

IBARS:IBARS Browser Settings

IBARS will run on many browsers, but is tested on:

- Microsoft Internet Explorer 7.x, 8.x, and 9.x
- Mozilla Firefox 3.5 and newer

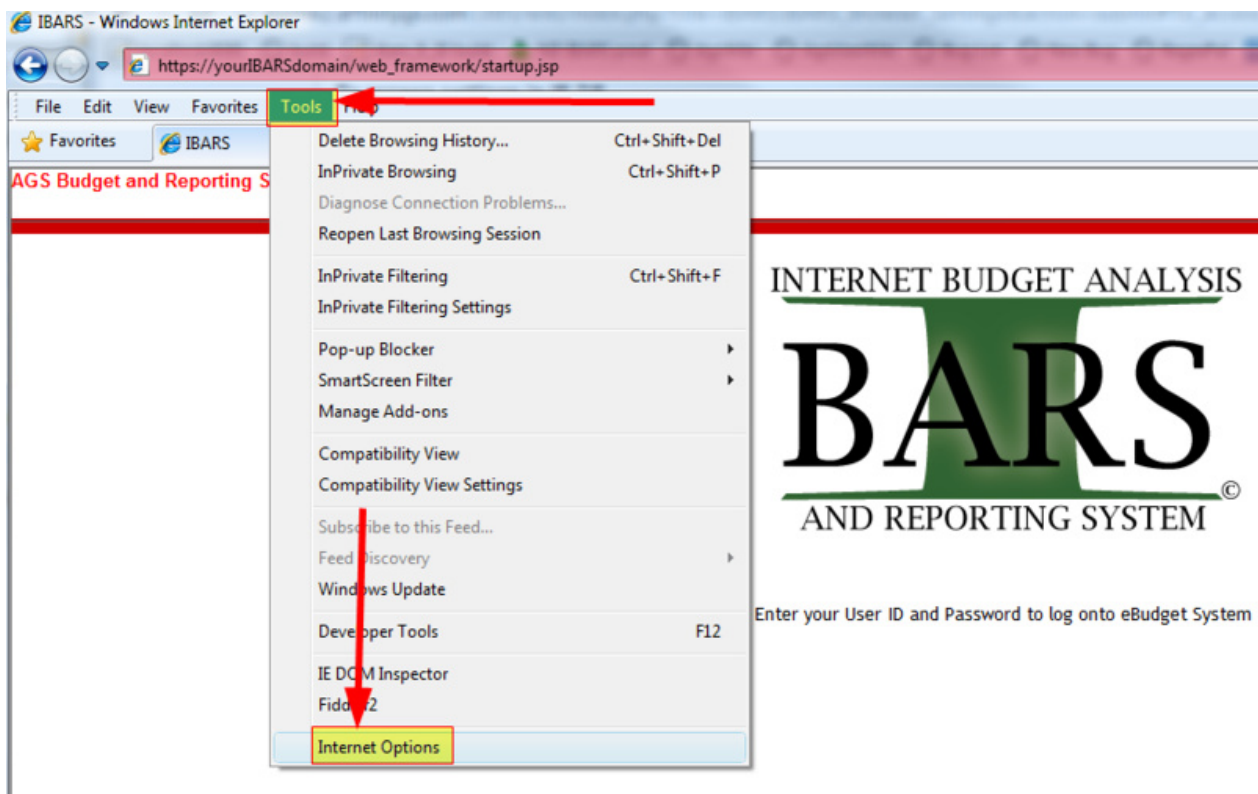
Microsoft Internet Explorer

Internet Explorer Settings

Internet Options

To access settings in IE 7/8

- Click on **Tools**, then go down to and click **Internet Options**.



