



# ACUTE PSYCHIATRIC INTERIM COMMITTEE

Representative Jon Nelson, Chair

Rosalie Etherington, PhD, Chief Clinics Officer, NDSH Superintendent

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# AGENDA

1. Brief Crisis Service Overview
2. Identified limitations of crisis service data
3. Adult crisis services separated by region
4. Youth crisis services separated by region



### **24/7 Centralized Call Center**

1. Telephonic crisis intervention
2. Activate mobile response



### **Crisis Intervention**

1. Walk-In crisis psychotherapy
2. Telephonic crisis intervention
3. Telehealth crisis psychotherapy



### **Mobile Crisis Response**

1. 45-mile radius from 8 major cities
2. In-person crisis intervention
3. Onsite response in emergency rooms



### **Crisis Stabilization**

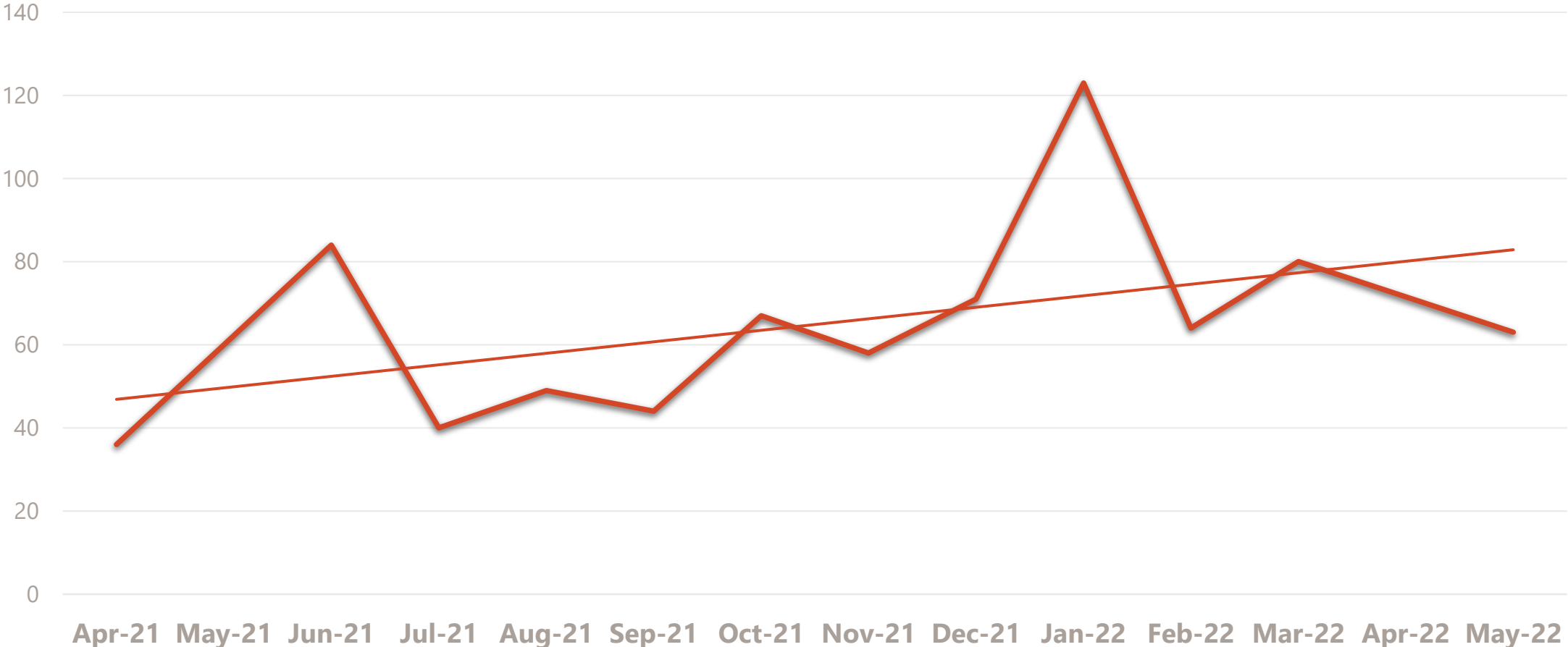
1. On-site assessment and observation
2. Safety observation
3. Crisis psychotherapy
4. Residential stays

# COMPREHENSIVE CRISIS SERVICES

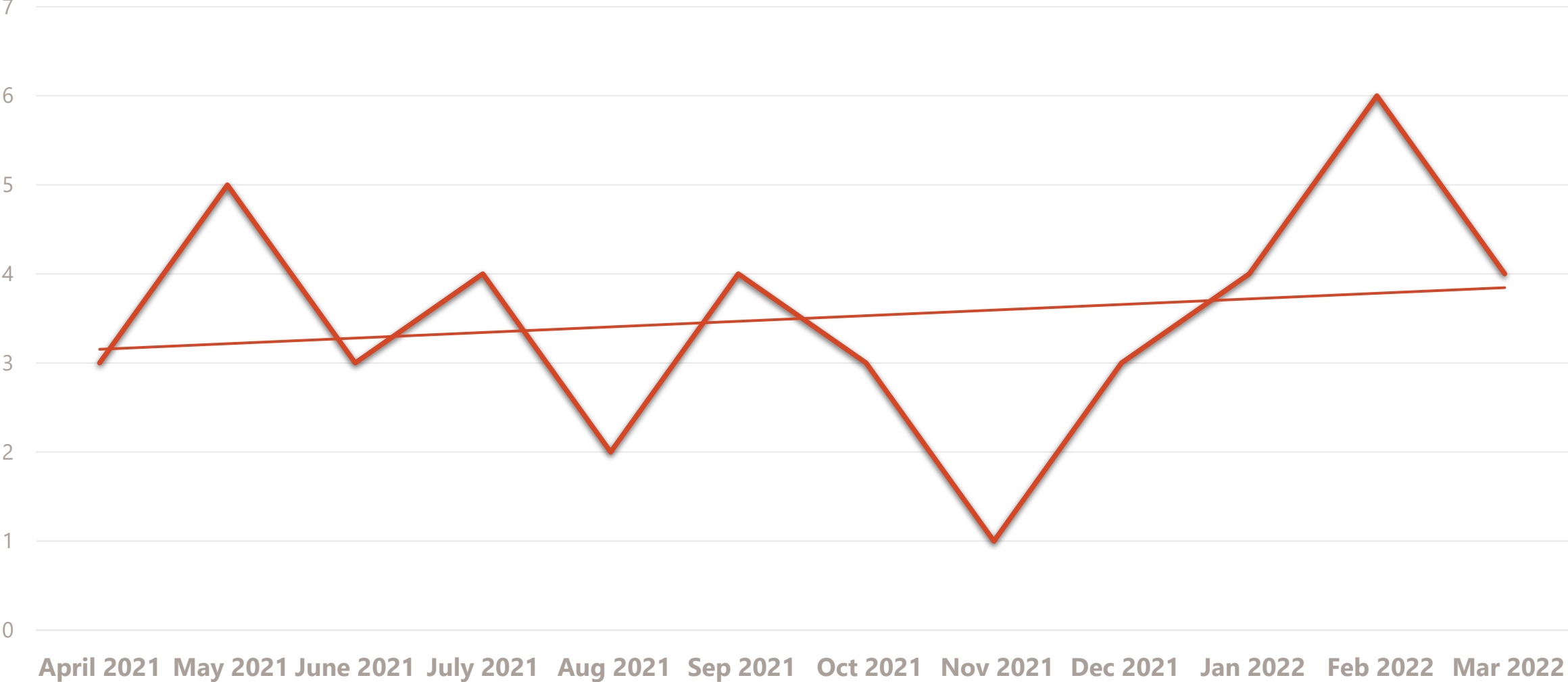
# DATA LIMITATIONS

1. Crisis line data separate from other data
2. Age not reported for all crisis line data
3. Coding errors reduce crisis service volume

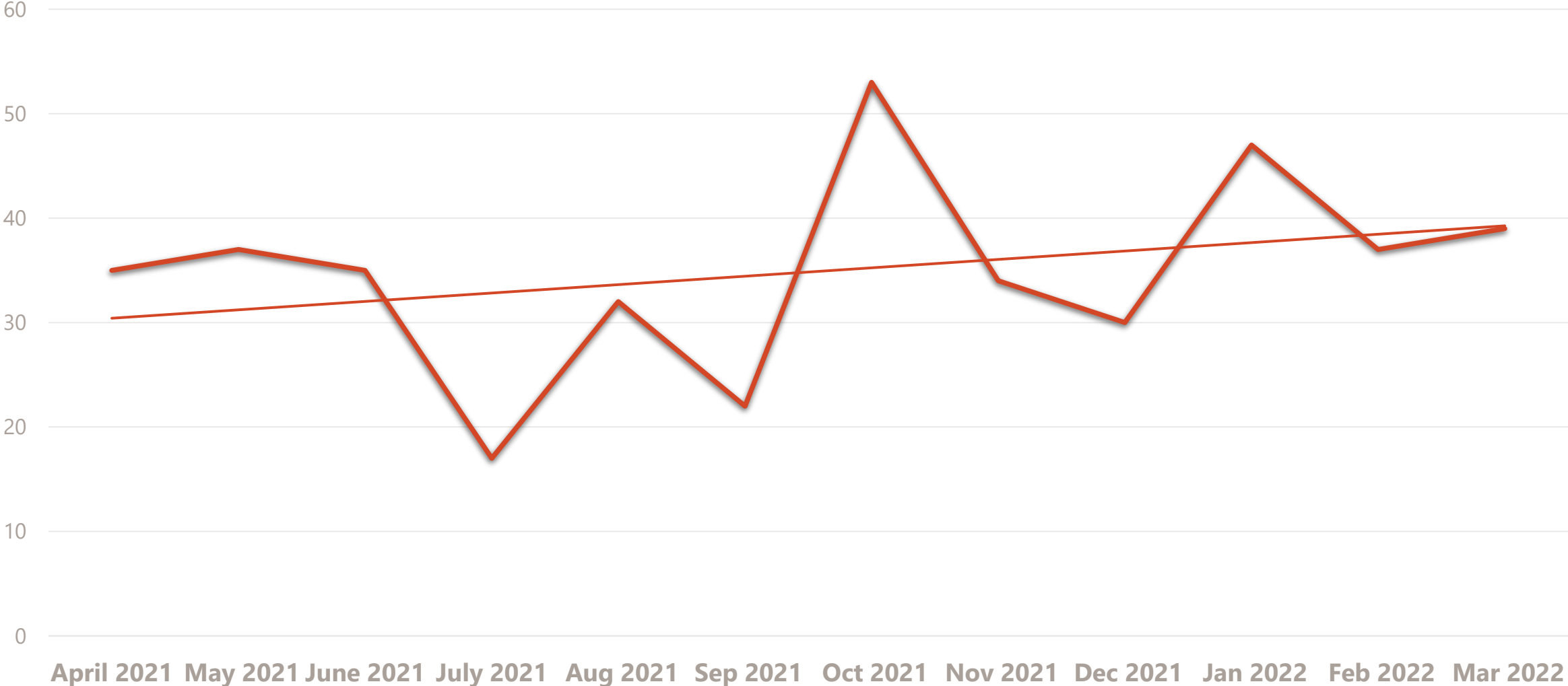
# CRISIS LINE NORTHWEST HUMAN SERVICE CENTER



