

### **North Dakota Medicaid Electronic Claim Submission**

North Dakota Medicaid is notifying providers that paper claims will no longer be accepted for processing. North Dakota Medicaid strives to pay its providers in a timely and efficient manner and paper claims add to the processing time by at least seven days and mistakes are more easily made when entering information from the paper claim into the payment system. North Dakota Medicaid also seeks to align its paper claims policy with Medicaid managed care and other commercial payers in the state that accept few paper claims. If a provider is already submitting electronic claims, there is no action required.

What is the timeline? Paper claims will no longer be accepted beginning on April 15, 2020. Any paper claims received on or after April 15, 2020, will be returned to the provider unless an exemption has been automatically granted or approved by North Dakota Medicaid.

Who is impacted? All providers submitting claims containing diagnosis codes to North Dakota Medicaid.

Can a provider get an automatic exemption? If a provider meets one of the following criteria, he/she is eligible for an automatic exemption. The provider does not need to take any action.

- Providers submitting 25 claims or less in a calendar year (adjusted claims do not count toward the 25 claims limit); or
- Providers who do not submit claims with ICD-10 diagnosis codes; or
- Individual QSP providers; or
- Long Term Care Facilities such as nursing homes, swing bed and basic care facilities where Medicaid is not the primary payer; or
- PRTFs.

Are ambulance providers required to submit trip notes with claims? No. North Dakota Medicaid will no longer require trip notes to be submitted on ambulance claims.

### **Requesting an Exemption**

Providers who are not included on the automatic exemption list above and wish to receive an exemption, will need to submit an exemption request in writing or via email using the Department approved form.

#### **Email form to:**

[aneis@nd.gov](mailto:aneis@nd.gov)

Alyssa Neis, Operations Manager

#### **Mail form to:**

North Dakota Medicaid  
Attn: Alyssa Neis, Operations Manager  
600 E Boulevard Ave Dept 325  
Bismarck, ND 58505

### **MEDICAL SERVICES**

600 E Boulevard Ave Dept 325 | Bismarck ND 58505-0250

701.328.7068 | Fax 701.328.1544 | 800.755.2604 | 711 (TTY) | Provider Relations 701.328.7098 | [www.nd.gov/dhs](http://www.nd.gov/dhs)