tornado Collections		5,052,588		4,728,337
Insurance Recoveries		305,546		629,797
Fines and Penalties		367,601		258,035
Revenue from Federal Government		269,393		243,317
Bonding Fund Collections		1,420		44,566
Other Revenue		699		1,346
Transfers In		4,059,943		4,160,581
Total Revenues and Other Sources	\$	82,000,259	\$	83,460,281
Expenditures and Other Uses:				
Claims and Grants	\$	14,528,206	\$	10,858,345
Salaries and Benefits		3,855,092		3,715,784
Insurance		2,734,630		3,316,178
Professional Services		682,189		204,047
Rentals and Leases		194,698		196,605
IT Services		165,220		161,645
Travel		105,735		121,011
Operating Fees and Services		108,750		66,394
Equipment		69,367		68,712
Supplies		45,171		38,470
Professional Development		21,661		20,174
Other Expenditures		2,179		1,390
Transfers Out		4,088,044		4,311,440
Total Expenditures and Other Uses	\$	26,600,942	\$	23,080,195

### **Statement of Appropriations**

Expenditures by Line Item: Salaries and Wages Operating Expenses Capital Assets Grants	Original <u>Appropriation</u> \$ 8,943,097 2,512,042 90,000 16,701,207	Adjustments	Final <u>Appropriation</u> \$ 8,943,097 2,512,042 90,000 16,701,207	Expenditures \$ 7,570,877 1,459,063 64,770 16,246,221	Unexpended <u>Appropriation</u> \$ 1,372,220 1,052,979 25,230 454,986
Totals	\$ 28,246,346	\$ 0	\$ 28,246,346	\$ 25,340,931	\$ 2,905,415
Expenditures by Source:					
Other Funds	\$ 28,246,346		\$ 28,246,346	\$ 25,340,931	\$ 2,905,415
Totals	\$ 28,246,346	\$ 0	\$ 28,246,346	\$ 25,340,931	\$ 2,905,415

#### For the Biennium Ended June 30, 2017

#### **Expenditures without Appropriations of Specific Amounts:**

Bonding Fund has a continuing appropriation for claims-related expenditures in accordance with NDCC section 26.1-21-02 (\$75,712 of expenditures for this biennium).

Fire and Tornado Fund has a continuing appropriation for claims-related expenditures in accordance with NDCC section 26.1-22-13 (\$14,482,942 of expenditures for this biennium).

Petroleum Tank Release Compensation Fund has a continuing appropriation for claim reimbursements in accordance with NDCC section 23-37-29 (\$1,595,334 of expenditure for this biennium).

Insurance Regulatory Trust Fund has non-appropriated transfers to the general fund authorized by NDCC section 26.1-01-07.1 (\$8,186,216 of transfers for this biennium).

Insurance Tax Distribution Fund has continuing appropriation for transfers and disbursements as authorized by NDCC section 18-04-05 (\$6,714 of expenditures for this biennium).

## Special Funds Activity

## **Bonding Fund**

	Jur	ne 30, 2017	.lu	ne 30, 2016	.Ju	ne 30, 2015	.lu	ne 30, 2014
Revenues:	Uui		Uu		00	110 00, 2010	-00	
Premiums	\$	19,049	\$	53,265	\$	30,801	\$	12,600
Miscellaneous	Ŧ	75,504	Ŧ	00,200				6,872
Interest and Investment		- ,				39,677		124,827
Income		81,666		119,998				
Total Revenues	\$	176,219	\$	173,263	\$	70,478	\$	144,299
Expenses:								
Salaries and Benefits	\$	24,993	\$	20,243	\$	12,382	\$	12,860
Operating		295		42,362		20,309		17,762
Claims				26,429		94,108		39,226
Interest		3,615		3,616		3,575		3,745
Total Expenses	\$	28,903	\$	92,650	\$	130,374	\$	73,593
-								
Change in Fund Balance	\$	147,316	\$	80,613	\$	(59,896)	\$	70,706
Beginning Fund Balance		3,493,096		3,412,483		3,472,379*		3,408,932
Ending Fund Balance	\$	3,640,412	\$	3,493,096	\$	3,412,483	\$	3,479,638
Number of Claims		1		1		6		7

\*As restated for GASB 68 and 71 Pension adjustments.

SOURCE: Combining Statement of Revenues, Expenses and Changes in Fund Net Position for the Bonding Fund taken from the Comprehensive Annual Financial Report for the applicable year-end.