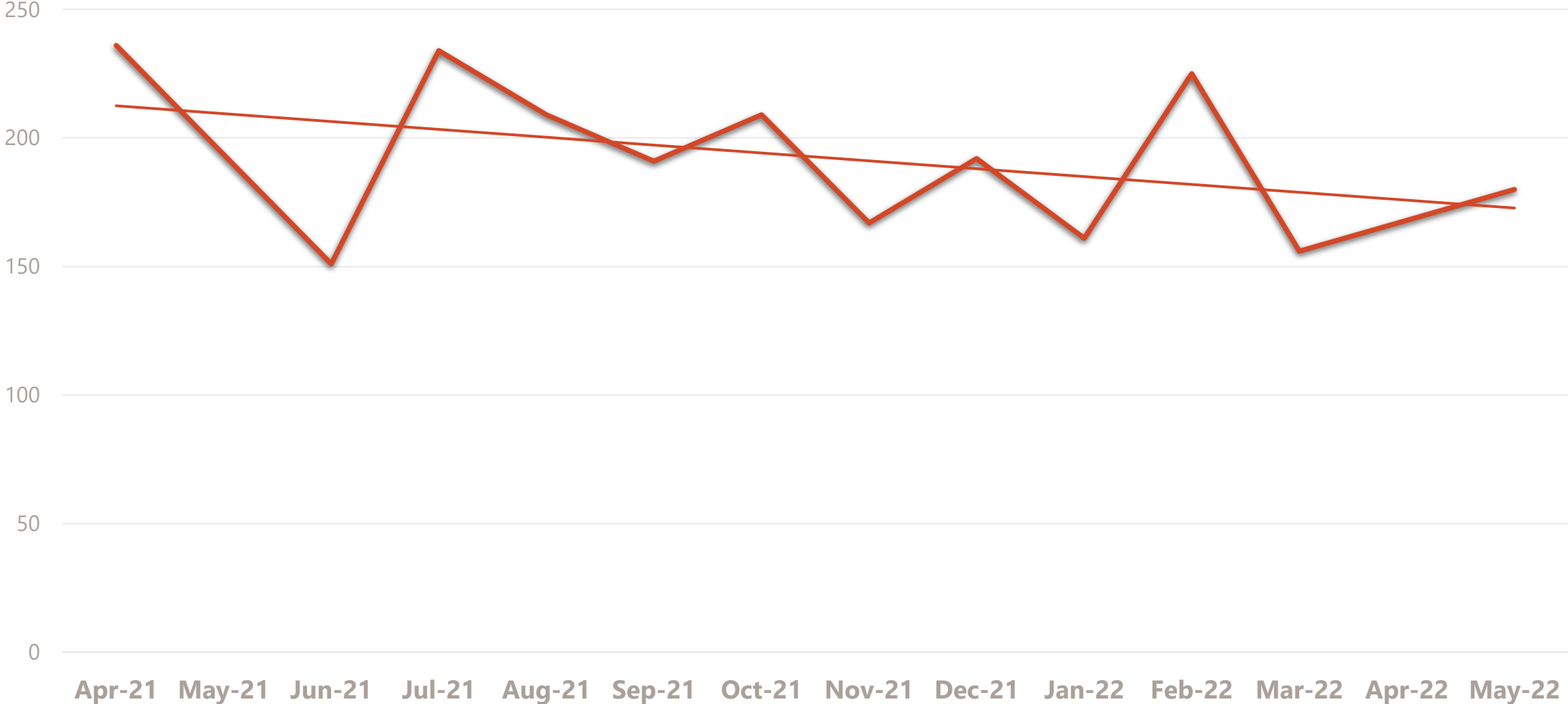
# YOUTH CRISIS SERVICES NORTHWEST HUMAN SERVICE CENTER