To access settings in IE 9

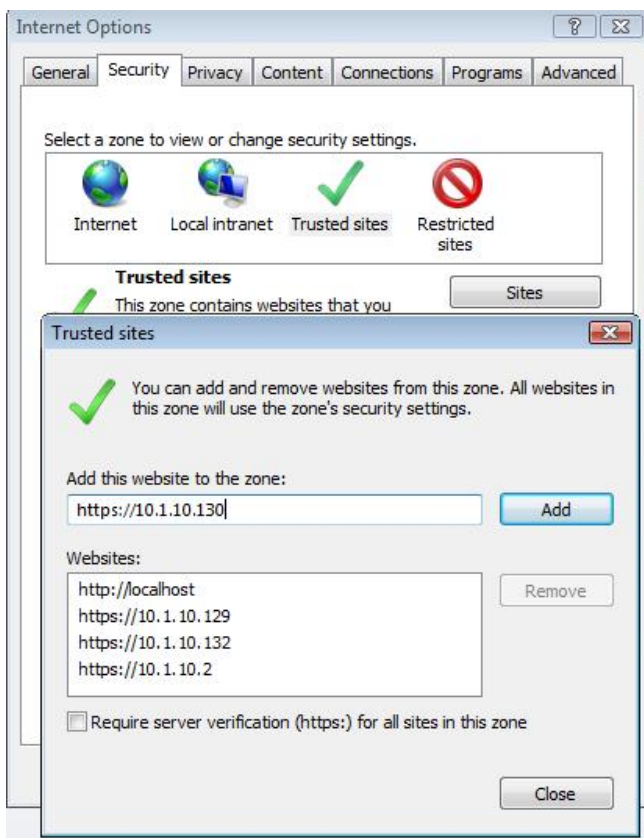


Determining the Correct Zone

Contact your application administrator to determine if the IBARS application is considered within the **Internet** or **Intranet** zone. The following notes assume the application is found within the **Intranet** zone; however, the settings changes are the same regardless of the zone. If it is found that the IBARS application is considered within the **Internet** zone, then an alternate solution is to add the URL to the Trusted Sites list.

Adding Application URL as Trusted Site

1. Click on the **Security Tab**.
2. Click on the **Trusted Sites** option
3. Click the Sites button
4. Enter the IBARS Application domain into the Add field
 - Whatever is in the address bar between the http:// and the first / after that
5. Click Add



Settings Changes

1. Click on the **Local intranet** icon or whichever zone is applicable based on the notes above.
2. Click on **Custom Level** button.