The Bonding Fund is authorized by NDCC chapter 26.1-21 and provides blanket fidelity bond coverage to state agencies and political subdivisions in the event of employee theft of property and money. Each state agency and political subdivision shall apply to be bonded in the fund on a biennial basis or when a change in coverage is requested. The Special Funds Division within the Insurance Department determines the premium for a blanket bond. Premiums are waived until the reserve within the bonding fund has been depleted below the sum of two million dollars. A liability claim against the fund must be reported by the Insurance Commissioner to the State Auditor. The State Auditor will file a report with the Insurance Commissioner stating any amount due from the fund because of the default or wrongful act.

### **Fire and Tornado Fund**

	Ju	ine 30, 2017	Ju	ine 30, 2016	Jı	ıne 30, 2015	Ju	ine 30, 2014
Revenues:				•				
Premiums/Assessments	\$	2,677,235	\$	2,187,349	\$	834,137	\$	4,872,131
Miscellaneous Interest and Investment								766,145
Income		2,087,998		720,868		762,950		2,681,185
Total Revenues	\$	4,765,233	\$	2,908,217	\$	1,597,087	\$	8,319,461
Expenses:								
Salaries and Benefits	\$	539,709	\$	494,110	\$	512,105	\$	534,041
Operating		813,311		451,690		3,659,825		3,388,160
Claims		4,688,338		2,968,073		1,829,221		1,193,019
Interest		40,087		46,813		45,491		52,464
Total Expenses	\$	6,081,445	\$	3,960,686	\$	6,046,642	\$	5,167,684
Change in Fund Balance	\$	(1,316,212)	\$	(1,052,469)	\$	(4,449,555)	\$	3,151,777
Beginning Fund Balance		22,120,602		23,173,071		27,622,626*		24,772,838
Ending Fund Balance	\$	20,804,390	\$	22,120,602	\$	23,173,071	\$	27,924,615
Number of Claims		269		216		183		215

\*As restated for GASB 68 and 71 Pension adjustments.

SOURCE: Combining Statement of Revenues, Expenses and Changes in Fund Net Position for the Fire and Tornado Fund taken from the Comprehensive Annual Financial Report for the applicable year-end.

The Fire and Tornado Fund is authorized by NDCC chapter 26.1-22 and provides low-cost insurance to state agencies and political subdivisions against loss to public buildings and indirect losses. The Special Funds Division within the Insurance Department levies an assessment each year to every policy in force based on whether the fund balance is less than or greater than twelve million dollars. Loss claims are paid from the fund. The fund balance has been decreasing over the past four years due to the nature of the fund, which includes the changes in the investment market and claims losses paid during the year.

### Petroleum Tank Release Compensation Fund

	Jun	e 30, 2017	Jun	e 30, 2016	Jun	e 30, 2015	Jun	e 30, 2014
Revenues:								
Registration Fees	\$	353,800	\$	387,790	\$	383,940	\$	636,200
Miscellaneous								867,618
Interest and Investment								
Income		153,127		243,004		76,357		260,332
Total Revenues	\$	506,927	\$	630,794	\$	460,297	\$	1,764,150
Expenses:								
Salaries and Benefits	\$	48,514	\$	47,016	\$	37,232	\$	37,133
Operating		88,579		76,544		102,723		72,512
Claims		1,651,133		607,851		283,639		
Interest		5,859		6,257		6,478		6,443
Total Expenses	\$	1,794,085	\$	737,668	\$	430,072	\$	116,088
Change in Fund Balance	\$	(1,287,158)	\$	(106,874)	\$	30,225	\$	1,648,062
-								
Beginning Fund Balance		6,034,036		6,140,910		6,110,685		4,462,623
Ending Fund Balance	\$	4,746,878	\$	6,034,036	\$	6,140,910	\$	6,110,685
					-		-	
Number of Claims		8		3		18		22
SOURCE: Biennial Report o	f the	North Dakota	a Insu	Irance Depa	rtmen	t for the app	licable	biennium.

The Petroleum Tank Release Compensation Fund is authorized by NDCC chapter 23-37 and provides contamination clean-up coverage and third-party liability coverage to petroleum tank owners. An owner or operator of a tank is required to pay an annual registration fee. The Special Funds Division of the Insurance Department determines the fund balance of the fund each year and sets the fee at \$100 if the fund balance is less than six million dollars, \$50 if the fund balance is more than six million dollars but less than nine million dollars, or \$5 if the fund balance is more than nine million dollars. The fund is used to reimburse applicable parties for the costs of corrective action. The fund balance decreased significant in the year ended June 30, 2017, due to aging infrastructure and increased amount of losses and corrective action.