# ADULT CRISIS SERVICES NORTHWEST HUMAN SERVICE CENTER

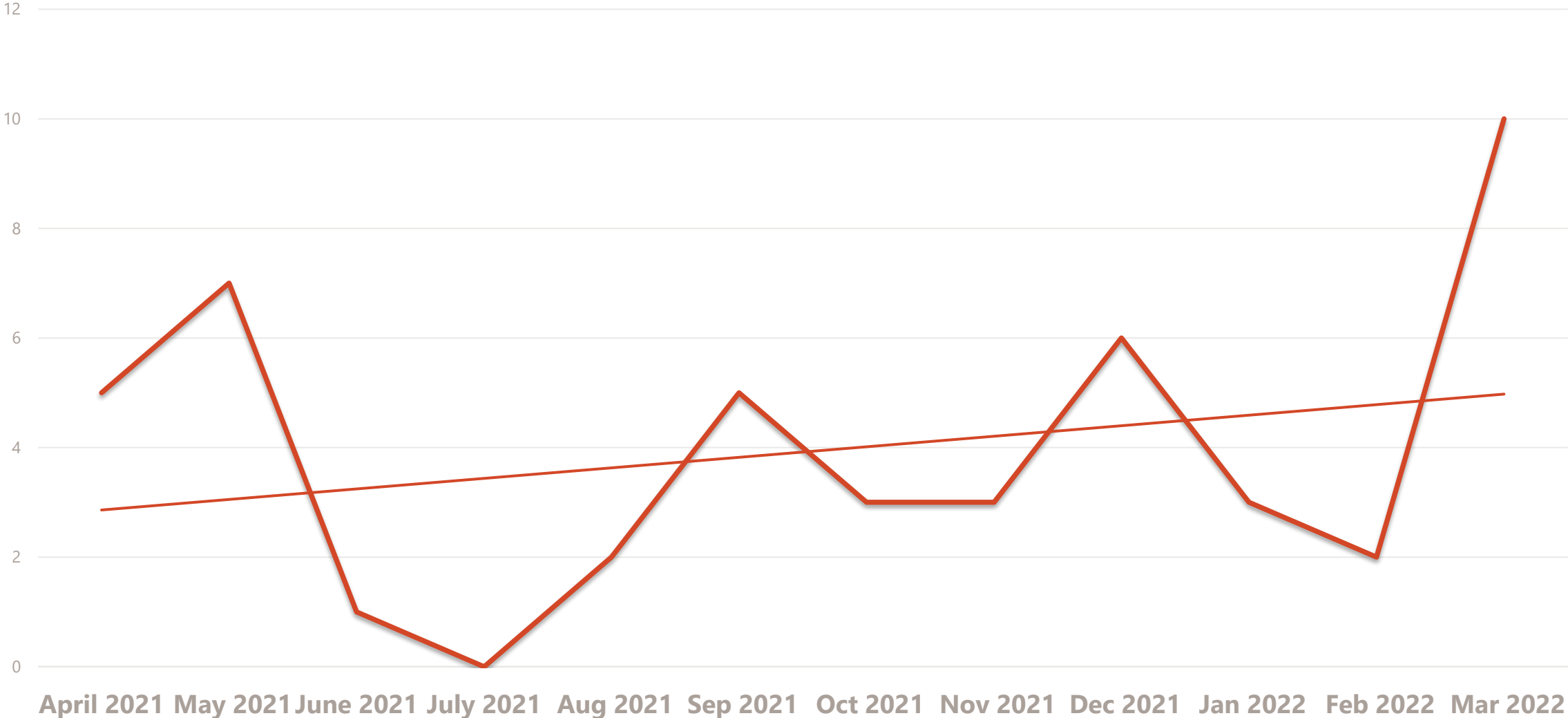


# CRISIS LINE NORTHCENTRAL HUMAN SERVICE CENTER

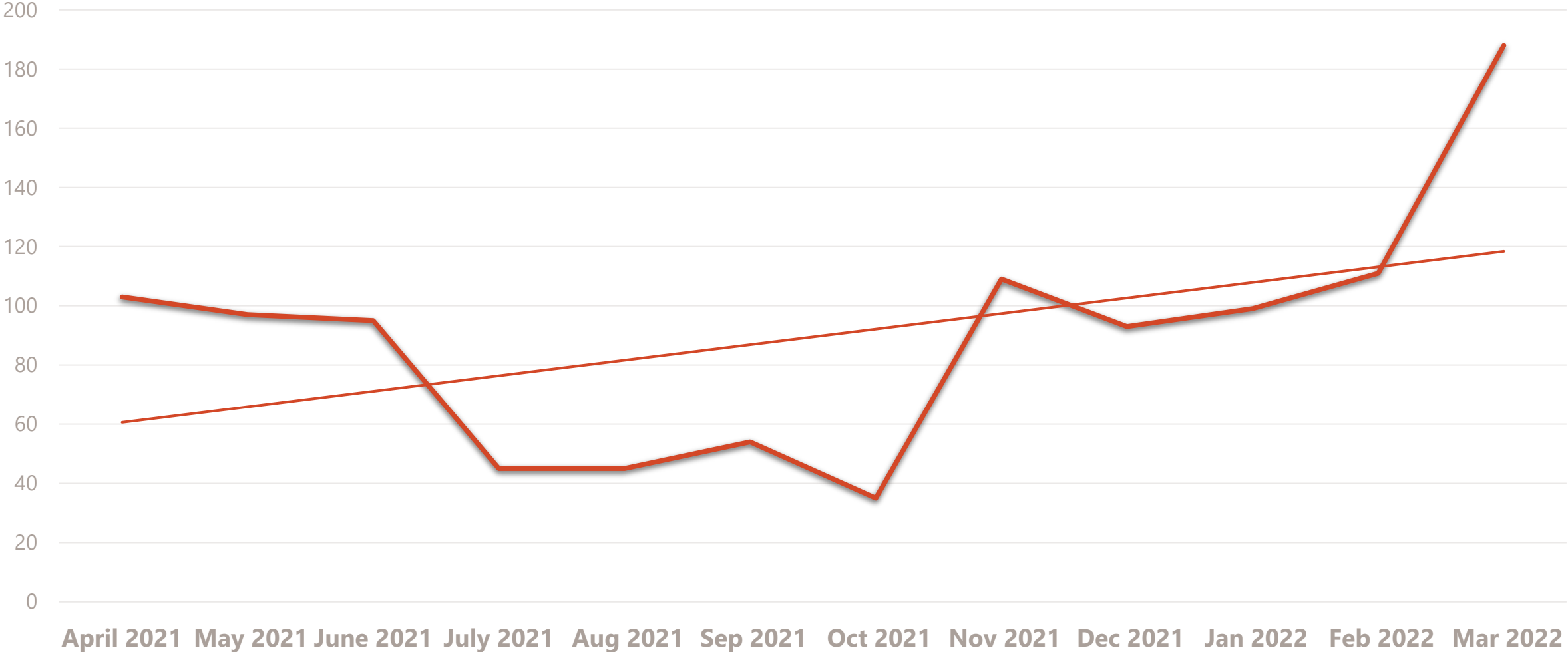




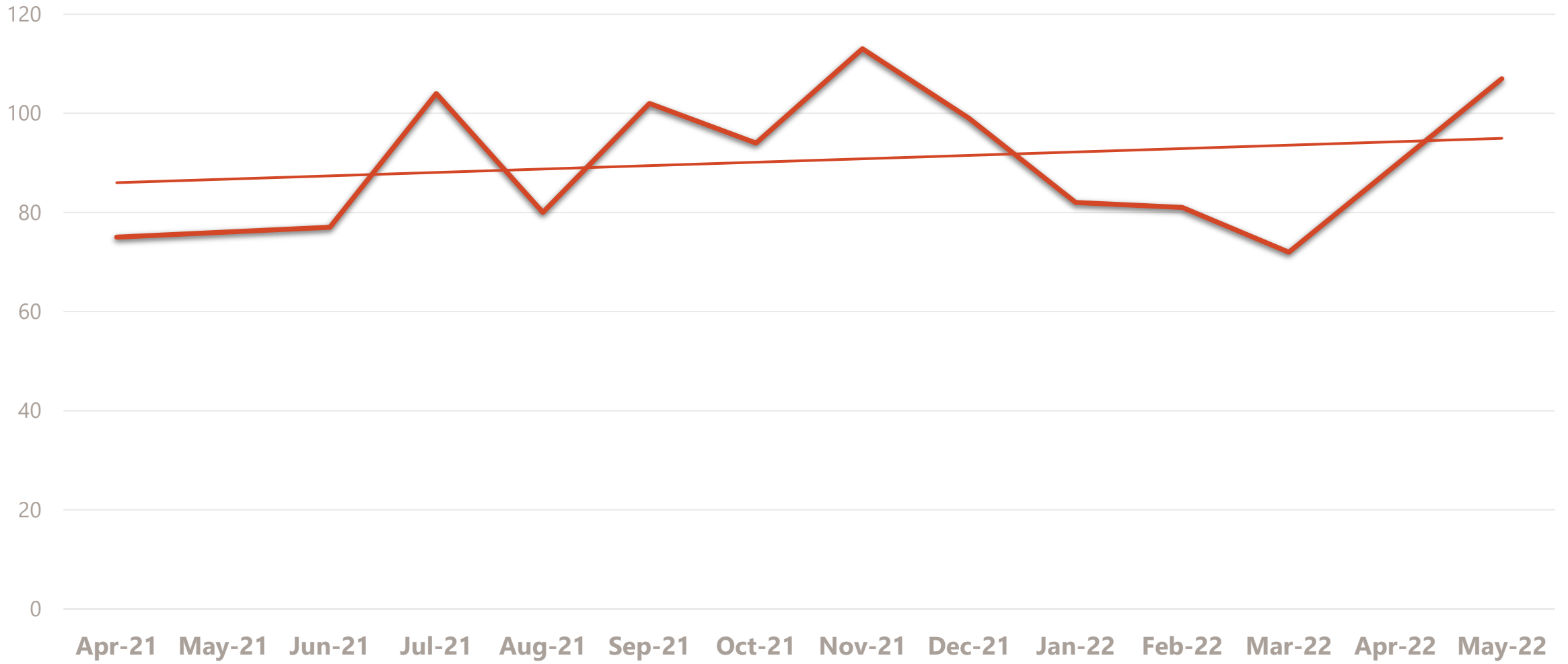
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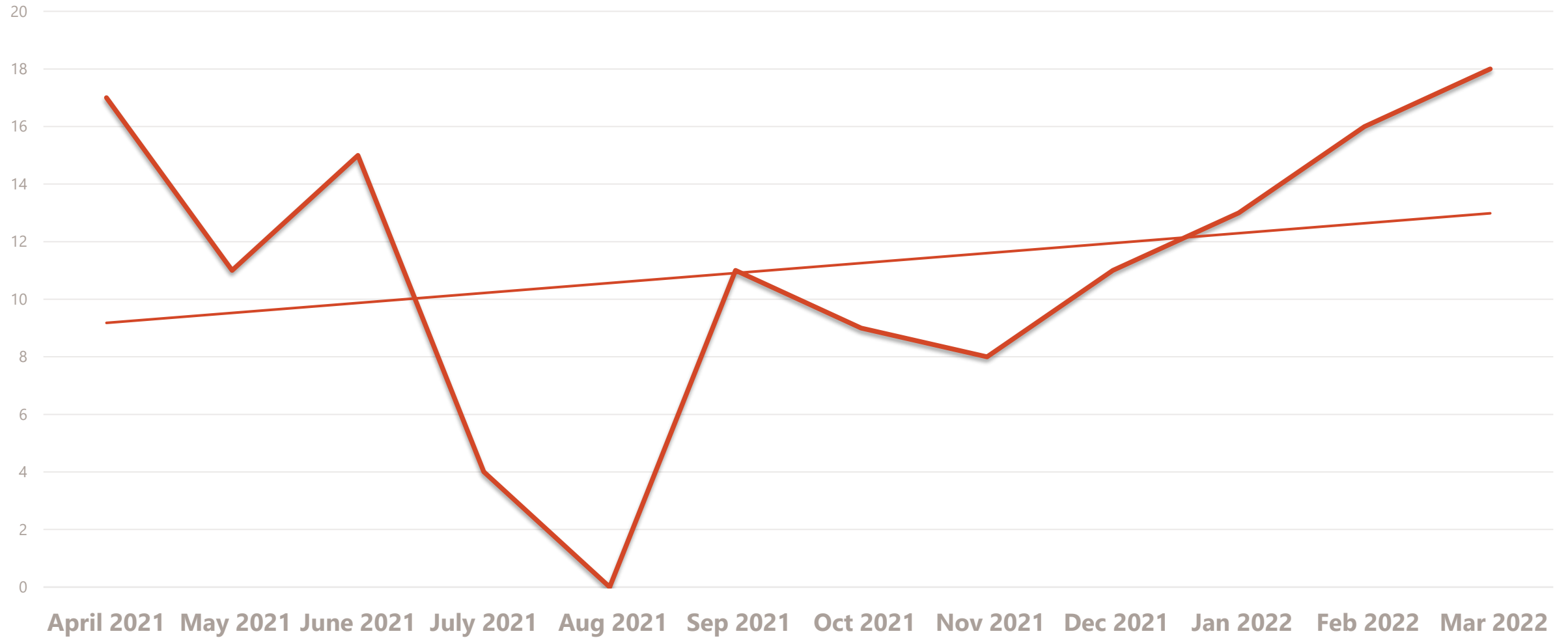
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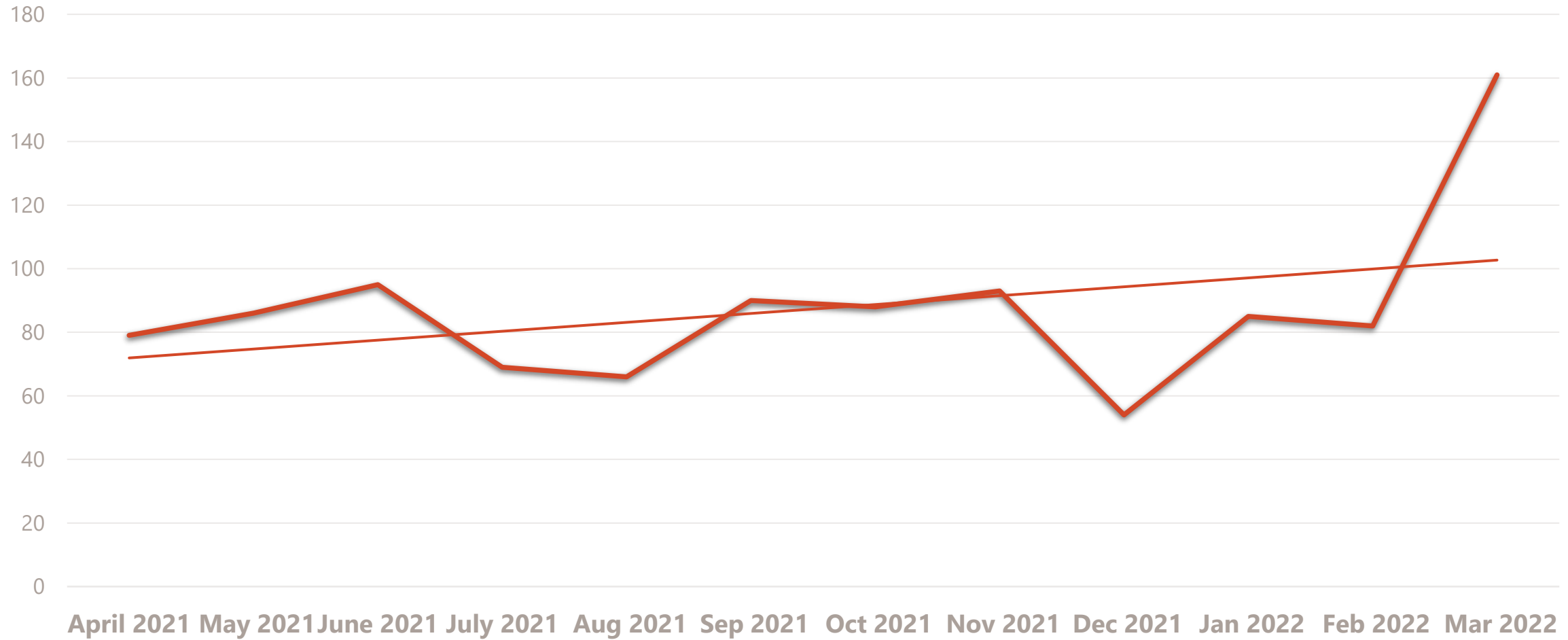