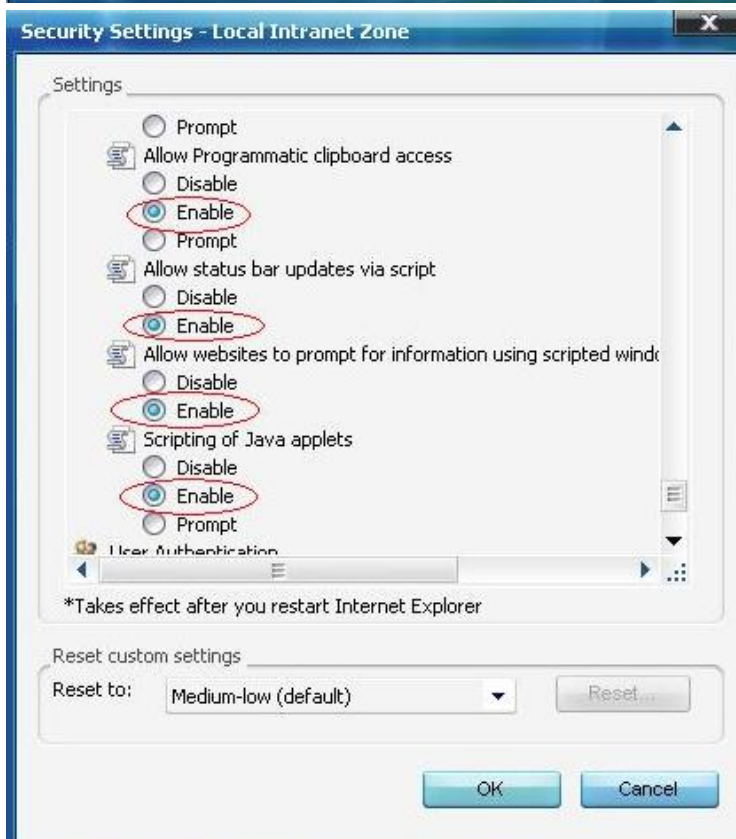
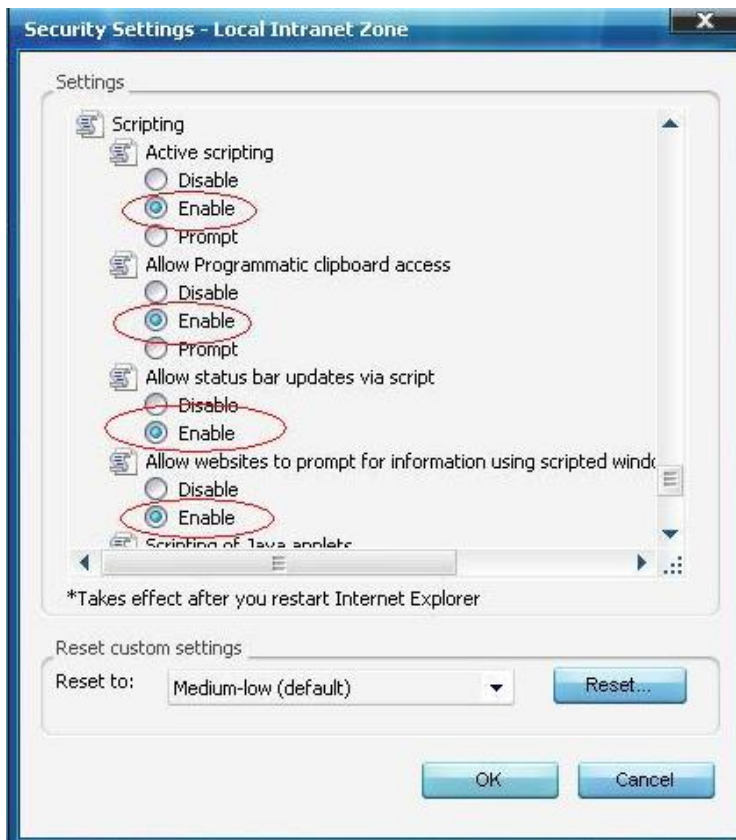
Downloads

1. Accept downloads for *Adobe Acrobat (.pdf)* and *Excel (.csv)*.
2. **Enable** *Automatic prompting for file downloads*.
3. **Enable** *File downloads*.



Scripting

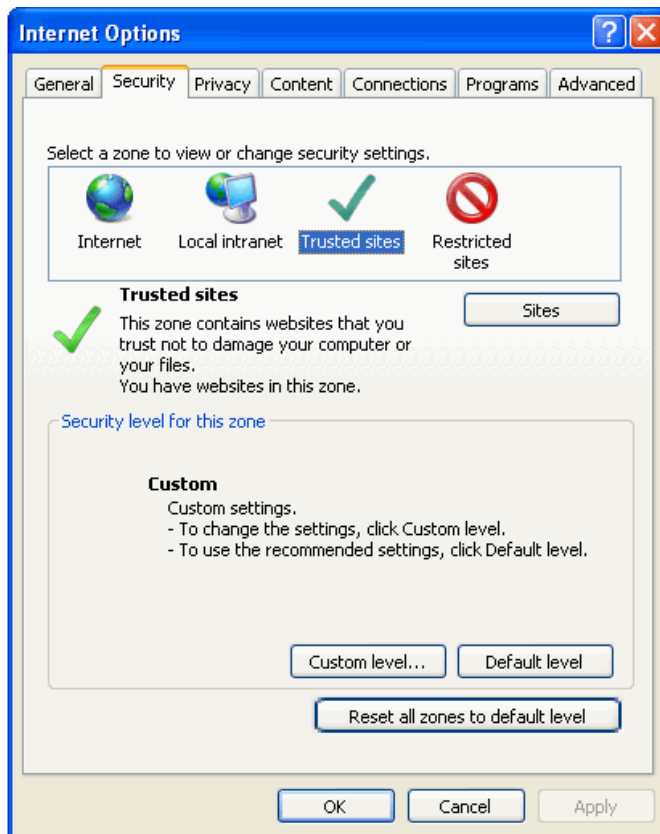
1. **Enable** *Active scripting*.
2. **Allow** *paste operations via script*.
3. **Enable** *Scripting of java applets*.



