Rights of Residents
of Long-Term Care Facilities

Below is a summary of residents' rights based on: NDCC 50-10.2.

Rights During Admission and Discharge/Transfer

- To receive in writing the reason if denied admission
- To receive written notice of any discharge or transfer out of the facility
- To be given the reason of discharge/transfer, and the date, and location of discharge/transfer
- Reason for discharge must be one of the following:
  - Medical Reasons
  - Resident's or another residents' welfare
  - Nonpayment of rent or fees

Right to Dignified Care

- To be treated courteously, fairly, and with the fullest measure of dignity
- To be free from mental and physical abuse
- To be free from physical or drug restraint except in documented emergencies
- To have privacy in treatment and in caring for personal needs

Right of Financial Affairs

- To manage own finances
- To know services provided and the cost of each service
- To not be charged for services that are covered through Medicare or Medicaid
- To be told of changes in costs or services at least 30 days in advance

Right to Self-Determination

- To refuse medication and treatment
- To be discharged from the facility upon written request
- To refuse to perform services on behalf of the facility

Right to Privacy

- To use personal belongings
- To have security in storing and using personal possessions
- To have confidentiality for personal and medical records
- To view and authorize release of any personal or medical information

Right to have Electronic Monitoring

- A resident or the resident's representative has the right to install and use a video or audio recording device in the resident's room upon completion of all required conditions
- Must give notice to the facility
- Must have consent from a resident's roommate
- The resident or resident representative pays for the monitoring device and all other costs
- Facility staff may not access video or audio recording without written consent or court order.

Long-Term Care Ombudsman Program

For more information go to:
https://www.nd.gov/dhs/services/adultsaging/ombudsman.html

Or Call:

1-855-462-5465 Option 3

Or Scan below with your phone to connect with web site