Client Code 406

Department of Labor and Human Rights BISMARCK, NORTH DAKOTA Audit Report

For the Biennium Ended June 30, 2017

> Joshua C. Gallion State Auditor

Office of the State Auditor Division of State Audit

Office of the State Auditor Department of Labor and Human Rights Report Highlights

Internal Control: We evaluated and tested high-risk areas including: expenditures (including purchase card transactions), safeguarding assets and payroll processing.

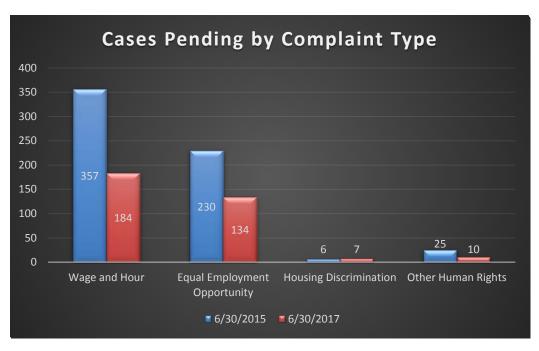
 We did not note any deficiencies that are required to be brought to the attention of those charged with governance.

Legislative intent: We evaluated and tested high-risk areas including: procurement, blanket bond coverage, and appropriation laws.

• We concluded there was compliance with the legislative intent.

Financial: Revenues and expenditures stayed consistent with the prior biennium.

Operational: The North Dakota Department of Labor and Human Rights is responsible for enforcing North Dakota labor and human rights laws. The Department has significantly decreased the number of pending cases based, in part, on the additional investigators they received during the 2015 legislative session.



Source: Labor Information Management Electronic System Reports

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AUDITOR AND AGENCY PERSONNEL

State Auditor Personnel

Department of Labor and Human Rights

Cindi Pedersen, CPA, CM, Audit Manager Elizabeth Rogers, In-Charge Michelle Kommer, Commissioner

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Transmittal Letter

March 1, 2018

The Honorable Doug Burgum, Governor Members of the North Dakota Legislative Assembly Ms. Michelle Kommer, Commissioner

We are pleased to submit this audit of the Department of Labor and Human Rights for the biennium ended June 30, 2017. This audit resulted from the statutory responsibility of the State Auditor to audit or review each state agency once every two years. The same statute gives the State Auditor the responsibility to determine the contents of these audits.

In determining the contents of the audits of state agencies, the primary consideration was to determine how we could best serve the citizens of the state of North Dakota. Naturally, we determined financial accountability should play an important part of these audits. Additionally, operational accountability is addressed whenever possible to increase efficiency and effectiveness of state government.

Cindi Pedersen, CPA, was the audit manager. Inquiries or comments relating to this audit may be directed to the audit manager by calling (701) 328-2241. We wish to express our appreciation to Ms. Kommer and her staff for the courtesy, cooperation, and assistance they provided to us during this audit.

Respectfully submitted,

/S/

Joshua C. Gallion State Auditor

Executive Summary

Introduction

The North Dakota Department of Labor and Human Rights is responsible for enforcing North Dakota labor and human rights laws and for educating the public about these laws. In addition, the Department licenses employment agencies operating in the state and can verify the status of independent contractor relationships. The Department of Labor and Human Rights assists all North Dakota citizens, employees, employers, those purchasing or receiving services, and those providing services.

The Legislative Audit and Fiscal Review Committee (LAFRC) requests that certain items be addressed by auditors performing audits of state agencies. Those items and the Office of the State Auditor's responses are noted below.

Responses to LAFRC Audit Questions

1. What type of opinion was issued on the financial statements?

Financial statements were not prepared by the Department of Labor and Human Rights in accordance with generally accepted accounting principles, so an opinion is not applicable. The agency's transactions were tested and included in the state's basic financial statements on which an unmodified opinion was issued.

2. Was there compliance with statutes, laws, rules, and regulations under which the agency was created and is functioning?

Yes.

3. Was internal control adequate and functioning effectively?

Yes.