Click **OK**.

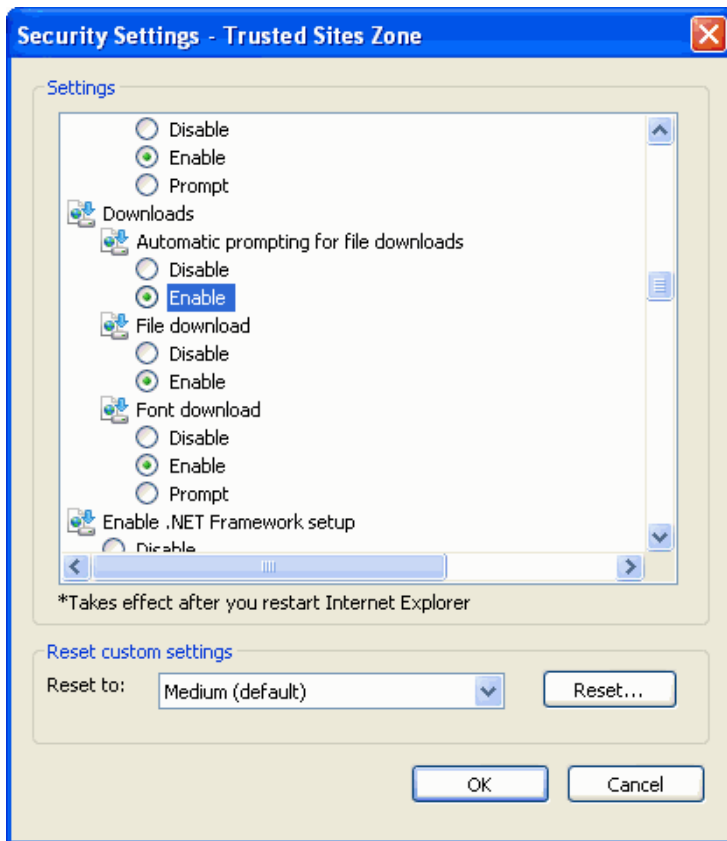
Trusted Sites

1. Click on the **Trusted Sites** icon.
2. Click on **Custom Level** button.



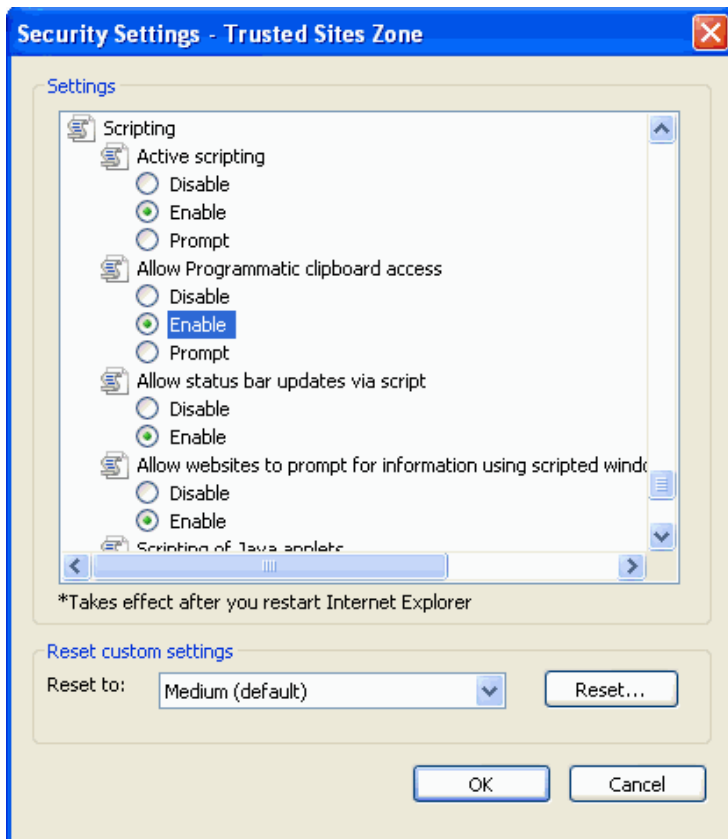
Downloads