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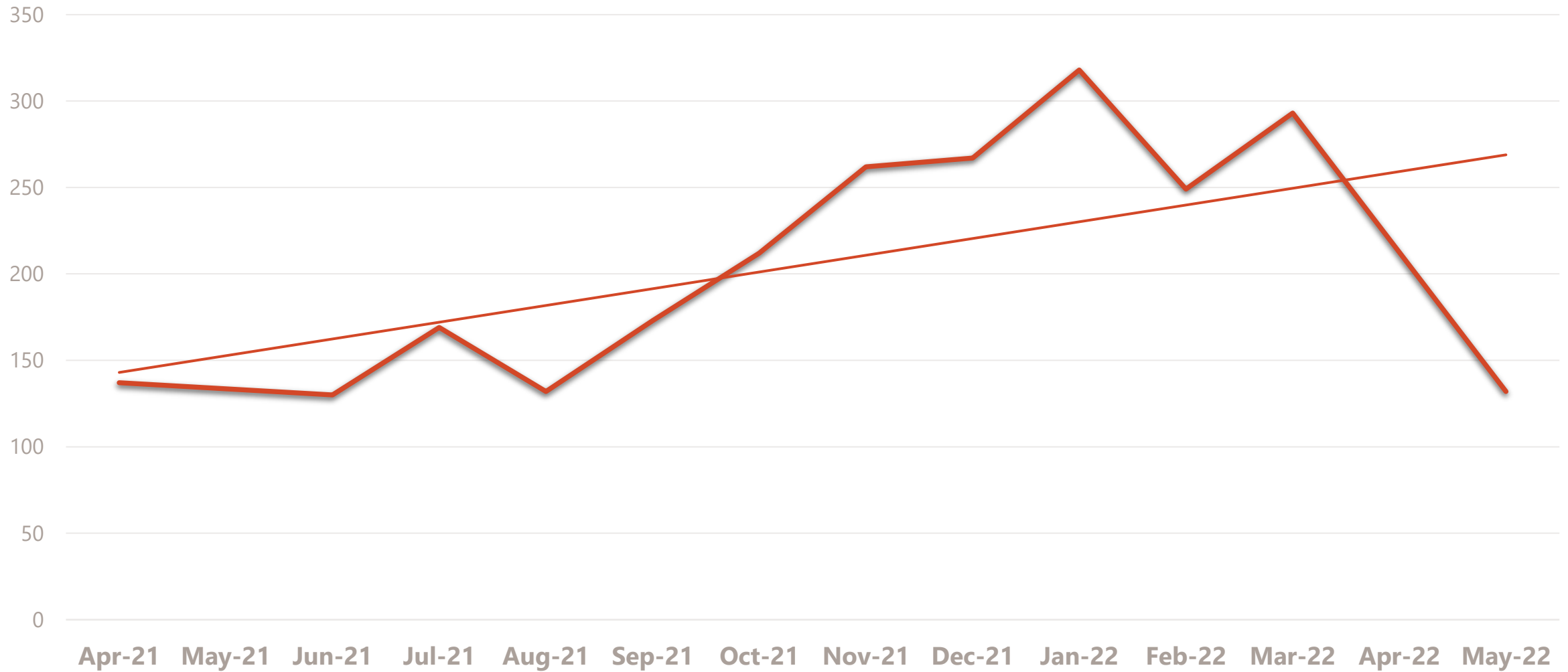
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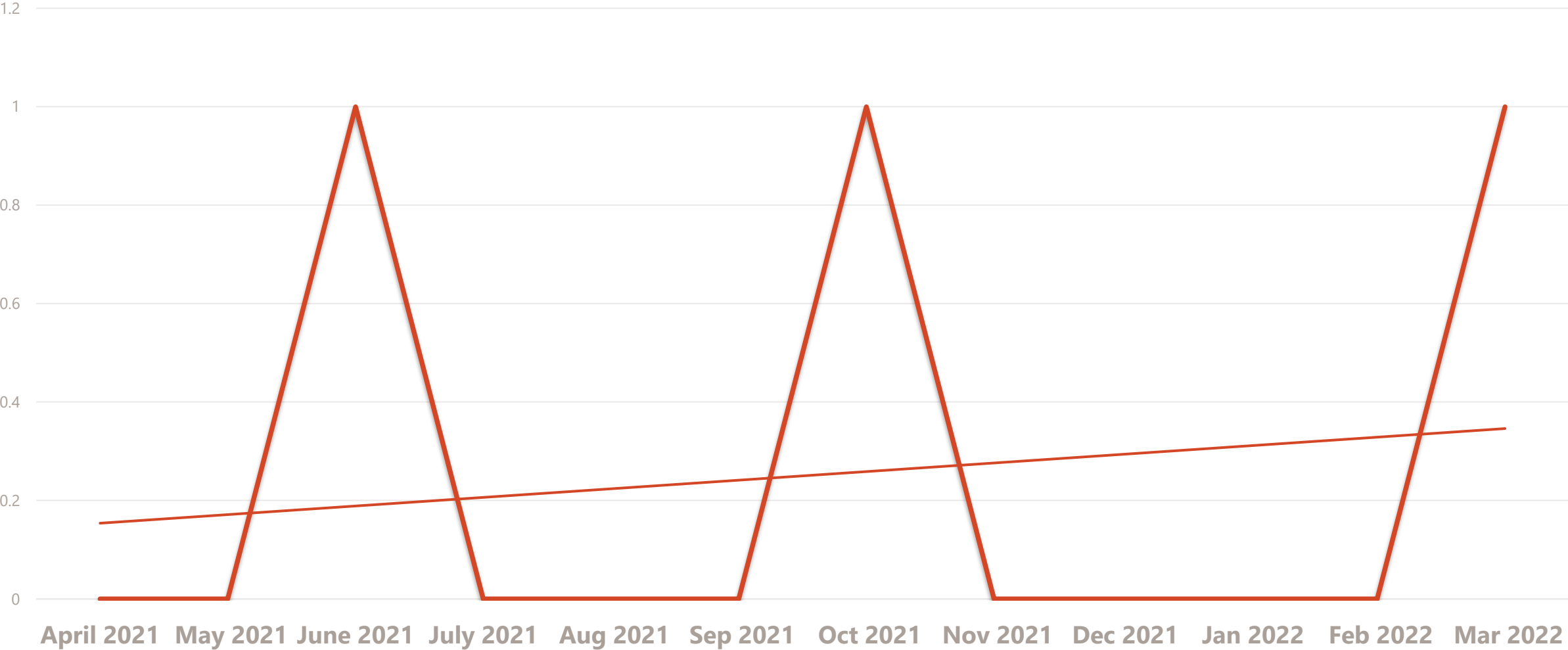
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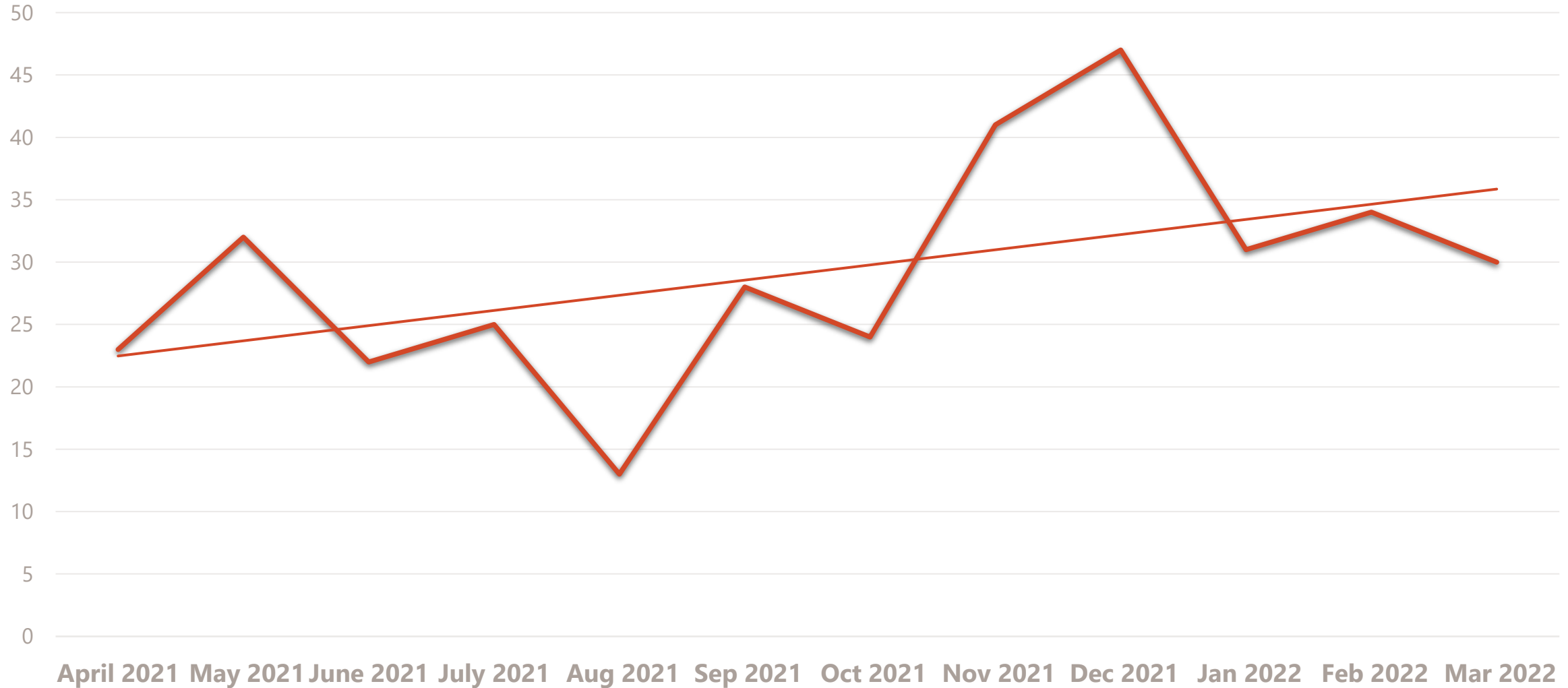
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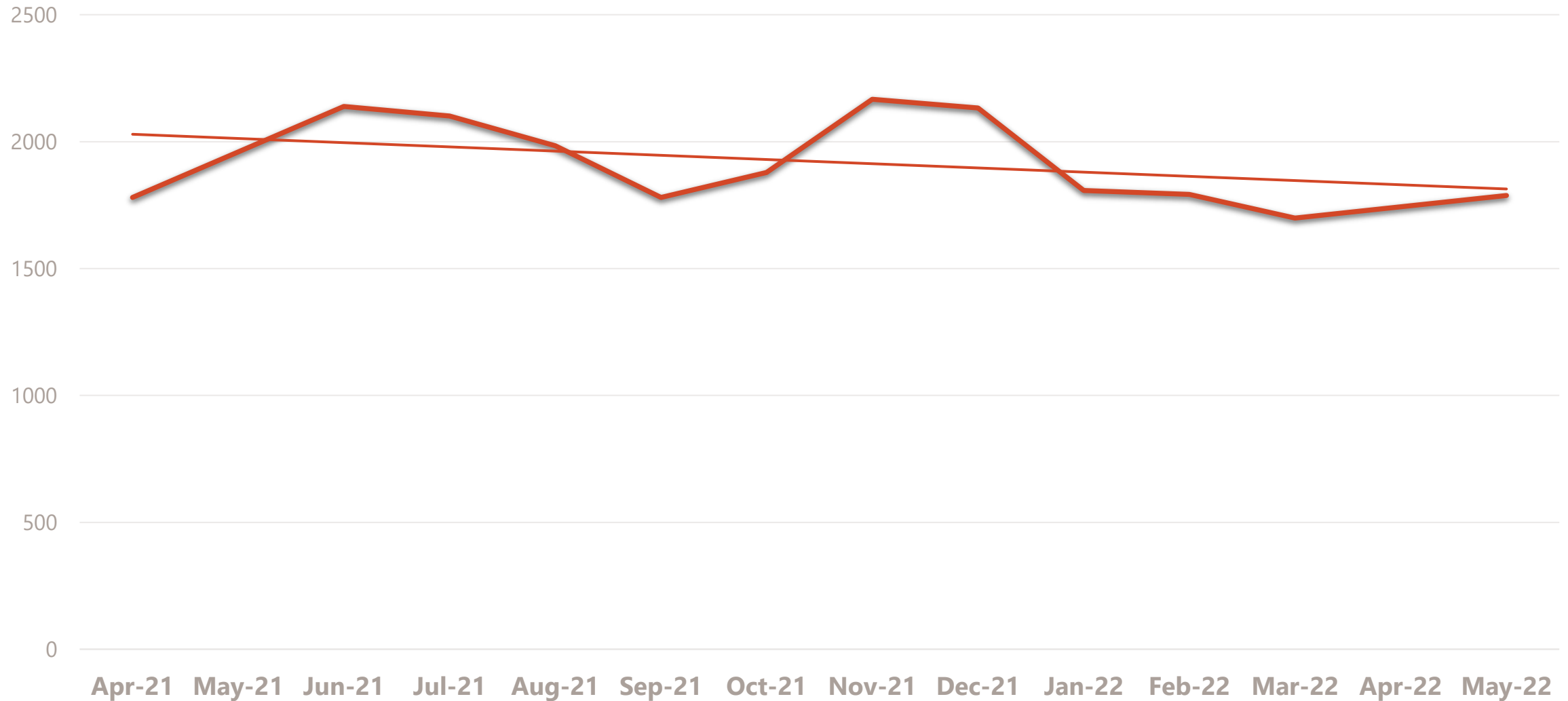