## Internal Control

In our audit for the biennium ended June 30, 2017, we identified the following areas of the North Dakota Insurance Department's internal control as being the highest risk:

### Internal Controls Subjected to Testing:

- Controls surrounding the business process of the fire and tornado fund.
- Controls surrounding the business process of the petroleum tank release compensation fund.
- Controls surrounding the collection of producer licensing fees, including the reconciliation of revenue on the National Insurance Producer Registry (NIPR), ConnectND (Peoplesoft), and the State Based System (SBS) information system.
- Controls surrounding the receipt and review of the Report on National Insurance Producer Registry's Description of the Insurance Support Services System and the Suitability of the Design and Operating Effectiveness of its Controls for service organizations collecting agency licensing filings and related revenue collections.
- Controls surrounding the ConnectND (PeopleSoft) system.

The criteria used to evaluate internal control is published in the publication *Standards for Internal Control in the Federal Government* issued by the Comptroller General of the United States (Green Book, GAO-14-704G). Agency management must establish and maintain effective internal control in accordance with policy of the Office of Management and Budget (OMB Policy 216).

We gained an understanding of internal control surrounding these areas and concluded as to the adequacy of their design. We also tested the operating effectiveness of those controls we considered necessary based on our assessment of audit risk. We concluded internal control was adequate.

Auditors are required to report deficiencies in internal control that are significant within the context of the objectives of the audit. A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent or detect: misstatements in financial or performance information, violations of laws and regulations, or impairments of effectiveness or efficiency of operations, on a timely basis. Considering both qualitative and quantitative factors, we did not identify any significant deficiencies in internal control.

## Compliance with Legislative Intent

In our audit for the biennium ended June 30, 2017, we identified and tested North Dakota Insurance Department's compliance with legislative intent for the following areas we determined to be significant and of higher risk of noncompliance:

- Compliance with appropriation laws (2015 Session Laws, chapter 50), including:
  - \$50,813 from the bonding fund for bonding administrative expenses (section 3).
  - \$1,660,748 from the fire and tornado fund for fire and tornado administrative expenses (section 4).
  - \$29,062 from the unsatisfied judgment fund for unsatisfied judgment administrative expenses (section 5).
  - \$116,881 from the petroleum release compensation fund for petroleum release compensation administrative expenses (section 6).
  - \$500,000 from the insurance regulatory trust fund to the department of emergency services (section 7).
- Proper use of the following legally restricted funds:
  - Unsatisfied Judgement Fund (NDCC 26.1-23-01).
  - State Bonding Fund (NDCC 26.1-21-17).
  - State Fire and Tornado Fund (NDCC 26.1-22-02).
  - Petroleum Release Compensation Fund (NDCC 23-37-18 and NDAC 45-10-02-05 & 06).
  - o Insurance Tax Distribution Fund (NDCC 18-04-05).
- Proper authorization of expenditures without appropriations of specific amounts:
  - State Bonding Fund (NDCC 26.1-21-12).
  - State Fire and Tornado Fund (NDCC 26.1-22-17).
  - Petroleum Tank Release Compensation Fund (NDCC 23-37-29).
  - Insurance Regulatory Trust Fund (NDCC 26.1-01-07.1(3)).
  - o Insurance Tax Distribution Fund (NDCC 26.1-03-17(1)).
- Proper payment of amounts due from the insurance tax distribution fund to certified city fire departments, rural fire departments, or fire protection districts in accordance with NDCC 18-04-05 for the amounts appropriated in the 2015 Session Laws, chapter 44, section 2.
- Proper collection of petroleum tank release compensation fund registration fees in accordance with NDCC 23-37-17.
- Proper transfer of remaining fund balance in the insurance regulatory trust fund exceeding \$1,000,000 to the general fund in accordance with NDCC 26.1-01-07.1(3).
- Proper collection of a license fee and tax for an attorney on account of the transaction of the reciprocal or interinsurance exchange in accordance with NDCC 26.1-09-10.
- Proper filing of requirements within 90 days after the adoption of a plan of conversion for a converting mutual company in accordance with NDCC 26.1-12.2-02.
- Proper certification of boiler inspections in accordance with NDCC 26.1-22.1-10.