1. **Enable** *Automatic prompting for file downloads.*



Scripting

1. **Enable** Allow Programmatic clipboard access.



Click **OK**.

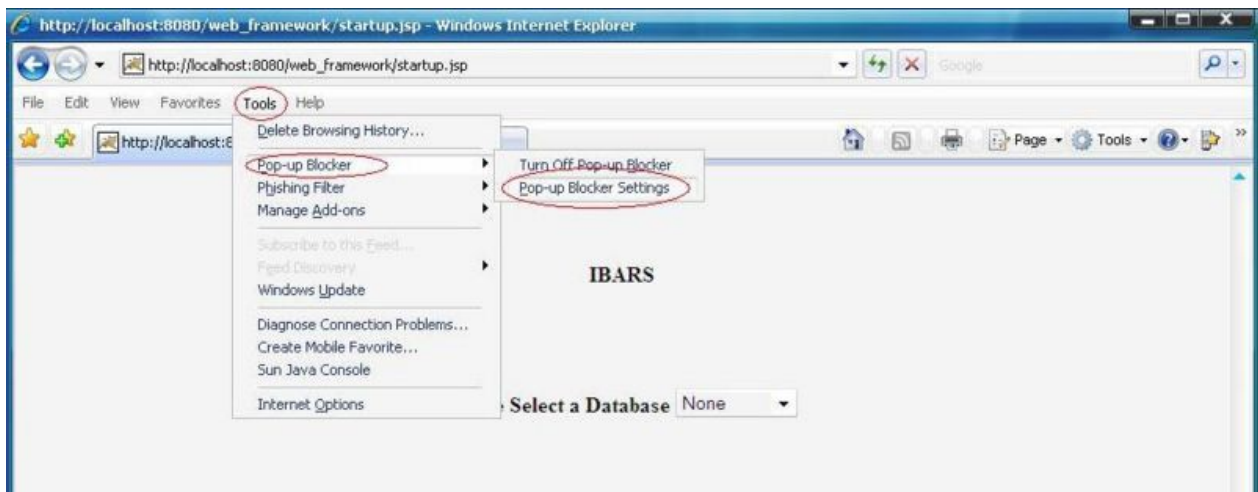
Click **OK** to exit out of the *Internet Options* window.