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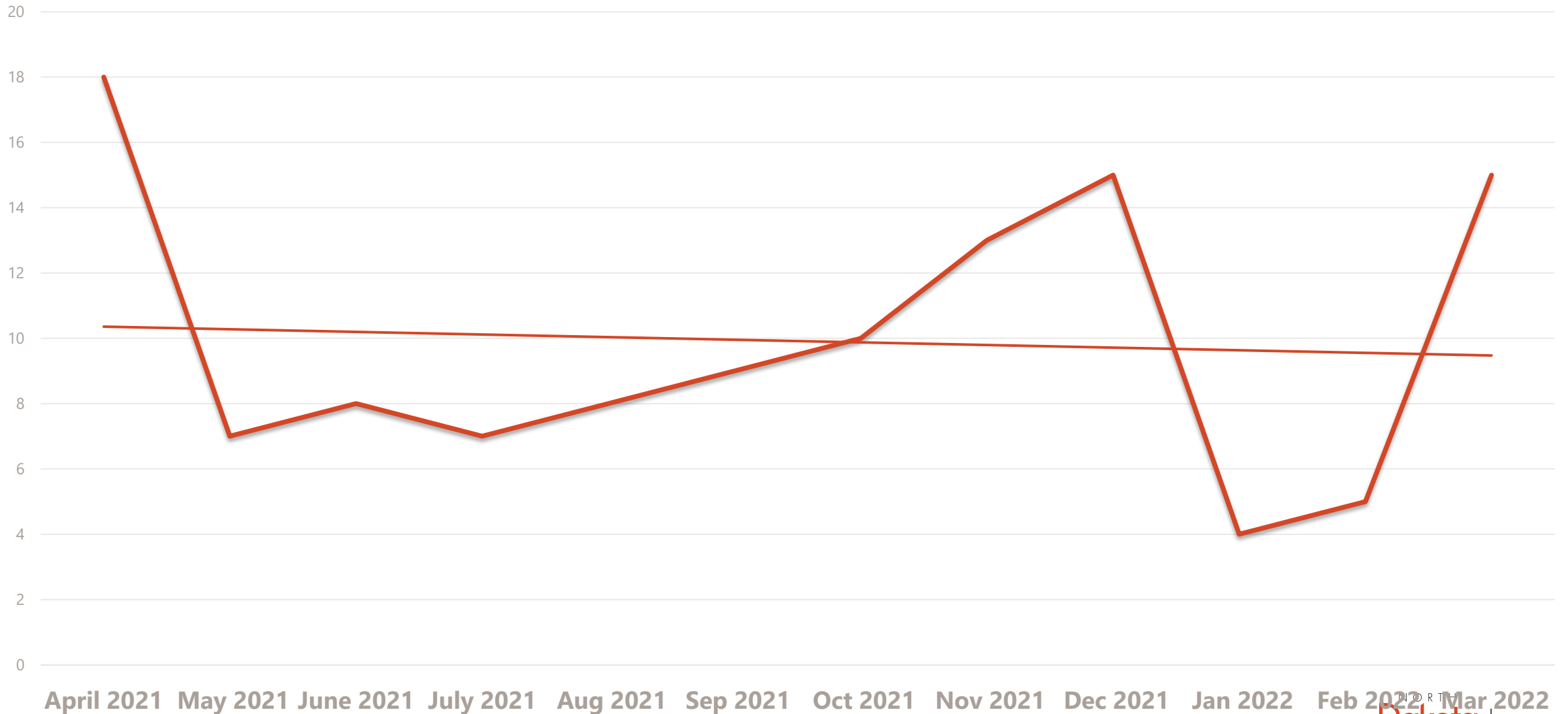




