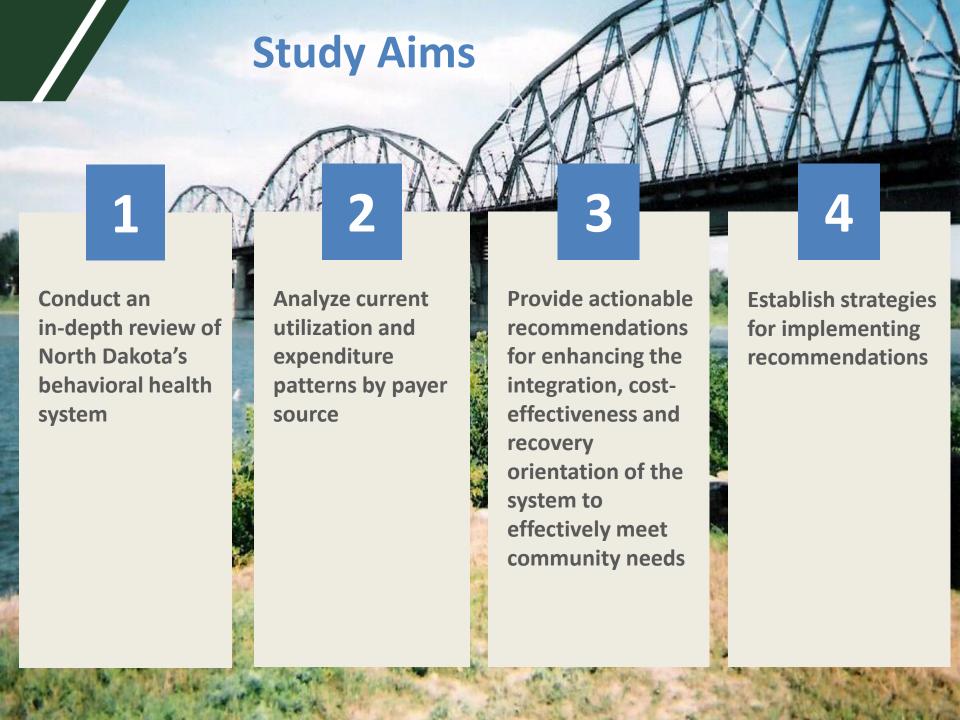
BEHAVIORAL HEALTH

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Data Sources

Document Review

Gather and synthesize existing reports, white papers, and other material relevant to study aims

Stakeholder Interviews

66 in-depth interviews with 120 stakeholders with in-depth knowledge of the system

Medicaid Claims and State Service Utilization Data

Data on
utilization and
cost for
individuals who
received
Medicaidfunded or DHS
behavioral
health services

North Dakota Behavioral Health System Study – July 2018 OVERVIEW

This report presents the findings from the North Dakota Comprehensive Behavioral Health Systems Analysis, conducted by the Human Services Research Institute for the North Dakota Department of Human Services Behavioral Health Division.

The Human Services Research Institute (www.hsri.org) is an independent, nonprofit research institute that helps public agencies develop effective, sustainable systems to deliver high-quality health and human services and supports in local communities. In the behavioral health space, our goal is to deliver ectionable, visible, and cultivative relevants have recovery.

This work and report is rooted in a vision of a good and modern behavioral health system:

- prevent mental health and substance use problems before they occur
- 2. identify and intervene early
- 3. person-centered, trauma-informed, culturally responsive services
- recovery-oriented services and supports

This work is also informed by the social determinants of health (education, employment, housing, social support and access to healthcare)

Roughly 10% to 20% of health determinants derive from medical care – while social, behavioral, and environmental
factors account for the remaining 80% to 90% of health outcomes.

This 250 page report provides more than 65 recommendations in 13 categories.

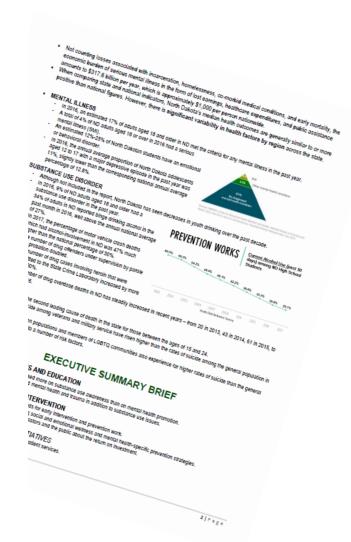
CONSIDERATIONS:

- Countless individuals are struggling with undiagnosed, preventable conditions that won't appear in provider or medical
 claims data. This obstacle is compounded by the typical learners to accessing care for behavioral health issues, including
 misperceptions and stigma, retraumatization, and fears of criminal justice and child welfare system involvement.
- Individuals who do receive care experience a fragmented service system, with separate silos delivering mental health, substance use, general health, and social welfare services.
- Health and behavioral health systems allocate the lion's share of their resources to treatment with relatively few
- An overarching theme that emerged in our analysis is that North Dakota's behavioral health system—like many others
 throughout the country—pours a majority of its resources into residential, inpatient, and other institution-based services
 with relatively fewer dollars invested in prevention and community-based services. These arrangements are inefficient
 from a cost perspective and undesirable from a population health perspective.
- Strategies must allow the state to disinvest from costly and undesirable institutional services and reinvest funding
 upstream to promote population health and prevent and reduce the need for intensive behavioral health services.