Pop-ups

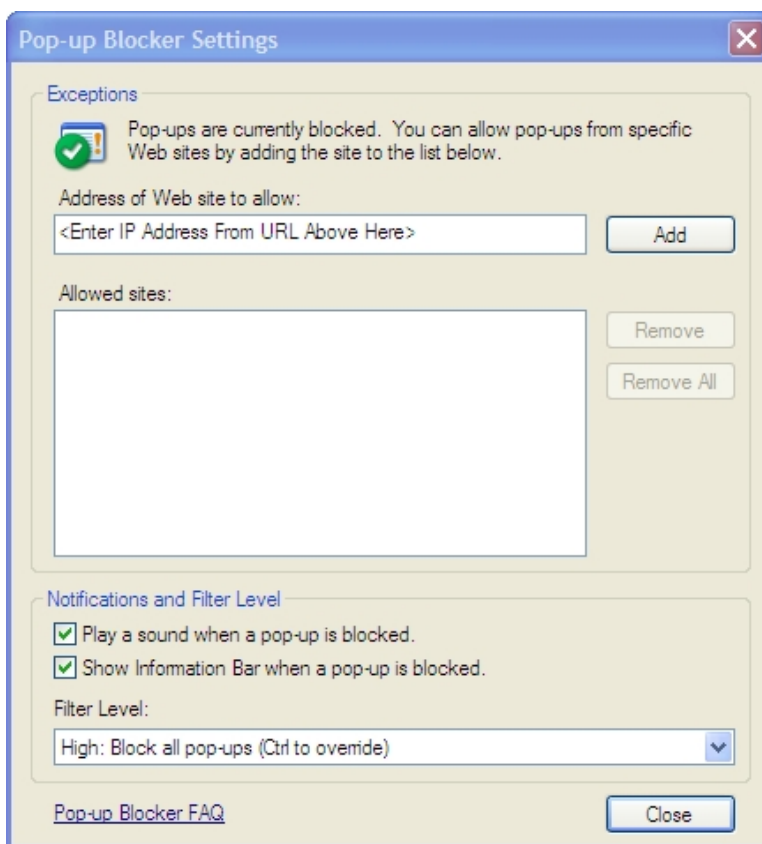
1. Click on **Tools** from the menu.
2. Click on **Pop-up Blocker**.
3. If the *Pop-up Blocker* is off, click on **Turn on Pop-up Blocker**.