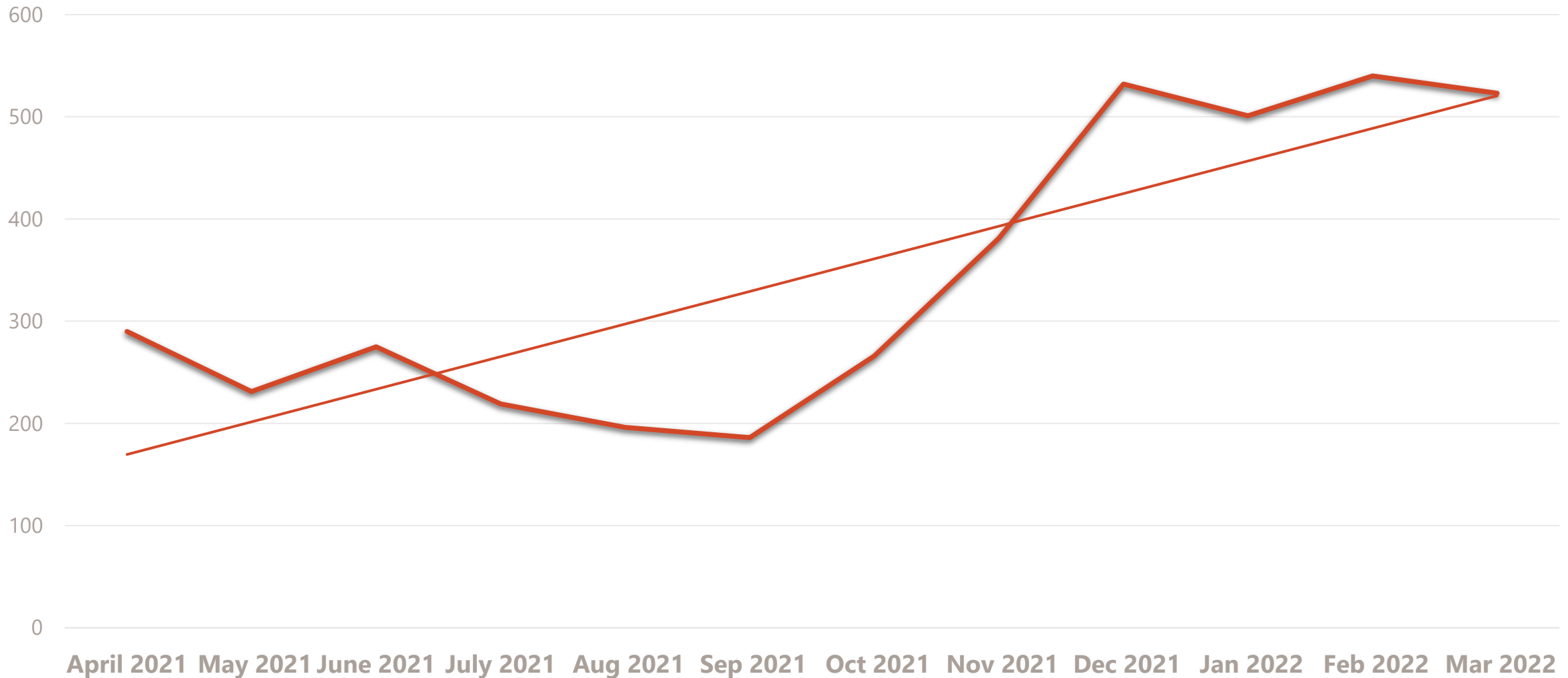
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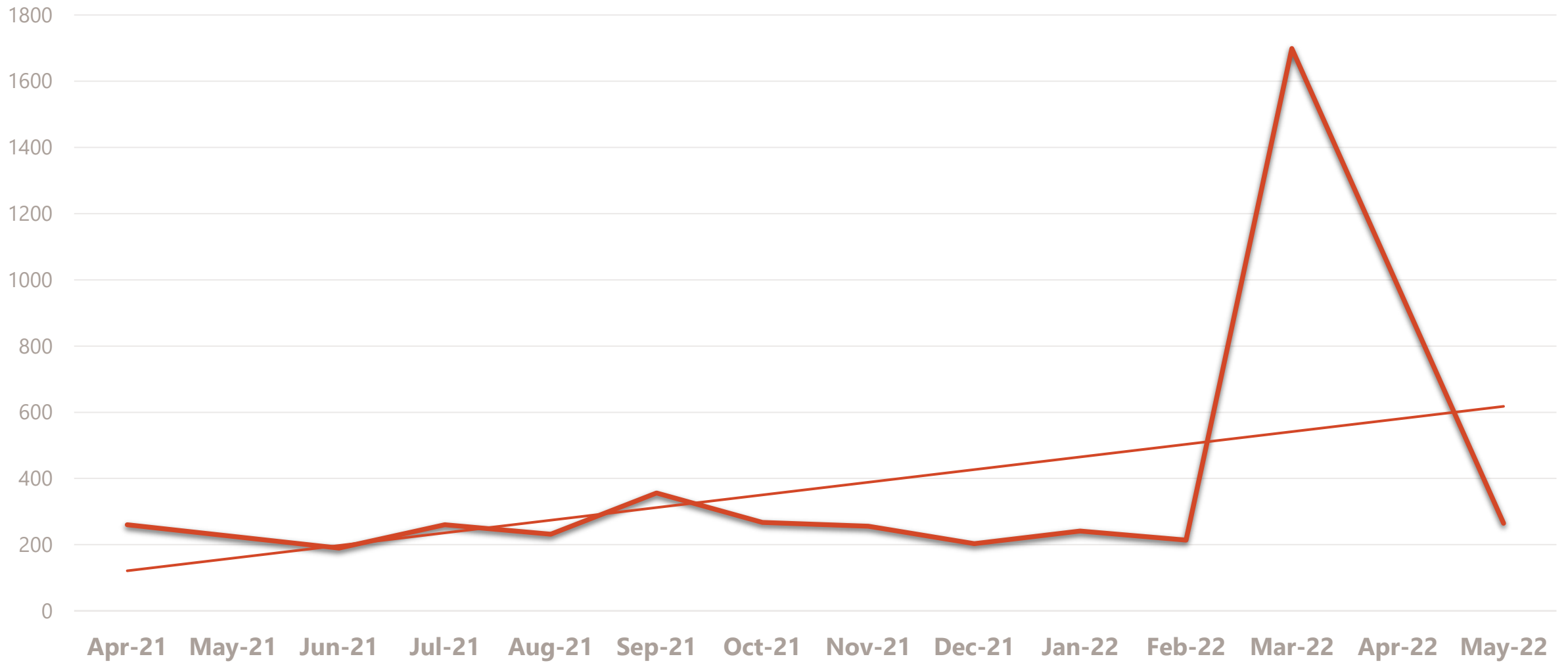
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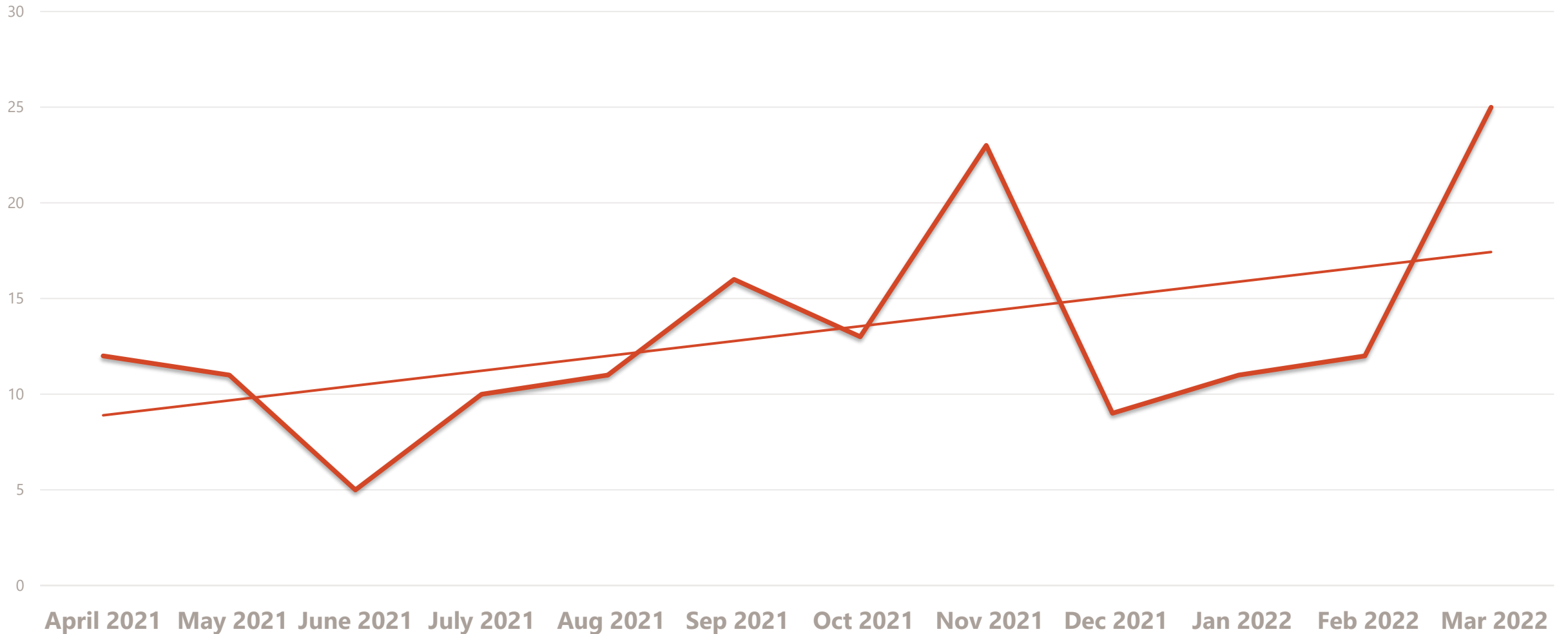
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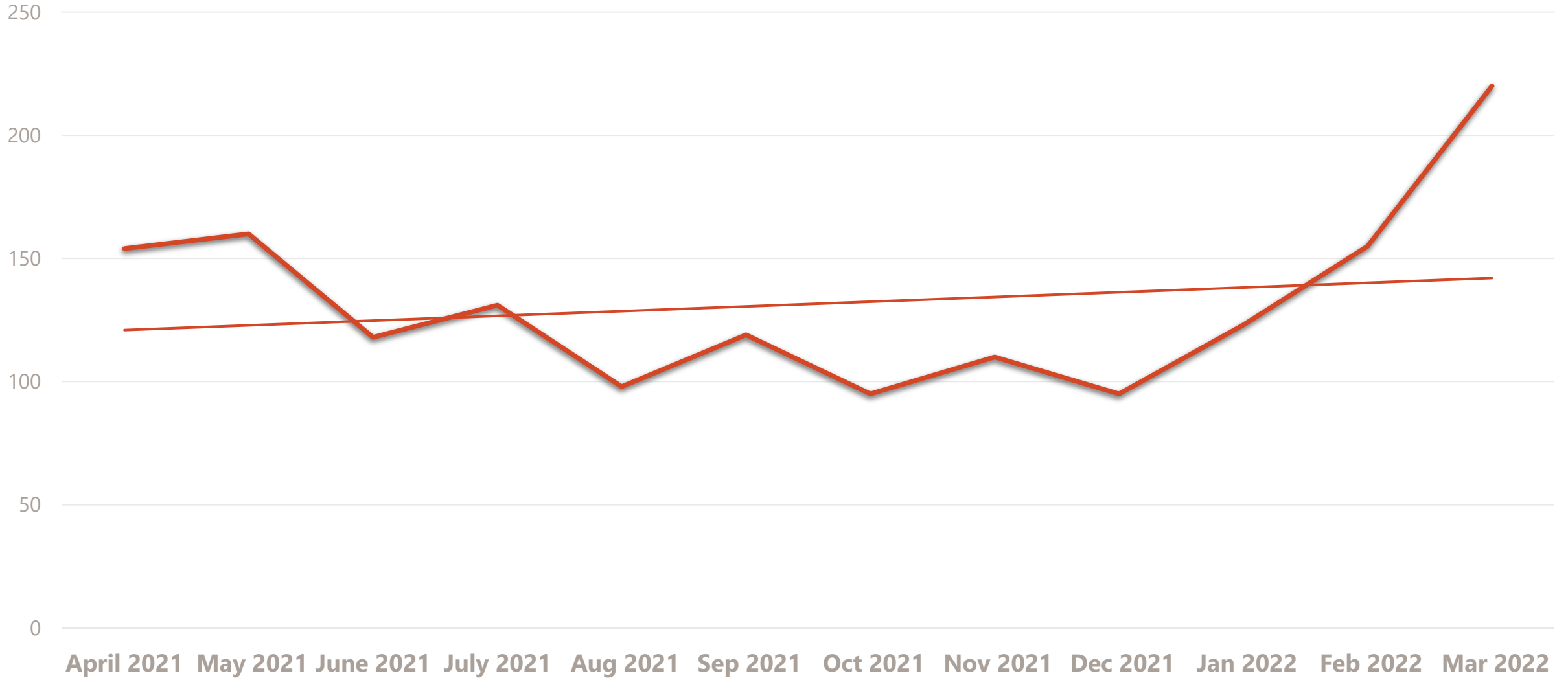
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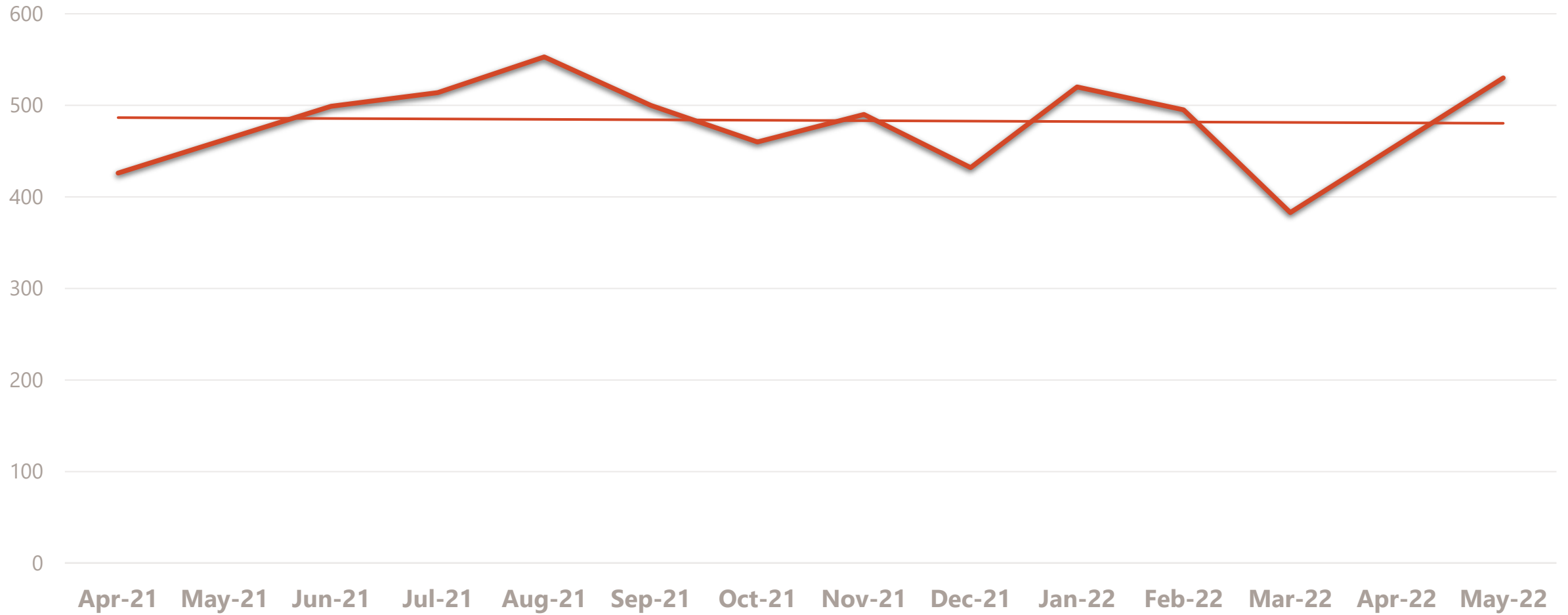
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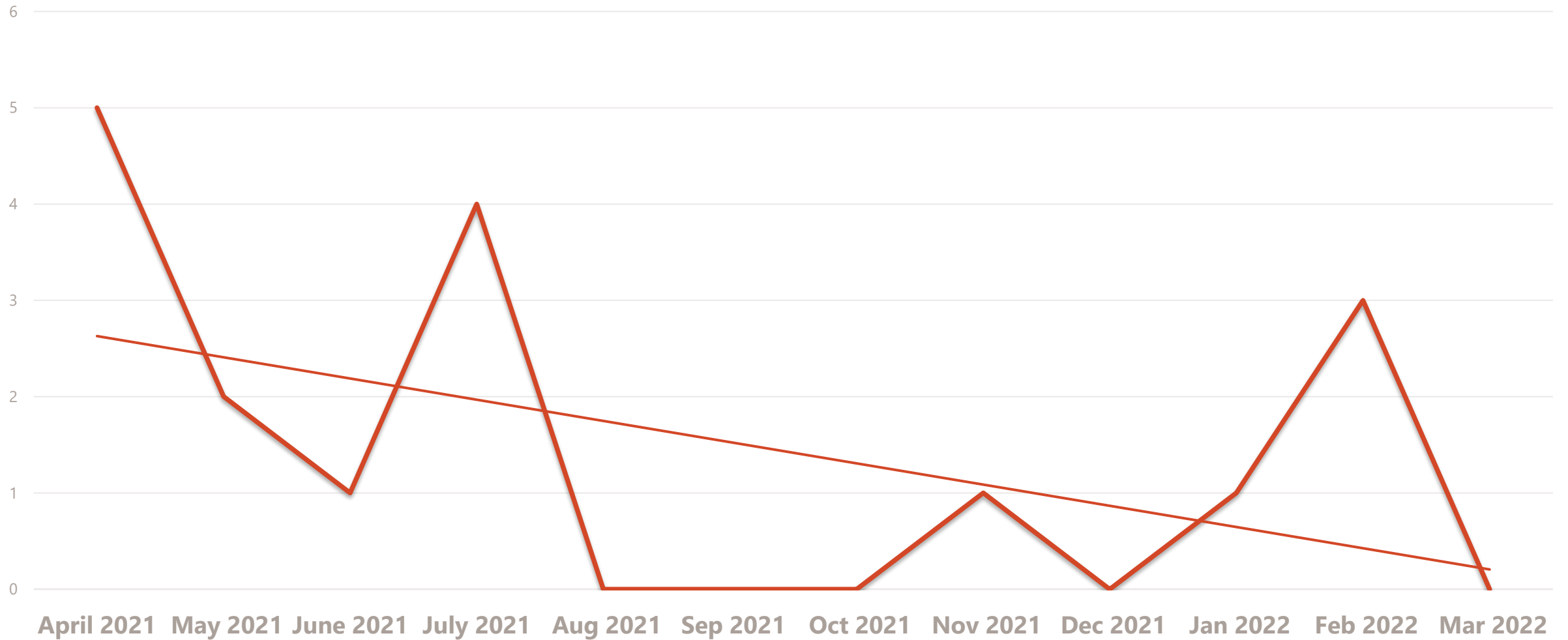
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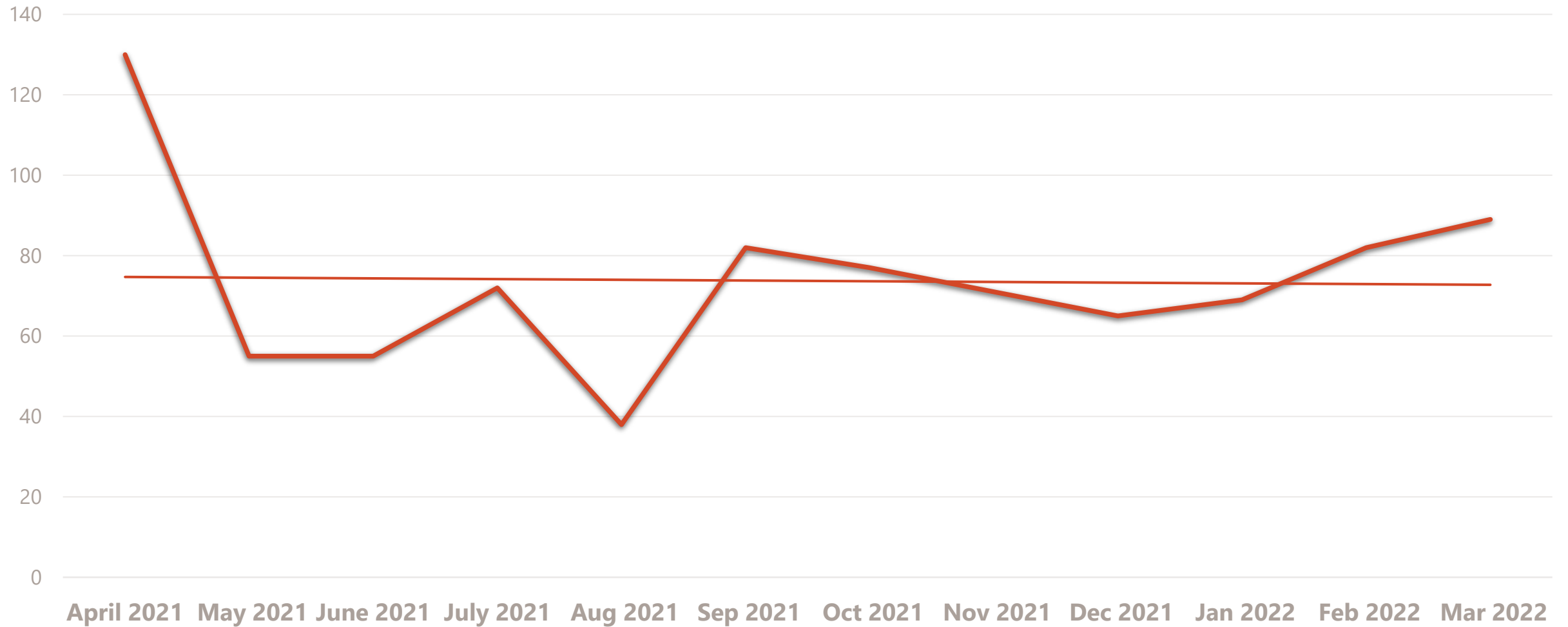


