COMMUNITY OPTIONS FOR RESIDENTIAL AND EMPLOYMENT SERVICES, INC.

HISTORY

- For-profit corporation founded in 1997 by Bryan Wetch, CEO

- To date Community Options, Inc services over 1200 clients and employees over 300 staff across the state of North Dakota

- Two branches to the company:
  - Residential
  - Employment
COMMUNITY OPTIONS FOR RESIDENTIAL AND EMPLOYMENT SERVICES, INC.

BRANCHES OF COMMUNITY OPTIONS, INC.

- **Residential Branch**
  - At-Your-Service (Day Supports)
  - Individual Supported Living Arrangements (ISLA)
  - Supported Living Arrangements (SLA)
  - In-Home Services (QSP)/TLS
  - Family Support program
  - Parent Support program

- **Employment Branch**
  - Job Opportunities and Basic Skills program (JOBS)
  - Vocational Development program (VR, DD, MI)
  - Traumatic Brain Injury (TBI) program
  - Community Options Supported Employment (COSE) program
LIST OF LOCATIONS

- Divide
- Burke
- Bottineau
- Rolette
- Towner
- Cavalier
- Pembina
- Walsh
- Grand Forks
- Nelson
- Griggs
- Steele
- Traill
- Barnes
- Cass
- Richland
- Ransom
- Sargent
- Golden Valley
- Billings
- Stark
- Hettinger
- Grant
- Emmons
- McIntosh
- Dickey
- Sioux
- Stanly
- Adams
- Grant
- Emmons
- McIntosh
- Dickey
- Sioux
- Stanly
- Adams
- Region I
- Region II
- Region III
- Region IV
- Region V
- Region VI
- Region VII
- Region VIII

Denotes Location of Regional Human Service Center
PERSON CENTERED SERVICES

- All services are “person-centered” to focus on the needs and wants of the customer not their limitations or barriers.
- Every individual has the potential to succeed when provided the proper supports.
- Every individual should have the opportunity to secure residential and/or employment services in their community of choice.
- Natural supports are developed and encouraged.
MISSION STATEMENT

Community Options, Inc. provides personalized services to people to realize hopes and dreams by promoting self direction and personal growth through opportunity, choice and relationships within their community.
TRAUMATIC BRAIN INJURY SERVICES

- Pre-vocational skill development
- Newest program – established in 2010
- Referrals are received from medical providers, group homes, rehabilitation centers, state vocational rehabilitation
- All services are focused on pre-vocational outcomes
- Intensive case management services
- Time unlimited supports
- No cost involved
  - Ultimate goal – prepare TBI customers to be “work ready”
TBI Program

Goal:
- To assist the TBI population in becoming more independent and job ready

Services:
- Coaching and Mentoring Provided in the Following Areas:
  - Soft Skills
  - Career Exploration
  - Time Management
  - Appropriate Work Attire
  - Office Etiquette

Referral Process:
- Anyone can fill out a referral form
  - Only criteria is that the referred individual must want to work
- Referral forms can be found at www.communityoptionsnd.com
- Community Options looks forward to referring individuals to Vocational Rehabilitation.
TBI Program Process

Referral
- Receive the referral
- Rapid Engagement Process
- Introductory Information – Build Rapport
- Work Environment Questionnaire
TBI Program Process

Job Shadow
- Contact Businesses of interest with 5 days. Continued as needed
- Customer Support, Positive Feedback, & Redirection.
- Complete case notes, job shadow summary and progress summary.
TBI Program Process

Situational Work Assessment

• Organize Assessment (3-4 hour minimum)
• Observe customer during the assessment
• If appropriate, set up work experience
• Complete situational work assessment summary
• Complete case notes and progress summary
TBI Program Process

Trial Work Experience

- Organize with local business
- Provide job coach as needed.
- Referral to Vocational Rehabilitation
- Complete case notes, questionnaire and progress summary
TBI Program Process

Job Coaching
Follow Along
TBI Program Process

- Referral
- Job Shadow
- Situational Work Assessment
- Trial Work Experience
- Work
Two Ways to Refer

“Tear off and Return” Referral

Online Referral Form
CONTACT INFORMATION

Alex Herz
Operations Officer
Community Options, Inc.
2701 9th Ave S, Suite E
Fargo, ND 58103
Office (701) 364-1682 ext 340
Cell (701) 799-4901