1. Click on - **Pop-up Blocker Settings**



1. Add the IP Address from the URL as demonstrated in the instructions below.



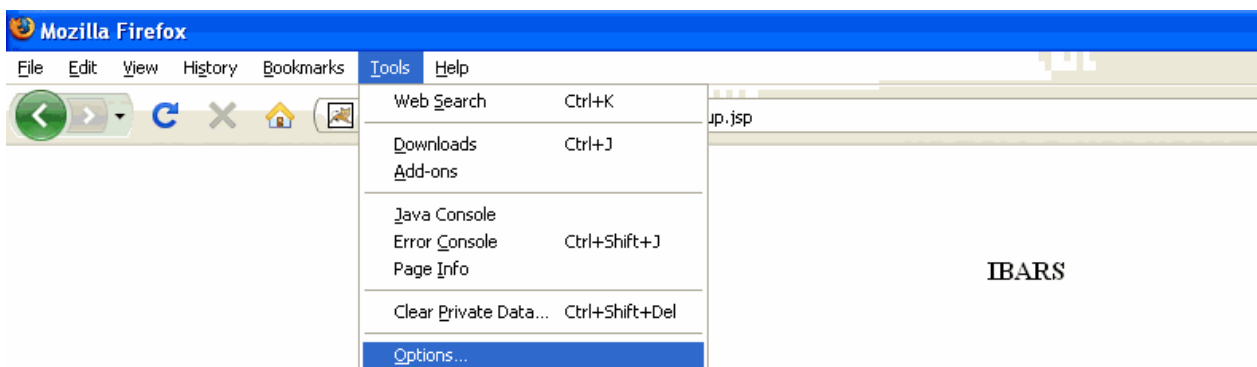


Mozilla Firefox Browser Settings

Mozilla Firefox Internet Options

To access Internet options in Firefox 3.x

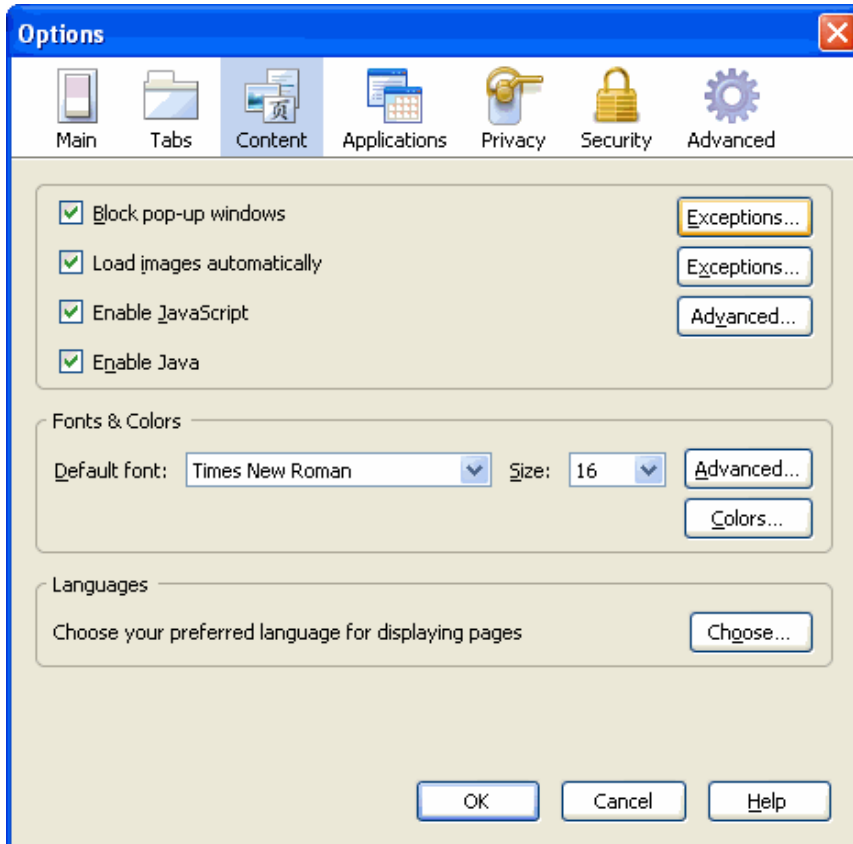
1. Click **Tools**.
2. Click **Options**.



Please Select a Database

To Enable pop-ups

1. Click the **Content** tab
2. Click the **Exceptions** button to the right of the checked *Block pop-up windows* check box.




1. Enter the IBARS Application domain into the Add field
 - Whatever is in the address bar between the http:// and the first / after that
2. Click the **Allow** button.