- Compliance with enforcement actions for producer licensing in accordance with NDCC 26.1-26-50.
- Proper collection of the surplus lines tax and filing of an annual report in accordance with NDCC sections 26.1-44-03.1 and 26.1-44-06.1.
- Application of proper statutory rates relating to revenue. (NDCC sections 26.1-01-07, 26.1-03-19.6, 26.1-22.1-09, 26.1-26-20, and 26.1-27-03).
- Proper authorization of the Insurance Department funds.
- Proper use of the State Treasurer (State Constitution, article X, section 12).
- Proper authority for investments.
- Proper deposit of interest income.
- Adequate blanket bond coverage of employees (NDCC 26.1-21-08).
- Proper use of the Bank of North Dakota as depository for credit card revenue in accordance with NDCC 54-06-08.2.
- Compliance with OMB's Purchasing Procedures Manual.
- Compliance with fixed asset requirements including record-keeping and annual inventory.
- Compliance with payroll-related laws including statutory salaries for applicable elected positions and certification of payroll.

The criteria used to evaluate legislative intent are the laws as published in the North Dakota Century Code and the North Dakota Session Laws.

Government Auditing Standards require auditors to report all instances of fraud and illegal acts unless they are inconsequential within the context of the audit objectives. Further, auditors are required to report significant violations of provisions of contracts or grant agreements, and significant abuse that has occurred or is likely to have occurred.

The results of our tests disclosed no instances of noncompliance that are required to be reported under *Government Auditing Standards*. Thus, we concluded there was compliance with the legislative intent identified above.

While we did not find any items that were required to be reported in accordance with *Government Auditing Standards*, we noted certain inconsequential or insignificant instances of non-compliance that we have reported to management of the North Dakota Insurance Department in a management letter dated June 19, 2018.

## **Operations**

Our audit of the North Dakota Insurance Department included a review of the policies and procedures surrounding the enforcement actions of the producer licensing division.

## **Producer Licensing**

### **Background**

In order for an individual to be an insurance producer in the state of North Dakota, they must be licensed through the Insurance Department. They are required to pass the appropriate exam, submit an application, and pay a fee to the Department. The producer licensing division is responsible for receiving, verifying, and approving insurance producer licenses. The legal division provides legal advice to the Commissioner when it appears an insurance producer has engaged in an insurance-related violation.

Our audit of the Insurance Department's producer licensing processes and understanding of the enforcement process was designed and conducted to meet the following operational objectives:

- Are the case findings and recommended enforcement actions of the legal division documented?
- If the Commissioner's assessed fine or penalty differs from the legal division's recommendation, is there proper documentation?

We did not identify any significant issues related to the objectives noted above.

## Management Letter (Informal Recommendations)

June 19, 2018

The Honorable Jon Godfread Insurance Commissioner North Dakota Insurance Department 600 E Boulevard Avenue Bismarck, ND 58505

Dear Mr. Godfread:

We have performed an audit of the North Dakota Insurance Department for the biennium ended June 30, 2017 and have issued a report thereon. As part of our audit, we gained an understanding of the North Dakota Insurance Department's internal control structure to the extent we considered necessary to achieve our audit objectives. We also performed tests of compliance as described in the same report.

Our audit procedures are designed primarily to enable us to report on our objectives including those related to internal control and compliance with laws and regulations and may not bring to light all weaknesses in systems and procedures or noncompliance with laws and regulations which may exist. We aim, however, to use our knowledge of your organization gained during our work to make comments and suggestions which we hope will be useful to you.

In connection with the audit, gaining an understanding of the internal control structure, and tests of compliance with laws and regulations referred to above, we noted certain conditions we did not consider reportable within the context of your audit report. These conditions relate to areas of general business practice or control issues that have no significant bearing on the administration of federal funds. We do, however, want to present our recommendations to you for your consideration and whatever follow-up action you consider appropriate. During the next audit we will determine if these recommendations have been implemented, and if not, we will reconsider their status.

The following present our informal recommendations.

### LEGISLATIVE INTENT

Informal Recommendation 17-1: We recommend the Insurance Department ensure payments made under NDCC 18-04-05 (4) are made to each individual fire district and are not combined unless there is adequate support showing the combined fire districts have the same contact information.

Informal Recommendation 17-2: We recommend that the Department of Insurance not overspend their appropriation for administrative expenses.

Management of North Dakota Insurance Department agreed with these recommendations.

I encourage you to call me at 328-2241, if you have any questions about the implementation of recommendations included in your audit report or this letter.

Sincerely,

Paul Welk

Paul Welk, CPA Auditor Manager

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or by contacting the Office of the State Auditor at:

Email: ndsao@nd.gov

Phone: (701) 328-2241

### Office of the State Auditor

600 East Boulevard Avenue – Department 117 Bismarck, ND 58505-0060