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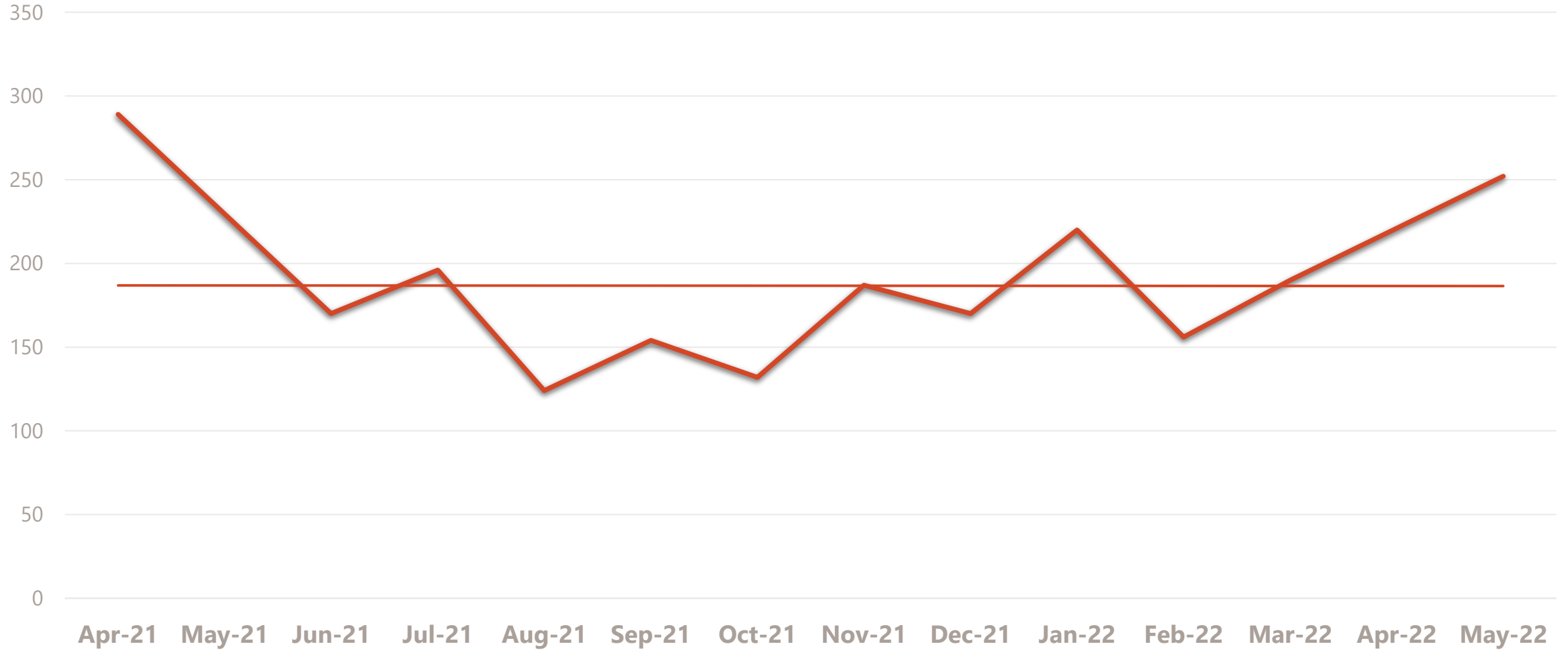