4. Were there any indications of lack of efficiency in financial operations and management of the agency?

No.

5. Has action been taken on findings and recommendations included in prior audit reports?

There were no recommendations included in the prior audit report.

6. Was a management letter issued? If so, provide a summary below, including any recommendations and the management responses.

No, a management letter was not issued.

LAFRC Audit Communications

7. Identify any significant changes in accounting policies, any management conflicts of interest, any contingent liabilities, or any significant unusual transactions.

There were no significant changes in accounting policies, management conflicts of interest, contingent liabilities, or significant unusual transactions identified.

8. Identify any significant accounting estimates, the process used by management to formulate the accounting estimates, and the basis for the auditor's conclusions regarding the reasonableness of those estimates.

The Department of Labor and Human Rights' financial statements do not include any significant accounting estimates.

9. Identify any significant audit adjustments.

Significant audit adjustments were not necessary.

10. Identify any disagreements with management, whether or not resolved to the auditor's satisfaction relating to a financial accounting, reporting, or auditing matter that could be significant to the financial statements.

None.

11. Identify any serious difficulties encountered in performing the audit.

None.

12. Identify any major issues discussed with management prior to retention.

This is not applicable for audits conducted by the Office of the State Auditor.

13. Identify any management consultations with other accountants about auditing and accounting matters.

None.

14. Identify any high-risk information technology systems critical to operations based on the auditor's overall assessment of the importance of the system to the agency and its mission, or whether any exceptions identified in the six audit report questions to be addressed by the auditors are directly related to the operations of an information technology system.

ConnectND Finance and Human Resource Management System (HRMS) are high-risk information technology systems critical to the Department of Labor and Human Rights.

Audit Objectives, Scope, and Methodology

Audit Objectives

The objectives of this audit of the Department of Labor and Human Rights for the biennium ended June 30, 2017 were to provide reliable, audited financial statements and to answer the following questions:

- 1. What are the highest risk areas of the Department of Labor and Human Rights' operations and is internal control adequate in these areas?
- 2. What are the significant and high-risk areas of legislative intent applicable to the Department of Labor and Human Rights and are they in compliance with these laws?
- 3. Are there areas of the Department of Labor and Human Rights' operations where we can help to improve efficiency or effectiveness?

Audit Scope

This audit of the Department of Labor and Human Rights is for the biennium ended June 30, 2017. We conducted our audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe the evidence obtained provides a reasonable basis for our findings and conclusions based on our findings and conclusions based on our audit objectives.

The Department of Labor and Human Rights' sole location is its Bismarck office which was included in the audit scope.

Audit Methodology

To meet the objectives outlined above, we:

- Prepared financial statements from the legal balances on the state's accounting system tested as part of this audit and the audit of the state's Comprehensive Annual Financial Report.
- Performed detailed analytical procedures including computer-assisted auditing techniques. These procedures were used to identify high-risk transactions and potential problem areas for additional testing.
- Tested internal control and compliance with laws and regulations which included selecting representative samples to determine if controls were operating effectively and to determine if laws were being followed consistently. Non-statistical sampling was used and the results were projected to the population. Where applicable, populations were stratified to ensure that particular groups within a population were adequately represented in the sample, and to improve efficiency by gaining greater control on the composition of the sample.

- Interviewed appropriate agency personnel.
- Queried the ConnectND (PeopleSoft) system. Significant evidence was obtained from ConnectND.
- Observed the Department of Labor and Human Rights' processes and procedures.

In aggregate, there were no significant limitations or uncertainties related to our overall assessment of the sufficiency and appropriateness of audit evidence.

