Central office divisions handle administration, policy, technical assistance and training, and may distribute benefits to clients and pay service providers.

**Administration – Management**
- Executive Office
- Fiscal Administration
- Human Resources
- Legal Advisory
- Social Service Redesign

**Aging Services**
- Aging and Disability Resource LINK toll-free 855-462-5465, 711 (TTY)
- Dementia Care Services
- Family Caregiver Support program
- Guardianship establishment program
- Home and Community-Based (HCBS) Long-Term Care services: case management, Medicaid State Plan personal care, HCBS Medicaid waiver, Technology Dependent Medicaid waiver, Service Payments for Elderly and Disabled (SPED) and Expanded Service Payments for Elderly and Disabled
- Long-Term Care Ombudsman program
- Older Americans Act support services: assistive safety devices, elder legal help, fall prevention, health screenings, senior meals and Senior Companion program
- Senior Community Services Employment Program
- Telecommunication equipment distribution
- Vulnerable Adult Protective Services

**Behavioral Health**

*Administration / Regulation*
- Planning, implementation and evaluation of efforts in the following general categories: community behavioral health promotion, children's behavioral health, adult mental health and adult addiction
- Funding to providers and agencies across the state to address identified gaps in the state’s behavioral health system
- Current initiatives include peer support specialist certification, Recovery Talk, Free Through Recovery, the Substance Use Disorder Voucher program, community substance abuse prevention, Parents Lead and suicide prevention
- Ensure the health and safety of individuals receiving services in certain levels of behavioral health treatment by licensing of facilities.
- *Regulation is provided by the following:*  
  o Substance use disorder treatment facilities
  o Regional human service centers
  o Psychiatric residential treatment facilities for children

**Training and technical assistance**
- Provision of training and technical assistance with the goal to support individuals, providers and communities in building capacity and implementing evidence-based strategies, including hosting training events, facilitating statewide collaboration and developing tools and resources

**Child Support**
- Child support establishment and enforcement
- Medical support establishment and enforcement
- New Hire reporting and employer outreach
- Parent locate services
- Review and adjustment of child support obligations
- Receipt and distribution of child support payments (State Disbursement Unit)

**Children and Family Services**
- Adoption
- Criminal background checks for adoption, foster care, guardianship, early childhood services and employment in residential facilities and licensed child placement agencies
- Child protection
- Early childhood services (child care licensing, training, etc.)
- Family preservation services (parent aide, intensive in-home, respite, etc.)
- Foster care, kinship care, and Chaffee independent living services
- In-home case management to prevent placements and support reunification
- Institutional child protection services
- Interstate Compact for the Placement of Children
- Subsidized guardianship program

**Developmental Disability (DD) Services**
- Administration: provider licensing, policy, quality assurance, and training and technical assistance
- Program management: Work with clients and their teams to assess individual goals and needs, coordinated services and supports and monitor progress

*Regulation*
- Traditional DD Home & Community-Based Medicaid waiver services
- Medicaid State Plan services

OVER
Developmental Disability Services continued

Programs
- Family support
- Child and adult services
- Infant development services
- Residential services
- Corporate guardianship
- Early intervention (Right Track, Experienced Parent)
- Intermediate care facility (ICF) services for individuals with intellectual disabilities

Economic Assistance
Administers
- Child Care Assistance Program
- Crossroads Program for teen parents
- Low Income Home Energy Assistance Program
- Supplemental Nutrition Assistance Program
- Temporary Assistance for Needy Families Program

Administrative Oversight
- Quality assurance/quality control
- Program and system support

Medical Services
- Basic Care Assistance Program
- Medicaid and Children’s Health Insurance Program administration and policy
- Provider enrollment, claims processing and payments
- Medicaid Expansion administration and oversight of the contracts for coverage and services
- Health Tracks screenings and services for Medicaid members up to age 21
- Medicaid primary care case management program, which supports coordination of care through a single medical professional
- Autism Voucher Program and Medicaid waiver for Autism Spectrum Disorders

Vocational Rehabilitation
- Rehabilitation counseling/services to help people with disabilities become or stay employed
- Consultation services for employers:
  - Accessibility/Employee disability issues
  - Financial incentives
  - Staffing help, including recruitment and retention
- Older Blind Services to support community-living and independence
- Funding for Centers for Independent Living

Crisis/Emergency Services
- 24-hour crisis lines
- Mobile crisis support in select regions
- Crisis psychotherapy and residential services
- Social detoxification services
- State Hospital admissions screening
- Sub-acute crisis stabilization units

Chronic Disease Management Services
- Assessment and referral services
- Case management services
- Medication prescribing, delivery and management
- Outpatient behavioral health counseling and therapies
- Psychosocial rehabilitation
- Psychotherapy
- Residential, transitional and supported housing services

Other
- Contracted services
- Specialized assessments

State Hospital (Jamestown)
- Acute, sub-acute, and specialized rehabilitation hospital services for individuals with severe and persistent mental illnesses and substance use disorders
- Transitional living services for adults with persistent and serious mental illness
- Evaluation and treatment services for sexually dangerous individuals
- Residential addiction treatment services provided by the Tompkins Rehabilitation Program
- Serves as the primary inpatient mental health provider for the Devils Lake, Dickinson, Jamestown and Williston regions (a 26-county area) because they do not have private community hospitals that provide inpatient psychiatric and substance use disorder treatment services

Life Skills and Transition Center (Grafton)
- Is a comprehensive support agency serving people with developmental disabilities on campus, in independent supported living arrangements, and in communities across the state
- Residential services and supports when needs exceed community resources
  - 24-hr comprehensive services and support
  - Clinical and medical services
  - Youth transition services program
- CARES Clinic (physical therapy, occupational therapy, adaptive equipment, medical services, etc. for people with disabilities living in the community)
- Outreach services supporting people in communities
  - Applied behavioral analyst assessment and intervention services
  - Consultation and in-home and on-site support
- Vocational services

North Dakota Department of Human Services
www.nd.gov/dhs / email: dhseo@nd.gov
701.328.2538 / 711 (TTY)