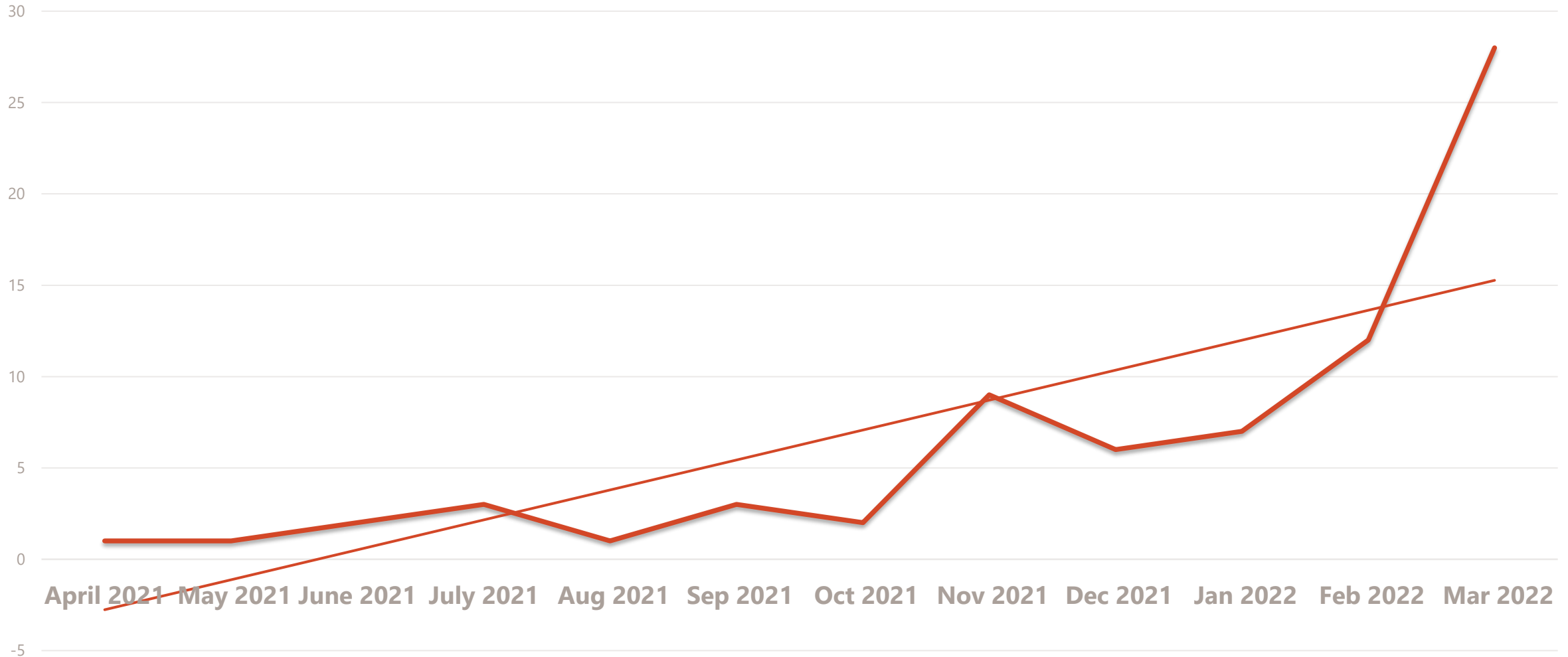
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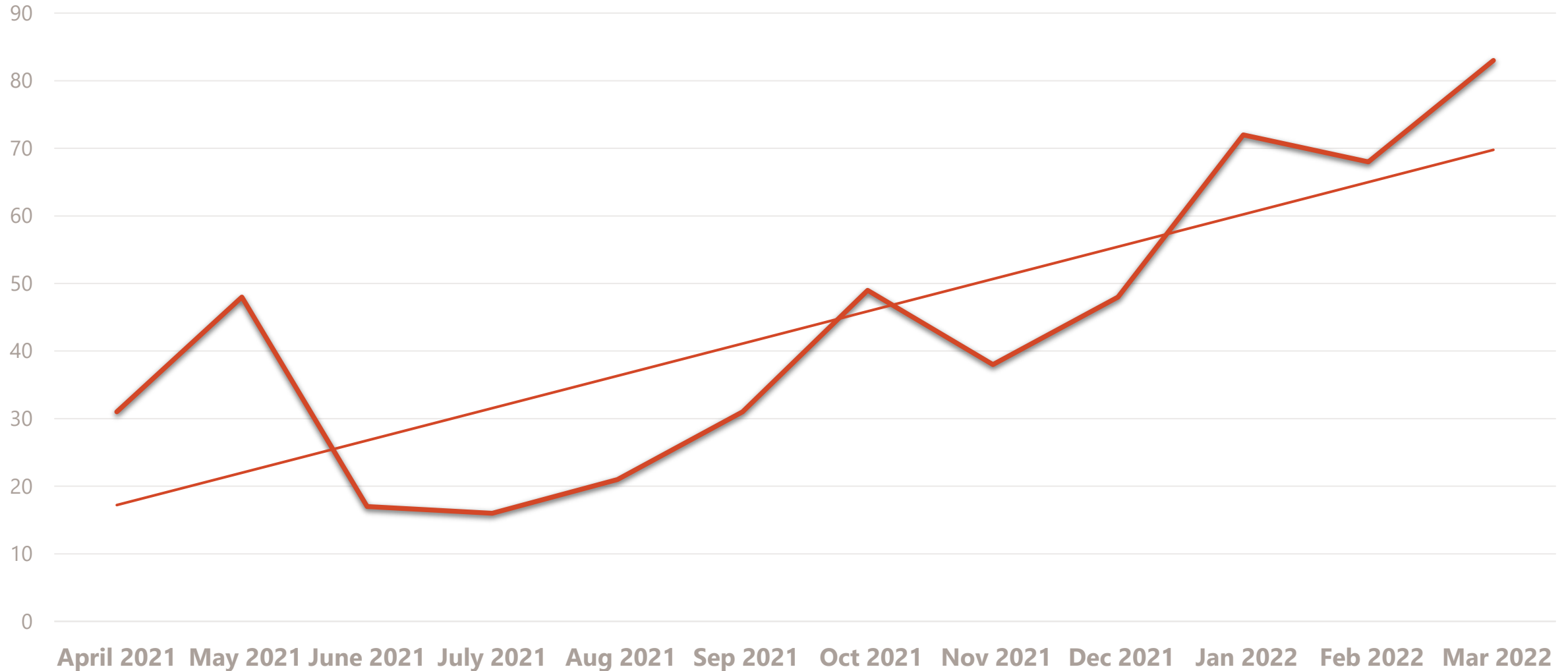
# CRISIS LINE BADLANDS HUMAN SERVICE CENTER



# YOUTH CRISIS SERVICES BADLANDS HUMAN SERVICE CENTER



# ADULT CRISIS SERVICES BADLANDS HUMAN SERVICE CENTER



# CURRENT WORK

1. Train youth advocates and service providers
2. Audit crisis service documentation
3. Complete all crisis residential facility renovations

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