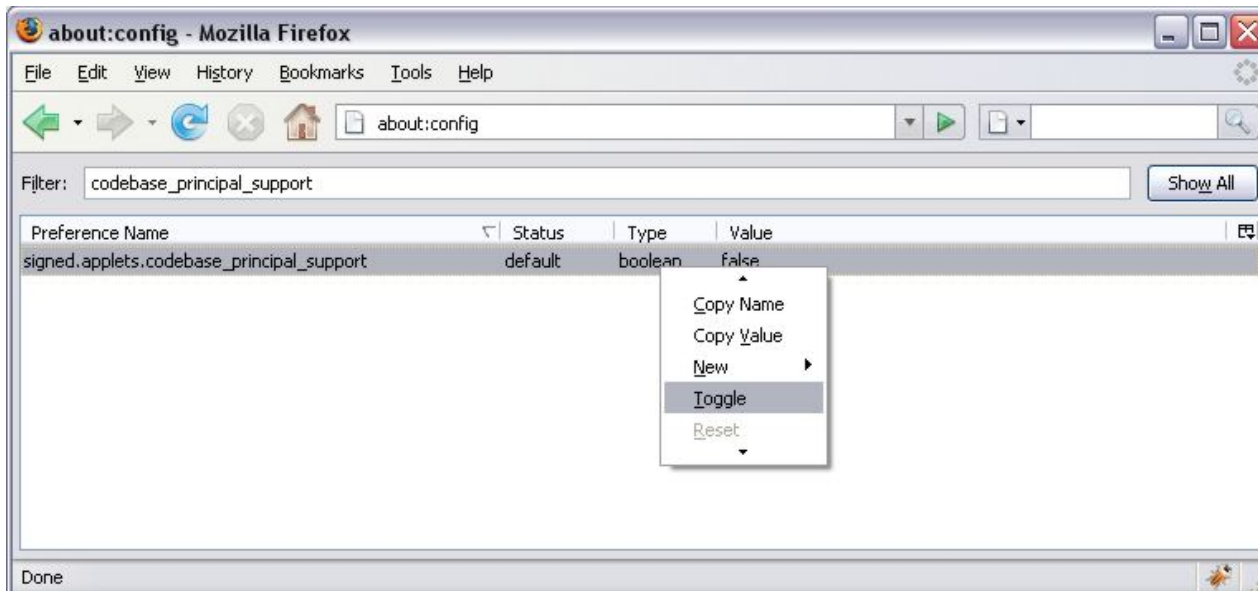


3. Click **Close**.
4. Click **OK**.

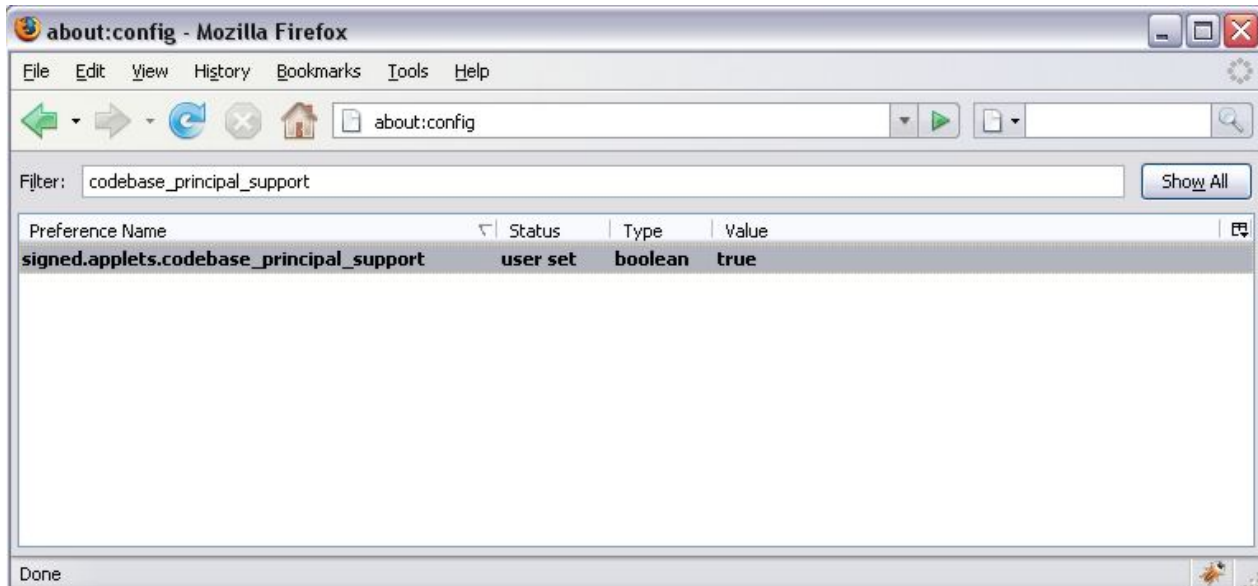
Allow Clipboard Access

In order to allow IBARS to programmatically copy to the clipboard, please follow these steps. This is important to IBARS system messages when a clipboard icon  is available, as it allows for diagnostics to easily be exported.

- The first step is to enter the web address **about:config**
- Once the FireFox configuration page is displayed, search for **codebase_principal_support**
- Once the **signed.applets.codebase_principal_support** setting is located verify its current setting. Typically it will be set to **false**, IBARS needs it to be **true**
- In order to change the setting, right-click on the setting and then select **toggle**



- After the setting has been changed, it should look like the following image:



- The first you navigate into an IBARS screen that attempts to access the clipboard, the following page will be displayed. Check **Remember this decision** and then click **Allow**



- When an error is presented (for example, an error dialog as shown below), click on the clipboard icon and detailed diagnostics will be copied to the clipboard. Those diagnostics can then readily be pasted into an email, along with a screen shot of the complete browser page. This data supporting information is very useful in submitting a maintenance request.