WHY BEHAVIORAL HEALTH?

- In recent years, stakeholders in North Dakota have increasingly called for improvements in the State's behavioral health system, citing unmet treatment needs and insufficient investments in prevention.
- The lived experience of people with serious mental health conditions and substance use disorders is characterized by lower rates of employment and education and a lower quality of life than the general population.
- People with significant behavioral health needs have a higher incidence of preventable medical conditions.
- In fact, people receiving publicly funded behavioral health services die an average of 25 years earlier than the general population.
- Mental health and substance use disorders are highly disabling, ranking #1 in years lost to disability worldwide.





KEY FINDINGS AND RECOMMENDATIONS



RECOMMENDATIONS

This 250 page report provides more than 65 recommendations in 13 categories.

- 1. Develop a comprehensive implementation plan
- 2. Invest in prevention and early intervention
- 3. Ensure all North Dakotans have timely access to behavioral health services
- 4. Expand outpatient and community-based service array
- 5. Enhance and streamline system of care for children and youth
- 6. Continue to implement/refine criminal justice strategy
- 7. Engage in targeted efforts to recruit/retain competent behavioral health workforce
- 8. Expand the use of tele-behavioral health
- Ensure the system reflects its values of person-centeredness, cultural competence, traumainformed approaches
- 10. Encourage and support the efforts of communities to promote high-quality services
- 11. Partner with tribal nations to increase health equity
- 12. Diversify and enhance funding for behavioral health
- 13. Conduct ongoing, system-side data-driven monitoring of needs and access



North Dakota Department of Human Services' Behavioral Health Division Strategic Plan

Adult Substance Use Disorder



 Improve access to quality services ^{3/4/8/10}



2. Develop and enhance recovery support services⁴



Develop early intervention capacity^{2/3}



 Stop shame and stigma surrounding addiction¹⁰



 Develop diversion capacity and support individuals with substance use disorder in the justice system⁶

Adult Mental Health



1. Increase capacity for community-based services^{2/4/8/20/12}



 Develop and enhance recovery support services⁴



 Develop early intervention capacity^{2/9}



4. Stop shame and stigma surrounding mental illness and promote mental health¹⁰



5. Develop diversion capacity and support individuals with mental illness in the justice system⁶

Children's Behavioral Health



 Increase capacity for community-based services^{2/4/9/10}



Improve family-driven services and supports⁵



3. Develop early intervention capacity^{2/2}



 Improve access to quality services¹⁰



 Partner with schools to support children's behavioral health across the continuum⁵



 Develop diversion capacity and support individuals in juvenile justice⁶

Prevention/Early Intervention



1. Increase implementation of effective prevention statewide^{2/9/10}



 Decrease underage drinking²



3. Decrease adult binge drinking and related consequences²



 Decrease opioid misuse and overdose²



Develop early intervention capacity^{2/2}

CURRENT PLANNING & IMPLEMENTATION

| Yes | Yes | Medicaid: Continue ongoing efforts; |
|-----|------------|---------------------------------------|
| | | CFS: provide support around 4e foster |
| | | agreements |
| Yes | No | |
| | | |
| Yes | | Propose adding to state plan and |
| | | funding |
| Yes | | Medicaid reimbursement for services |
| | | that support recovery and linkages to |
| | | community |
| | | |
| | | examine enroll process |
| | | |
| | | |
| Yes | No | |
| | Yes Yes | Yes No Yes Yes |

NEXT STEPS

In April 2018, the Human Services Research Institute (HSRI) completed a comprehensive study of North Dakota's behavioral health system for the state's Department of Human Services (DHS). The final report included 13 recommendations for improving the current system. The recommendations were far-reaching in scope and interconnected, and many involved continuations and enhancements of existing initiatives and projects across multiple state and local agencies. To that end, the first recommendation — to develop a comprehensive implementation plan — and the last recommendation — to conduct ongoing, system-wide, data-driven monitoring of need and access — were crafted to set the course for a sustainable process for coordinated, data-driven system improvement activities across all areas.

NEXT STEPS

Department of Human Services Behavioral Health Division is contracting with Human Services Research Institute (HSRI) to begin the implementation process:

| Task | Timeframe |
|--|---------------------------|
| Draft legislative request | July to August, 2018 |
| Phase 1: Planning | September to October 2018 |
| Phase 2: Prioritization and Refinement | November to December 2018 |
| Phase 3: Initiation | January to March 2019 |
| Phase 4: Monitoring and Sustaining | April 2019 to June 30 |
| Total | July, 2018 – June, 2019 |

NEXT STEPS

In addition, HSRI will provide the state with additional hours of support for ad hoc data and report requests through the duration of the contract. This enhanced support would allow for additional data analysis, expert consultation and the vast array of subject matter experts that HSRI works with to attend meetings, contribute to requests and the development of targeted review of specific implementation strategies as requested by the state.

