



# Services Provided

## N.D. Department of Human Services

Carol K. Olson, Executive Director  
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### CENTRAL OFFICE DIVISIONS

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*The divisions handle administration, policy development, technical assistance and training, and may distribute benefits to clients and pay service providers. Direct services provided by divisions are noted by an asterisk (\*)*

#### Administration - Management

- Executive Office
- Fiscal Administration
- Human Resources
- Information Technology Services
- Legal Services

#### Aging Services

- Adult family foster care licensing
- Dementia care
- Information and assistance phone line/ Web site (Resource LINK)\*
- Guardianship for vulnerable adults\*
- Long-Term Care Ombudsman Program\*
- Family Caregiver Support Program
- Older Americans Act services: assistive devices, senior meals, health screenings, legal services, outreach, and Senior Companion Program
- Qualified service provider training
- Senior Community Services Employment program
- Telecommunications equipment distribution program
- Vulnerable Adult Protective Services

#### Child Support Enforcement

- Enforcement of child support and medical support and customer service\*
- Establishment of paternity, child support, and medical support\*
- New Hire Reporting
- Parent locate services\*
- Review and adjustment of existing child support and medical support obligations\*
- State Disbursement Unit\*

#### Children and Family Services

- Adoption
- Child protection
- Early childhood services (child care licensing, training, etc.)

- Family preservation services (case aide, intensive in-home, respite, etc.)
- Foster care, kinship care, and independent living services

#### Developmental Disability Services

- Autism Waiver services
- Developmental disabilities provider licensing
- Developmental Disability Waiver services
- Family support and other DD services
- Infant development services
- Program (case) management
- Residential, day activity and employment supports

#### Economic Assistance Policy

- Basic Care Assistance
- Child Care Assistance
- Supplemental Nutrition Assistance Program
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid estate recovery\*
- Quality control\*
- System Support and Development
- Temporary Assistance for Needy Families

#### Medical Services

- Assisted living facility licensing\*
- Basic Care Assistance
- Children with Disabilities coverage
- Disease management
- Healthy Steps Children's Health Insurance Program eligibility\* (with counties)
- Health Tracks screenings and services for Medicaid clients up to age 21
- Home and community-based long-term care services paid for by Medicaid waivers, Service Payments for the Elderly and Disabled (SPED), and the Expanded-SPED programs
- Medicaid primary care provider program
- Medicaid coverage, rate setting\*, and claims payment\*
- Medical surveillance and utilization review\*
- Medically fragile children coverage and children's Hospice Waiver coverage
- Program of All-inclusive Care for the Elderly
- Workers with Disabilities Coverage

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**CENTRAL OFFICE DIVISIONS continued**

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**Mental Health & Substance Abuse Services**

- Licensing and regulation
- Methamphetamine-specific treatment
- Mental health treatment and recovery services
- Substance abuse and problem gambling treatment
- Substance abuse prevention services (includes Prevention Resource and Media Center)
- Sex offender community-based treatment (for High Risk offenders)
- Traumatic Brain Injury
- Voluntary treatment program for children and adolescents

**Vocational Rehabilitation Division**

- Consultation services for businesses
- Rehabilitation services to help people with disabilities to be successfully employed
- Vision services

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**FIELD SERVICES**

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*Services are provided directly by Department staff, with the exception of some contracted services at the regional human service centers.*

**State Hospital (Jamestown)**

- Inpatient mental health and substance abuse assessment and treatment services for adults, adolescents, and children whose needs exceed local resources
- Acute care psychiatric and addiction treatment services
- Intermediate care rehabilitation for adults with persistent and serious mental illness
- Transitional living services for adults with persistent and serious mental illness
- Evaluation and treatment services for civilly committed sexually dangerous individuals
- Addiction services for Dept. of Corrections and Rehabilitation inmates in the Tompkins Treatment and Rehabilitation Program

**Developmental Center (Grafton)**

- Specialized services for adults and adolescents with developmental disabilities whose needs exceed community resources (may be medically fragile)
- Adaptive equipment services
- Adolescent program for behavioral issues
- CARES outreach team services
- Clinical and health services
- Dual sensory impairment services
- Independent support living arrangement
- Residential services
- Vocational services

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**FIELD SERVICES continued**

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**Regional Human Service Centers****General:**

- Located in Bismarck, Devils Lake, Dickinson, Fargo, Grand Forks, Jamestown, Minot, and Williston
- Provide community-based services either directly or through contracts with other service providers
- Provide direction and oversight of programs such as child welfare services and early childhood services

**Outpatient Clinical and Community Services:**

- Adult family foster care provider licensing
- Aging services
- Crisis and outreach services
- Developmental disability program management and related services such as day supports, residential supports, and extended supports such as job coaches
- Mental health treatment services, care coordination, medication monitoring, psychiatric and psychological evaluations, and residential and crisis services
- State Hospital admission screening and referral
- Substance abuse treatment services including care coordination, case aide, evaluations, treatment, and residential services
- Vocational rehabilitation and vision services
- Vulnerable adult protective services
- Other services

**Quick Facts**

- Employs just over 2,100 employees located throughout the state.
- 84 percent of staff work at the human service centers, the State Hospital, the Developmental Center, and regional child support enforcement units, which provide direct services to North Dakotans.
- 2011-2013 Senate Bill 2012 totals \$2.6 billion; \$925.5 million comes from the general fund (state funds).

**ND Department of Human Services**

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