

Remember, **HEALTHYBLUE** points will not carry over to the new insurance provider on July 1. All points need to be redeemed on or before June 30, 2015. Here are some tips to avoid redemption issues:

- ✓ **Beat the rush!!** Try to redeem points prior to June 30th. If you are still earning points, try to redeem earlier in the day on June 30 (before 5pm CST is ideal).
- ✓ **Clear internet cookies!** If you have issues viewing points, try to clear your cookies in your internet browser.
- ✓ **Avoid redemption cart stalls!** Be sure to “check out” in a timely matter. After 30 minutes, your cart will time out and look like you redeemed points when actually, it did not redeem.
- ✓ **E-gift cards can be found in Spam folders!** Be sure to take note of which email address you enter to receive an e-gift card. Company email systems may treat the e-cards like junk or spam.

Your new insurance provider will offer a similar online tool where point accumulations will start over at zero. Individuals will only earn the maximum annual incentive of \$250 between the two insurance providers.



Any questions related to **HEALTHYBLUE** please contact Consumer Support at 1.888.225.4381.