

Frequently Asked Questions

Substance Use Disorder (SUD) Voucher

Updated 1/6/17

1. Who can conduct screenings?

Professionals working within their scope of practice can interpret screenings.

2. Can screenings be completed over the phone?

Yes, contingent on utilizing the screening tool as approved by BHD.

3. What screening tools are approved for screening reimbursement?

Each provider may present the screening tools they currently use or would like to use for the BHD to review and approve. Examples of screening tools: GAIN-SS, CAGE-AID Questionnaire, DAST-10.

4. Can an approved provider have a contract with another program or individual to provide other services (i.e. family therapy, recovery coaching, etc.)?

If an approved provider has a formal agreement with another agency, program, or individual to provide an approved SUD Voucher service, the SUD Voucher may reimburse for the service. All requirements within the SUD Voucher regulations and guidance must be followed by the other agency or individual. The SUD Voucher provider is responsible for obtaining, with appropriate releases of information, any records requested by BHD.

5. Can one Prior Authorization/Continued Stay request be submitted for all levels of care and services an individual may need during their course of treatment?

A Prior Authorization/Continued Stay form must be completed for the current service needed based on medical necessity. If an individual requires a different level of care, a new Prior Authorization/Continued Stay form would be required.

6. How is North Dakota residency identified?

Residency determination is consistent with Medicaid's established residency requirements indicating, "a resident of the state is an individual who is living in the state voluntarily and not for a temporary purpose." *North Dakota Administrative Code 75-02-02.1-16*

7. Who is to be considered when identifying "household size"?

Household size includes: the individual applying for the voucher, spouse, and any other individuals listed dependent on the individual's income taxes.

8. If an individual lives at home with their parents, is the financial eligibility based on the individual's income or the parent's income?

Financial eligibility is determined based on the individual's income. Please note, the SUD Voucher is for individuals 18 and older.

9. What is the process for transportation reimbursement?

Each provider may work with the BHD to develop a process that works best for their agency. Example: A provider may give the individual a gas card to use for the transportation and request reimbursement from the SUD Voucher. The need for transportation must be included on the individual's treatment plan.

10. Is transportation reimbursable for an individual to attend case management meetings, doctor appointments, etc.?

At this time, transportation reimbursement is for individuals to access treatment services from their home address. The option for the SUD Voucher to pay for additional services will be continually monitored.





11. How often can a provider submit an invoice?

A provider may submit an invoice as often as the provider would like. The provider's invoice must contain the provider certification number, the individual identification number, and the service provided including the date, time, and length of service. Payment will be made to the provider once per month.

12. Would an individual with a Medicaid application pending qualify for the SUD Voucher?

Yes; however, the provider will be responsible to reimburse the Behavioral Health Division (BHD), SUD Voucher Program, for any payments received retroactively by Medical Assistance.

13. Under what circumstances can someone access the SUD Voucher?

-  Individual has MA or insurance coverage and needs a service not paid for through MA or insurance.
-  Individual has MA and wants to access services from a provider that is not MA eligible or does not currently accept MA. Programs that are able to apply for MA will be encouraged to do so.
-  Individual has 3rd party insurance that will pay for services; however, the deductible is high which causes a financial barrier for the individual to seek services.
-  An individual has been denied 3rd party payment and the provider submits denial information, detailed exception request, and detailed documentation identifying the individual's need.

- Individual has no insurance and is not sure if they qualify for MA or Medicaid Expansion. SUD Voucher will cover expenses as the individual goes through the process of applying for coverage.
- Individual has MA or other insurance and has utilized the maximum number of services covered and has a need for continued stay.
- An individual's income exceeds the federal poverty level; however, due to other circumstances has a financial barrier to seeking services, an Exception Request can be completed identifying the need.
- An individual returns to ND with MA coverage from the previous state – can began treatment in a timely manner due to SUD Voucher while waiting for determination from other state or transfer of eligibility to ND.