Financial Statements

Statement of Revenues and Expenditures

	June 30, 2017		June 30, 2016		
Revenues:					
Revenue from Federal Government	\$	145,400	\$	280,050	
Miscellaneous Revenue		532		342	
Total Revenues	\$	\$ 145,932		\$ 280,392	
Expenditures:					
Salaries and Benefits		\$1,168,493		\$1,124,871	
IT Services and Communications		47,682		62,590	
Operating Fees and Services		19,025		14,589	
Professional Services		17,023		19,356	
Equipment		16,919		9,818	
Travel		15,289		16,011	
Supplies and Resource Materials		12,932		14,159	
Postage and Printing		9,037		13,485	
Construction		1,019		5,660	
Total Expenditures	\$	1,307,419	\$	1,280,539	

Statement of Appropriations

Expenditures by Line Item: Salaries and Benefits Operating Expenses Totals	Original <u>Appropriation</u> \$ 2,423,746 <u>361,327</u> \$ 2,785,073	Adjustments (10,000) (10,000)	Final <u>Appropriation</u> \$ 2,423,746 <u>351,327</u> \$ 2,775,073	Expenditures \$ 2,293,363 294,595 \$ 2,587,958	Unexpended <u>Appropriation</u> \$ 130,383 <u>56,732</u> \$ 187,115
Expenditures by Source: General Fund Other Funds Totals	\$ 2,347,241 437,832 \$ 2,785,073	\$ (10,000) \$ (10,000)	\$ 2,337,241 437,832 \$ 2,775,073	\$ 2,162,508 425,450 \$ 2,587,958	\$ 174,733 12,382 \$ 187,115

For the Biennium Ended June 30, 2017

Internal Control

In our audit for the biennium ended June 30, 2017, we identified the following areas of the Department of Labor and Human Rights' internal control as being the highest risk:

Internal Controls Subjected to Testing:

- Controls surrounding the processing of expenditures.
- Controls surrounding the processing of purchase card expenditures.
- Controls surrounding the processing of payroll.
- Controls effecting the safeguarding of assets.
- Controls relating to compliance with legislative intent.
- Controls surrounding the ConnectND (PeopleSoft) system.

The criteria used to evaluate internal control is published in the publication *Standards for Internal Control in the Federal Government* issued by the Comptroller General of the United States (Green Book, GAO-14-704G). Agency management must establish and maintain effective internal control in accordance with policy of the Office of Management and Budget (OMB Policy 216) and, for programs receiving Federal funds, the Code of Federal Regulation as set forth by the Federal Government (2 CFR 200.303).

We gained an understanding of internal control surrounding these areas and concluded as to the adequacy of their design. We also tested the operating effectiveness of those controls we considered necessary based on our assessment of audit risk. We concluded internal control was adequate.

Auditors are required to report deficiencies in internal control that are significant within the context of the objectives of the audit. A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent or detect: misstatements in financial or performance information, violations of laws and regulations or impairments of effectiveness or efficiency of operations, on a timely basis. Considering both qualitative and quantitative factors, we did not identify any significant deficiencies in internal control.

Compliance with Legislative Intent

In our audit for the biennium ended June 30, 2017, we identified and tested the Department of Labor and Human Rights' compliance with legislative intent for the following areas we determined to be significant and of higher risk of noncompliance:

- Compliance with appropriation laws (2015 North Dakota Session Laws chapter 41).
- Compliance with OMB's Purchasing Procedures Manual.
- Adequate blanket bond coverage of employees (NDCC section 26.1-21-08).
- Compliance with fixed asset requirements including annual inventory.
- Compliance with payroll-related laws including statutory salaries for applicable appointed positions and certification of payroll.
- Proper authorization of funds.

The criteria used to evaluate legislative intent are the laws as published in the North Dakota Century Code and the North Dakota Session Laws.

Government Auditing Standards require auditors to report all instances of fraud and illegal acts unless they are inconsequential within the context of the audit objectives. Further, auditors are required to report significant violations of provisions of contracts or grant agreements, and significant abuse that has occurred or is likely to have occurred.

The results of our tests disclosed no instances of noncompliance that are required to be reported under *Government Auditing Standards*. Thus, we concluded there was compliance with the legislative intent identified above.

Operations

This audit did not identify areas of the Department of Labor and Human Rights' operations where we determined it was practical at this time to help to improve efficiency or effectiveness.

You may obtain audit reports on the internet at:

www.nd.gov/auditor

or by contacting the Office of the State Auditor at:

Email: ndsao@nd.gov

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Office of the State Auditor

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